Acknowledgements

Anglicare NT acknowledges Aboriginal and Torres Strait Islander people as the Traditional Custodians and Owners of the land on which we work and live. We pay our respects to their history, their living culture and their Elders past and present.

Anglicare NT is an agency of the Anglican Church of the NT, formed to respond to social needs across our diverse communities.

Credits

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Cover photo: Anglicare NT’s Strong Girls, Strong Women Program
East Arnhem Land Northern Territory.
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about us

Our Vision
A community of people empowered with the freedom to achieve happy and fulfilled lives, where potential is realised through opportunity and choice, where the vulnerable are protected, where social justice is advanced and where cultural difference is respected.

Our Motto

Respect:
We demonstrate a deep respect for our clients’ strengths, cultures and abilities. We express this respect through our genuine commitment to listening.

Fairness:
We believe in the principles of equality and affirmative action. All children deserve a good start to life. We strive to see barriers of inequality removed. We all have a responsibility to take action for a fairer society.

Community:
We are committed to supporting people in the context of healthy relationships, neighbourhoods and communities. A good life includes connection to others and the ability to give and receive support.

Anglicare NT Logo
The colours and design of Anglicare NT’s logo represent the individuals, families and communities we work with across the Northern Territory. The three words – respect, fairness and community – were identified by staff and board members as strong words that represent the organisation and its work.
Anglicare NT has again experienced a year of positive change and growth. Organisationally, a critical milestone was achieved on the 1st of July 2015 when Anglicare NT completed the transition to an entity separately incorporated from the Anglican Church. The new entity Anglicare NT Ltd, is a company limited by guarantee with its sole member being the Anglican Synod of the Northern Territory. Anglicare NT remains deeply connected to the Anglican Synod, but is now able to operate within a more contemporary and effective governance structure.

The journey to incorporation has taken years of discussion and planning. The actual process itself was a considerable task. I believe we achieved the main objective, namely a seamless transition for our clients, our staff, our funding bodies, the Church and other stakeholders. I take this opportunity to thank all concerned for their commitment and efforts in enabling us to achieve this objective.

Anglicare NT has had a strong year and is well placed for the future. In 2014-15 the organisation experienced 17% growth in revenue mostly as the result of new funding contracts. We were able to manage the growth well due to the strengthening of management and systems. The growth also demonstrated our growing commitment in areas such as aged care, youth mental health and intensive youth support.

Operating an NGO in the current funding environment has many challenges. Our Board remains concerned at the high number of short term government contracts that are only twelve months in duration and also at the high number of contracts that remain uncommitted from year to year. This leaves the agency carrying significant risks as we wait for confirmation that contracts will once again be renewed. It also means that we are compelled to adopt short term planning for short term contracts, and the optimum outcome for both our clients and government is regrettably not achieved. We continue to lobby government to make the change to longer term and more sustainable contracts.

The Board continued to renew itself and its processes during 2014-2015. This year we welcomed new Directors Greg Buxton, Howard Bath and Bishop Greg Anderson. We also established the Clinical Governance Committee as a new Board standing committee to oversee service quality and the credentialing of medically trained staff. We are fortunate to have gained the skills of Dr Matthew Frei as an Independent Chair of that committee. I would like to acknowledge my fellow Board members, our CEO Dave Pugh and the whole leadership team for their hard work and dedication. Finally, thanks to our incredible staff, who demonstrate their commitment to not only our values and purpose, but most importantly to our clients.

At a recent Board meeting Bishop Greg Anderson quoted the words of Jesus Christ “for whatever you did for one of the least of these brothers and sisters of mine you did it for me.” The Bishop described Anglicare NT’s services as covering such a wide spread of human experience – from pre-birth support for young mothers through to youth homelessness, aged care support and much in between. As this Annual Report shows, Anglicare NT delivers an amazingly diverse range of programs. Yet what is also evident is that the way programs are delivered and the integration across those services is creating a cohesive and consistent ‘whole’, a special contribution to our Northern Territory families and communities.

We look forward, with confidence, to continuing the important work of delivering high quality community services to those within our community in need.
message from the CEO

The work of Anglicare NT is significant. We make a difference daily to thousands of people in many communities across the Northern Territory.

Our diverse services span the life cycle, from pre-birth to ageing. Included in our 85 programs are financial counselling, seniors support, post-prison care, prison chaplaincy, youth mental health and youth homelessness programs. By offering a very broad range of services, Anglicare NT can respond to clients in a real and tangible way and staff across programs can work together to achieve the best possible results for people.

In Nhulunbuy recently, older women from an aged care program took young women from a youth program hunting for bush honey. The activity promoted the knowledge and culture held by the older women, and strengthened cultural connectivity, self-identity and life skills for the young women.

In Alice Springs, the Prison Chaplain brought a Financial Counsellor with him to meet inmates prior to their release to the Anglicare NT post-prison housing service.

The value-added services Anglicare NT offers produce wonderful results. The rate of return to prison for our clients is 20%, compared to the Territory average of 75%. Results like this are the real reason Anglicare NT exists – to make a lasting difference to people’s lives and the overall community.

Anglicare NT has rightly gained the reputation as ‘a truly great place to work’. A recent staff survey placed us in the top 5% of agencies in our sector in this regard.

Anglicare NT is a dynamic, changing and growing organisation that is constantly striving to improve.

In the last year we welcomed five new members to our Executive Management Team. This expansion and strengthening of our leadership team has equipped us well for managing growth and driving our systems and service improvements.

The stories in this report will refresh your hope and belief that services delivered by passionate and skilled people, both volunteers and paid staff, are important. The stories will also remind you that we are a long way from being a fair society – too many of our young people and community members are driven to seek support because they have reached a terrible time in their life. The work of Anglicare NT is critical at these moments, while we all strive to make a more just community for all.

Time and again clients tell us that the quality of their relationship with staff, along with practical resources, is what makes a difference.”

Staff showed a high level of engagement and belief in the purpose and the quality of the organisation. Such a positive team and working environment has been a big part of the success of Anglicare NT in the past year. The way staff are valued translates directly to better outcomes for clients.

David Pugh
Chief Executive Officer
executive management team

Dave Pugh  
*Chief Executive Officer*  
Dave works closely with the Board to provide strategic and visionary leadership to Anglicare NT. Dave represents Anglicare NT at a number of NT wide and national forums. Dave is an ex-officio member of the Audit and Risk Management and Clinical Governance Committees.

