Communities for Children – Anglicare NT

Since 2010 Anglicare NT in Alice Springs has been funded by the Australian Government Department of Social Services as the Facilitating Partner for Communities for Children (CfC). The Facilitating Partner subcontracts Community Partners to deliver place-based early intervention activities in order to provide positive and sustainable outcomes for the most vulnerable and at risk children up to 12 years of age and their families in Alice Springs.

Our current Community Partners are Akeyulerre, FAST NT, Holyoake, Lutheran Community Care, Multicultural Community Services Central Australia and Relationships Australia. They deliver a number of activities that promote CfC’s objectives and vision.

In 2016 Communities for Children will continue its strong focus on supporting agencies and participating in child friendly events in Alice Springs.
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**Department of Attorney General and Justice**

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<thead>
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<th>Address</th>
<th>Centrepoint Building, Cnr Gregory and Hartley Streets GPO Box 8043, Alice Springs NT 0871</th>
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<tr>
<td>Telephone</td>
<td>08 8999 5511</td>
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<tr>
<td>Fax</td>
<td>08 8951 5340</td>
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<tr>
<td>Service provided</td>
<td>Community corrections; court services; supervise orders; government work; referrals to non-government organisations for substance abuse including alcohol, drugs and sniffing.</td>
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**Department of the Chief Minister**

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<tr>
<th>Address</th>
<th>1st Floor Alice Plaza, Alice Springs NT 0870 GPO Box 2605 Alice Springs, NT 0871</th>
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<tbody>
<tr>
<td>Telephone</td>
<td>08 8951 5781</td>
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<tr>
<td>Fax</td>
<td>08 8951 5361</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:asp.dcm@nt.gov.au">asp.dcm@nt.gov.au</a></td>
</tr>
<tr>
<td>Information</td>
<td>Services the needs of the Chief Minister, Cabinet and Leader of the Opposition and plays a special role in implementing the priorities of Government as well as providing leadership across the public sector.</td>
</tr>
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</table>

**Department of Children and Families**

| Telephone                | 08 8955 6001                                                                   |
| Central Intake           | 08 8995 5066                                                                   |
| Fax                      | 08 8952 9163                                                                   |
| Information              | Includes the Child Protection Team (investigates allegations of harm and maltreatment); Youth Team (provides case management to young people under guardianship of the CEO, limited family support to young people not under guardianship); After Hours Crisis (responds to clients and new reports of abuse or maltreatment); and Accommodation (a range of funded accommodation options for children and young people) |

**Department of Correctional Services**

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<tr>
<th>Address</th>
<th>Alice Springs Youth Hub, Wills Tce, Alice Springs PO Box 721, Alice Springs NT 0801</th>
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<tr>
<td>Telephone</td>
<td>08 8951 5867</td>
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<tr>
<td>Fax</td>
<td>08 8951 5870</td>
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<tr>
<td>Information</td>
<td>Includes the Youth Services, which operate out of the Family Responsibility Centre, and work to ensure government</td>
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</tbody>
</table>
departments work together to help parents safeguard and promote the wellbeing of youth, help parents exercise appropriate control over the behaviour of youth and, where deemed necessary by an Interagency Collaboration Panel (ICP), comply with Family Responsibility Agreements that may be undertaken with the parents in relation to behaviour of the youth.

**Department of Education**

**Address**  
Level 1, Alice Plaza  
GPO Box 1420, Alice Springs NT 0871

**Telephone**  
08 8951 1600 (Reception)

**Fax**  
08 8951 1680

**Information**  
Provides a variety of services and programs within the Early Childhood area, including Integrated Family Services such as Families As First Teachers (both remote and the town-based mobile service). The Department also provides Early Childhood Education and Care, including Universal Access To Pre-school Program and Mobile Pre-school Program attached to Group Schools; two Project Officers focused on the National Quality Framework; and Curriculum Support Services for schools.

**Department of Health**

**Alice Springs Hospital**

**Address**  
2 Gap Rd

**Telephone**  
08 8951 7777

**Service provided**  
Allied Health Professionals – Remote Health; Positive Behaviour Support Unit; Seating Equipment and Technical Services (SEAT); Sexual Health Unit (Clinic 34); Mental Health Unit; Palliative Care

