Alice Springs Community Services Directory

UPDATED February 2019

Funded by the Australian Government Department of Social Services
Communities for Children – Anglicare NT

Since 2010, Anglicare NT in Alice Springs has been funded by the Australian Government Department of Social Services as the Facilitating Partner for Communities for Children (CfC). The Facilitating Partner subcontracts Community Partners to deliver place-based, evidence based early intervention activities in order to provide positive and sustainable outcomes for the most vulnerable and at-risk children, up to 12 years of age, and their families in Alice Springs.

Our current Community Partners are Akeyulerre, FAST NT, Lutheran Community Care, Multicultural Community Services Central Australia and Relationships Australia. Holyoake are funded until June 2019. These partners deliver a number of activities that promote Communities for Children’s objectives and vision.

In addition to this, Communities for Children is working collaboratively with three other like-minded groups to develop Child Friendly Alice and the Child Friendly Alice Community Profile with the aim to encourage greater integrated service delivery.

In 2019 Communities for Children will continue its strong focus on creating interconnected systems and networks and supporting new ways of working together with local community that will help children thrive and make the most of their potential.

Other Useful Local, State and National Directories – For more directories please see page 73

Family Law Pathways Directory
The Alice Springs Family Law Pathways Network (FLPN) Service Directory is designed to assist separating families and professionals who are supporting them, with easy access to information on a range of services and referral pathways. Services for Tennant Creek and Alice Springs are included. The FLPN Service Directory can be found at https://www.alicesprings.familylaw.org.au/service-directory/

NTCOSS Directory
The Northern Territory Council of Social Service (NTCOSS) is a peak body for the Social and Community Sector in the NT and an advocate for social justice on behalf of people and communities in the NT, who may be affected by poverty and disadvantage. The NTCOSS Community Services Directory is an online interactive listing of non-government human services in the NT, designed for use by the general public and to assist those, working in and with the human services sector, to access an up to date listing of available services. Find the directory here: https://ntcoss.org.au/

ShelterMe Directory
ShelterMe is a directory of services for homeless Territorians. It contains up to date information about accommodation and services throughout the NT, including crisis, transitional, short term, low cost, and supported accommodation, and other support services. ShelterMe is managed by NT Shelter and funded by the Northern Territory Government.
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# Government Services (Territory and Federal)

Listed only selected relevant government bodies, for a full list see the Federal Government Directory [www.directory.gov.au](http://www.directory.gov.au) or the NT Government A to Z [www.nt.gov.au](http://www.nt.gov.au)

Please note – 08 8999 5511 is the Government Switchboard number

## Department of Attorney General and Justice

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Level 1 Centrepoint Building, 12 Hartley Street, Alice Springs CBD 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO BOX</td>
<td>PO Box 2407 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Freecall</td>
<td>1800 030 334</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8951 5169</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:alicesprings.communitycorrections@nt.gov.au">alicesprings.communitycorrections@nt.gov.au</a></td>
</tr>
</tbody>
</table>

**Service Information**

Community corrections; court services; supervise orders; government work; referrals to non-government organisations for substance abuse including alcohol, drugs and sniffing.

## Department of the Chief Minister

<table>
<thead>
<tr>
<th>Street Address</th>
<th>1st Floor Alice Plaza, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO BOX</td>
<td>PO Box 2605, Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8951 5781 or 08 8999 5511</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:asp.dcm@nt.gov.au">asp.dcm@nt.gov.au</a></td>
</tr>
</tbody>
</table>

**Service Information**

Services the needs of the Chief Minister, Cabinet and Leader of the Opposition, in Alice Springs, and plays a special role in implementing the priorities of Government as well as providing leadership across the public sector.

## Department of Education

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Level 1, Alice Plaza, Alice Springs CBD 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>GPO Box 1420, Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8951 1600 (Reception)</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8951 1699</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.education.nt.gov.au">www.education.nt.gov.au</a></td>
</tr>
</tbody>
</table>

**Service Information**

School South Early Childhood provides a variety of services and programs including Curriculum Support Services for schools, Integrated Family Services such as Families as First Teachers (both remote and urban), Learning with Families Playgroups, Pre-school Programs and National Quality Framework guidance.

## Connected Beginnings

<table>
<thead>
<tr>
<th>Street Address</th>
<th>80 Head St Alice Springs</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO BOX 1669</td>
</tr>
<tr>
<td>Telephone</td>
<td>0889585100</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info.ascb@ntschools.net">info.ascb@ntschools.net</a></td>
</tr>
</tbody>
</table>

**Service Information**

A project that brings together family support, early childhood and maternal and child health services with schools to help coordinate and support Aboriginal and Torres Strait Islander children to start school.

**Referrals**

Self-referral or agency referrals can be made by contacting Gayle Simpson at info.ascb@ntschools.net or 89585100.
Student Wellbeing and Inclusion
Street Address  Level 1, Alice Plaza, Alice Springs CBD 0870
PO Box  GPO Box 1420, Alice Springs NT 0871
Telephone  08 8951 1600 (Reception)
Fax  08 8951 1699
Website  www.education.nt.gov.au

Service Information  Early Childhood Intervention Advisors provide a family focused approach in supporting children to maximise educational outcomes for any young child or student who has developmental delay or possible disability that impacts on learning. All children/students with developmental delays or disability aged 0-6 years

Department of Health

Alice Springs Hospital
Street Address  6 Gap Rd, the Gap, Alice Springs 0870
Telephone  08 8951 7777 (Switchboard)

Service Information  Allied Health Professionals – Remote Health; Positive Behaviour Support Unit; Seating Equipment and Technical Services (SEAT); Sexual Health Unit (Clinic 34); Mental Health Unit; Palliative Care

Alice Springs Hospital – Mental Health – CAHS – Inpatient Unit
Street Address  Alice Springs Hospital, 6 Gap Road, the Gap, Alice Springs NT 0870
Telephone  08 8951 7610
Hours  8.00am-4.21pm

Barkly Mental Health Service – CAHS
Street Address  172 Paterson Street, Tennant Creek NT 0860
PO Box  PO Box 1406 Tennant Creek NT 0861
Telephone  08 8962 4300
Fax  08 8962 4304
Hours  8.00am-4.21pm

Child and Youth Mental Health – Central Australia Health Service
Street Address  3/15 Leichhardt Terrace, Alice Springs CBD, 0870
Telephone  08 8951 5950
Freecall  Mental Health Line  1800 682 288 (Contact after hours of for emergencies)
Fax  08 8953 1858
Website  www.health.nt.gov.au

Service area  Alice Springs, remote and regional Central Australia
Service Information  Provides support, assessment and therapeutic services to young people under the age of 18 who are experiencing significant
emotional, social and behavioural problems. The team consists of mental health professionals including a consultant psychiatrist and specialists in child and youth mental health. The service encourages families and carers to be involved in the process of assessment and treatment.

Hours: 8:00am-4:30pm (Mon-Fri)

Community House – Mental Health – CAHS
Street Address Stuart Terrace Alice Springs NT 0870
PO Box PO Box 721 Alice Springs NT 0871
Telephone 08 8951 7710
Fax 08 8951 7836

Continence and Stoma Management Team
Street Address Flynn Drive Community Centre – Building C, Gillen, Alice Springs NT 0870
Telephone 08 8951 6711
Email ContinenceAndStoma.DoH@nt.gov.au

Midwifery Group Practice (MGP)
Street Address Flynn Drive Community Centre – Building A, Gillen, Alice Springs, 0870
Telephone 08 8951 7067

Service Information A small team of midwives who provide individualised care for women who are pregnant in Alice Springs and Central Australia.

Referrals Women are able to self-refer to the programme from 8-10 weeks onward and will need the referral form filled out with as much information as possible. If you don’t have the specific MGP referral form please ring the receptionist and she will email/fax one to you

Primary Health Care Urban Services
Street Address Flynn Drive Community Centre, Gillen, Alice Springs, 0870
PO Box PO Box 721 Alice Springs NT 0871
Telephone 08 8951 6711
Fax 08 8951 6727

Child and Family Health Services
Street Address Flynn Drive Community Centre – Building A, Gillen, Alice Springs 0870
Telephone 08 8951 6711

Service Information 0-5 years growth and developmental reviews, immunisations.

- **Immunisation Clinics** Tue 8.20am-5.00pm, Friday 8-4pm.
- **Child Health & Dietitian Drop-in Clinic** -Thu 8.30am-11.30am.
- **Lactation Consultant Clinic** Thursday 8.30am-11.30am.
- **Territory Parenting Support Programs (TPS)** Wednesdays.
- **Introduction to Solids and Progression to Family Foods**
- **Groups** Thursday afternoons.
- **Nutrition and feeding clinic** Fridays
  Contact Flynn Drive for times and bookings

**Nutrition Services**

**Street Address** Flynn Drive Community Centre – Building A, Gillen, Alice Springs 0870

**Telephone** 08 8951 6711

**Service Information** Nutrition and physical activity support for early childhood services and schools, including promotion of health promoting schools. Curriculum support, professional development, policies, canteen and early childhood menu assessments and parent nutrition talks.

**School Health Promotion Nurses**

**Locations** Centralian Middle School, Centralian Senior College and Acacia Hill School. Service Primary Schools on request

**Service Information** Health Promotion; Health information and Education; School Based Immunisation Program; Support students and parents in health and wellbeing matters.

**Sexual Assault Referral Centre (SARC)**

**Street Address** 1/44 Railway Terrace, Alice Springs NT 0870

**PO Box** PO Box 721 Alice Springs NT 0871

**Telephone** 08 8955 4500

**Fax** 08 8955 4515

**Email** alicespringsSARC@nt.gov.au

**Service Information**
- Medical: 24 hr crisis response-forensic, medical follow up, Child Protection..
- Therapeutic Support: counselling, Traditional Healers, support, advocacy, court support
- Education: Community education, Professional, Interagency.

**Eligibility** Anyone who has experienced recent or historical sexual assault can seek counselling.

**Referral** Self referrals - Please call SARC directly. Referrals accepted from anyone.

**Hours:** 8:00am-4:21pm (counselling appointments late if required) and 24 hr crisis response

**Fees:** Free -No Fees

**Department of Local Governemnt, Housing and Community Development**

**Aboriginal Interpreter Service**

**Street Address** Mezzanine Floor, Alice Plaza, Todd Mall, Alice Springs NT 0870

**PO Box** PO Box 1596, Alice Springs NT 0871
Service Information
Facilitates effective cross-cultural communication between service providers and Aboriginal people who do not speak English as a first language.

Local Government and Community Development
Street Address Mezzanine Floor, Alice Plaza, Todd Mall, Alice Springs NT 0870
PO Box PO Box 1596, Alice Springs NT 0871
Telephone 08 8951 5616
Email localgovernment.dhcd@nt.gov.au

Interpreting and Translating Service NT
Street Address Ground Floor, RCG House, 83-85 Smith Street Darwin NT 0800
PO Box PO Box 4621 Darwin NT 0801
Telephone 08 8999 8506
Freecall 1800 676 254
Fax 08 8999 8475
Email itsnt.dhcd@nt.gov.au

Service Information
Interpreting and translating service to assist government and businesses communicate with Territorians who speak languages other than English.

Hours: Bookings can be made 8.30am-4.00pm, Mon-Fri.
For afterhours services please call the Commonwealth Translating and Interpreting Service on 131 450.

Public Housing
Street Address First floor, Alice Plaza, Todd Mall, Alice Springs NT 0870
PO BOX PO Box 1596 Alice Springs NT 0871
Telephone 08 8951 5344
Fax 08 8951 5216
Email clientservices.alicesprings@nt.gov.au
Website www.dhcd.nt.gov.au
Service Information Tenancy and property support for Alice Springs public housing tenants. For eligibility and more information please telephone.

Department of Public Prosecutions
Street Address Level 1 Centrepoint Building, Alice Springs CBD, Alice Springs NT 0870
PO Box PO Box 2185 Alice Springs 0871
Telephone 08 8951 5800
Fax 08 8951 5812
Website www.dpp.nt.gov.au
Service Information  Court support for victims/witnesses of family violence (District or Supreme Court matters).

Family Court of Australia

Street Address  Westpoint Building, Corner of Railway Terrace and Stott Street, Alice Springs CBD, Alice Springs NT 0870
PO Box  PO Box 9991 Darwin NT
Telephone  1300 352 000
Fax  08 8952 8266
Email  enquiries@familylawcourts.gov.au
Website  www.familylawcourts.gov.au

Service Information  The Family Law Registry Office provides services to both courts including lodgement of documents, procedural advice, responding to enquiries, mail handling and listing of cases. Clients benefit from
- A simplified path through the Family Law System
- Access to services for the resolution of family disputes
- A national enquiry centre and website that provide information about both courts
- High quality services litigants and the community, and easy transfer of cases between courts when ordered by a court

Hours:  8.30am – 5.00pm (Mon-Fri)

Federal Circuit Court

Street Address  1 Hartley Street, Alice Springs CBD, Alice Springs NT 0870
Telephone  1300 352 000
Fax  08 8952 8266
Email  enquiries@familylawcourts.gov.au
Website  www.familylawcourts.gov.au

Service Information  The Federal Circuit Court is a court with federal jurisdiction. Its jurisdiction covers: bankruptcy, migration, industrial law and human rights matters. Its Family Jurisdiction covers parenting, financial, divorce, child support, child maintenance, parenting declarations, contravention and location and recovery.

Hours:  10:00am-12:00pm and 12:30pm-3:00pm (Mon-Fri)

Office of Disability – Children’s Development Team

Street Address  Flynn Drive Community Health Centre, Building A, Flynn Drive, Gillen Alice Springs, NT 0870
PO Box  PO Box 721, Alice Springs NT 0871
Telephone (08) 8951 5163 or 1800 139 656
Fax (08) 8951 5070
Email centralaustraliaintake.ths@nt.gov.au

Service Information  The Children’s Development Team (CDT) is a team of Allied Health professionals that provide services to children in the Alice
Springs urban area. The team offers Speech pathology, Occupational Therapy and Physiotherapy services to children from birth to 18 years.

**Eligibility**
To be eligible for services provided by the Children’s Development Team (CDT) in the Northern Territory (NT), you must meet all of the following:
- Be an Australian citizen
- Be a permanent resident in the NT
- Be under 18 years of age

**Referrals**
The Children’s Development Team accepts referrals from all sources including parents, carers, teachers, doctors and other professionals. To request a copy of the Children’s Development Team referral form, please contact the Central Australia Intake Team on (08) 8951 5163 or 1800 139 656

**Hours:**
08:00am – 4:21pm (Mon-Fri)

**Office of the Children’s Commissioner**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Level 5 NT House, 22 Mitchell Street Darwin</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>GPO Box 3779 NT 0801</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8999 6076</td>
</tr>
<tr>
<td>Freecall</td>
<td>1800 259 256</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8999 6072</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:occ@nt.gov.au">occ@nt.gov.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://occ.nt.gov.au">http://occ.nt.gov.au</a></td>
</tr>
</tbody>
</table>

**Service Information**
An independent office responsible for ensuring the wellbeing of vulnerable children in the Northern Territory. The Office of the Children’s Commissioner promotes the interests of vulnerable children and represents these with both government and the community.

| Hours:            | 8.00 am-4.21 pm (Mon-Fri) |
| Fees             | No Fees                  |

**Territory Families – Southern Region**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Mwerre House, 60 Hartley Street, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 1352, Alice Springs, NT, 087</td>
</tr>
<tr>
<td>Telephone</td>
<td>8955 6001</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:TF.CAAdministration@nt.gov.au">TF.CAAdministration@nt.gov.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.territoryfamilies.nt.gov.au">www.territoryfamilies.nt.gov.au</a></td>
</tr>
</tbody>
</table>

**Service Information**
Territory Families delivers services to Territorians from birth to seniors. In the Southern Region, there are two main offices Alice Springs (Central Australia) and Tennant Creek (Barkly). Coverage is provided as far North as Newcastle Waters, and to the Western Australian, Queensland and South Australian borders. Territory Families has remote sites in the Southern Region located at Ti Tree, Yuendumu, Papunya, and Ntaria. The Southern Region provides services inclusive of:

- Child Protection Investigation and Assessment
- Family Support
- Out of Home Care
- Foster and Kinship Care Assessment and Support
- Remote Services (inclusive of Women's Safe Houses at Ti Tree, Yuendumu and Ntaria)
- Concession and Seniors Recognition Schemes
- Domestic, Family and Sexual Violence
- Youth Outreach and Re-engagement

Territory Families also provide an afterhours service to respond to reports of abuse and neglect. For all queries, please contact 8955 6001 during business hours.

Child Protection Hotline (24 hour Free call) 1800 700 250
Accommodation Services
For a full list of accommodation services in the Northern Territory, see
www.shelterme.org.au

Aboriginal Hostels Limited
Contact Business Manager Larry Softley
Mobile 0437 888 585
Website http://www.ahl.gov.au
Service Information Accommodation and housing support. Transient (short-term), renal, medical and secondary hostel.

Akangkentye Hostel (AHL)
Street Address 34 South Terrace, Alice Springs, NT 0871
Telephone 08 7905 8720
Email akangkentye.hostel@ahl.gov.au
Information This hostel welcomes Renal Residents – Short Stay.