Mark Duque  
*Executive Manager Corporate Services*  
Mark is responsible for a portfolio that includes financial and risk management, Op Shops, ICT and fleet and facilities. Mark is an ex-officio member of the Audit and Risk Management Committee.

Ann Buxton  
*Deputy CEO Executive Manager Youth, Family and Remote*  
Ann leads our quality accreditation process and oversees a portfolio of youth services, client practices and East Arnhem Services. Ann is a member of the Clinical Governance Committee.

Danyelle Jarvis  
*Executive Manager, Homelessness and Social Inclusion*  
Danyelle oversees a portfolio that includes Money Matters, Community Wellbeing and Alice Springs Regional Services as well as our homelessness service provision. Danyelle is the Chair of the Reconciliation Action Plan Implementation Committee.

Terry Cleary  
*Executive Manager Community Care and Access*  
Terry provides leadership to Darwin Community Services and Katherine Regional Services. Terry also oversees Anglicare NT’s service provision in Consumer Directed Care and Out of Home Care.

Ashley Perez  
*Senior Manager Service Development*  
Ashley oversees a portfolio that includes branding, communications and public affairs as well as planning, development and service implementation.

Karyn Cook  
*Executive Manager Mental Health and Wellbeing*  
Karyn oversees Anglicare NT’s Mental Health and Wellbeing services and has managed the expansion of mental health services to include clinical services for youth. Karyn is an ex-officio member of the Clinical Governance Committee.

Kait Teague  
*General Manager Human Resources*  
Kait oversees a portfolio that includes workplace health and safety, payroll, recruitment and learning and development. Kait has led a number of system and process developments in the area of Human Resources.
our reconciliation action plan

The Anglicare NT Reconciliation Action Plan was launched in June 2014. The plan sets a number of goals to achieve reconciliation with measurable targets around building respect, relationships and opportunities with Aboriginal and Torres Strait Islander communities.

The plan strengthens Anglicare NT’s culture by highlighting the importance of reconciliation with Aboriginal and Torres Strait Islander people, and clearly identifying how we will achieve reconciliation.

The Reconciliation Action Plan Implementation Committee (RAPIC) works to ensure the Reconciliation Action Plan continuously informs our values and service delivery. The RAPIC is made up of staff from Anglicare NT sites across the NT and meets five times a year.

Reconciliation Action Plan Achievements 2014-15:

- A target of 27% was set for Aboriginal and Torres Strait Islander employment across Anglicare NT.
- Cultural training was conducted for 80 staff in Darwin, Alice Springs, Nhulunbuy and Katherine by local Aboriginal people.
- Reconciliation Week and NAIDOC week were celebrated at every Anglicare NT site.
- Partnerships and Memorandums of Understandings with a number of Aboriginal controlled organisations were established.
- A Welcome to Country and Acknowledgement of Country procedure was adopted.
- The Advocacy and Influence Strategy was approved by the Board, prioritising service reform and social justice in areas that impact Aboriginal and Torres Strait Islander people.
- Anglicare NT joined Supply Nation to monitor and increase our use of Aboriginal suppliers.

Left to right - Western Aranda Elder and member of staff Rhonda Inkamala hosted a 400 km long NAIDOC tour of sacred and cultural sites in Central Australia; Tricia Mailing compered Reconciliation Week events for Darwin staff; Staff visited sacred and cultural sites around Darwin with Larrakia Elder Robbie Mills
Anglicare NT is one of the largest providers of government-funded welfare, social justice and community development programs in the Northern Territory.

300 staff and 250 volunteers implement 85 different programs in urban, rural, regional and remote communities.
## Summary of Services

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As part of the East Arnhem Youth Forum, young people participated in traditional Yolngu activities such as spear-making and art. They were enthusiastic in cleaning up the beach as part of an environmental workshop.

Leicolhn McKellar, East Arnhem Regional Office
Anglicare NT’s children, youth and family services focus on strengthening families and ensuring children’s and young people’s voices are heard. Our activities aim to promote healthy relationships and child-friendly communities, support youth at risk and reduce disadvantage.

Our work across the Territory includes child development, parenting support, accommodation provision, early intervention and school holiday activities. We play a vital role in supporting Territorians with services that provide individual, couple and family counselling, mediation and parenting education courses.

Anglicare NT is also a key provider of many programs for young people including Out of Home Care services in Alice Springs, Darwin and Katherine.
Remote Playgroup Training

During a full week of training in Darwin, Remote Playgroup and Family Skills staff from East Arnhem communities shared experiences and activities, developed new skills particularly with IT, learnt new children’s activities and met with key Anglicare NT staff. “Playgroup is a special place; it is a place of learning. We support kids and their parents, we teach mums how to be good mothers, and fathers too. We sing songs, dance and eat together. We celebrate birthdays, have picnics and play outside. Once a year we come to Darwin to meet other playgroup workers, make books, learn new songs, share games, and learn new skills. We take all this back to teach the mums and kids in our communities. It’s a huge week, we work hard, but we also have fun, and that’s what we take back to our communities,” said Marlene Andrews, Playgroup Leader at Ngukurr.

Youth Homelessness Matters Day

National Youth Homelessness Matters Day is an annual day which seeks to highlight the issue of youth homelessness in Australia. To raise awareness of youth homelessness, Anglicare NT held the annual Couch Surfing event in the Parliament House car park. A team of young men from the Gunbalanya Youth Diversion Program visited Darwin to participate in the event. The couch surfing event was a huge success with fantastic attendance by young people and a range of agencies. Teams decorated their own couches and raced them competitively. The team from SEDA Sports Development Program Darwin won the event.

“In the NT there are approximately 3947 young people aged between 12 – 24 years who are homeless (ABS 2012) and the majority of these are living in over-crowded accommodation or couch surfing.”

Pandanus Childbirth Education and Perinatal Program

The Pandanus Childbirth Education and Perinatal Support Program offers childbirth education classes to young pregnant women and post-natal education and support for new mothers under 25 years old. The program aims to increase awareness of healthy relationships and enable young people to build support networks. The Department of the Chief Minister’s Office of Youth Affairs recently announced funding support for the program for 2015-16.
My partner and I learnt a lot from the session. My partner supported and encouraged me to do the exercises we had learnt in the session to help with the childbirth.

