



# AnglicareNT

## COMMUNITY HOUSING FACTSHEET

### BEING A GOOD NEIGHBOUR

Anglicare NT is committed to fostering harmony in our community and promoting Tenants' right to the quiet enjoyment of their homes. Being a 'good neighbour' means respecting the rights of others and considering how your actions impact on them.

#### Expectations of Tenants and guests

The behaviour expected of 'good neighbours' is demonstrated through:

- Respecting people's rights, privacy and quiet enjoyment of their home
- Being responsible for your actions and those of family and visitors
- Respecting communal areas like carparks
- Being considerate and tolerant of others
- Not conducting illegal activities.



#### What is antisocial behaviour?

When you signed your Tenancy Agreement you agreed to not interfere with other's peace and quiet. This includes no anti-social behaviour such as:

- Physical assaults or acts of violence
- Verbal abuse or threatening behaviour
- Criminal behaviour such as selling drugs
- Damaging or vandalising property
- Excessive and persistent noise
- Retaliatory disputes between households
- Not keeping pets under control, no barking dogs or pets defecating in shared areas.

#### Prevention

We are committed to preventing anti-social behaviour in our Community Housing by:

- Considering past anti-social behaviour when allocating properties
- Providing a quick response to reports of anti-social behaviour
- Holding community events and activities
- Providing security patrols
- Managing our houses locally.

#### Our response

Anglicare NT takes reports of anti-social behaviour seriously. Our response may include:

- Encouraging Tenants to resolve issues where safe and practical
- Referring Tenants to professional mediation
- Asking Tenants to document incidents
- Interviewing residents and other witnesses
- Referring individuals to support services
- Referring criminal matters to the Police.

### Breach Notices & Evictions

In serious or ongoing cases of anti-social behaviour, Anglicare NT may issue a Breach Notice to a Tenant. Breaches may result in an application to NTCAT for a Notice to Terminate a tenancy and eviction.