Alyerre Hostel (AHL)
Street Address 16 Bath Street, Alice Springs NT 0871
Telephone 08 7905 8760
Email alyerre.hostel@ahl.gov.au
Information This hostel welcomes Renal Residents – Medical/Renal

Apmere Mwerre Hostel (AHL)
Street Address 15 Len Kittle Drive, Ilparpa, Alice Springs NT 0870
Telephone 08 7905 8710
Email admin.apmere@ahl.gov.au
Service Information Shared accommodation.

Hours 7am-7pm
Fees Single Adult $31, Partnered Couple $27 each, Child U2 Free, Child 2-15 $11, Child 16-17 $13

Ayiparinya Hostel (AHL)
Street Address 78 Larapinta Drive Alice Springs NT 0870
PO Box PO Box 1945, Alice Springs NT 0871
Telephone 08 7905 8730
Email ayiparinya.hostel@ahl.gov.au
Website www.ahl.gov.au
Service Information Short-term accommodation in towns and cities for individuals and families waiting for housing, seeking employment or meeting general business and other commitments away from their homes and communities. Many residents in these hostels stay with us until they are able to access long-term accommodation.

Referrals Self-Referral, Service provider, Walk In

Hours 7am to 7pm
Fees Fee Schedule is available from the Office
Sid Ross Hostel (AHL)
Street Address 15 Gap Road, the Gap, Alice Springs NT 0870
Telephone 08 7905 8750
Email sidross.hostel@ahl.gov.au
Service Information This hostel welcomes medical residents

Topsy Smith Hostel (AHL)
Street Address 14-18 Renner Street, East Side, Alice Springs NT 0870
Telephone 08 7905 8740
Mobile 0437 888 585
Email topsysmith.hostel@ahl.gov.au
Service Information This hostel welcomes renal and medical residents

Alice Springs Youth Accommodation and Support Services (ASYASS)
See listing under Youth Services
Street Address 7 Diarama Village, Alice Springs
Telephone 08 8953 4200
Email office@assyass.org.au
Website www.assyass.org.au
Service Information All people have a right to secure, appropriate and affordable housing. Many young people are often disadvantaged in their access to housing through factors such as inexperience, family crisis and breakdown, financial insecurity and community prejudice.

Hours 9.00am -4.00pm Monday to Friday

Anglicare NT - Housing Support Services
Street Address Main Office: Shop 10 Cinema Complex Liechhardt Terrace, Alice Springs NT 0870
Housing Office: 101 Bloomfield Street, Alice Springs NT 0871
PO Box PO Box 2579 Alice Springs 0871
Telephone Main Office 08 08951 8000
Housing Office 08 8959 4400
Fax Main Office 08 8951 8016
Housing Office 08 8959 4444
Email tgillett@anglicare-nt.org.au
Website www.anglicare-nt.org.au
Service Information Housing Support Services support people who are homeless or at risk of homelessness. Assistance provided includes:
Case management support to address issues related to homelessness.  
Group Life Skills training sessions with a focus on tenancy skills development.  
Transitional housing to enable participation in the program.

Referral
Contact Housing Options Coordinator for referral and eligibility criteria.

Fees
No Fees

Central Australian Affordable Housing Company (CAAHC)

Street Address 3/21 Gregory Terrace, entry via Leichhardt Terrace Alice Springs NT 0870
PO Box PO Box 4905, Alice Springs NT 0871
Telephone 08 8952 1266
Mobile 0498 051 227
Email info@caahc.org.au
Website www.affordablehousingcompany.com.au

Service Information Affordable rental housing. Waiting List applies.
Eligibility People on a low to moderate income

Hours: 8:30am-4:30pm (Mon-Fri)

My Place Program Finding homes under the Private Rental Market we provide; Advocacy, liaison, mentoring and support to those wanting to gain entry into the Private sector and handling all Tenancy application to Real Estate Agents.

Eligibility Income wages, or Centrepay (conditions apply)
Referrals Self, or from other support services

Fees No Fees - Free Service

Crisis Youth Refuge – ASYASS
See listing under Youth Services

Department of Housing and Community Development
See listing under Government Services

Red Shield Men's Hostel – The Salvation Army

Street Address 88 Hartley St, Alice Springs NT 0870
PO Box PO Box 2187 Alice Springs NT 0871
Telephone (08) 8951 0200
Fax (08) 8951 4102
Service Information Accommodation, meals and support to homeless men; counselling, drug and alcohol rehabilitation; referrals to appropriate services for assistance.
### Mission Australia

**CARSS – CENTRAL AUSTRALIA REGION SUPPORT SERVICES**

**Aherlkeme Development Centre – Transitional Homes**

**Tenancy Support Services – Outreach**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>82 Hartley Street, Alice Springs NT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8955 6600</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:carss@missionaustralia.com.au">carss@missionaustralia.com.au</a></td>
</tr>
</tbody>
</table>

**Post Release Support Service**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>82 Hartley Street, Alice Springs, NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8955 6500</td>
</tr>
<tr>
<td>Service Information</td>
<td>Assists people who have been released from prison to access support services and secure accommodation, training and employment.</td>
</tr>
</tbody>
</table>

| Hours: | 8.30am – 4.30pm (Mon – Fri) |

**Stuart Lodge – Homeless Beds**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>81 Hartley Street, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8958 6000</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:stuartlodge@missionaustralia.com.au">stuartlodge@missionaustralia.com.au</a></td>
</tr>
<tr>
<td>Service Information</td>
<td>Stuart Lodge is a specialist homelessness service in Alice Springs for individuals and families who are at risk of, or currently experiencing, homelessness. Individuals are offered wraparound services to support their specific needs and goals.</td>
</tr>
</tbody>
</table>

| Hours: | 24/7 |

**Tenancy Sustainability Program**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>1 Percy Court, Alice Springs, NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 5395 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8955 6500</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8952 4074</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:lifechoices_program@missionaustralia.com.au">lifechoices_program@missionaustralia.com.au</a></td>
</tr>
<tr>
<td></td>
<td><a href="mailto:carss@missionaustralia.com.au">carss@missionaustralia.com.au</a></td>
</tr>
<tr>
<td>Service Information</td>
<td>Case management support for people at risk of losing their tenancy in public housing. This may be due to property damage, debt or anti-social behaviour.</td>
</tr>
<tr>
<td>Eligibility</td>
<td>Must want to address any alcohol and drug issues</td>
</tr>
<tr>
<td>Referrals</td>
<td>Can self-refer or come into the office</td>
</tr>
</tbody>
</table>

| Hours: | 8:30am-4:30pm |

**Tenancy Service – Tangentyere**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>2/21 Gregory Terrace, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 8070 Alice Springs 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8951 4257</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:tss@tangentyere.org.au">tss@tangentyere.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.tangentyere.org.au">www.tangentyere.org.au</a></td>
</tr>
</tbody>
</table>
Service Information  Provide tenancy support services for urban and town camp residents.

Towards Independence Program (TIPAS) – The Salvation Army
Street Address  88 Hartley Street, Alice Springs NT 0870
Telephone  (08) 8951 0200
Service Information  Accommodation for families and children under 16 years on Territory Housing Priority List. Case managed transitional housing program.

Women’s Safety Services of Central Australia (WoSSCA)
Street Address  PO Box 3219 Alice Springs NT 0871
Telephone  08 8952 6075
Email  ws@asws.org.au
Website  www.asws.org.au
Service Information  For Victims of Domestic and Family Violence
Referrals  Via Emails

Hours:  Shelter:  24 Hours. Outreach: Business Hours
Fees  Minimal fees may be charged

Youth Housing Program – ASYASS
See listing under Youth Services
Alice Springs Town Council Services

Alice Springs Town Council

Street Address 93 Todd St, Alice Springs CBD, Alice Springs NT 0870
PO Box PO Box 1071, Alice Springs NT 0871
Telephone 08 8950 0500
Email astc@astc.nt.gov.au
Website www.alicesprings.nt.gov.au

Service Information
Through innovative leadership and good governance, Alice Springs Town Council provides and advocates for services to meet the present and changing needs of our community.

Hours: 8:00am-5:00pm Mon-Fri

Alice Springs Public Library

Street Address Corner Gregory & Leichhardt Terraces, Alice Springs NT 0870
PO Box PO Box 1071, Alice Springs NT 0871
Telephone 08 8950 0555
Email library@astc.nt.gov.au
Website www.alicesprings.nt.gov.au/library

Service Information
Baby Rhyme Time, Preschool Storytime
After school clubs including Lego, Young Writers, STEAM Corps, School Holiday Programs, resources for borrowing including: books, DVDs, CDs, e-Books.
World Languages and special Collections including local history and local resources/languages.

Hours: 10am – 6.00pm (Mon – Fri)
10am – 1.00pm (Sat and Sun)
Closed public holidays

Alice Springs Aquatic and Leisure Centre

Street Address 10 Speed St, the Gap, Alice Springs NT 0870
Telephone 08 8950 4360
Email info@asalc.com.au

Service Information
The pool provides access for everyone who wants to exercise at their own pace – ideal for those with injuries and other Aqua Aerobics classes. Learn to swim classes for all ages.

Other amenities etc:

- Outdoor 50 metre swimming lap pool.
- Outdoor toddler pool.
- Outdoor learn to swim pool.
- Indoor 8 lane, 25 metre heated swimming lap pool
- Indoor 20 metre pool with beach entry, disabled ramp access, indoor spa, lazy river and a 4 lane learn-to-swim section.
- Two fun water slides – a single loop and a double loop.
- Hoist and wet chair pool access for indoor pools.
- Shaded grassed areas.
- Free BBQ's.
- Kiosk/café reception, spectator seating, administration, and amenities.

**Hours:**

Can be Adjusted seasonally Check office
6am-7pm (Mon-Fri)
9am-7pm (Sat, Sun and Public Holidays)
Closed Christmas Day and Good Friday
## Addiction, Alcohol and Substance Misuse Services

### AA – Alcoholics Anonymous

<table>
<thead>
<tr>
<th>Service Information</th>
<th>A service of AA providing support for families, relatives and friends whose lives have been affected by someone else’s drinking. Meetings are held once a week, please contact Al-Anon for details.</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 978 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>0434 067 799</td>
</tr>
<tr>
<td>Freecall</td>
<td>1300 222 222</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:aalicesprings@gmail.com">aalicesprings@gmail.com</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.alcoholicsanonymous.org.au">www.alcoholicsanonymous.org.au</a></td>
</tr>
</tbody>
</table>

### Alcohol and Other Drugs Services Central Australia (ADSCA)

<table>
<thead>
<tr>
<th>Service Information</th>
<th>ADSCA provides treatment for drug and alcohol issues to the Central Australian area. The service offers specialised assessment, treatment and referral for a range of alcohol and other drug use issues. Services include non-residential treatment, opioid pharmacotherapy, drug and alcohol detoxification programs and community education programs.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Address</td>
<td>2 Stuart Terrace – Hospital Campus, Alice Springs NT 0870</td>
</tr>
<tr>
<td>PO Box</td>
<td>PO Box 721 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8951 7580</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8951 7585</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:ADSCAAdministration.DoH@nt.gov.au">ADSCAAdministration.DoH@nt.gov.au</a></td>
</tr>
</tbody>
</table>

### Bushmob

<table>
<thead>
<tr>
<th>Service Information</th>
<th>Bushmob runs a residential treatment facility for youth (12-25yo) centred around alcohol and other drug (AOD) or volatile substance abuse (VSA).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street Address</td>
<td>36 Priest Street, Braitling, Alice Springs NT 0870</td>
</tr>
<tr>
<td>PO Box</td>
<td>PO Box 1911, Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8953 3798</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8953 3794</td>
</tr>
<tr>
<td>E-mails</td>
<td><em>Bushmob House</em> <a href="mailto:nirajan@bushmob.com.au">nirajan@bushmob.com.au</a> <em>Bushmob Media</em> <a href="mailto:keith@bushmob.com.au">keith@bushmob.com.au</a> <em>BAT Team</em> <a href="mailto:jock@bushmob.com.au">jock@bushmob.com.au</a></td>
</tr>
</tbody>
</table>

### Carers NT

See listing in Disability Services
CAYLUS – Tangentyere
Street Address 4 Elder Street, Ciccone, Alice Springs 0870
Telephone 08 8951 4236
Mobile 0448 526 493
Email caylus@caylus.org.au
Website www.caylus.org.au
Service Information Juvenile bail support - transport costs mainly for juveniles to comply w bail conditions. Casework with people and families effected by VSA Support to youth services Community development.
Fees No fees

Central Australian Aboriginal Alcohol Programme Unit (CAAAPU)
Street Address Lot 290 Ragonesi Road, Alice Springs NT 0870
PO Box PO Box 8695 Alice Springs NT 0871
Telephone 08 8955 4600
Email intake@caaapu.org.au
Service Information CAAAPU is a residential rehab facility supporting individuals with Alcohol and other drugs misuse. CAAAPU accommodates 20 males and 6 females. Residential services for men and women over 18 who need rehabilitation support and counselling services. Referrals Please contact our intake team for referral process
Hours 8.30am to 5pm
Fees call to enquire or apply

Drug and Alcohol Services Australia Limited (DASA)
Street Address 4 Schwarz Crescent, Alice Springs NT 0870
PO Box PO Box 3009 Alice Springs NT 0871
Telephone 08 8952 8412
Fax 08 8953 4686
Email admin@dasa.org.au
Aranda House 9 Kempe Street Alice Springs NT 0870
Telephone 08 8950 3700
Service Information A community based, non-government organisation that offers a range of services to people affected by alcohol and other drugs in Central Australia. Programs include: Sobering Up Shelter; Outreach; Alcohol and Other Drug Counselling; Methamphetamine Outreach; Non-medical Detox; Residential Rehabilitation Program; Drink Driver Education.

Employee Assistance Service Australia (EASA)
See listing in Counselling Services

Holyoake
Street Address 21 Newland Street, Gillen, Alice Springs NT 0870
PO Box PO Box 1052 Alice Springs NT 0871
Telephone 08 8952 5899
Fax 08 8952 5232
Email receptionist@holyoake-alice.org.au
Website www.holyoake.org.au

**Service Information** - Information, support and programs for adolescents and adults who are using alcohol, other drugs, gambling or displaying inappropriate behaviour.
- Information, support and programs for those affected by another person’s use of alcohol, other drugs, gambling or inappropriate behaviour.
- Sand play Therapy to support children 5 years and older (as well as adolescents and adults) who are experiencing any form of stress or displaying inappropriate behaviour.

**Eligibility**
Call and make an appointment

**Fees:** $50 initial assessment fee applies. Other session costs are negotiable.

**Men Taking Control – Salvation Army** not updated
See listing under Accommodation Services for address and telephone numbers
Email jaquie.ellem@aus.salvationarmy.org

**Personal Helpers and Mentors (PHaMs) – Mission Australia**
See listing under Mental Health Services

**Problem Gambling – Anglicare NT**
Street Address Shop 10 Cinema Complex Leichhardt Terrace, Alice Springs NT 0870
PO Box PO Box 2579 Alice Springs NT 0871
Telephone 08 8951 8000
Fax 08 8951 8016
Website www.anglicare-nt.org.au

Service Information Counsellors can help monitor gambling expenditure, protect your assets, develop a debt management plan, budget and help with self-exclusion.

**Hotlines, Helplines and Resources**

**Alcohol and Drug Information Service (ADIS)**
Freecall 1800 131 350
Telephone 08 8951 7580

**Australian Drug Foundation**
Freecall 1300858584
Website https://adf.org.au/

**Counselling Online**
Freecall: 1800131350
Website; https://counsellingonline.org.au

**Crisis Line (NT Wide)**
Freecall 1800 019 116
Drug and Alcohol Clinical Advisory Service (DACAS)
Freecall 1800 111 092

Family Drug Support 24 hr
Freecall 1300 368 186

Focus on the Family Australia
Freecall 1300 300 361

How to Drug Proof Your Kids
Freecall 1300 300 361

Narcotics Anonymous- NT regional Helpline
Freecall 1300 652 820

National Alcohol and Other Drug Hotline
Freecall 1800 250 015

NT Party Smart
Telephone 08 8951 5354

Parenting Strategies
http://www.parentingstrategies.net/

Quitline 24 hr
Freecall 13 78 48

0439 TELL ME (0439 835 563)
Text the name of the drug you want to know about
Children’s Services

Childcare & Early Learning Centres

Playgroups

**Ampe-kenhe Ahelhe – Children’s Ground**
Street Address 5 Bloomfield Street, Alice Springs NT 0870
PO Box PO Box 140 Alice Springs NT 0871
Telephone 0417 257 198
Email mel.kean@childrensground.org.au
Service Information Family led Early Years Language and Culture activities. Provision of both on country and centre based learning for families connected to Irrkerlantye, Yarrenyty Arltare and the Mpweringke Anapipe northern outstation region.