Pandanus participant

HIPPY Program in Katherine

The Home Interaction Program for Parents & Youngsters (HIPPY) is offered through Anglicare NT in Katherine. HIPPY is a free home-based parenting and early childhood learning program which aims to empower and support parents as their child’s first teacher, giving children the best chance of a successful early school experience. HIPPY in Katherine continues to grow and has put down solid roots in the community as a program that supports families from all walks of life to participate in their children’s learning journey. The program has seen a steady increase of “walk in” clients who are interested in finding out more about the program. The HIPPY team, consisting of Home Tutors and a Coordinator, currently supports 25 families. The team has organised a number of successful parent gatherings, enabling families to participate in enrichment activities such as messy play, homemade games, healthy eating and an early learning Olympics. The team has developed strong links with other community organisations in town and has formed a partnership with The Strong Indigenous Women’s Group from Wurli Wurlinjarg Health Services in the form of a Women’s Yarning Group.

School Holiday Programs in Nhulunbuy

Circus Program

A one-week circus program in the June 2015 school holidays entertained over a hundred young people. Around 75 people attended the circus daily, and over the course of the week more than 130 young people took part. Students participated in skills-based activities with a focus on a performance at the end of the week. Activities included hoop routines, human pyramids, tumbling, mini-trampoline, stilts, twirling with poi and drama workshops. The week kicked off with a traditional Welcome to Country ceremony performed by a small group of young Yolngu men and culminated in a circus performance at the Nhulunbuy Town Hall.

Youth Forum

A two day Youth Forum, underpinned by a central theme of leadership and respect, was also held in the school holidays. More than thirty youth participated in a range of activities from drama workshops centred on alcohol and other drugs to environmental awareness training with local Dhimirru rangers.
“We make a comfortable life for people, a more human life. We make people feel positive.”

Hanako Coombe, Aged Care Support Worker, Darwin
Anglicare NT is committed to empowering individuals and supporting people to achieve meaningful outcomes that promote social inclusion and quality of life. Our programs for the aged and people with disabilities are individually tailored and person-centred promoting respect, independence and a sense of community.

Anglicare NT’s timely, high quality aged care support services assist older people to live in the community and maximise their independence. Services include personal care, home visits, meals on wheels, social interaction activities and affordable home maintenance.

The Community Access Program offers individual and group-based activities for people with disabilities in Darwin and Nhulunbuy. The program aims to reduce social isolation and improve community access. Personal goals are also developed and enhanced.

Anglicare NT offers respite services and carer support in Darwin and East Arnhem. In East Arnhem, emotional and social support is also offered specifically for young people who help family members or friends.

- 120 carers supported in East Arnhem
- 522 elderly people received aged care support
- 49 people accessed disability support services
Community Access Program Nhulunbuy

The East Arnhem Community Access Program supports five Yolngu women who bring unique abilities and talents to the group. Highlights for the year included being taught tricks and wild circus acts by a visiting circus troupe and celebrating disability awareness week by sharing games, painting and food at a community gathering.

Out bush ready to catch bathala guya (big fish) at Dhalinybuy Homeland

A camping trip to Dhalinybuy Homeland provided opportunities to fish, light fires and experience the natural beauty of the area. Four women from the group flew to Darwin for the Access All Arts event to display and sell fabulous artwork created by the group. Art pieces included painted sea shells, silk scarves, dot paintings, shell jewellery and a screen printed tablecloth. The silk dying was a hard but rewarding process, utilising natural colours from plant roots.

Young Carers visit the Gold Coast

Six young carers from Groote Eylandt, Nhulunbuy, Gunyangara and Yirrkala joined Young Carers Facilitator Leicolhn McKeller and East Arnhem Operations Manager Sandy Graham for a week of carer respite at the Gold Coast. The holiday provides a break for young people who have maintained a commitment to school while juggling carer responsibilities for someone in their household. It also offered young people a glimpse into life outside the Gove Peninsula and an opportunity to experience the fast-paced excitement of city life. The group visited shopping centres, theme parks, the Eat Street Markets and attended Cirque du Soleil. It was refreshing for the organisers of the trip to view the wonders of the Gold Coast through the eyes of young people visiting from the bush for the first time – experiencing high-rise buildings, glittering lights and the shock of the cold ocean.
Community Visitors Scheme

The Community Visitors Scheme aims to enrich the lives of socially or culturally isolated residents in aged care homes and home care recipients. This is achieved by matching care recipients one to one with a volunteer visitor who commits to visiting at least once a fortnight. It is sometimes just small things that volunteers contribute to the quality of life of the people they visit. One volunteer faithfully visits her bed bound client for a competitive game of Chinese Checkers, while another accompanies his client, who uses a portable oxygen tank, to the library or movies. One 16 year old visits a 96 year old, and both gain joy and respect from the interaction. Young children sometimes accompany their mums on visits and other visitors bring their dogs along. One volunteer has overcome huge obstacles (health, access and transport) to continue visiting a man with dementia who can’t remember her name from week to week. His face lights up when he sees his only visitor for the week.

Services for Seniors in Alice Springs

The Aged Care team in Alice Springs assists clients to live independently by providing services such as Meals on Wheels, assistance with transport and shopping, respite support and home visits for personal care and domestic assistance. Following client consultation, the team recently developed new services to meet client needs. At Centre Based Day Care, clients meet each week for two hours and enjoy a free, structured program of conversation, information sharing and refreshments. Home Maintenance supports clients with safety and maintenance issues in their homes. Clients are grateful and relieved to be able to access affordable and essential services. Some clients have wonderful gardens that they can no longer maintain. Having someone assist in the garden has lightened their spirits and they have started sitting in their gardens again.

Darwin Aged Care Programs

The Aged Care program provides a range of services to frail, aged members of the Darwin community. The program has recently experienced significant growth in client numbers, through referrals from other Anglicare NT programs and strong links to Royal Darwin Hospital (RDH). Anglicare NT is a valued provider for RDH due to its prompt, responsive client services that respect the cultural and linguistic requirements of clients. The Aged Care team in Darwin has grown to accommodate the increase in clients, especially in the area of personal care.

Aged care client Dennis McNaulty with Transport Coordinator Deb Grame

Aged Care programs have recently transitioned to a new referral system, the Commonwealth Government’s My Aged Care Portal, linking all aged care providers to a central point to receive, share and disseminate referrals for clients. Anglicare NT’s strong stakeholder relationships assisted the successful transition to the new system.
“Bullying Hurts
Minta yang ngi bi dege wulek nana ngangi

Don’t keep it a secret – tell someone if you are upset
Minta tutumoy yemibaty yimi ngirr ngangi ngani dege lenggirr nimbi yani”

Nauiyu Suicide - Safer Community Project
To support the mental health and wellbeing of Territorians, Anglicare NT partners with leading organisations in Australia to provide professional care and support services. Emphasis is placed on the mental health of individuals and the wellbeing of whole communities. Services include community awareness activities, suicide intervention training, early intervention services and clinical services.

The Standby Program provides support for families, friends and associates who have been bereaved by suicide. The Way Back Support Service provides follow up support after a suicide attempt to clients discharged from Royal Darwin Hospital. This service is a pilot beyondblue initiative that comes to a conclusion at the end of 2015.

headspace Darwin offers free services and support for young people aged 12 to 25. Services include youth-friendly counselling by health professionals, drug and alcohol counselling, family counselling and information and resources for mental health and wellbeing.
Youthspace – headspace Darwin

Youth Advisory Group Youthspace aims to provide young people with meaningful opportunities to directly participate and collaborate with headspace Darwin. The group provides input on service delivery and assists headspace Darwin with community awareness events and activities. The group is made up of young people from around Darwin who have a shared interest in supporting headspace’s work and contributing to youth mental health and wellbeing. headspace Darwin believes that youth participation is fundamental to the delivery of quality services for young people.

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Youthspace group member, Renee, speaking at Parliament House for Mental Health Week launch 2014

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Nauiy Suicide Safer Community Project

The aims of the Nauiy Suicide Safer Community Project were to develop coping skills and resilience and promote healing, strong cultural identity and cultural connection through interactive social and cultural spaces.

A number of suicide prevention activities were developed in consultation with local suicide prevention networks, Nauiy Action Group (NAG), Nauiy community members, Anglicare NT and other service providers.

Activities included a healing camp for vulnerable young people, a music workshop for disengaged youth, an Anti-Bullying Workshop and a Magic Hand (five friends to talk to when sad) workshop. Local artwork, depicting the effects of bullying, was developed into posters and t-shirts.

Yarning Circles created a safe, supportive way of communicating. Three suicide awareness and intervention workshops were held for young people, service providers and local Indigenous community members respectively. Through a Traditional Dance Camp, the sacred dance and songs of Lirriga were taught. Lirriga had not been performed at Nauiy for over 15 years.

Positive feedback from stakeholders highlighted the community development approach and the activities and support provided by Anglicare NT.

Applied Suicide Intervention Skills Training

The Applied Suicide Intervention Skills Training (ASIST) workshop aims to impart skills in suicide first aid. The workshop, offered across the Top End of the Northern Territory, teaches people how to recognise, assess and become effective in helping people at risk of suicide.

The team received an Innovation Award at the 2014 Anglicare Australia Awards for developing unique Indigenous suicide intervention resources now used in ASIST training. The first Yolngu ASIST trainer, Wayalwanga Marika, delivered the workshop in Yolngu Matha language at Wandawuy and Yilpira homelands in North East Arnhem. As a result, the homelands began to develop their own metaphors – such as the story of the yams and the mangroves – as a way of understanding and practising suicide intervention in their communities. The team developed a suite of resources in Yolngu Matha language that incorporates the metaphors including a DVD, talking mats and poster for use in communities in North East Arnhem.

“The workshop was practical and left me feeling confident that I would at least be able to start a conversation with someone I felt may be at risk of suicide.”

ASIST participant
We assist individuals and families to navigate life transitions and financial crises and help build financial capability and resilience. We do this by providing information, options, support and financial literacy education, as well as microfinance loans for essential household goods.

Praveena Sharma, Initiatives Manager Money Matters
homelessness and social inclusion

Anglicare NT provides a diverse range of housing and homelessness services to assist individuals, young people and families in need. Each year Anglicare NT provides up to 73,000 nights of accommodation for vulnerable Territorians. Anglicare NT’s homelessness and housing services are strongly supported through targeted and professional case management and capacity building initiatives to help sustain tenancies and support individuals and families. This holistic approach assists our clients to strengthen their living skills and provides a pathway to independent living.

Anglicare NT provides support for vulnerable people across the Northern Territory in a range of other services including financial services, programs for newly arrived Territorians and Chaplaincy outreach.

Money Matters programs provide a range of financial counselling services which incorporate Problem Gambling Financial Counselling, Financial Counselling and Financial Capability Workers. In addition we provide access to Indigenous Money Mentors and Microfinance programs.

The Refugee and Migrant Settlement Service supports refugees and migrants in Darwin and surrounding areas. The team offers free and confidential support in areas of settlement information, document completion, housing, income and finances, citizenship information and employment and training.

Anglicare NT manages Prison Chaplaincy services in Darwin and Alice Springs on behalf of the Northern Territory Council of Churches. Religious services, activities and pastoral care are provided each week by personnel from different Christian and other faith traditions. Services are available to prisoners, their families, and Correctional Centre staff.

| 278 clients accessed homelessness services |
| 790 clients supported by housing services |
| 1406 people supported by financial programs |
Money Matters

Financial Counsellors assist people from all walks of life across the Northern Territory with economic difficulties. Counsellors advocate for individuals and families who face challenges such as house or car repossession when they are unable to service loans or bankruptcy due to business failure. Financial Counsellors assist clients to begin sustainable payments, reducing the likelihood of ongoing financial crisis. They also assist people who have entered rental contracts that can force them to pay up to 884% interest.

The work of the Anglicare NT Money Matters team was recently acknowledged by the ASIC Commissioner. Following a notification by Anglicare NT to ASIC, a Darwin-based rental company was investigated and found to be exploiting Indigenous clients resulting in exorbitant fees and charges. The company was required to cease trading in Darwin for one year and pay $15,000 towards ongoing civil legal advice and services to Aboriginal consumers in the Northern Territory.