Hours: Variable Mon – Wed and Fri

**Central Australian Community Toy Library (CACTL) Playgroup**
Street Address Shop 8 Diarama Village Larapinta Drive, Larapinta, Alice Springs NT 0870
PO Box PO Box 3067 Alice Springs NT 0871
Telephone 08 8952 6720
Email director@toylibrary.net.au
Service Information For all children birth to school age

**Playgroup**
Playgroups are a great opportunity for your children to learn skills and for parents to meet others.

**Hours:** Monday & Friday - 9:00am-11:00am (Mon and Fri)

**Kindy**
is great for children aged 2.5 years to school age

**Hours:** Tuesday, Wednesday & Thursday

**Toy Library**
Come and borrow toys from the library, we have thousands.

**Hours:** Monday, Friday Saturday 9am – 12pm
Tuesday Wednesday 8.30am – 3pm
Thursday 8.30 am – 4.30 pm

**Hello Baby – Flynn Drive Community Health Centre**
(For all other details see Flynn Drive Community Health Centre under Health Services)
Street Address: Building A Flynn Drive Community Health Centre, 10 Flynn Dr, Gillen 0870
Telephone: 08 89516711
Service Information: A group for parents to meet and discuss the joys and challenges of early parenthood, including options to navigate the first few months as everyone adjusts to their new roles.
Larapinta Child and Family Centre

Service Information
A supportive community learning and working with families to grow up strong, healthy, confident and capable children. Our focus is on children from pre-birth to 5 years, with a priority to ensure support for vulnerable, disadvantaged and Aboriginal families. We collaborate with families and other services to ensure quality support to strengthen the health, well-being and education of children. We have a number of playgroups and programs for families with young children – come and see us today!

Hours: 8am – 4pm (Mon-Fri)

Playgroups
Information: All our playgroups are supported by qualified early learning staff. Playgroups are free and include a range of developmentally appropriate, indoor and outdoor play activities, story and song time, snack time for the children and tea & coffee for the adults. Our playgroups are for families with children 0-5.

Fees: Free

Special Needs Playgroup
Hours: Monday 10:30am – 12pm
Information: A supported playgroup for all families with children with additional needs.

Young Parents Playgroup
Hours: TBC. Please contact for further information
Information: A supported playgroup for young parents (25 and under), their families and young children.

Universal Playgroup
Hours: Wednesday 12:30 – 2pm
Information: A supported playgroup for everyone!

Families as First Teachers (FaFT) Playgroup
Information: FaFT is an early learning and family support program. For further information contact Larapinta Child and Family Centre
Referrals: Self-referral or agency referrals can be made by contacting Larapinta Child and Family Centre at marisa.kelly@ntschools.net or 8958 5180

Kwatja Etatha Playgroup-Lutheran Community Care

Street Address 55a Gap Rd Alice Springs 0870
PO Box PO Box 3469 Alice Springs NT 0871
Telephone 0889535160
Email  alicesprings@lccare.org.au
Website  www.lccare.org.au

Service Information
A family supported informal playgroup for mothers, fathers, grandparents, carers and their children where they can meet together in a relaxed and safe learning environment. The playgroup is open to children 0-4 years of age and their parent or caregiver.
Activities include singing, music, dancing, story time, creative/imaginative play, excursion, free play, art and craft activities.
Pick ups available.

Fees  Free – no fees

Hours  Tuesday, Wednesday and Thursday
9.30am – 11.30am
At Alice Springs Lutheran Church, Gap Rd

Parent Morning Tea – Birth and Beyond
See listing under Family and Parenting Services

Playgroup Association of the NT Inc

Service Information
Community Playgroups (volunteer-led) for families with children 0-5yrs (various, see Facebook/website for updates).
Playgroup NT is a non-profit, community based organisation which is committed to providing quality services to families with young children.

- Established in 1980;
- Is managed by a volunteer Board of Directors;
- Is an association member of Playgroup Australia;
- Is partly funded by the Department of Social Services;
- Operates from offices at Playgroup House Darwin and Playgroup House Alice Springs;
- Runs Supported and PlayConnect Playgroups;
- Holds open days and community fun days;
- Supports Community Playgroups (volunteer-led) across the NT;
- Offers a wide range of Play resources.

Playgroup House Alice Springs

Street Address  3 Echunpa Street, the Gap, Alice Springs NT 0870
PO Box  PO Box 559 Alice Springs NT 0871
Telephone  08 8945 7775
           0400 201 598
Free Call  1800 171 882
Fax  08 8927 0608
Email  alicesprings@playgroupnt.com.au
Facebook  www.facebook.com/playgroupalicesprings
Website  www.playgroupnt.com.au
Playgroup House Darwin (Head Office)
Street Address Playgroup House, crn McMillans Road and Marrara Drive, Marrara NT 0812
PO Box PO Box 13 Nightcliff NT 0814
Email admin@playgroupnt.com.au
Facebook www.facebook.com/playgroupnt

Steiner School Playgroup
Street Address 163 Ragonesi Road Alice Springs NT 0871
Telephone 08 8953 4578
Fax 08 8952 3897
Email office@alicesteiner.nt.edu.au
Website www.alicesteiner.nt.edu.au
Service Information Caters for parents and their children up to 3yo, with a maximum of ten families per session. Bookings required.

Hours: 9:00am-11:00am (Mon and Wed)
Fees: $16.50 per session

Su Su Mama Playgroup – Multicultural Community Services Central Aus.
Street Address 5B Wills Terrace, Alice Springs NT 0870
Telephone 08 8952 8776
Email info@mcsca.org.au
Website www.mcsca.org.au
Service Information A safe place for newly arrived parents and children from migrant and refugee backgrounds to meet and gain new skills and confidence, with a variety of workshops and information sessions. All Welcome

Hours: Monday and Friday.- 9.30am – 11.30am
Fees: Free

Tiny Tots Fun Time – Alice Springs Youth Centre
Street Address 5 Wills Terrace Alice Springs NT 0870
Telephone 08 8952 1649
Email manager@asyc.com.au
Website www.alicespringsyouthandcommunitycentre.com.au
Service Information Informal play session run by parents. For children 0-4yo.

Hours: 9:30am-11:30am (Tue and Thu)
Fees: $3 session for members $5 session for non-members $5 Annual Membership
### Childcare

#### Alice Springs Child Care Centre

<table>
<thead>
<tr>
<th>Street Address</th>
<th>53 Bath Street, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 1801, Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8952 4188</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8952 4766</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:asccc12@bigpond.com.au">asccc12@bigpond.com.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="https://www.alicespringschildcare.com/">https://www.alicespringschildcare.com/</a></td>
</tr>
</tbody>
</table>

**Service Information**

Provides care for 45 children, from 6 months to 5yo and offers full-time care.

**Hours:** 7:30am-5:30pm (Mon-Fri)

**Fees:** Contact the service for current fees

#### Alice Springs Family Day Care

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Suite 8, Cinema Complex, Leichardt Tce, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 1764 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8952 3406</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8952 3010</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:office@asfdc.org.au">office@asfdc.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.asfdc.org.au">www.asfdc.org.au</a></td>
</tr>
</tbody>
</table>

**Service Information**

A formal home-based childcare service operating in Alice Springs that provides quality care for children from birth to 12yo by approved Family Day Care educators.

**Hours:** 8:30am-4:30pm

**Fees:** Fees are charge. Contact Office

#### Ampe Kenhe Apmere Congress Childcare – Congress

<table>
<thead>
<tr>
<th>Street Address</th>
<th>23 Gap Road Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8951 4499</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:childcaremanager@caac.org.au">childcaremanager@caac.org.au</a></td>
</tr>
</tbody>
</table>

**Service Information**

As a part of the Central Australian Aboriginal Congress Child and Family Services, children can be cared for on weekly, daily and half-daily basis. Contact the Centre for the rates.

**Hours:** Mon-Fri 7:30am-5:30pm

**Fees:** Fees Charged Contact Office

**Eligibility**

Aboriginal families

#### Braitling Childcare Centre

<table>
<thead>
<tr>
<th>Street Address</th>
<th>153 Woods Terrace, Braitling 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 36 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8952 1719</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:braitlingchildcare@bigpond.com">braitlingchildcare@bigpond.com</a></td>
</tr>
</tbody>
</table>
Website  www.braitlingchildcare.com.au

Service Information  Provides high quality care for children aged 6 months-5yo in a stimulating and engaging environment, NT Pre School curriculum in our 3-5year old room. Provides full and part-time care and are licensed for 57 children. All Educators qualified or studying higher qualification. Exceeding in Physical Environment and Partnerships and Collaboration with Families and Community.

Referrals  Yes

Hours:  7:30am-5:30pm (Mon-Fri)

Fees:  $100 per day

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**Gap Community Childcare Centre**

**Street Address**  17 Parke Crescent, the Gap, Alice Springs NT 0870

**PO Box**  PO Box 3613 Alice Springs NT 0871

**Telephone**  08 8952 1092

**Email**  director@gapcommunitychildcare.org.au

**Service Information**  Provides quality care for children aged 6 months-5yo in a stimulating and engaging environment, with a drop off service to Ida Standley Preschool (for children who currently attend the service). The preschool is located next door. Provides full and part-time care and are licensed for 67 children.

**Hours:**  7:00am-5:45pm

**Fees:**  Babies $395/week, Toddlers $90 per day & $405 pw, 3-5years $87 per day & $395/week

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**Kentish Family Lifelong Learning and Care Inc – Family Day Care**

**Street Address**  2/42 Bath Street Alice Springs NT 0870

**PO Box**  PO Box 39 Alice Springs NT 0870

**Telephone**  M 0455660321

**Email**  bonnie@kentish.org.au

**Website**  https://www.kentish.org.au

**Service Information**  We service the needs of all children and young people, their families and their Educators who use our services for Family Day Care and Out of Home Care.

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**Larapinta Child and Family Early Learning Centre**

**Street Address**  22 Albrecht Drive, Larapinta, NT, 0870

**PO Box**  2209, Alice Springs, NT, 0870

**Telephone**  (08) 8958 5192

**Email**  LarapintaELC@childaustralia.org.au

**Website**  www.childaustralia.org.au

**Service Information**  We cater for children from 6 weeks to 5 years of age.

**Service area:**  Alice Springs/Larapinta

**Hours:**  7am – 6pm weekdays (excluding public holidays)

**Fee:**  $85 daily
Lil’ Antz

Street Address 14 Bath Street, Alice Springs NT 0870
PO Box 8003 Alice Springs NT 0871

Telephone 08 8953 0015
Email childcare@lilantz.com.au
Website www.lilantz.com.au

Service Information Lil’Antz is Alice Springs largest family owned and operated service. We cater for children aged 0-12 years in our Childcare centres, After School Care Programs and Vacation Care programs. Our services are all Rated and Assessed through Quality Education and Care NT operating under the National Quality Framework following the Early Years Learning Framework for Long Day Care and My Time Our Place for Outside School Hours Care. For more information about Lil’Antz please visit our website www.lilantz.com.au or contact us regarding additional questions.

Lil’ Antz OLSH After School Care

Service Information 150 places operates from OLSH Bath street. Complementary collection from Bradshaw, Living Waters & Rosspark schools. Fulltime students (places limited) afternoon tea provided.

Lil’ Antz OLSH Vacation Care

Service Information 150 places operates from OLSH Bath street.

Lil’ Antz Central

Address 14 Bath St Alice Springs NT 0870

Service Information 55 places catering to children aged 6 weeks – 3 years in 3 separate groupings.
Nappies, morning & afternoon tea included

Hours 7:00am-5:45pm (Mon-Fri)

Lil’ Antz Undoolya

Address 1 Undoolya Road Alice Springs NT 0870

Service Information 36 places catering to children aged 3-5 years in a whole group setting.
Nappies, morning & afternoon tea included

Hours 7:00am-5:45pm (Mon-Fri)

All programs operate year-round closing only for public holidays.

YMCA Grevillea Early Learning Centre

Street Address 36 Grevillea Drive, Sadadeen, Alice Springs NT 0870
PO Box PO Box 2458 Alice Springs NT 0871
Telephone 08 8952 3511
Email childcare.gelc@ymca.org.au

Service Information A long day care centre catering for 48 children from 6 weeks to 5 years. The service offers full weekly care, full day care and half day sessions. The centre has two age...
groups, under 3’s and over 3’s. The centre is totally nut free and food is supplied by the centre fresh daily.

**YMCA Early Years Learning Centre**

**Street Address**  
YMCA Building Sadadeen Road, Alice Springs NT 0870

**PO Box**  
PO Box 2458 Alice Springs NT 0871

**Telephone**  
08 8952 5666

**Email**  
childcare.eylc@ymca.org.au

**Information**  
Provides full, part-time and occasional care for 64 children (6 weeks to 5 years). Hourly rates apply to enable parents to attend various fitness programs. Parents supply all snacks and meals.

**Hours**  
7.30am-5:30pm (Mon-Fri)

**Fees**  
Fees Charged. Contact Office

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**Preschools**

**Acacia Hill School**

See listing under Children’s Services: Primary schools

**Alice Springs Steiner School**

**Street Address**  
163 Ragonesi Road, Ross, Alice Springs NT 0870

**PO Box**  
PO Box 2736 Alice Springs NT 0871

**Telephone**  
08 8953 4578

**Fax**  
08 8952 3897

**Email**  
office@alicesteiner.nt.edu.au

**Website**  
www.alicesteiner.nt.edu.au

**Service Information**  
Caters for children 3yo and upwards to grade 6.

**Hours**  
8:00am-4:00pm

**Bradshaw Preschool**

**Street Address**  
Adamson Avenue, Bradshaw, Alice Springs 0870

**PO Box**  
PO Box 1744 Alice Springs NT 0871

**Telephone**  
08 8955 2100

**Service Information**  
A part of Bradshaw Primary School. Two whole day sessions and a half day session every fortnight.

**Hours**  
8:15 - 2.45pm(Mon & Fri)
Half Session 8.15 – 12.15 pm (Wed)

**Braitling Preschool**

**Street Address**  
80 Head Street, Braitling, Alice Springs NT 0870

**PO Box**  
PO Box 1669 Alice Springs 0871

**Telephone**  
(08) 8958 5111

**Email**  
admin.braitsch@ntschools.net
Service Information  A part of Braitling Primary School offering morning groups Mon – Thurs or all day sessions on either a Mon and Tues or a Weds and Thurs. Groups are run by two teachers and two assistants.

Gillen Preschool
Street Address  Newland Street, Gillen, Alice Springs 0870
PO Box  PO Box 769 Alice Springs NT 0871
Telephone  08 8952 2961
Email  gillen.school@ntschools.net
Service Information  Offers two options for a two day learning program for children the year prior to entering Primary School. The groups are a maximum of 22 children and are staffed with two educators, one a qualified Early Childhood Teacher.

Ida Standley Preschool
Street Address  15 Parke Crescent, the Gap, Alice Springs NT 0870
PO Box  PO Box 362 Alice Springs NT 0871
Telephone  08 8952 1040
Fax  08 8952 1040
Email  ida.standley@ntschools.net
Service Information  Provides a play-based educational program for children’s first year of non-compulsory schooling. It is an integral part of Sadadeen Primary School.

Hours:  Morning session 8:15-11:15am  
Afternoon session 12:15-3:15pm

Larapinta Preschool
Street Address  22  Albrecht Drive, Larapinta, Alice Springs 0870
PO Box  PO Box 9021 Alice Springs NT 0871
Telephone  08 8958 5145
Email  jenny.ashenden@ntschools.net
Website  www.larapintaprimary.nt.edu.au
Service Information  Children who are 4yo by June 30th are eligible to be enrolled in the preschool. They offer full days and half day sessions. It is an integral part of Larapinta Primary School.

Hours:  8:00am-3:30pm

Nathalie Gorey Preschool
Street Address  Spearwood Road, Sadadeen, Alice Springs 0870
PO Box  PO Box 2707 Alice Springs NT 0871
Telephone  08 8952 1186
Fax  08 8953 2912
Service Information  The Preschool and Transition teachers work together to provide excellent pre-compulsory education, and to enable smooth transitions for all children into fulltime education. It is an integral part of Sadadeen Primary School.
<table>
<thead>
<tr>
<th><strong>Rona Glynn Preschool</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Street Address</strong></td>
<td>2a Mackay Street, East Side, Alice Springs NT 0870</td>
</tr>
<tr>
<td><strong>PO Box</strong></td>
<td>PO Box 364 Alice Springs NT 0871</td>
</tr>
<tr>
<td><strong>Telephone</strong></td>
<td>08 8952 1792</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:rosspark.school@ntschools.net">rosspark.school@ntschools.net</a></td>
</tr>
<tr>
<td><strong>Service Information</strong></td>
<td>Forms part of the Ross Park Primary School complex, catering for children turning 4 by June 30th</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Primary Schools</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Acacia Hill School</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Street Address</strong></td>
<td>Spearwood Road, Sadadeen, Alice Springs NT 0870</td>
</tr>
<tr>
<td><strong>PO Box</strong></td>
<td>PO Box 435 Alice Springs NT 0871</td>
</tr>
<tr>
<td><strong>Telephone</strong></td>
<td>08 8955 2222</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:acaciahill.school@ntschools.net">acaciahill.school@ntschools.net</a></td>
</tr>
<tr>
<td><strong>Service Information</strong></td>
<td>A regional school for students with disabilities from the Alice Springs and Barkly regions of the Northern Territory and the North/West region of the Pitjantjatjara Homelands. The school offers an education for students from 3-18yo. The programs cater for students with a range of disabilities including intellectual, physical, and sensory and students with multiple disabilities.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Araluen Christian College</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Street Address</strong></td>
<td>10 Blain St, Araluen, Alice Springs NT 0870</td>
</tr>
<tr>
<td><strong>PO Box</strong></td>
<td>PO Box 482 Alice Springs NT 0871</td>
</tr>
<tr>
<td><strong>Telephone</strong></td>
<td>08 8955 0121</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>08 8955 0060</td>
</tr>
<tr>
<td><strong>Website</strong></td>
<td><a href="http://www.acs.nt.edu.au">www.acs.nt.edu.au</a></td>
</tr>
<tr>
<td><strong>Service Information</strong></td>
<td>It is a small college, catering for students from transition to Year 9, with small classes.</td>
</tr>
<tr>
<td><strong>Hours:</strong></td>
<td>8:00am-4:00pm (Mon-Fri)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Alice Springs Steiner School</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Street Address</strong></td>
<td>163 Ragonesi Road, Ross, Alice Springs NT 0870</td>
</tr>
<tr>
<td><strong>PO Box</strong></td>
<td>PO Box 2736 Alice Springs NT 0871</td>
</tr>
<tr>
<td><strong>Telephone</strong></td>
<td>08 8953 4578</td>
</tr>
<tr>
<td><strong>Fax</strong></td>
<td>08 8952 3897</td>
</tr>
<tr>
<td><strong>Email</strong></td>
<td><a href="mailto:office@alicesteiner.nt.edu.au">office@alicesteiner.nt.edu.au</a></td>
</tr>
<tr>
<td><strong>Website</strong></td>
<td><a href="http://www.alicesteiner.nt.edu.au">www.alicesteiner.nt.edu.au</a></td>
</tr>
<tr>
<td><strong>Service Information</strong></td>
<td>A non-denominational, co-educational facility providing a broad-based curriculum from Playgroup through to Class 6. Incorporates a play-based curriculum in the Early Years.</td>
</tr>
<tr>
<td><strong>Hours:</strong></td>
<td>8:00am-4:00pm</td>
</tr>
</tbody>
</table>
Bradshaw Primary School
Street Address  Adamson Avenue, Bradshaw, Alice Springs 0870
PO Box  PO Box 1744 Alice Springs NT 0871
Telephone  08 8955 2100
Email  bradshaw.school@ntschools.net
Website  www.schools.nt.edu.au/bradshaw
Service Information With an enrolment of around 540.