We are so grateful. If we did not have the resettlement we would have no future. Now the children can study what they like. They have settled down well, I am so happy.

Cherry Lin

Cherry Lin and family proudly display their Australian Citizenship certificates with Darwin Lord Mayor Katrina Fong Lim
Garaworra Managed Accommodation, Darwin

Garaworra Managed Accommodation utilises a purpose-built site in Darwin to provide medium-term supported accommodation for people who are homeless or at risk of homelessness. While accommodated at Garaworra, clients receive help to develop independent living skills to transition into long-term private or public rental accommodation. In the reporting period, nine families successfully transitioned to private or public accommodation and five more received a reference to assist them in accessing long term accommodation.

A large number of improvements have been made to the facilities including the installation of child-safe fences and gates, landscape works and resurfacing the playground area. Staff undertook training in suicide prevention, managing difficult behaviour and first aid. Two staff completed fire warden training. Five new units will come on line at the end of 2015, increasing the number of housing units available from 13 to 18 and expanding office space.

Katherine Family Accommodation and Support Program

Katherine Family Accommodation and Support Program provides short to medium term accommodation to families who are experiencing crisis and homelessness. Holistic case management and tenancy skills development training are provided to tenants as a pathway into public housing and private rental. The Program Coordinator provides case management and regular support visits to families. A 24 hour on call support service is provided. Recently a part-time Indigenous Support Worker was employed to assist the Program Coordinator in supporting individual families and maintaining partnerships and networks with local agencies.

Transitional Housing Program, Alice Springs

The Transitional Housing Program in Alice Springs provides case management support, tenancy skills development and transitional housing for homeless people with complex needs. Whilst the core business of the program is to address housing and homelessness concerns, the issue of employment has also been addressed this year. By building resilience and increased independence through workforce participation, the team hopes to reduce the likelihood of recurring homelessness. Barriers to accessing jobs are identified and support offered to assist clients to become ready for the workforce.

Jacinta’s Story

Jacinta, a twenty year old Indigenous sole mother of two young children, became a Transitional Housing Program client after couch surfing in already overcrowded conditions.

In case planning, one of Jacinta’s identified goals was to find a part time job. Support provided by Jacinta’s case worker included encouraging her to use a computer to develop her resume and search for jobs, assistance with job applications, enrolling in a training course, assisting in accessing childcare and providing a reference.

Jacinta applied for a part time job and was offered the position. She enjoys her new job and is gaining new skills and interests. As well as having extra income, the job has assisted in reducing her social isolation as a sole parent. Her eldest child is enjoying playing with new friends in childcare.
Anglicare NT’s ReStore Op Shops operate from two sites in Darwin – Ludmilla and Millner. The sale of affordable second-hand clothing, bric-a-brac, linen and furniture supports those who are struggling financially. The ReStore focus on re-selling, re-using and restoring items demonstrates Anglicare NT’s commitment to building a sustainable community and environment.

ReStore Op Shops accept donations from the public and resell them to raise funds for Anglicare NT’s programs. Profits from ReStore in 2015 were used to support Anglicare NT’s Pandanus Childbirth Education and Perinatal Support Program.

The Op Shops employ ten staff and over the past twelve months 115 volunteers have performed over 54,000 volunteer hours! Volunteers are community members of all ages who willingly donate their free time.

The ReStore volunteer program supports job seekers through a partnership with Wise Employment. Job seekers benefit from the skills and experiences they gain performing tasks at the Op Shop such as customer service, sorting, displaying and restoring second hand items.

The Department of Correctional Services arranges community work projects to assist offenders to successfully meet the requirements of court orders and make amends to the community. ReStore Op Shops offer managed placements for offenders to meet these requirements.
our volunteers

Volunteers play a vital role in the delivery of several Anglicare NT programs. In the past year, 250 volunteers have supported ReStore Op Shops, Aged Care programs and the Community Visitors Scheme. In that time, Anglicare NT and the wider community has benefited from 58,000 hours of volunteer work. Anglicare NT is enormously grateful to our volunteers for their tireless efforts.

Volunteers at ReStore Op Shops assist with the sorting, cleaning and displaying of items and customer assistance. Volunteer Week 2015 was celebrated at the Ludmilla Op Shop with nineteen students from Casuarina Clontarf Academy providing a barbeque for volunteers and staff. The students from the Academy learnt about Anglicare NT’s work and participated in activities including sorting clothing, mannequin dressing races and a fancy dress competition.

Pins recognising the efforts of our Community Visitors Scheme volunteers were awarded at Volunteer Week celebrations in Darwin, Palmerston, Katherine, Alice Springs and Tennant Creek. Pins for ten years of service were awarded to Dan Fuller and Lorraine Koch while Audrey Westmacott was acknowledged for 15 years with the Community Visitors Scheme.

Volunteer Recognition

Anglicare NT nominated two volunteers for the Chief Minister’s Volunteering Awards in 2015. Margaret Lawrence from Alice Springs was nominated in the Most Appreciated category and Phillip Harris from Darwin was nominated for the Service Award.

Phillip has volunteered as a Community Visitor at the Juninga Centre in Darwin on behalf of Anglicare NT since 1997. He visits at least weekly for several hours at a time. Over these years he has entertained and assisted the residents, using his sense of humour, singing and dancing skills, practical skills and compassion to enhance their quality of life and lessen the load of very busy staff. He has assisted with mobility, provided family liaison and community access – most notably in taking keen, wheelchair bound AFL fans to live games at TIO Stadium! As well as his Community Visitor role, Phillip has also taken residents home to country for kinship visits in a voluntary capacity. His generosity has meant that older Indigenous people have been able to spend time with family, the value of which is immeasurable.
our staff

Our Staff
Anglicare NT maintained staffing numbers during the 2014-15 period, with a total headcount of 300 at the end of the reporting period.

Our workforce comprises 54% full-time, 19% part-time and 27% casual staff. There was a slight increase in the number of permanent positions across the organisation from the previous financial year.

The number of staff identifying as Aboriginal or Torres Strait Islander increased by 1%, totalling 55 in June 2015.