Hours:  8:00am-4:00pm (Mon-Fri)

Braitling Primary School
Street Address  Head Street, Braitling, Alice Springs NT 0870
PO Box  PO Box 1669 Alice Springs NT 0871
Telephone  08 8953 3855
Fax  08 8953 2217
Email  admin.braitsch@ntschools.net
Website  www.schools.nt.edu.au/braitling
Service Information All students have the ability to succeed in an inclusive, safe and caring environment.

Hours:  9:00am-10:30pm (Mon-Fri)

Gillen Primary School
Street Address  Milner Road, Gillen, Alice Springs NT 0870
PO Box  PO Box 769 Alice Springs NT 0871
Telephone  08 89552155
Fax  08 8952 2334
Website  www.schools.nt.edu.au/gillen
Service Information Prioritises the development of each student as an individual.

Larapinta Primary School
Street Address  22 Albrecht Drive, Larapinta, Alice Springs NT 0870
PO Box  PO Box 9021 Alice Springs NT 0871
Telephone  08 8958 5155
Fax  08 8955 0299
Email  b.jolley@ntschools.net
Website  www.larapintaprimary.nt.edu.au
Service Information The school has a student-centred focus, a strong arts program, and a whole school approach to teaching and learning, and to wellbeing.

Hours:  8:30am-4:20pm

Living Waters Lutheran Primary School
Street Address  Cnr Albrecht Drive & Kramer St, Larapinta, Alice Springs 0870
PO Box  PO Box 8869 Alice Springs NT 0871
Telephone  08 8950 0700
Fax  08 8955 0435
Email living.waters@ntschools.net
Website www.livingwatersschool.com.au
Service Information A school that keeps its eye on the future while recognising the value of tradition in an ever-changing world. Children are taught, not only to learn, but also to enjoy learning and savour it.

OLSH College – Our Lady of the Scared Heart
PO Box PO Box 2508 Alice Springs NT 0871
Service Information A vibrant Catholic school that strives for excellence and fosters God’s promise of ‘Justice, Love and Peace’ for all.

College Administration Centre
Address Sadadeen Road
PO Box PO Box 2508 Alice Springs 0870
Telephone 08 8950 7317
Website www.olshalice.catholic.edu.au

Bath Street Campus (Transition to Year 4)
Address Bath Street
Telephone 08 8950 8666

Traeger Campus (Years 5 to 8)
Address Traeger Avenue
Telephone 08 8950 8511

Sadadeen Campus (Years 9 to 12)
Address Sadadeen Road
Telephone 08 8950 7315

Ross Park Primary School
Street Address Winnecke Avenue, East Side, Alice Springs NT 0870
PO Box PO Box 364 Alice Springs NT 0871
Telephone 08 8955 2000
Website www.schools.nt.edu.au/rosspark
Service Information As the oldest operating primary school in Alice Springs, the school is situated in the Old Eastside, and the school’s feeder zone encompasses the Old Eastside and Golf Course area.

Sadadeen Primary School
Street Address Spearwood Road, Sadadeen, Alice Springs NT 0870
PO Box PO Box 2707 Alice Springs NT 0871
Telephone 08 8952 6044
Fax 08 8953 2912
Email sadadeen.primary@ntschools.net
Website www.schools.nt.edu.au/sadadsch
Service Information As a small school with approximately 250 students from Preschool to Year 6, students participate in programs to help them develop academically, physically, socially and emotionally.
Yipirinya School
Street Address Lovegrove Drive, Alice Springs NT 0870
PO Box PO Box 2263 Alice Springs NT 0871
Telephone 08 8952 5633
Fax 08 8952 3541
Email reception@yipirinya.com.au
Service Information With both Primary and Secondary education as well as Preschool and Childcare, the school was an Aboriginal initiative and is Aboriginal-managed.

Secondary Schools

Acacia Hill School
See listing under Children’s Services: Primary Schools

Araluen Christian College
See listing under Children’s Services: Primary Schools

Centralian Middle School
Street Address Milner Road, Alice Springs NT 0870
PO Box PO Box 1771 Alice Springs NT 0871
Telephone 08 8950 2500
Fax 08 8952 6614
Service Information The school provides education for students in Years 7-9, with an Aboriginal transition unit and an intensive needs unit.

Centralian Senior College
Street Address 10 Grevillia Drive, Alice Springs NT 0870
PO Box PO Box 4856 Alice Springs NT 0871
Telephone 08 8952 1256
Fax 08 8959 5510
Service Information Centralian Senior College provides education to approximately 350 students in Years 10, 11 and 12 and is co-located with Charles Darwin University. The College aims for excellence in all we do and believes that student success is dependent upon providing relevant, quality teaching and learning as well as a learning environment that instils a sense of belonging. It is the only senior secondary public education provider in Alice Springs, known for its academic success, innovative education programs and dedicated staff who place students at the centre of learning. Operating on three sites, Centralian Senior College delivers tertiary and employment pathways at the main Grevillea Drive site. Education to students who have difficulty with conventional learning models, including a ‘Young Mums’ program occurs at Alice Outcomes in Kempe Street. Education for juveniles on detention or on remand occurs at the Owen Springs annexe.

OLSH College – Our Lady of the Scared Heart
See listing under Children’s Services: Primary Schools
St Philip’s College
Street Address: Ulpaya Rd, Alice Springs NT 0870
PO Box: PO Box 33 Alice Springs NT 0871
Telephone: 08 8950 4511
Fax: 08 8952 4522
Email: info@stphilips.nt.edu.au
Website: www.stphilips.nt.edu.au
Service Information: A Uniting Church co-educational Boarding and Day School for students in Years 7-12, with strong academic excellence and widely accredited Outdoor Education and Performing Arts programs.

St Joseph’s Catholic Flexible Learning Centre
Street Address: 5 Bloomfield St, Alice Springs NT 0870
PO Box: PO Box 2991, Alice Springs, NT 0871
Telephone: (08) 8929 3900
Mobile: 0408 568 357
Email: sjcflc@youthplus.edu.au
Service Information: A non-mainstream educational service provider which is part of the Catholic Diocese of Darwin and an EREA Youth Plus School. Offering services to the most disadvantaged young people in Alice Springs who have disengaged with mainstream education. Our students have complex backgrounds often with involvement in the Youth Justice system. We work with both the students and their families to achieve the best outcomes for them.

Young Mums Program – Alice Outcomes
See listing under Parenting and Family Services

After School and Vacation Care

Alice Springs Public Library
See Alice Springs Public Library under Town Council Services. Please note the Library offers a range of different activities for children and youth.

After School Care Living Waters Lutheran Primary School – Camp Australia
Street Address: Cnr of Albrecht and Larapinta Drive, Alice Springs NT 0870
Freecall: 1300105343
Hours: 2:45PM-5:45pm (Mon-Fri) during school terms

After School Care Our Lady of the Sacred Heart College – Lil’ Antz
Street Address: Bath Street Alice Springs NT 0870
Telephone: 08 8950 8666
Service Information: Caters to 4-12yo every school day with complimentary pickups from Bradshaw Living Waters and Ross Park schools.
Hours: 2:45pm-5:45pm (Mon-Fri) during school terms
Araluen Christian College- Alice Springs (Camp Australia OSHC)
Street Address  10 Blain St
Telephone   0417 371 199
Freecall    1300105343
Email    ntaraluen@oshccampaustralia.com.au
Hours:  3.00pm-6.00pm

Camp Australia Alice Springs - OSHC
Freecall  1300105343
Website  www.campaustralia.com.au
Service Information  We provide a safe and supportive space where children can connect, experience a sense of belonging, discover their strengths and build resilience. Our programs embrace the values of each school we partner with and help families balance life and work responsibilities.

Araluen Christian College – After School Care
Street Address  10 Blain St
Telephone   0417 371 199
Freecall    1300105343
Email    ntaraluen@oshccampaustralia.com.au
Hours:  3.00pm-6.00pm
 Fees  $32.32

Bradshaw Primary School – After School Care
Street Address  10 Blain St
Telephone   0417 371 199
Freecall    1300105343
Email    ntaraluen@oshccampaustralia.com.au
Hours:  2.50pm-6.00pm
 Fees  $32.32

Braitling Primary School – After School Care
Street Address  10 Blain St
Telephone   0417 371 199
Freecall    1300105343
Email    ntaraluen@oshccampaustralia.com.au
Service Information  Provides After School Care
Hours:  2.50pm -6.00pm
 Fees  $32.32

Braitling Primary School – Vacation Care
Street Address  10 Blain St
Telephone   0417 371 199
Freecall    1300105343
Email    ntaraluen@oshccampaustralia.com.au
Hours:  7.00am -6.00pm
 Fees  $66.71
Living Waters Lutheran School – After School Care
Street Address 10 Blain St
Telephone 0417 371 199
Freecall 1300105343
Email ntaraluen@oshccampaustralia.com.au
Hours: 2.50pm -6.00pm
Fees $27.00

Outside School Hours Care/Vacation Care – Lil’ Antz
PO Box PO Box 8003 Alice Springs NT 0871
Telephone 08 8952 5015
Fax 08 8953 1050

Vacation Care – Lil’ Antz
Street Address Our Lady of the Sacred Heart College Bath Street Alice Springs
Service Information Offers holiday fun and activities for all 4-12yo children every school holidays including excursions, arts, crafts, sports, team games, music and dancing.
Hours: 7:45am-5:45pm Mon-Fri

Other Services for Children
Alice Outcomes
Street Address 7 Kempe Street Campus, Alice Springs NT 0870
PO Box PO Box 4856 Alice Springs NT 0871
Telephone 08 8958 5077
Email lyndsay.thomas@ntschools.net
Service Information Alice Outcomes is an alternative education program offering opportunities for young people who have become disengaged from mainstream schooling. Students have the opportunity to undertake accredited education in a supportive environment maximises their chances of achieving success as they continue or complete their NTCET.

Alice Springs Public Library
See Alice Springs Public Library under Town Council Services. Please note the Library offers a range of different activities for children and youth.

Alice Springs Youth Centre
Street Address Wills Terrace, Alice Springs NT 0870
PO Box PO Box 193 Alice Springs NT 0871
Telephone 08 8952 1649
Fax 08 8953 1051
Email manager@asyc.com.au
Website www.asyouthcentre.com
**Service Information**  A non-profit organisation with many facilities that are frequently used by clubs, schools and the public. Provides a solution for any schools, clubs and youth groups having problems finding inexpensive but efficient venues/facilities for physical education classes and school sports, dance, ballet, drama, and a number of martial arts.

**Facilities:** Skate way, skate bowl, recreation hall, basketball, pool tables, beach volleyball, trampoline, gymnastic hall and canteen for refreshments.

**Fees**  Contact office

**Ampe-kenhe Ahelhe – Children’s Ground**  
*See listing under Children’s Services Playgroups*

**Bluearth Foundation**

**Street Address**  80 Memorial Drive Gillen, 0870

**Telephone**  0410 722 523

**Email**  kbromley@bluearth.org

**Website**  www.bluearth.org

**Service Information**  A national health promotion charity which aims to reduce sedentary lifestyles in all Australians, by targeting families, carers, educators and the organisations that play a critical role in the development of the habits of young people between 0-18. We are also happy to partner with other organisations and promote an active lifestyle in a variety of situations; movement breaks during sessions, activities and obstacle courses for community or other events. Contact us for information.

**Fees**  Free - No Fees

**CatholicCare NT**

**Street Address**  6 Hartley Street, Alice Springs NT 0870

**PO Box**  PO Box 1821 Alice Springs NT 0871

**Telephone**  08 8958 2400

**Fax**  08 8958 2499

**Email**  alicesprings@catholiccarent.org.au

**Website**  www.catholiccarent.org.au

**Service Information**  **Children’s Contact Services**  This service includes changeovers and supervised visits with a focus on the wellbeing of the child/children.

**Central Australian Community Toy Library (CACTL)**

**Street Address**  Shop 8 Diarama Village Larapinta Drive, Larapinta, Alice Springs NT 0870

**PO Box**  PO Box 3067 Alice Springs NT 0871

**Telephone**  08 8952 6720

**Fax**  08 8952 9567

**Email**  director@toylibrary.net.au
Service Information  Operates along similar lines to a book lending library, but the emphasis is on carefully chosen toys that stimulate growth and development and promote optimal learning in each age-group. Car capsule hire for children 0-6 months is available.

Hours:  Monday, Friday Saturday 9am – 12pm
        Tuesday Wednesday  8.30am – 3pm
        Thursday 8.30 am – 4.30 pm

Child and Family Services – Congress

See listings under Health Services

Child and Youth Mental Health - CAHS

See listing under Government Services- Department of Health

Communities for Children – Anglicare NT

Street Address  Shop 10 Cinema Complex Leichhardt Terrace, Alice Springs NT 0870
PO Box  PO Box 2579 Alice Springs NT 0871
Telephone  08 8951 8002
              0419 516 446
Email  jfleming@anglicare-nt.org.au
Website  https://www.anglicare-nt.org.au/service/communities-for-children/
Service Information  Communities for Children works within the community to support collaboration, networking and the development of a child friendly community. We work with a range of community stakeholders, services and community members which support positive outcomes for children and their families experiencing vulnerability and disadvantage.

Referrals  None needed
Hours  8.30 am – 4.21 pm
Fees  No Fees

Connected Beginnings

Street Address  80 Head St Alice Springs
PO Box  PO BOX 1669
Telephone  0889585100
Email  info.ascb@ntschools.net
Service Information  A project that brings together family support, early childhood and maternal and child health services with schools to help coordinate and support Aboriginal and Torres Strait Islander children to start school.

Referrals  Self-referral or agency referrals can be made by contacting Gayle Simpson at info.ascb@ntschools.net or 89585100.

Hours  8.00am-4.21pm
Fees  Nil

Drum Atweme – Tangentyere

Telephone  08 8951 4403
**Service Information**  Weekly lessons in schools, After School and Vacation care  Performances for community events.  Diversion from Anti-social behaviours.

**Early Childhood Australia – Children’s Services Support Program**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>1st Floor NT House 44 Bath Street, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 1264 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 7999 8001</td>
</tr>
<tr>
<td>Free call</td>
<td>1800 959 995</td>
</tr>
</tbody>
</table>

**Service Information**  A support service in Central Australia which provides assistance to early childhood programs (children 0-12 years of age) to build their capacity and capability to include children with additional needs in mainstream services as well as provide opportunities for children to learn and develop alongside their typically developing peers.

**Families as First Teachers (FaFT) – Department of Education**

See listing under Government Services- Department of Education

**Service Information:** Support the attendance of families and children in Early childhood programs. Deliver targeted early learning programs that foster positive relationships with children from birth - 3 and their families, to ensure early life experiences support the child’s learning and development potential.

**HIPPY (Home Interaction Program for Parents and Youngsters)**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>3 Brown St Alice Springs</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO BOX 8070, Alice Springs NT, 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8955 4835</td>
</tr>
<tr>
<td>Mobile</td>
<td>0418 837 426</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:mica.fleming@tangentyere.org.au">mica.fleming@tangentyere.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.hippyaustralia.bsl.org.au">www.hippyaustralia.bsl.org.au</a></td>
</tr>
</tbody>
</table>

**Service Information**  For Preschool aged children

- **Hours:** 9.30 AM – 3.00pm
- **Fees:** No Fees

**Incite Arts Inc – Arts Programs**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>64B Hartley Street, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 3491 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8952 6338</td>
</tr>
<tr>
<td>Mobile</td>
<td>0458 526 338</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:admin@inciteya.org.au">admin@inciteya.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.incitearts.org">www.incitearts.org</a></td>
</tr>
</tbody>
</table>

**Service Information**  Incite offers a range of opportunities for young people to engage in the arts – music, song, performance and more. Go to our website for more info.  Everyone is Welcome
Hours: 9:00am- 3.00pm (Mon-Thu)

**Ingkenteme Program – Akeyulerre**

**Service Information** Teaching of 'old way knowledge' to young Arrernte children on country.

*See Akeyulerre listing under Family and Parenting Services*

**Kentish Family Lifelong Learning and Care Inc – Out Of Home Care**

*See Kentish Family Day Care listing under Child Care Services*

**Mental Illness Fellowship of Australia NT (MIFA NT)**

**Service Information** Support for families with children and young people up to 18 years, showing signs of or at risk of developing mental illness

*See MIFA NT listing under Mental Health Services*

**NAPCAN**

**Street Address** Corner Leichhardt Terrace and Yarabah Crescent, Alice Springs NT, 0870

**PO Box** 5088 Alice Springs NT 0871

**Telephone** 0411737630

**Email** meron.looney@napcan.org.au

**Service Information** NAPCAN is an independent national charitable organisation founded in 1987. Our focus nationally is the prevention of child abuse and neglect and we support agencies, families and communities to keep children safe and promote their wellbeing.

**NAPCAN Programs, Resources and Strategies include:** Advocate for child / youth safety
Community education workshops
Child Safe Organisations
Respectful Relationships training - Love Bites
Design and promote prevention tools
National Child Protection Week
Children’s Week

**Hours:** 8.30am- 5.00pm (Mon-Fri)

**Relationships Australia**

*See Listing under Counselling Services and Family and Parenting Services*
### Counselling Services

#### Alice Springs Psychological and Counselling Services

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Suite 3 Helm House 40-42 Bath Street, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 55 Alice Springs, NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8952 4374</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8953 6447</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:delahunty.aspacs@mac.com">delahunty.aspacs@mac.com</a></td>
</tr>
<tr>
<td><strong>Service Information</strong></td>
<td>Clinical psychology assessment, therapy/counselling to adults regarding personal, relationship or work related difficulties, including depression, anxiety, trauma and emotional management, behaviour change, interpersonal difficulties, grief, loss, chronic health/pain conditions.</td>
</tr>
<tr>
<td><strong>Eligibility</strong></td>
<td>Individual adults (no couples or people under 18yo)</td>
</tr>
<tr>
<td><strong>Referrals</strong></td>
<td>Self-referral, GPs with a Mental Health Care Plan (for Medicare rebate)</td>
</tr>
</tbody>
</table>

**Hours:** 9:30am-6:00pm

#### Carers NT

See listing in Disability Services

#### CatholicCare– NT

<table>
<thead>
<tr>
<th>Street Address</th>
<th>6 Hartley Street, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 1821 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8958 2400</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8958 2499</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:alicesprings@catholiccarent.org.au">alicesprings@catholiccarent.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.catholiccarent.org.au">www.catholiccarent.org.au</a></td>
</tr>
<tr>
<td><strong>Service Information</strong></td>
<td>Family, Couple and Individual Counselling; Victims of Crime Counselling; Mental Health Program – Aboriginal staff focus on</td>
</tr>
</tbody>
</table>

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40
supporting Aboriginal families and communities to care for and manage with family members with mental health issues; Aged Care Advocacy – focusing on standing up for the rights of the older generation; Children’s Contact Centre – focusing on the safe changeover of or supervised contact with children in confliction and separated families

**Parents Counselling**
General counselling for parents

### Central Australian Mental Health Services (CAHS)

See listing under Government Services

### Child and Youth Mental Health Team

See listing under Government Services

### Domestic Violence Specialist Children’s Service – Tangentyere

See listing under Domestic Violence Services

### Employee Assistance Service Australia (EASA)

<table>
<thead>
<tr>
<th>Street Address</th>
<th>1st Floor Jock Nelson Building 16 Hartley Street, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 754 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8953 4225</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8953 6894</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:easaalicesprings@easa.org.au">easaalicesprings@easa.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.easa.org.au">www.easa.org.au</a></td>
</tr>
<tr>
<td><strong>Service Information</strong></td>
<td>Professional counselling and psychological services to private organisations, NGOs, Indigenous corporations and members of the public. <strong>Service area:</strong> Alice Springs and Central Australia</td>
</tr>
<tr>
<td><strong>Eligibility</strong></td>
<td>Ask your employer about an EAP Agreement with EASA or call to enquire</td>
</tr>
</tbody>
</table>

### Family Mental Health Support Service – Waltja Tjutangku Palyapayi

See listing under Mental Health Services

### Financial Counselling and Capability – Lutheran Community Care

<table>
<thead>
<tr>
<th>Street Address</th>
<th>55A Gap Road, the Gap, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 3469 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8953 5160</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:alicesprings@lccare.org.au">alicesprings@lccare.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.lccare.org.au">www.lccare.org.au</a></td>
</tr>
<tr>
<td><strong>Service Information</strong></td>
<td>Financial Counselling; Budget advice; Emergency Relief; Financial Literacy Education Workshops; Tax Help; Individual or Group sessions.</td>
</tr>
<tr>
<td><strong>Hours</strong></td>
<td>9:00am-4:00pm (Mon-Fri)</td>
</tr>
<tr>
<td><strong>Fees</strong></td>
<td>Free – no fees</td>
</tr>
</tbody>
</table>

**Problem Gambling**

See listing under Addiction, Alcohol and Substance Misuse
Headspace – Central Australian Aboriginal Congress

Street Address 5/5 Hartley Street, Alice Springs, NT 0871
Telephone 08 8958 4544
Fax 08 8952 0412
Email Headspace.reception@caac.org.au
Website www.facebook.com/headspaceAliceSprings

Service Information Mental health counselling, social support and a doctors clinic for physical and sexual health testing. They provide free confidential assistance and have a team of youth-focussed health professionals available to deal with a range of issues.

Eligibility All young people 12-25yo

Hours: 8.30am – 5pm (Mon, Tues, Thurs and Friday)
11am – 5pm (Weds)

Holyoake

Street Address 21 Newland Street, Gillen, Alice Springs NT 0870
PO Box PO Box 1052 Alice Springs NT 0871
Telephone 08 8952 5899
Fax 08 8952 5232
Email receptionist@holyoake-alice.org.au
Website www.holyoake.org.au

Service Information Information, support and programs for adolescents and adults who are using alcohol, other drugs, gambling or displaying inappropriate behaviour.

Information, support and programs for those affected by another person’s use of alcohol, other drugs, gambling or inappropriate behaviour.

Sand play Therapy to support children 5 years and older (as well as adolescents and adults) who are experiencing any form of stress or displaying inappropriate behaviour.

Eligibility Call and make an appointment.

Fees: $50 initial assessment fee applies. Other session costs are negotiable

Mental Health Association of Central Australia (MHACA)

See listing under Mental Health Services

Relationships Australia

Street Address 5/11 Railway Terrace, Alice Springs NT 0870
PO Box PO Box 8367 Alice Springs NT 0871
Telephone 08 8950 4100
Free call 1800 634 405
Email reception@ra-nt.org.au
Website http://www.nt.relationships.org.au/
**Service Information:** Relationships Australia Northern Territory employs experienced and qualified professional staff to provide counselling to individuals, couples and families to enhance, maintain or where necessary, manage changes in their relationships.

**Referral**
Self-Referral

**Hours:** 8:00am-4:30pm

**Counselling**
The service supports people to explore any concerns they may have that may impact on their relationships. Telephone counselling is provided for people in rural and remote areas of Northern Territory.

**Children’s Counselling Service**
A counselling service for children aged 5 – 17 with counsellors experienced in a range of issues affecting children and young people. Counsellors use a range of child friendly therapies including sand play and art therapy.

**Holding Children Together**
Relationships Australia NT, in partnership with the Australian Childhood Foundation (ACF), delivers a specialist counselling service to vulnerable children aged 5 - 12 who have experienced interpersonal trauma, with a particular focus on Aboriginal children living in Alice Springs.

**Family Dispute Resolution**
FDR (formerly known as Family Mediation) includes education, information, dispute resolution and group work to help couples who are separating to resolve their family law disputes.

**Post Separation Co-Operative Parenting**
This program supports families to deal with the stress of separation and to work out parenting arrangements which are in the est interests of their children. It helps parents focus on the needs of their children and assists in reducing the impact of separation on children.

**Redress Scheme Support Services**
The National Redress Scheme provides support to people who have experienced institutional child sexual abuse. Relationships Australia NT is a National Redress Support Service provider. We provide a free and confidential support service for people who are considering applying or want to apply for the National Redress Scheme.

**Employee Assistance Program (EAP)**
Your employer may offer you an EAP with Relationships Australia, free of charge. This program offers counselling and workplace mediation. This gives you a safe and confidential place away from your workplace to talk about concerns you may be having at home. Current employers include Northern Territory Government and Police, Fire and Emergency Services.

**Relationship Education Courses**
Relationships Australia NT offers a range of information and therapeutic courses in small groups for individuals and couples.

**Find & Connect**
This program provides support to individuals who have spent time in out-of-home care in Australia before 1990. This includes orphanages, foster care, children’s homes and religious organisation.
Sexual Assault Referral Centre (SARC)

Street Address 1/44 Railway Terrace, Alice Springs NT 0870
PO Box PO Box 721 Alice Springs NT 0871
Telephone 08 8955 4500
Fax 08 8955 4515
Email alicespringsSARC@nt.gov.au

Service Information - Medical: 24 hr crisis response-forensic, medical follow up, Child Protection.
- Therapeutic Support: counselling, Traditional Healers, support, advocacy, court support.
- Education: Community education, Professional, Interagency.

Referral Self referrals - Please call SARC directly. Referrals accepted from anyone.

Eligibility Anyone who has experienced recent or historical sexual assault can seek counselling.

Hours: 8:00am-4:21pm (counselling appointments late if required) and 24 hr crisis response

Fees: Free -No Fees

See listing in Government Services

Hotlines and Helplines

Abortion Grief Counselling
Telephone General: 1300 363 555 Mens 1300 887 066
Website https://www.abortiongrief.asn.au/

Alanah and Madeline Foundation
(National support to care for children who have experienced or witnessed serious violence, reduce the incidence of bullying, cyber bullying and other cyber risks, and, advocate for the safety and wellbeing of children.)
Telephone 03 9697 0666
Website https://www.amf.org.au/

ASCA (Advocate for Survivors of Child Abuse)
Telephone 1300 657 380
Website https://www.blueknot.org.au/

Beyond Blue Be Me
Telephone 1300 224 636

Crisis Line
1800 019 116 (Free call)
Website https://www.beyondblue.org.au/get-support/get-immediate-support

DiDs (Dads in Distress)
1300 853 437
Kids Help Line 24 hr
1800 551 800 (Free call)

Life Force Suicide Prevention Program
1800 100 024 (Free call)

Life Line 24 hr
13 11 14

Mayumarrri Healing Centre
Healing for adult and child survivors of childhood trauma
1300 760 580

Mensline Australia 24 hr
1300 789 987

Parentline Counselling Service
1300 301 300

Pregnancy Counselling Australia
1300 737 732

Pregnancy Counselling Link
1800 777 690 (Free call)

SOSBSA
Grief counselling for people at risk of and affected by suicide
1300 767 022

Suicide Prevention
1300 360 980

Teen Challenge Care Line
Suicide prevention for youth
1300 889 288

Women’s Information Referral Exchange WIRE
1300 134 130

Focus on the Family Australia
Crisis Counselling and Referral
1300 300 361

NT Health Direct
1800 186 026 (Free call)

Kids Chat Line
1800 332 333 (Free call)

Kids Help Line 24 hr
1800 551 800 (Free call)

Teen Challenge Care Line
Suicide prevention for youth
1300 889 288
# Disability Services

## Acacia Hill School

See listing under Children’s Services: Primary schools

## Carers NT

<table>
<thead>
<tr>
<th>Street Address</th>
<th>1/9 Parsons St Alice Springs</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>GPO Box 4929 Alice Springs 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8953 1669</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:alicespringsadvisor@carersnt.asn.au">alicespringsadvisor@carersnt.asn.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.carersnt.asn.au">www.carersnt.asn.au</a></td>
</tr>
</tbody>
</table>

**Service Information**
Support for people caring for someone with a disability or illness, mental health or addictions. Providing information, advice, support, education, emergency relief and counselling.

**Referrals**
alicespringsadvisor@carersnt.asn.au

## Department of Education – Inclusive Practice Team

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Level 1, Alice Plaza, Alice Springs CBD 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>GPO Box 1420, Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8951 1600 (Reception)</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8951 1680</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.education.nt.gov.au">www.education.nt.gov.au</a></td>
</tr>
</tbody>
</table>

**Service Information**
Early Childhood Intervention Advisors provide a family focused approach in supporting children to maximise educational outcomes for any young child or student who has developmental delay or possible disability that impacts on learning. All children/students with developmental delays or disability aged 0-6 years

## Disability Advocacy Service

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Shop 4/ 54 Reg Harris Lane, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8953 1422</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:ceo@das.org.au">ceo@das.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.das.org.au">www.das.org.au</a></td>
</tr>
</tbody>
</table>

**Service Information**
An advocacy service for the rights of people with disabilities in all areas of life; information and education regarding discrimination, support groups and service providers.

**Referrals**
Referrals may come from anyone – self, friends, family, health professionals, service providers etc.

**Hours**
9am-4.30pm (Mon-Fri)

**Fees**
No Fees – free service

## Early Childhood Australia – Children’s Services Support Program

See listing under Children’s Services (Other Services)
Incite Arts Inc – Disability Arts Programs
Street Address 64B Hartley Street, Alice Springs NT 0870
PO Box PO Box 3491 Alice Springs NT 0871
Telephone 08 8952 6338
Mobile 0458 526 338
Email admin@inciteya.org.au
Website www.incitearts.org
Service Information Incite offers a range of opportunities for people with disability to engage in the arts – music, song, performance and more. Go to our website for more info.
Everyone is Welcome
Hours: 9:00am-3:00pm (Mon-Thu)

Keep Moving
Street Address 4 Colson Street, Alice Springs NT 0870
PO Box PO Box 751 Alice Springs NT 0871
Telephone 08 8952 3599
Fax 08 8952 4833
Email alice@keepmoving.net.au
Service Information Equipment hire and sales (e.g. wheelchairs, slings, patient lifters, electric scooters, ramps, toilet, bathroom and bedding equipment).

Life without Barriers
Street Address Unit 1, 18 Wilkinson Street
Telephone 08 8955 6401

Personal Helpers and Mentors (PHaMs) – Mission Australia
See listing under Mental Health Services

Riding For the Disabled
Street Address Blatherskite Park Len Kittle Drive, Alice Springs NT 0870
PO Box PO Box 8831 Alice Springs NT 0871
Telephone 08 8952 3838 0488732277
Email rda.alice@gmail.com
Website www.rdaalicesprings.org
Service Information Voluntary, non-profit organisation that provides opportunities for anyone with a disability to enjoy horse-related activities.

Tangentyere Aged and Community Services (TACS) – Tangentyere
Street Address 4 Elder Street, Ciccone, Alice Springs NT 0870
PO Box PO Box 8070 Alice Springs NT 0871
Telephone 08 8951 4290
Fax 08 8952 8521
Email tacs@tangentyere.org.au
Website www.tangentyere.org.au
Service Information Commonwealth Home Care Packages; Commonwealth Home Support Program; Disability in Home Support; Meals on Wheels
**Hours**: 8:00am-4:00pm (Mon-Fri) and limited hours on weekends

**Eligibility**
Must be Indigenous, over 50yo in Aged Care Services, or if under 50yo must be on Disability Support Pension.
## Domestic and Family Violence Services

### Alice Springs Youth Accommodation and Support Services (ASYASS)

See listing under Accommodation Services

### CatholicCare NT

See listing under Family and Parent Services

### Central Australian Women’s Legal Service (CAWLS)

See listing under Legal Services

### Channels of Hope – World Vision Australia

<table>
<thead>
<tr>
<th>Street Address</th>
<th>8 Elder Street, Ciccone, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 4946 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8929 1000</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:liz.mullen@worldvision.com.au">liz.mullen@worldvision.com.au</a></td>
</tr>
<tr>
<td>Service Information</td>
<td>CHANNELS OF HOPE FOR GENDER – works with faith groups in Lajamanu and Kalkarindii communities to raise the awareness of and prevent gender-based violence. The program works closely with Kurdiji and other service providers in Lajamanu and Kalkarindii.</td>
</tr>
</tbody>
</table>

### Cross Borders Indigenous Family Violence Program

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Ground Floor Centrepoint Building, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 8345 Alice Springs 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8951 5437</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8951 5442</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:kylie.butler@nt.gov.au">kylie.butler@nt.gov.au</a></td>
</tr>
<tr>
<td>Service Information</td>
<td>Family violence programs to communities in the Ngaanyatjarra Pitjantatjara Yankunytjara Lands in NT, WA and SA.</td>
</tr>
<tr>
<td>Hours</td>
<td>Vary depending on community conditions, generally 9am-2pm</td>
</tr>
<tr>
<td>Service area</td>
<td>Ngaanyatjarra Pitjantatjara Yankunytjara Lands</td>
</tr>
<tr>
<td>Eligibility</td>
<td>Must be willing to attend all sessions</td>
</tr>
</tbody>
</table>

### Director of Public Prosecutions

<table>
<thead>
<tr>
<th>Street Address</th>
<th>Level 1 Centrepoint Building, Alice Springs CBD, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 2185 Alice Springs 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8951 5800</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8951 5812</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.dpp.nt.gov.au">www.dpp.nt.gov.au</a></td>
</tr>
<tr>
<td>Service Information</td>
<td>Court support for victims/ witnesses of family violence.</td>
</tr>
</tbody>
</table>

### Domestic and Family Violence Service (DFVS) – NPY Women's Council

<table>
<thead>
<tr>
<th>Street Address</th>
<th>10A Wilkinson Street, Ciccone, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 8921 Alice Springs 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8958 2374</td>
</tr>
<tr>
<td>Free call</td>
<td>1800 180 840</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8952 5476</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:npydvs@npywrc.org.au">npydvs@npywrc.org.au</a></td>
</tr>
</tbody>
</table>
Website: www.npywc.org.au

Service Information
Crisis assessment and response, case management, advocacy and support for women from NPY Lands experiencing DFV.
Community awareness workshops and DFV primary prevention.