10+ Years of Service
Anglicare NT thanks our longest serving staff members:

- Adam Holme
- Anita Cheung
- Ann Buxton
- Benita Bernabe
- Chloe Yiannitsaros
- Colleen Harbinson
- Danielle Taylor
- David Hayes
- Deborah Grame
- Desiree Hathaway
- Ellen Sercombe
- Gavin Coehn
- Jennifer Neil
- Julie Hoare
- Julie Rothall
- Michelle Parker
- Nancy Choa
- Rosa Malpartida
- Ruth Amerasekera
- Stephanie Bradley
- Tangi Haami
- Wendy Scarlett
- William Ryan

EQUAL EMPLOYMENT OPPORTUNITY STATISTICS

<table>
<thead>
<tr>
<th></th>
<th>June 2015</th>
<th>% of total staff</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>223</td>
<td>74%</td>
</tr>
<tr>
<td>Male</td>
<td>77</td>
<td>26%</td>
</tr>
<tr>
<td>Aboriginal and Torres Strait Islander</td>
<td>55</td>
<td>18%</td>
</tr>
</tbody>
</table>

STAFF BY LOCATION AND EMPLOYMENT TYPE

<table>
<thead>
<tr>
<th>Location</th>
<th>Full-time</th>
<th>Part-time</th>
<th>Casual</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Darwin &amp; Remote</td>
<td>89</td>
<td>26</td>
<td>41</td>
<td>156</td>
</tr>
<tr>
<td>Palmerston</td>
<td>9</td>
<td>3</td>
<td>2</td>
<td>14</td>
</tr>
<tr>
<td>Alice Springs</td>
<td>36</td>
<td>23</td>
<td>14</td>
<td>73</td>
</tr>
<tr>
<td>Katherine</td>
<td>13</td>
<td>3</td>
<td>20</td>
<td>36</td>
</tr>
<tr>
<td>Nhulunbuy</td>
<td>13</td>
<td>4</td>
<td>4</td>
<td>21</td>
</tr>
<tr>
<td><strong>Total June 2015</strong></td>
<td><strong>160 (54%)</strong></td>
<td><strong>59 (19%)</strong></td>
<td><strong>81 (27%)</strong></td>
<td><strong>300</strong></td>
</tr>
</tbody>
</table>

Reverend Clyde Wood (Chaplain) leads worship at a clergy breakfast.

30
Our People

Anglicare is well respected in the community and I feel proud to represent them with clients and stakeholders.

Staff member comment from 2015 staff survey

Supporting Our Staff

The Human Resources team has achieved some exciting results for the organisation in 2014-15, including:

- Implementing the Human Resource Information System (HRIS) and Employee Self Service function enabling employees to electronically view their employee details, access pay information and submit timesheets and leave applications
- Assuming responsibility for Payroll, which was previously processed by an external provider
- Conducting a review of our recruitment and selection practices, including commencing the work to introduce an electronic Candidate Management System
- Coordinating the implementation of the 2015 Employee Survey
- Managing the transfer of employment arrangements during the Incorporation process.

Workplace Health and Safety

Achievements and activities include:

- New WHS Committee Terms of Reference and Appointment Procedure
- A new Workplace Health and Safety Policy
- A review of incident management and reporting processes across the organisation
- Work-related injury claims dramatically reduced by half in 2014-15 and our Workers Compensation Premium was reduced by 0.5%
- Flu vaccinations were provided to staff
- There has been an increase in the number of Fire Wardens, First Aid Officers and WHS Committee representatives. At July 2015, all key WHS representative positions were filled.

Staff Survey

In June, the 2015 Employee Survey was conducted by the external research company Best Practice Australia, with responses received from 175 staff. Some of the areas which rated the strongest were:

- Anglicare NT provides workloads that are fair and equitable (75%)
- There is a climate of ‘trust and respect’ throughout the organisation (72%)
- There is high trust in management (71%)
- People are very optimistic about the organisation’s future (77%)
- There is a high trust in executive management (71%)
- Anglicare NT provides adequate flexibility in the hours/shifts I work (93%)
- People are proud of the successes and achievements of the organisation (84%)

The CEO received over one hundred confidential messages through a ‘message in a bottle’ component of the survey, and has provided regular updates on how we might overcome frustrations or challenges and also share what others like most about working for Anglicare NT.

Staff Chaplains

Three part time Staff Chaplains are available for consultation by Anglicare NT staff. The Staff Chaplain’s role incorporates pastoral care for all paid staff and volunteers, as well as a focus on spirituality within the organisation and linkages to Anglican parishes.
Since its inception twenty five years ago, Anglicare NT had been operating as an unincorporated agency of the Synod of the (Anglican) Diocese of the Northern Territory. From 1 July 2015 Anglicare NT will operate as an incorporated company limited by guarantee. The decision to separate Anglicare NT’s operation from the Diocese was a joint decision by both parties to bring the operation of Anglicare NT into line with other modern not-for-profit organisations across Australia.

The newly formed company, Anglicare NT Ltd, has a constitution which outlines the continuing commitment to Anglican principles and ethics. The purpose and vision of Anglicare NT remains the same as it continues its commitment to providing welfare, social justice and community development programs for Territorians.

After the incorporation was finalised, Board Chair Richard Giles wrote to Bishop Greg Anderson and said, “The Board of Anglicare NT Ltd thanks the Church for supporting the agency to take this important development step. We acknowledge the years of talent, time and resources invested by the Church in developing and governing Anglicare NT.

The Board commits to continue to honour the foundational work of the Church. The Board will ensure it safeguards and further develops the agency, its work and its mission on behalf of the Church and Territorians.”
Our Governance

our board
and committees

Anglicare NT Board

Anglicare NT is governed by a voluntary Board of Directors. The Directors generously dedicate their time and skills to ensure Anglicare NT is an effective and growing organisation making a difference to thousands of Territorians. The Board takes time to travel to various communities and towns twice a year to better understand Anglicare NT’s work.