Hours: 9:00am-12:30pm and 1:15pm-4:45pm
Service area: Ngaanyatjarra Pitjantatjara Yankunytjara Lands

Domestic Violence Legal Service - CAWLS
Street Address: 1 Stott Terrace Alice Springs 0870
Telephone: 89524055 or 1800 684 055
Service Information: Drop-in service for information, referrals and legal assistance to women experiencing domestic violence in Alice Springs.

Domestic Violence Specialist Children’s Service – Tangentyere
Street Address: 2/21 Gregory Terrace, Alice Springs NT 0870
PO Box: PO Box 8070 Alice Springs 0871
Telephone: 08 8952 1430
Email: intakefv@tangentyere.org.au
Website: tangfamilyviolenceprevention.com.au
Service Information: The Domestic Violence Specialist Children’s Service (DVSCS) provides specialist early intervention domestic and family violence support for Aboriginal young people who have or are experiencing domestic and family violence and/or who are using domestic and family violence.

Eligibility: Young Aboriginal people aged between 12 and 18 who are residing in Alice Springs and who agree to work alongside the DVSCS are eligible for participation

Referrals: Referrals can be made by anyone who is concerned about a young person, including self-referrals by the young person themselves, family and community members and service providers.

Hours: 8.30am -4:30pm

Family Relationships Centre – Relationships Australia NT
See also Relationships Australia listing under Counselling Services

Headspace
See listing under Counselling Services

Men’s Behaviour Change Program Marra’ka Mbarintja – Tangentyere
See Family and Parenting Services for other Tangentyere programs
Street Address: 2/21 Gregory Tce, Alice Springs NT 0870
Telephone: 08 8952 1430
Service Information  A 16 week psycho-education group program for men who have used violence and abuse toward family members.

Hours: 8:30am-4:30pm (Mon-Fri)
Fees: Free

Eligibility  18yo and over
Referrals  Individual assessment, self-referral, court mandate, child protection

NT Police Domestic and Personal Violence Protection Unit (DPVPU)
Street Address  Parson Street Alice Springs NT 0870
Telephone  08 8951 8888
Fax  08 8951 8877
Service Information  Investigate offences of domestic violence; Target repeat offenders; Community education; assist with victims reports and families.

Hours: 7:00am-10:00pm (Mon-Fri)

Ngaanyatjarra Pitjantatjara Yankunytjara (NPY) Women’s Council Aboriginal Corporation
Telephone  08 8958 2374
Fax  08 8952 5476
Service Information  Case management, advocacy and support for women from NPY Lands experiencing DFV; community awareness workshops.

Sexual Assault Referral Centre (SARC)

See listing under Government Services

Women’s Safety Services of Central Australia (WoSSCA)
Street Address  PO Box 3219 Alice Springs NT 0871
Telephone  08 8952 6075
Email  ws@asws.org.au
Website  www.asws.org.au
Service Information  For Victims of Domestic and Family Violence
Referrals  Via Emails

Hours:  Shelter:  24 Hours. Outreach: Business Hours
Fees  Minimal fees may be charged

Hotlines and Helplines

Family Relationship Advice Line
1800 050 321 (Free call)

Men’s Referral Service (No to Violence)
1800 065 973 (Free call)

Violence against Women - Australia Says No
Domestic Violence and Sexual Assault 24 hr
1800 200 526 (Free call)
Family and Parenting Services

Please note all counselling services will be listed in the Counselling Services section on page 35

Aged Care Advocacy – CatholicCare NT

Street Address 6 Hartley Street, Alice Springs NT 0870
PO Box PO Box 1821 Alice Springs NT 0871
Telephone 08 8958 2400
Fax 08 8953 3008
Email alicesprings@catholiccarent.org.au
Website www.catholiccarent.org.au

Service Information Support anyone receiving aged care services, including people who are currently receiving services, or who have received care in the past, or potential aged care clients by helping you understand your rights and responsibilities; listening to your concerns; helping you fix problems or make a complaint; and speaking with your service provider if you wish.

Akeyulerre (Arrernte Healing Centre)

Street Address 3 Stuart Tce, Alice Springs NT 0870
PO Box PO Box 3194 Alice Springs NT 0871
Telephone 08 8952 2339
Email admin@akeyulerre.org.au
Website www.akeyulerre.org.au

Service Information Akeyulerre Inc was established by Arrernte elders and community members as a place for all Arrernte families to practice and enjoy their cultural life. In recognition of the importance of culture and “old way” knowledge in healing and strengthening communities Akeyulerre supports the work of Anangkeres (traditional healers), organises bush trips to country for families to reconnect with land and culture, supports elders to pass on cultural knowledge and language to children, and supports a social enterprise producing traditional bush medicines.

Alice Springs Town Council

See listing under Alice Springs Town Council Services

Ampe Akweke Place – ASYASS

See ASYASS under Youth Services

Australia Breastfeeding Association (ABA)

Street Address 12 Gosse St Alice Springs NT 0870
Telephone 08 8952 4477
Helpline (Free call) 1800 686 268 (7 days/wk)
Email suemorrish@iinet.net.au
Website www.breastfeeding.asn.au

Service Information A voluntary organisation who aim to encourage and support mothers who wish to breastfeed their babies and to promote skilled and loving mothering, while creating an awareness in the community of the importance of human milk. A local group meets
monthly to discuss various topics related to breastfeeding and
general parenting. There is one trained breastfeeding counsellor
available to help all women with any breastfeeding queries.
Breastfeeding information, including access to email counselling,
can also be found on the ABA website.

**Australian Nurse Family Partnership Program (FPP) – Congress**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>16 Hartley Street, Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>1604 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8958 4850</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8958 4860</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:fpp.adminofficer@caac.org.au">fpp.adminofficer@caac.org.au</a></td>
</tr>
</tbody>
</table>

**Service Information**

FPP is a free nurse home visiting program for women having an
Aboriginal baby and living in Alice Springs, Santa Teresa or
Hermannsburg. We work within a strength-based and relationship-
based model with women from early pregnancy until their child
turns 2 years old. Program aims are centred around enhancing
pregnancy outcomes, improving child health and development
and supporting maternal life course development.

**Hours:** 8.30am-5:00pm (Mon-Fri)

**Service area:** 100km radius from Alice Springs (including town
and town camps, St Teresa, Amoonguna)

**Eligibility**

Intake under 28wks pregnant required.

**Birth and Beyond Resource Centre** (Childbirth Education Association Alice Springs)

<table>
<thead>
<tr>
<th>Street Address</th>
<th>10/89 Todd St (Fan Arcade), Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 542, Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8953 7928</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:info@birthandbeyond.org.au">info@birthandbeyond.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.birthandbeyond.org.au">www.birthandbeyond.org.au</a></td>
</tr>
</tbody>
</table>

**Service Information**

A community based organisation dedicated of offering quality
support, education and resources for pregnancy, birth and
parenting. Providing antenatal workshops, new parents morning
tea, support groups, birth pool and breast pump hire and resource
library.

**Hours:** 10am-1pm (Mon, Tues & Thurs)

**Groups Running:** (For more information please phone)

**Alice Springs Home Birth Group**

For parents and expecting parents interested in birthing at home

**Alice Springs Multiples Group**

For parents and expecting parents having multiple children at
once

**IVF Support Group**

Peer to peer support group
New Parents Morning Tea

Nutrition during Pregnancy
Information sessions

Welcome Baby
Pregnancy, birth and parenting antenatal workshops

CatholicCare NT – Family Services
See listings under Children’s Services and Counselling Services

Child and Family Services – Congress
See listings under Health Services

Childbirth Education Association Alice Springs
(trading as Birth and Beyond Resource Centre)
See listing under Family and Parenting Services (Birth and Beyond Resource Centre)

Larapinta Child and Family Centre
Street Address 22 Albrecht Drive, Larapinta, Alice Springs NT 0870
PO Box PO Box 9021 Alice Springs NT 0871
Telephone 08 8958 5180
Email marisa.kelly@ntschools.net
Website www.facebook.com/LarapintaCFC
Service Information Larapinta Child and Family Centre works with families and other services to provide holistic, flexible and integrated family, parenting and early learning support. Please contact or visit to find out more
Hours Monday – Friday 8am-4pm

EnJOYable Fun First
PO Box PO Box 808 Alice Springs NT 0871
Telephone 0499 034 225
Contact Chris Hawke (Change Consultant)
Email chris.hawke3@gmail.com
Service provided Creating more enJOYable moments together can re-inspire families, friends & colleagues to co-create the future they yearn for in their lives. Continue, revive or adapt past enjoyable moments that you have experienced with others. Consider doing what others have enjoyed or try something completely new that may bring a smile, giggle or belly laugh to each of you. Experience first then understand the benefits and the wisdom of why and how others create enjoyable fun first times in their lives. Or become one of 'The EnJOYables' with personalised tailored training here in Central Australia.

Families and Schools Together (FAST) NT
PO Box PO Box 2363 Alice Springs NT 0871
Telephone  
(08) 8920 4355  
0437 798 805  

Alice Springs – 0488 958 448

Email  
admin@fastnt.org.au

Website  
www.fastnt.org.au

Service Information  
8-wk program that brings families together to build a strong sense of community around supporting parents and recognising them as the leader of their family. Three variations of FAST take place in Alice Springs: Baby FAST, Kids FAST, Youth FAST.

Hours: 9:00am-5:00pm  
Service area: Northern Territory

Families Learning Together – Lutheran Community Care

Street Address  
55a Gap Rd Alice Springs 0870

PO Box  
PO Box 3469 Alice Springs NT 0871

Telephone  
0889535160

Email  
alicesprings@lccare.org.au

Website  
www.lccare.org.au

Service Information  
Parent education workshops are held once a week for parents of children during School Terms 2, 3 and 4.

- Families Learning Together workshops relate to positive interaction with infants/toddlers, understanding and supporting child development, hygiene and safety and providing care for babies. Target group families and parents of Indigenous birth -4 year old children.

- Circle of Security program incorporates 8 sessions facilitated by trained local presenters and is designed to support and strengthen parent and child relationships. Target Group families and parents of Indigenous birth -4 year old children. Pick ups available.

Fees  
Free – no fees

Hours  
Contact LCC for confirmation of session times

Family Court of Australia

See listing under Government Services

Service area: Central Australia based in Alice Springs

Family Relationships Centre – Relationships Australia NT

See listing under Counselling services

Street Address  
5/11 Railway Terrace, Alice Springs NT
Service Information

The Family Relationship Centre (FRC) provides a Family Dispute Resolution (mediation) service for separated couples in Central Australia. Family Dispute Resolution is a process which helps parents make a Parenting Plan for the care of their children. The service provides regular parenting information sessions about the impact of conflict on children (Building Connections and Aboriginal Building Connections), pre-mediation coaching and counselling, support from Aboriginal and Islander Cultural Advisors for Aboriginal Families, referrals and information and offers a child inclusive model of family dispute resolution. Assistance can also be provided for property and financial disputes. An outreach service is provided to Tennant Creek.

Family Responsibility Program – Dept. of Correctional Services

Also see listing under Government Services

Street Address
Level 1, Centrepoint Building, Alice Springs NT 0870

PO Box
PO Box 2407, Alice Springs NT 0871

Telephone
08 8951 5867

Email
TFyouth.outreachalicesprings@nt.gov.au

Service Information
Aims to build stronger parental responsibility/capacity and to support families in diverting young people from entering/already in the youth justice system.

Hours: 8:00am-4:21pm

Service area: Alice Springs and Amoonguna communities

Referrals
Self-referral, Non-Government Organisations and Northern Territory Government Departments

Family Support Service – The Salvation Army

Street Address
Cnr Hartley Street and Stuart Terrace Alice Springs NT 0870

PO Box
PO Box 2187 Alice Springs NT 0871

Telephone
08 8951 0200

Fax
08 8952 4102

Website
www.salvationarmy.org.au/alicessprings

Service Information
Emergency relief assistance for families and singles in financial distress. Aid includes food vouchers, hampers, assistance with power expenses and other financial assistance and referrals.

Foster Carers Association NT

Street Address
Suite 10, 82 Todd Street Alice Springs NT 0870
Service Information

Support, advice and advocacy services to the NT’s foster and kinship carers.

Hours: 8:00am-4:00pm (Mon-Fri)

HIPPY (Home Interaction Program for Parents and Youngsters)

See listing under Children’s Services – Other Services

Indigenous Money Mentor – Anglicare NT

See Anglicare listing under Accommodation Services for contact details

Service Information

Provides financial literacy for Aboriginal and Torres Strait Islander communities. The Indigenous Money Mentor program engages in casework with clients to help improve financial wellbeing. This support includes access to microfinance products. The service provides a supported referral process to help clients obtain assistance from other services.

Introducing Solids – Flynn Drive Community Health Centre

See Flynn Drive Community Health Centre under Health Services

IVF Support Group – Birth and Beyond

See listing under Family and Parenting Services

Service Information

This is a supportive, informative, confidential and friendly group that you are welcome to join at any stage of your IVF journey.

NILS – Anglicare NT

See Anglicare listing under Accommodation Services for contact details

Service Information

Provides people on low incomes with access to credit for essential household goods, without burden of fees, charges and interest payments (loans up to $1200).

NT Working Women’s Centre (NTWWC)

Street Address
Shop 19 Level 1 John Cummings Plaza 63 Todd Mall, Alice Springs NT 0870
PO Box
PO Box 664 Alice Springs NT 0871
Telephone
1800 817 055
Fax
08 8953 3638
Email
admin@ntwwc.com.au
Website
www.ntwwc.com.au

Service Information

Provides free and confidential advice to women about work related matters. The Centre particularly targets services to those in a disadvantaged bargaining position, insecure and low paid work. Delivers Community Education Sessions to community
groups, education centres and employers about work relevant topics such as Basic Rights at Work and Workplace Bullying.

**Service area:** Northern Territory

**Eligibility**
All women, trans-people, intersex people, gender queer people, Brotherboys and Sistergirls are welcome to access the services of the NT Working Women’s Centre.

**Relationships Australia**

See *listing under Counselling Services*

**Tangentyere Aboriginal Council**

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<tr>
<th>Street Address</th>
<th>4 Elder Street, Ciccone, Alice Springs NT 0870</th>
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<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 8070 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8951 4222</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8952 8521</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.tangentyere.org.au">www.tangentyere.org.au</a></td>
</tr>
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**Access to Education**
Access to Education (A2E) is an innovative and unique program that works with and supports Aboriginal children, youth and their families and communities to achieve positive outcomes in education, safety and wellbeing in the Alice Springs Greater Region.

**Telephone** 08 8955 4807

**A2E Intensive Family Preservation Service**
An intensive and tailored case management support service for families who have entered in the statutory system. Referrals made exclusively by Territory Families. Referrals can be made by the Dept from point of intake stage/investigation stage right through to Reunification stage. High risk/Very high risk cases are co-worked with Territory Families Strengthening Families Team.

**A2E Youth Work Team**

See *listing under Children’s Services*

**CAYLUS**

See *listing under Addiction, Alcohol and Substance Misuse Services*

**Domestic Violence Specialist Children’s Service**

See *listing under Domestic Violence Services*

**Drum Atweme**

See *listing under Children’s Services*

**Men’s Behaviour Change Program Marra’ka Mbarintja**

See *listing under Domestic and Family Violence Services*
**Safe Families – Children's Safe House**  
The Safe House provides short-term and respite accommodation and care for up to six young people aged 5-12yo, providing a culturally safe and appropriate nurturing environment and culturally informed case management.

**Tangentyere Aged and Community Services (TACS)**  
*See listing under Disability Services*

**Tangentyere Artists Program**
- **Address**: 16 Fogarty Street  
- **Telephone**: 08 8951 4232  
- **Email**: arts@tangentyere.org.au  
- **Website**: www.tangentyereartists.org.au  
- **Information**: Aboriginal owned Art Centre providing arts training and workshops as well as marketing and sales support for the artists.

**Tenancy Support Program**  
*See listing under Accommodation Services*

**Youth Night Patrol**  
*See listing under Youth Services*

**Targeted Family Support Services (TFSS) – Congress**
- **Street Address**: 14 Leichhardt Terrace Alice Springs NT 0870  
- **Telephone**: 08 8951 4400  
- **Website**: www.caacongress.com.au  
- **Service Information**: Provides support to Indigenous families; Brokerage funds available to support case management for vulnerable families; Referrals received from other community services and families themselves.

**Territory Families**  
*See listing under Government Services*

**Territory Parents Support Program – Flynn Drive Community Health Centre**  
*See Flynn Drive Community Health Centre under Health Services for contact details*  
**Service Information**: Informative 6 week programme for parents with new babies.

**Towards Independence Program – Salvation Army**
- **Street Address**: 88 Hartley Street, Alice Springs NT 0870  
- **PO Box**: PO Box 2187 Alice Springs NT 0871  
- **Telephone**: 08 8951 0200  
- **Fax**: 08 8952 4102  
- **Website**: www.salvationarmy.org  
- **Service Information**: Confidential, transitional housing and outreach support program that can assist families to move from a crisis situation to living independently in their community.
Eligibility: Family with children under 16yo and be on Territory Housing priority Housing list (determined through meeting with families and discussing their situation).

Referrals: From other Salvation Army services and various community organisations

Walýtjapiti Program – NPY Women’s Council

See NPY listing under Domestic and Family Violence Services

Service Information: NPY Women’s Council Walýtjapiti Program is a voluntary intensive family support program that aims to improve child well-being, safety and family functioning by supporting families who have children aged 0-12 who are experiencing, or at high risk of experiencing neglect. Walýtjapiti focuses on key areas of parenting that best support children’s physical, social, emotional and educational development.

Areas Serviced: The NPY communities that Walýtjapiti currently services include Mutitjulu, Kaltukatjara (Docker River), Aputula (Finke), Imanpa, Amata, Pukatja (Ernabella), Iwantja (Indulkana) and Mimili. Walýtjapiti receives both community and departmental (Territory Families/Department of Child Protection) referrals.

Young Mums Program – Alice Outcomes

Street Address: 7 Kempe Street, the Gap, Alice Springs NT 0870
PO Box: PO Box 4856 Alice Springs NT 0871
Telephone: 08 8958 5077
Mobile: 0429 631 478
Email: lyndsay.thomas@ntschools.net

Service Information: Offers an opportunity to complete Years 10, 11 and/or 12 and continue on to further education and job pathways, for young mums or mums-to-be (15-20yo), with their babies by their sides. Individualised education programs so that Mums can work at their own pace; structured programs with a flexible approach to learning; qualified teachers and support staff; parenting and health enrichment programs; children’s play areas; access and/or referrals to community support agencies.

Hotlines and Helplines

Abortion Grief Counselling
1300 363 555

Alanah and Madeline Foundation
(National support for child victims of violence and sudden family loss)
1300 720 747

ASCA (Advocate for Survivors of Child Abuse)
1300 657 780

Beyond Blue
1300 224 636

Crisis Line
1800 019 116 (Free call)
DiDs (Dads in Distress)
1300 853 437

Focus on the Family Australia
Crisis Counselling and Referral
1300 300 361

Kids Chat Line
1800 332 333 (Free call)

Kids Help Line 24 hr
1800 551 800 (Free call)

Mensline Australia 24 hr
1300 789 987

NT Health Direct
1800 186 026 (Free call)

Parentline Counselling Service
1300 301 300

Pregnancy Counselling Australia
1300 737 732

Pregnancy Counselling Link
1800 777 690 (Free call)

Teen Challenge Care Line
Suicide prevention for youth
1300 889 288

Women’s Information Referral Exchange WIRE
1300 134 130
Health Services

Dial 000 in the case of emergency

**Alice Springs Home Birth Group – Birth and Beyond**

*See Birth and Beyond under Family and Parenting Services*

**Alice Springs Hospital**

*See listing under Government Services*

**Alice Springs Multiples Group – Birth and Beyond**

*See Birth and Beyond under Family and Parenting Services*

**Alukura Women's Health Service – Congress**

<table>
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<tr>
<th>Street Address</th>
<th>4 Percy Court</th>
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<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 1604 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8953 2727</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8953 4435</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:alukura.reception@caac.org.au">alukura.reception@caac.org.au</a></td>
</tr>
</tbody>
</table>

**Service provided**

Women's health checks; Providing contraception education and advice; Breastfeeding support; Care for mums and their babies during and after pregnancy; STI checks and treatment; Medical care for illness and disease; Nutrition support – education on good and bad foods and exercise; Information and referral on how to improve health such as quitting smoking; Referrals to other Congress health and wellbeing services; Healthy lifestyle promotion.

**Hours:** Mon-Tue, Thu 8:30am-5pm; Wed 9:30am-5pm; Fri 8:30am-12:30pm (Closed during lunch 12:30pm-1:30pm)

**Transport:** Can be provided – please let the receptionist know at the time of booking your appointment.

**Eligibility**

Aboriginal females only

**Australian Nurse Family Partnership Program (FPP) – Congress**

*See listing under Family and Parenting Services*

**Canteen**

<table>
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<tr>
<th>Telephone</th>
<th>1800 639 614</th>
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<tbody>
<tr>
<td>Email</td>
<td><a href="mailto:sa.admin@canteen.org.au">sa.admin@canteen.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.canteen.org.au">www.canteen.org.au</a></td>
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**Service Information**

Provides an Australia wide peer support network for young people living with cancer between the ages of 12-24yo, including parents, siblings and offspring.
**Carers NT**

See listing in Disability Services

**Child and Family Health Services**

See listing under Government Services

**Child and Family Services – Congress**

Street Address 23 Gap Road Alice Springs NT 0870

**Service Information**  
Child health checks; Immunisations; Medical care for illness and disease; Support to access and transition to preschool; Support for vulnerable families to keep children safe at home; Support for families involved with the child protection system; Early childhood education; Referrals to specialist appointments; Healthy lifestyle promotion

**Hours:** Mon-Fri 8:30am-5pm  
**Transport:** Can be provided – please let the receptionist know at the time of booking your appointment.

**Eligibility**  
Aboriginal families

**Congress Healthy Kids Clinic**

Telephone 08 8951 4444

**Congress Family Support Programs**

Telephone 08 8959 4750

**Continence and Stoma Management Team**

See listing under Government Services

**Child Health and Nutrition - Flynn Drive Community Health Centre**

Street Address Flynn Drive, Alice Springs NT 0870
Telephone 08 8951 6711
Fax 08 8951 6727

**Service Information**  
Call Flynn Drive for bookings. Offers a range of different services including drop in clinics, child health services, allied health, nutrition etc. Drop in clinics are only for child health (any concerns parents have- eg. Development, sleep, growth checks, etc) and nutrition. The children’s development team also offer a physiotherapist drop-in clinic.

**Eligibility**  
Free and open to all members of the public caring for children 0-5yo. A referral is not required for child health and if families need to see a Dietitian they should see their child health nurse for referral or come to drop in clinic.
**Child and Family Health Services**

**Drop-in Clinic**

**Introducing Solids**
Two-part workshop. Stage one for parents of infants aged 3-6 months. Part two for parents of infants aged 7-12 months. Contact Flynn Drive for next dates. Free. Booking required.

**Nutrition Clinic and Child Feeding Clinic**
Referral via child health nurse. Contact Flynn Drive for more information.

**Territory Parents Support Program**
Informative 6 week programme for new parents with babies 8 weeks and older

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**Department of Health**
*See listing under Government Services*

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**Ingkintja Male Health Service – Congress**

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<tr>
<th>Street Address</th>
<th>19 Gap Road Alice Springs NT 0870</th>
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<tbody>
<tr>
<td>Telephone</td>
<td>08 8958 4567</td>
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<tr>
<td>Fax</td>
<td>08 8951 4493</td>
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**Service Information**
Male health checks; Immunisations; Medical care for illness and disease; Counselling (including home visits); Sexual health information; STI checks and treatment; Anger management and family violence intervention support; Wash facilities; Gym facilities; Nutrition support – education on good and bad foods and exercise; Information and referral on how to improve health such as quitting smoking and/or drinking; Referrals to Congress Social and Emotional Wellbeing Service programs; Health support for Aboriginal men going through ceremony; ‘Men’s Shed’ for men to learn new skills; Healthy lifestyle promotion.

**Hours:** Mon, Tue, Thu and Fri 8:30am-5pm; Wed 9:30am-5pm (Closed during lunch 12:30pm-1:30pm)

**Transport:** Can be provided – please let the receptionist know at the time of booking your appointment.

**Eligibility**
Aboriginal males only

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**Integrated Team Care-Chronic Disease – Tangentyere Council**

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<tr>
<th>Street Address</th>
<th>4 Elder Street, Alice Springs NT 0870</th>
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<tr>
<td>PO Box</td>
<td>PO Box 8070 Alice Springs NT 0871</td>
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<tr>
<td>Telephone</td>
<td>08 8951 4222</td>
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<tr>
<td>Fax</td>
<td>08 8952 8521</td>
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<tr>
<td>Email</td>
<td><a href="mailto:marianne.cummins@tangentyere.org.au">marianne.cummins@tangentyere.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.tangentyere.org.au">www.tangentyere.org.au</a></td>
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</tbody>
</table>
Service Information
Assisting clients to manage their chronic disease to reduce hospital admissions

Service Area: Alice Springs
Hours: 8am – 4.30pm
Fee: Nil
Eligibility: Aboriginal/Torres Strait Islander living in the Alice Springs region

The Health Collective
Street Address: 31 Railway Terrace, Alice Springs NT 0870
PO Box: PO Box 1805 Alice Springs NT 0871
Telephone: 08 8953 5601
Freecall: 13000 24476
Fax: 08 8956 5680
Email: admin@thehealthcollective.com
Website: www.admin@thehealthcollectivealicesprings.com.au

Service Information
Chiropractic; Massage Therapy; Remedial Massage; Relaxation Massage; Sports Massage; Pregnancy Massage; Bowen (Bowen); Myotherapy; Homeopathy; Professional Counselling; Exercise Physiology

Hours: 8:30am-6:00pm (Mon-Fri)
9:00am-12:00pm (Sat fortnightly)
Fees: Various

Lactation Consultant
See Department of Health, Child and Family Health Services under Government Services

Midwifery Group Practice
See listing under Government Services

Nutrition Services
See listing under Government Services

Primary Health Care Urban Services – Central Australian Health Services
See listing under Government Services

Remote Health Services – Congress
Street Address: 14 Leichhardt Terrace Alice Springs NT 0870
Telephone: 08 8951 4400
Fax: 08 8959 4717
Website: www.caac.org.au/client-services/remote-health-services

Service Information
Amoonguna Health Service; Mutitjulu Health Service; Ntaria and Wallace Rockhole Health Service; Santa Teresa Health Service; Utju Health Service

Hours: Mon-Fri 8:30am-5pm

School Health Promotion Nurses
See listing under Government Services
Social and Emotional Wellbeing Service – Congress

Street Address 14 Leichhardt Terrace Alice Springs NT 0870
Telephone 08 8959 4750
Fax 08 8959 4765

Service Information
Holistic and culturally appropriate primary health care for social and cultural wellbeing, mental health and community connectedness including: confidential counselling and psychological services including psycho-education; case management, Women’s and Men’s bush trips, art therapy, access to local language speakers and connection to country; drug and alcohol treatment for Aboriginal people experiencing the effects of harmful alcohol and alcohol use; and a dedicated GP service offering health checks, mental health care plans, access to free medications, medical care for illness and disease, nutrition support – education on good and bad foods and exercise, referrals to care coordination, and healthy lifestyle promotion.

Hours: Mon-Fri 8:30am-5pm
Transport: Can be provided – please let the receptionist know at the time of booking your appointment. Outreach services also available.

Eligibility: Aboriginal families

Hotlines and Helplines

BreastScreen NT
13 20 50

Continence Helpline
1800 33 00 66 (Free call)

Health Direct Australia
1800 022 222 (Free call)

Pap Smear Register
13 15 56

Poisons Information Centre
131 126

Pregnancy Counselling Australia
1300 737 732

Pregnancy Counselling Link
1800 777 690 (Free call)

Quit Line
137 848
Legal Services

**Aboriginal Family Violence Legal Service Alice Springs – Central Australian Aboriginal Family Legal Unit (CAAFLU)**

<table>
<thead>
<tr>
<th>Street Address</th>
<th>84 Hartley Street Alice Springs NT 0870</th>
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<tbody>
<tr>
<td>Telephone</td>
<td>08 8953 6355</td>
</tr>
<tr>
<td>Free call</td>
<td>1800 088 884</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:caaflu@caaflu.com.au">caaflu@caaflu.com.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.caaflu.com.au">www.caaflu.com.au</a></td>
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**Service Information**
Support, counselling, advocacy and legal assistance for Indigenous victims of family violence in relation to restraining orders, victims of crime compensations, family laws, child protection and sexual assault. CAAFLU is a legal service employing Aboriginal workers, which provides cultural legal solutions to help Indigenous families. In dealing with violence it involves the community and community values whilst promoting law and justice. CAAFLU listens and works with communities around family violence and its effects on families. It offers early intervention and prevention services for male and female children, young people and adults affected by family violence.

**Hours:** 8:30am-5:00pm (Mon-Fri)
**Fee:** Free
**Service area:** Central Australia

**Referrals**
Self and agency referral

**Eligibility**
Indigenous victims of family violence, residing in Alice Springs, Ntaria, Papunya, Yuendumu, Tennant Creek and Elliot

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**Central Australian Women’s Legal Service (CAWLS)**

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<thead>
<tr>
<th>Street Address</th>
<th>1 Stott Terrace – Westpoint Building</th>
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<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 3496 Alice Springs NT 0870</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8952 4055</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8952 4033</td>
</tr>
<tr>
<td>Free call</td>
<td>1800 684 055</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:enquiries@cawls.org.au">enquiries@cawls.org.au</a></td>
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**Service Information**
Incorporates the domestic violence legal service and the Indigenous Women's project.

**Hours:** 8:30am-5:00pm

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**Department of Attorney General and Justice**

*See listing under Government Services*

**Director of Public Prosecutions**

*See listing under Government Services*
Family Court of Australia

See listing under Government Services

Federal Circuit Court

See listing under Government Services

North Australian Aboriginal Justice Agency (NAAJA)

Street Address 55 Bath Street, Alice Springs NT 0870
PO Box PO Box 1670, Alice Springs 0871
Telephone 08 8950 9300
Mobile 0409 006 387
Free call 1800 636 079
Fax 08 8953 0784
Email ASP.Reception@naaja.org.au
Website www.naaja.org.au

Service Information Services Alice Springs/Central Australia and Tennant Creek/Barkley regions. We provide high quality advice and representation and advocacy. Our vision is justice, dignity and equal rights and treatment before the law for Aboriginal people in Central Australia. Services include:
- Criminal Law
- Civil Law
- Family Law
- Community Legal Education
- Welfare rights
- Youth Justice Advocacy
- Social Justice
- Kunga Program.

Hours: 8:00am-4.30pm (Mon-Fri)

Eligibility Aboriginal and Torres Strait Islander people living in Central Australia / Barkley regions

Northern Territory Legal Aid Commission

Street Address 77 Hartley Street
PO Box PO Box 969 Alice Springs NT 0871
Telephone 1800 019 343
Free call 1800 019 343
Fax 08 8951 5378
Email info@legalaid.nt.gov.au
Website https://www.legalaid.nt.gov.au/

Service Information Services include – Legal Aid Helpline, legal advice, legal representation, duty lawyer, family dispute resolution, community legal education and policy and law reform.

Hours: 8:00am-4:30pm (Mon-Fri)

Fees: A fee may apply if you obtain a grant of legal aid.
Sexual Assault Referral Centre (SARC)

See listing under Government Services

Victims of Crime – CatholicCare

Street Address 6 Hartley Street, Alice Springs NT 0870
PO Box PO Box 1821 Alice Springs NT 0871
Telephone 08 8958 2400
Fax 08 8958 2499
Email alicesprings@catholiccarent.org.au
Website www.catholiccarent.org.au

Hotlines and Helplines

Aboriginal and Torres Straight Islander Social Justice Commissioner
1300 369 711

CAWLS
1800 684 055

Central Australian Aboriginal Family Legal Unit
1800 088 884 (Free call)

Ombudsman (NT)
1800 806 380 (Free call)
Mental Health Services

Alice Springs Psychological and Counselling Services
See listing under Counselling Services

Carers NT
See listing in Disability Services

Central Australian Mental Health Services (CAHS) GP Clinic
See listing under Government Services

Child and Youth Mental Health Team
See listing under Government Services

Employee Assistance Service Australia (EASA)
See listing under Counselling Services

Family Mental Health Support Service – Waltja Tjutangku Palyapayi
Street Address 3 Ghan Road
PO Box PO Box 8274 Alice Springs NT 0871
Telephone 08 8953 4488
Fax 08 8953 4577
Email reception@waltja.org.au
Website www.waltja.org.au
Service Information Waltja works with families in the remote communities of Finke, Titjikala and Santa Teresa to support 0-18yo at risk of mental health problems.