ANGLICARE NT BOARD MEETINGS AND ATTENDANCE JULY 2014-JUNE 2015

<table>
<thead>
<tr>
<th>Board Member</th>
<th>No. of meetings eligible to attend</th>
<th>No. of meetings attended</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mr Richard Giles</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>The Honourable Jane Aagaard</td>
<td>10</td>
<td>6</td>
</tr>
<tr>
<td>The Right Reverend Dr Greg Anderson</td>
<td>10</td>
<td>5</td>
</tr>
<tr>
<td>Dr Howard Bath</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Mr Greg Buxton</td>
<td>10</td>
<td>6</td>
</tr>
<tr>
<td>Mrs MunLi Chee</td>
<td>10</td>
<td>8</td>
</tr>
<tr>
<td>The Very Reverend Dr Keith Joseph</td>
<td>10</td>
<td>8</td>
</tr>
<tr>
<td>Ms Janie Mason</td>
<td>10</td>
<td>9</td>
</tr>
<tr>
<td>Ms Leeanne Zamagias</td>
<td>10</td>
<td>9</td>
</tr>
</tbody>
</table>

Our Committees

Audit and Risk Management Committee

The Audit and Risk Management Committee’s charter is to provide the Board with independent assurance and advice on Anglicare NT’s financial performance, compliance with legislation and risk management. Members are Mr Iain Summers (Independent Chair), Ms Leeanne Zamagias (Registrar), Mrs MunLi Chee and members of Anglicare NT’s Executive Management Team.

Clinical Governance Committee

The Clinical Governance Committee (CGC) oversees clinical and client service governance on behalf of the Board and works to guide Anglicare NT to develop transparent processes and systems. Dr Matthew Frei, the Clinical Director at Turning Point, Eastern Health in Victoria is the Independent Chair of the Committee. Dr Howard Bath and several members of the Executive Management team make up the Clinical Governance Committee.

Board Members from left to right: Mr Greg Buxton, The Very Reverend Dr Keith Joseph, Dr Howard Bath, Mr Richard Giles (Chair), Ms Leeanne Zamagias, The Right Reverend Dr Greg Anderson, Mrs MunLi Chee, Ms Janie Mason (Absent: The Honourable Jane Aagaard)
The corporate and financial strength of the agency continued to strengthen during the financial year. Anglicare NT posted a surplus of $1,018,850 which represents 3.8% of total turnover. Our annual financial surplus was boosted by some one-off recoveries and savings from the Australian Tax Office, Workers Compensation and Long Service Leave adjustments.

As a result of the incorporation process from the ‘old agency’ to Anglicare NT Ltd, the net assets of the old agency were transferred to the new.

In addition to the strong financial position in 2014-15, the agency also invested in a review of information and communications technology and telephone system capacity.

Core human capacity was boosted with an additional Executive Manager role and the creation of a General Manager Human Resources position and a Senior HR Officer role. Fleet and Facilities Coordinator and IT Manager roles were strengthened.

Financial Goals for 2015-16:

- Increasing provisions for fleet and property upgrades.
- A review of fleet management.
- Investing in a telecommunications upgrade.
- A review of our Financial Capability and systems.
- Consolidation of Darwin offices.

Anglicare NT Statement of Comprehensive Income as at 30 June 2015

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revenue</td>
<td>$25,977,438</td>
<td>$22,225,590</td>
</tr>
<tr>
<td>Interest income</td>
<td>$174,000</td>
<td>$185,749</td>
</tr>
<tr>
<td>Other income</td>
<td>$219,296</td>
<td>$108,595</td>
</tr>
<tr>
<td><strong>Total income</strong></td>
<td><strong>$26,370,734</strong></td>
<td><strong>$22,519,934</strong></td>
</tr>
</tbody>
</table>

**Less expenses**

<table>
<thead>
<tr>
<th>Expense</th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employee related expenses</td>
<td>$16,960,915</td>
<td>$14,692,969</td>
</tr>
<tr>
<td>Administrative expenses</td>
<td>$2,089,629</td>
<td>$1,546,137</td>
</tr>
<tr>
<td>Assets less than $3,000</td>
<td>$377,009</td>
<td>$235,530</td>
</tr>
<tr>
<td>Client services expenses</td>
<td>$813,693</td>
<td>$695,391</td>
</tr>
<tr>
<td>Brokerage Fees</td>
<td>$1,131,741</td>
<td>$1,270,278</td>
</tr>
<tr>
<td>Depreciation expense</td>
<td>$481,228</td>
<td>$470,000</td>
</tr>
<tr>
<td>Motor Vehicle costs</td>
<td>$512,949</td>
<td>$521,169</td>
</tr>
<tr>
<td>Premises</td>
<td>$2,207,174</td>
<td>$1,953,538</td>
</tr>
<tr>
<td>Repairs and maintenance</td>
<td>$264,093</td>
<td>$236,409</td>
</tr>
<tr>
<td>Travelling expenses</td>
<td>$513,453</td>
<td>$603,058</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td><strong>$25,351,884</strong></td>
<td><strong>$22,224,479</strong></td>
</tr>
</tbody>
</table>

**Surplus for the year**

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$1,018,850</td>
<td>$295,455</td>
</tr>
</tbody>
</table>

**Total comprehensive income for the year**

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$1,018,850</td>
<td>$295,455</td>
</tr>
</tbody>
</table>

This Statement of Comprehensive Income is a summary. The full consolidated Financial Statements are available on request to Anglicare NT.
Income Sources 2014-15

Anglicare NT continued to strengthen its stability through further diversification of its funding and income sources in 2014-15.

Anglicare NT Statement of Financial Position as at 30 June 2015

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Current assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash assets</td>
<td>2,777,788</td>
<td>708,913</td>
</tr>
<tr>
<td>Trade and other receivables</td>
<td>2,886,200</td>
<td>1,270,531</td>
</tr>
<tr>
<td>Other financial assets</td>
<td>9,116,380</td>
<td>9,954,172</td>
</tr>
<tr>
<td><strong>Total current assets</strong></td>
<td>14,780,368</td>
<td>11,933,616</td>
</tr>
<tr>
<td><strong>Non-current assets</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Property, plant and equipment</td>
<td>1,126,503</td>
<td>1,351,839</td>
</tr>
<tr>
<td><strong>Total non-current assets</strong></td>
<td>1,126,503</td>
<td>1,351,839</td>
</tr>
<tr>
<td><strong>Total assets</strong></td>
<td>15,906,871</td>
<td>13,285,455</td>
</tr>
<tr>
<td><strong>Current liabilities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bank overdraft</td>
<td>55,014</td>
<td>102,400</td>
</tr>
<tr>
<td>Trades and other payables</td>
<td>1,367,137</td>
<td>1,055,126</td>
</tr>
<tr>
<td>Grants received in advance</td>
<td>5,334,259</td>
<td>4,093,945</td>
</tr>
<tr>
<td>Provisions for leave</td>
<td>1,243,080</td>
<td>1,126,910</td>
</tr>
<tr>
<td><strong>Total current liabilities</strong></td>
<td>7,999,490</td>
<td>6,378,381</td>
</tr>
<tr>
<td><strong>Non-current liabilities</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Provisions for leave</td>
<td>435,580</td>
<td>454,123</td>
</tr>
<tr>
<td><strong>Total non-current liabilities</strong></td>
<td>435,580</td>
<td>454,123</td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td>8,435,070</td>
<td>6,832,504</td>
</tr>
<tr>
<td><strong>Net assets</strong></td>
<td>7,471,801</td>
<td>6,452,951</td>
</tr>
<tr>
<td><strong>Equity</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accumulated funds</td>
<td>6,390,980</td>
<td>5,396,345</td>
</tr>
<tr>
<td>Reserves</td>
<td>1,080,821</td>
<td>1,056,606</td>
</tr>
<tr>
<td><strong>Total equity</strong></td>
<td>7,471,801</td>
<td>6,452,951</td>
</tr>
</tbody>
</table>

This Statement of Financial Position is a summary. The full consolidated Financial Statements are available on request to Anglicare NT.
ANGLICARE NT

INDEPENDENT AUDITOR’S REPORT
TO THE MEMBERS OF THE SYNOD OF THE DIOCESE OF THE NORTHERN TERRITORY INCORPORATED

REPORT OF THE INDEPENDENT AUDITOR ON THE CONCISE FINANCIAL REPORT

The accompanying summary financial statements, which comprises the summary statement of financial position as at 30 June 2015 and the summary statement of comprehensive income for the year then ended, are derived from the audited financial report of Anglicare NT ("the entity") for the year ended 30 June 2015. We expressed an unmodified audit opinion on that financial report in our report dated 29 October 2015. That financial report, and the summary financial statements, do not reflect the effects of events that occurred subsequent to the date of our report on that financial report.

The summary financial statements do not contain all the disclosures required by Australian Accounting Standards. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial report of the entity.

Board members’ Responsibility for the Concise Financial Report

The Board members are responsible for the preparation of a summary of the audited financial report in accordance with Australian Accounting Standards.

Auditor’s Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 Engagements to Report on Summary Financial Statements.

Opinion

In our opinion, the summary financial statements derived from the audited financial report of Anglicare NT for the year ended 30 June 2015 are consistent, in all material respects, with that audited financial report, in accordance with the accounting policies in Note 1 to the financial report.

Basis of Accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist the Board of Anglicare NT to meet the requirements of the Associations Act and Regulations, the Australian Charities and Not-for-profits Commission Act 2012, the Synod of the Diocese of the Northern Territory Incorporated and the requirements under contracts entered into with various Commonwealth and Northern Territory Government Departments that provide funding to Anglicare NT. As a result, the financial report may not be suitable for another purpose.
Emphasis of matter regarding separate incorporation of Anglicare N.T. Ltd

Without modifying our opinion, we draw attention to Note 1.3.1 (r) to the financial report, which describes the establishment of a new company that will undertake the operations of Anglicare.

On the first of July The Diocese and Anglicare have jointly decided to separate Anglicare’s operations from the Diocese and as such Anglicare NT has been incorporated as a separate company limited by guarantee. The newly formed legal structure will be referred to as ‘Anglicare N.T. Ltd.’

Accordingly, on 1 July 2015, the net assets of the old agency were transferred to Anglicare N.T. Ltd. As a result of the transfer of the net assets and operations to the new company, the agency will be wound down during 2016/17. Anglicare N.T. Limited has guaranteed the debts and obligations of the Synod of the Diocese of the NT, referring as Anglicare NT.

No adjustments have been made to the value of the entity’s assets and liabilities reported in the financial statements.

Edwards Marshall
Chartered Accountants

Jamie Dreckow
Partner

Adelaide
South Australia

19 October 2015
acknowledgements
and thanks

Volunteers
Thank you to our many volunteers across the NT. Your time and commitment is greatly appreciated and helps us to provide vital services to Territorians from all walks of life.

Board
The Anglicare NT Board members give generously of their time and we thank them for supporting and directing our endeavours.

Anglican Diocese of the NT and Parishes
The Anglican Diocese of the NT and Parishes have provided considerable assistance, guidance and support.

Funding Bodies

Australian Government
Department of Prime Minister and Cabinet
Department of Social Services

NT Government
Department of Attorney General
Department of Chief Minister
Department of Children and Families
Department of Corrections
Department of Health
Department of Housing

Other Organisations
beyondblue
Brotherhood of St Laurence
Centrecorp Foundation
Commonwealth Bank Australia
Good Shepherd Microfinance
headspace National Youth Mental Health Foundation
Mothers’ Union Australia
NAB
United Synergies

Memberships

Anglicare Australia
Australian Institute of Company Directors
Chartered Accountants Australia and New Zealand
Child and Family Welfare Association
Council of the Ageing (NT)
Family Relationship Services Australia
Foodbank Northern Territory
Homelessness Australia
Integrated Disability Action Inc.
Money Workers Association NT
National Association of Gambling Studies
NT Council of Social Services
NT Shelter
Settlement Council of Australia
Volunteering SA & NT Incorporated

School holiday activities at Garaworra
Managed Accommodation
Anglicare NT is committed to empowering people so they can achieve happy and fulfilled lives.

You can help us to help others by:

**Donating**

Your financial support enables us to help build a brighter future for our clients and community. For more information or to make a donation, please visit anglicare-nt.org.au or phone (08) 8985 0000.

**Volunteering**

Anglicare NT has volunteering opportunities available across our sites in the Northern Territory. Volunteering opportunities include assisting the elderly or helping out in our Darwin ReStore Op Shops. If you would like to volunteer, please contact anglicare@anglicare-nt.org.au or phone (08) 8985 0000.

**Bequesting**

Leaving a bequest in your will can make a real difference to Anglicare NT and our work. By leaving a bequest to Anglicare NT, you will be supporting our services and programs across the NT. Please seek independent legal advice before changing your will and seek advice on the correct wording to include. To find out more about our Bequest Program please contact anglicare@anglicare-nt.org.au or phone (08) 8985 0000.