Hours: 8:00am-4:30pm

Referrals Call Waltja Office to negotiate
Eligibility Children and youth 0-18yo from Finke, Titjikala and Santa Teresa

Headspace
See listing under Counselling Services

Holyoake
See listing under Addiction, Alcohol and Substance Misuse Services

Incite Arts Inc – Arts Programs
See listing under Disability Services

Mental Illness Fellowship of Australia NT (MIFA NT)
Street Address 4-5 / 58 Reg Harris Lane, Alice Springs, NT 0870
PO Box  
PO Box 1009, Alice Springs, NT 0871  
Telephone  
08 8953 1467  
Email  
teamleader@mifant.org.au  
Website  
www.mifant.org.au  
Area Serviced  
Alice Springs Metro, Tennant Creek  

Hours:  
8:00am – 4:30pm  
Fee:  
Services are free of charge  

Service Information  
Mi-Track program - Support for families with children and young people showing early signs or are at risk of developing mental illness. Ages up to 18  
Carer program – Social and emotional support and education for carers of people with severe mental illness  

Referrals  
All referrals accepted  

Mental Health Association of Central Australia (MHACA)  
Street Address  
14 Lindsay Avenue  
PO Box 2326 Alice Springs NT 0871  
Telephone  
08 8950 4600  
Fax  
08 8952 1574  
Email  
info@mhaca.org.au  
Website  
www.mhaca.org.au  
Service Information  
People over the age of 16 who experience mental health difficulties are eligible for tenancy support. The other mental health programs are available to adults with a diagnosed mental illness and/or those with an NDIS plan who experience a psychosocial disability  

Referrals  
Referrals are accepted from health providers, carers and self-referral – phone during business hours to make a time to meet with the Intake Worker  

Hours:  
8:00am – 4.00pm (Mon-Fri)  
Fee  
no fees  

Mental Health Carers NT  
Telephone  
08 8953 1467  
Service Information  
Support for carers looking after someone living with mental health. Service is free to access, but a small annual fee is appreciated.  

Referrals  
Drop in or you can call to make appointment  
Eligibility  
Caring for someone with a mental health issue.  

Personal Helpers and Mentors (PHaMs) – Mission Australia  
Street Address  
82 Hartley Street  
PO Box  
PO Box 5395 Alice Springs NT 0871  
Telephone  
08 8955 6500  
Fax  
08 8952 4074
Email: lifechoices_program@missionaustralia.com.au
Service area: Alice Springs and Papunya Community
Service Information: Support people whose lives are severely affected by mental illness. Mission Australia believes that, with support, people can recover from mental illness and lead normal, satisfying and rewarding lives.

Hours: 8:00am-4:30pm
Fee: Free

Eligibility: Must want to address any alcohol and drug issues
Referrals: Can self-refer or come in to the office

Hotlines and Helplines

**Abortion Grief Counselling**
1300 363 555

**Alanah and Madeline Foundation**
(National support for child victims of violence and sudden family loss)
1300 720 747

**ASCA (Advocate for Survivors of Child Abuse)**
1300 657 780

**Beyond Blue**
1300 224 636

**Crisis Line**
1800 019 116 (Free call)

**DiDs (Dads in Distress)**
1300 853 437

**Focus on the Family Australia**
Crisis Counselling and Referral
1300 300 361

**Kids Chat Line**
1800 332 333 (Free call)

**Kids Help Line 24 hr**
1800 551 800 (Free call)

**Life Force Suicide Prevention Program**
1800 100 024 (Free call)

**Life Line 24 hr**
13 11 14

**Mayumarri Healing Centre**
Healing for adult and child survivors of childhood trauma
1300 760 580

**Mensline Australia 24 hr**
1300 789 987

**NT Health Direct**
1800 186 026 (Free call)

**Parentline Counselling Service**
1300 301 300

**Pregnancy Counselling Australia**
1300 737 732

**Pregnancy Counselling Link**
1800 777 690 (Free call)
SOSBSA
Grief counselling for people at risk of and affected by suicide
1300 767 022

Suicide Prevention
1300 360 980

Teen Challenge Care Line
Suicide prevention for youth
1300 889 288

Women’s Information Referral Exchange WIRE
1300 134 130
Multicultural Services

Aboriginal Interpreter Service

See listing under Government Services

Multicultural Community Services of Central Australia (MCSCA)

Street Address 5B Wills Terrace
PO Box PO Box 1160 Alice Springs NT 0871
Telephone 08 8952 8776
Email info@mcsca.org.au
Website www.mcsca.org.au

Service Information

A community-based organisation that responds to the settlement and multicultural needs of persons from culturally and linguistically diverse (CALD) backgrounds in Central Australia. We assist migrants, refugees and others from the CALD community to settle in Alice Springs.

Hours: 8.30am-4.30pm (Mon-Fri)

NT Interpreter and Translator Service

See listing under Government Services

Relationships Australia

See listings under Counselling Services and Family and Parenting Services

Service Information

Our Aboriginal and Islander support team can offer support for indigenous families going through separation. We sit down with you. We yarn about what you can do now and what is best for the kids without going to court.
Youth Services

Alice Outcomes
See listing under Children’s Services – Other Children’s Services

Alice Springs Youth Accommodation and Support Services (ASYASS)

<table>
<thead>
<tr>
<th>Street Address</th>
<th>7 Diarama Village, Alice Springs NT 0870</th>
</tr>
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<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 9094 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8953 4200</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:office@asyass.org.au">office@asyass.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://asyass.org.au">http://asyass.org.au</a></td>
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Service Information
All people have a right to secure, appropriate and affordable housing. Many young people are often disadvantaged in their access to housing through factors such as inexperience, family crisis and breakdown, financial insecurity and community prejudice.

Ampe Akweke
(pronounced – umba kooka) “Little Babies Place”
Ampe Akweke is a place for young women (14-23yo) who are having a baby. Ampe Akweke offers both outreach support and residential support, if the women have nowhere suitable and safe to stay. Young women can stay in the safe house for up to 3 months. Ampe Akweke works with the young women to ensure they have theirs, their unborn child or their babies health needs met. Ampe Akweke family support workers provide parenting education and support, as well as case management to all young women accessing the program.

Crisis Youth Refuge
Provides safe, supported accommodation for young men and women, 15-17yo, inclusive 24hrs/7days a week. Accommodation can be provided for one night or up to 3 months. During their stay at ASYASS Youth Refuge, young people will also be provided with support through case management (where appropriate). Young people will also be supported to:

- identify and work towards their goals
- address their health, education and income needs
- develop appropriate life skills
- (re)engage with family (where appropriate); and
- access long term accommodation where necessary.

Emergency Relief Program
ASYASS administers Emergency Relief funds to young people who find themselves needing financial assistance in the form of:

- purchase vouchers of a fixed value (e.g. for food or clothes)
- assistance to obtain appropriate forms of identification
- material assistance such as blankets, clothing or school needs
- appropriate referrals to other services that help to address underlying causes of financial crisis

Resource Centre
The ASYASS Resource Centre, in conjunction with Tangentyere, is a safe and welcoming place, where youth can drop in for a chat, to use the computers, to make a cup of tea and/or to participate in the various activities.
Youth Housing Program
The Youth Housing Program provides semi-independent accommodation (up to 12 months) to young people (16-21yo). The ASYASS Housing Program currently manages these properties are located across Alice Springs. The housing program offers young people, who are unable to reside with family, through case management, the opportunity to re-engage with education and/or training, or to gain employment, as well as to develop and strengthen life skills (including living skills) required to establish themselves independently. Where appropriate ASYASS also supports and encourages involvement with family.

Bushmob
See listing under Addiction, Alcohol and Substance Misuse

Canteen
See listing under Health services

Carers NT
See listing in Disability Services

Child and Youth Mental Health Team
See listing under Government Services

Clontarf Academy

Centralian Middle School
Address   Milner Road
           PO Box 1771 Alice Springs NT 0870
Telephone  08 8950 2500
Fax        08 8952 6614

Centralian Senior College
Address   Grevillea Drive
           PO Box 4856 Alice Springs NT 0870
Telephone  08 8959 5500
Fax        08 8959 5510

Yirara College
Address   432 Stuart Hwy
           PMB 51 Alice Springs NT 0870
Telephone  08 8950 5644
Fax        08 8950 5666

Service Information Works to improve the education, discipline, life skills, self-esteem and employment prospects of young Aboriginal men and by doing so equips them to participate meaningfully in society

Eligibility All Aboriginal males enrolled at the school are eligible to attend
CREATE Foundation

Street Address: Suite 4, Level 1, Anangu House, 44 Bath Street
PO Box: PO Box 329 Alice Springs NT 0871
Telephone: 08 8921 4208
Mobile: 0434 152 611
Freecall: 1800 655 105
Email: nt@create.org.au
Website: www.create.org.au

Service Information: CREATE Foundation is the national consumer body representing the voices of children and young people with an out-of-home care experience (including kinship care, foster care and residential care).

We provide programs and services to children and young people with a statutory care experience and develop policy and research to advocate for a better care system.

Eligibility: Membership is open to young people from 0 – 25 years who have had a care experience.

Domestic Violence Specialist Children’s Service – Tangentyere

See listing under Domestic Violence Services.

Education and Training Services – Congress

Street Address: 14 Leichhardt Terrace Alice Springs NT 0871
Telephone: 08 8959 4771
Email: vacancy@caac.org.au
Website: www.caac.org.au/client-services/education-training-service

Service Information: Provides a range of education and training opportunities to Aboriginal people interested in pursuing a career in Aboriginal health, including traineeships (targeting school leavers seeking work experience); cadetships (targeting students undertaking full-time study at university in a health, social services or business administrative field and who are seeking on the job training in their field); and HLT40213 Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care Practice (which is run in partnership with Batchelor Institute of Indigenous Tertiary Education to provide accredited training to Congress students and trainees).

Family Responsibility Centre – Dept. of Community Corrections

See listing under Family and Parenting Services.

Headspace – Central Australian Aboriginal Congress

See listing under Counselling Services.

Incite Arts Inc – Arts Programs

Street Address: 64B Hartley Street, Alice Springs NT 0870
PO Box       PO Box 3491 Alice Springs NT 0871
Telephone   08 8952 6338
Mobile      0458 526 338
Email       admin@inciteya.org.au
Website     www.incitearts.org

Service Information Incite offers a range of opportunities for young people to engage in the arts – music, song, performance and more. Go to our website for more info.
Everyone is Welcome

Hours:      9:00am- 3.00pm (Mon-Thu)

Intensive Youth Support Services (IYSS) – Anglicare NT

Street Address       Shop 10 Cinema Complex Leichhardt Terrace
Telephone            08 8951 8008

Service Information Provides:
- A risk responsive, trauma integrative, strengths-based support service to young people and their families
- A relationally oriented approach based on trust, safety and consistency
- Opportunities for a young person to develop a strong sense of self, awareness, regulation and resilience
- A co-ordinating role to weave a supportive, safe network of care around young people.
- An Individual Support Plan for ongoing therapeutic case management

For: Young people aged 10-17 years who are at risk of ongoing contact or re-entering child protection and youth justice systems
- Referrals are made by Territory Families

Referrals Referrals are made by Territory Families.

Moving On – Anglicare NT

Street Address       Shop 10 Cinema Complex Leichhardt Terrace
Telephone            08 8951 8023

Service Information An After Care Support and Brokerage service for young people who have left the care of the CEO/ Territory Families.

Out of Home Care – Anglicare NT

Address       Shop 10 Cinema Complex Leichhardt Terrace
Website       www.anglicare-nt.org.au
Telephone     08 8951 8000

Information   Trauma informed, home-like residential services are provided for young people who are in the care of Territory Families. Staff provide day to day care and casework activities that support emotional, physical and educational needs
### Personal Helpers and Mentors (PHaMs) – Mission Australia

See listing under Mental Health Services

### Tangentyere Aboriginal Council

See listing under Family and Parenting Services

### Territory Families

See listing under Government Services

### Transition to Work – Karen Sheldon Employment Services

<table>
<thead>
<tr>
<th>PO Box</th>
<th>PO Box 8268, Alice Springs, 0871</th>
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<tbody>
<tr>
<td>Telephone</td>
<td>08 8952 1668 or 0427 891 176</td>
</tr>
<tr>
<td>Website</td>
<td><a href="mailto:alicesprings@karensheldontraining.com">alicesprings@karensheldontraining.com</a></td>
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Service Information: Helps young Australians (15-21yo) find new ways to improve their lives, by providing one-to-one mentoring, resume writing and job application assistance, job-specific training, leadership skill development, counselling and referrals.

### Young Mums Program – Alice Outcomes

See listing under Family and Parenting Services

### Youth and Community Services – Gap Youth and Community Centre

<table>
<thead>
<tr>
<th>Street Address</th>
<th>91-93 Gap Road</th>
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<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 1564, Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8952 3927</td>
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<tr>
<td>Email</td>
<td><a href="mailto:info@gyc.org.au">info@gyc.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.gyc.org.au">www.gyc.org.au</a></td>
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Service Information: Provides the people of Alice Springs with a place where they can participate in a range of programs from recreational and sporting, to professional case management. Our programs include: Reconnect; Outside of School Care (OSHC); Community Programs Sport and Recreation.

**Hours:** 9:00am to 5:00pm (Mon-Fri)

### Youth Diversion – Relationships Australia

See listings under Counselling Services and Family and Parenting Services

Service Information: The Youth Diversion Program offers young people who have committed offences an opportunity to be diverted from the court system. The young people are supported to complete individualised programs that are restorative in nature and promote life skills. Referrals are received through NT Police.

### Youth Justice Advocacy Project – CAALAS

<table>
<thead>
<tr>
<th>Street Address</th>
<th>55 Bath Street</th>
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<tbody>
<tr>
<td>PO Box</td>
<td>PO Box 1670 Alice Springs NT 0870</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8950 9300</td>
</tr>
<tr>
<td>Free call (NT only)</td>
<td>1800 636 079</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8953 0784</td>
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</tbody>
</table>
Service Information

Works within a community development framework, to develop and implement a community youth justice advocacy project that promotes the rights of young people to equity of access to appropriate legal support services.

**Tangentyere Aboriginal Council**

**Youth Night Patrol**
- **Telephone**: 08 8953 3110
- **Mobile**: 0437 624 652
- **Service Information**: Day, Night and Youth Patrol service in the town of Alice Springs. Early intervention and support to people to create a safer place.

**A2E Community Youth Services**
- **Telephone**: 08 8951 4222
- **Mobile**: 0437 326 036
- **Service Information**: Community based after school and school holiday program offering a wide range of youth activities based at Town Camps and 3 Brown St Youth Drop In Space. Weekend activities based at 3 Brown Street.

**A2E Youth Engagement Program**
- **Telephone**: 08 8951 4222
- **Mobile**: 0448 845 963
- **Service Information**: Youth engagement program for young people aged 14+ which focuses on positive re-engagement into training, education and employment pathways.

**Hotlines and Helplines**

*Alanah and Madeline Foundation*
(National support for child victims of violence and sudden family loss)
- 1300 720 747

*ASCA (Advocate for Survivors of Child Abuse)*
- 1300 657 780

*Kids Chat Line*
- 1800 332 333 (Free call)

*Kids Help Line 24 hr*
- 1800 551 800 (Free call)

*Life Force Suicide Prevention Program*
- 1800 100 024 (Free call)

*Life Line 24 hr*
- 13 11 14

*Mayumarri Healing Centre*
Healing for adult and child survivors of childhood trauma
- 1300 760 580

*Pregnancy Counselling Australia*
- 1300 737 732

*Pregnancy Counselling Link*
- 1800 777 690 (Free call)

*Reach Out*
- http://au.reachout.com/
SOSBSA
Grief counselling for people at risk of and affected by suicide
1300 767 022

Suicide Prevention
1300 360 980

Teen Challenge Care Line
Suicide prevention for youth
1300 889 288

The Butterfly Foundation
1800 33 4673

Women’s Information Referral Exchange WIRE
1300 134 130

Youth Beyond Blue
1300 224 636

Other Directories

Alice Springs Community Directory
Community Services, Groups & Organisations hosted by Alice Springs council

Ask Izzy
Helps people who are homeless or at risk of becoming homeless to find the services they need, right now and nearby. Australia wide, free, Hosted by Infoxchange
https://askizzy.org.au/

Australian Drug Information Network
Australian wide AOD directory listing of with NT support services

Community Directories
Hosted by Our Community  Find a Group to Join is 21 themed directories to make it easy for you to get connected to some of the 600,000 community groups
Communities Directory
Hosted by Indigenous remote community association
http://www.irca.net.au/sector/remote-media-communities/directory

Law Info NT
Contains general legal information hosted by the NT Community Legal Education Network www.lawinfont.org.au

National Health Services Directory (NHSD)
A consolidated and comprehensive national directory of health services and provider information hosted by PHN NT http://www.nhsd.com.au/

NT Government Directory
NTG services and information https://nt.gov.au/

Service Seeker
Hosted by infoxchange Australia's most extensive directory of community support services providing access to 358,137 health, welfare and community service records. http://www.serviceseeker.com.au/

Yuendumu Community Directory
Community Services, Groups & Organisations hosted by Palmerston council https://yuendumuorgs.wordpress.com/