**Child and Youth Mental Health Team**

**Address**  
3/15 Leichhardt Terrace  
PO Box 721 Alice Springs NT 0871

**Telephone**  
08 8951 5950

**Fax**  
08 8953 1858

**Email**  
max.yffer@nt.gov.au

**Website**  

**Hours**  
8:00am-4:30pm (Mon-Fri)

**Fees**  
Please supply Medicare card

**Referrals**  
GPs, parents, carers, relatives, friends, schools and other health services

**Service area**  
Alice Springs, remote and regional Central Australia

**Information**  
Provides support, assessment and therapeutic services to young people under the age of 18yo who are experiencing significant emotional, social and behavioural problems. The team consists of nurses, social workers, psychologists and psychiatrists. The service encourages families and carers to be involved in the process of assessment and treatment.
**Continence and Stoma Management Team**

**Address**
Flynn Drive Community Centre – Building C

**Email**
ContinenceAndStoma.DoH@nt.gov.au

**Midwifery Group Practice (MGP)**

**Address**
Flynn Drive Community Centre – Building A

**Telephone**
08 8951 7067

**Information**
A small team of midwives who provide individualised care for women who are pregnant in Alice Springs and Central Australia. Women are able to self-refer to the programme from 8-10 weeks onward and will need the referral form filled out with as much information as possible (if you don’t have the specific MGP referral form please ring the receptionist and she will email/fax one to you).

**Primary Health Care Urban Services**

**Address**
Flynn Drive
PO Box 721 Alice Springs NT 0871

**Telephone**
08 8951 6711

**Fax**
08 8951 6727

**Child and Family Health Services**

**Address**
Flynn Drive Community Centre – Building A

**Service provided**
0-4 years immunisation and development program; Immunisation Clinic Tue 8.20am-5.20pm; Drop-in Clinic including Lactation Consultant Thu 8.30am-11.30am; Territory Parenting Support Programs (TPS); Parenting Group (Early Days) Mon 10:30am-12:30pm; Introduction to Solids; Progression to Family Foods and Fussy Eating

**Nutrition Services**

**Address**
Flynn Drive Community Centre – Building A

**Service provided**
Nutrition and physical activity support for early childhood services and schools, including promotion of health promoting schools. Curriculum support, professional development, policies, Canteen and early childhood menu assessments and parent nutrition talks.

**School Health Promotion Nurses**

**Locations**
Centralian Middle School, Centralian Senior College and Acacia Hill School. Service Primary Schools on request

**Service provided**
Health Promotion; Health information and Education; School Based Immunisation Program; Support students and parents in health and wellbeing matters

**Sexual Assault Referral Centre (SARC)**

**Address**
44 Railway Terrace
PO Box 1630 Alice Springs NT 0871

**Telephone**
08 8951 4500

**Fax**
08 8951 4515

**Email**
AliceSpringsSARC.THS@nt.gov.au

**Hours**
8:00am-4:20pm (Mon-Fri)

**Fees**
Free
Referral
Information
Please call SARC directly
Provides support services to adults and children who have experienced sexual violence and works towards the prevention and eradication of sexual violence through advocacy and community education. 24/7 Crisis Response. Therapeutic Counselling, Support and Advocacy, and Community Education

Department of Local Government and Community Services
Address
Mezzanine Floor, Alice Plaza, Todd Mall
PO Box 1596 Alice Springs NT 0871
Telephone
08 8951 5600
Fax
08 8951 8554

Aboriginal Interpreter Service
Address
Mezzanine Floor, Alice Plaza, Todd Mall
PO Box 1596, Alice Springs NT 0871
Telephone
08 8951 5576
Free call (24-hour)
1800 334 944
Fax
08 8951 5244
Email
ais@nt.gov.au
Information
Facilitates effective cross cultural communication between service providers and Aboriginal people who do not speak English as a first language.

Interpreting and Translating Service NT
Address
Mezzanine Floor, Alice Plaza, Todd Mall
PO Box 1596 Alice Springs NT 0871
Telephone
08 8951 5600
Fax
08 8951 8554
Website
Information
A free interpreting/translation service to NT Government Departments and community agencies or user pays service to individuals/Commonwealth Departments/business sector. Bookings can be made 8.30am-4.00pm, Mon-Fri. For after hours services please call the Commonwealth Translating and Interpreting Service on 131 450.

Director of Public Prosecutions
Address
Level 1 Centrepoint Building
PO Box 2185 Alice Springs 0871
Telephone
08 8951 5800
Fax
08 8951 5812
Website
www.dpp.nt.gov.au
Information
Court support for victims/witnesses of family violence (District or Supreme Court matters).

Family Court of Australia
Address
1 Hartley Street, Alice Springs NT 0870
PO Box 9991 Darwin NT

Telephone 1300 352 000
Fax 08 8952 8266
Website www.familylawcourts.gov.au
Email enquiries@familylawcourts.gov.au
Hours 10:00am-12:00pm and 12:30pm-3:00pm (Mon-Fri)

Information
The Family Law Registry Office provides services to both courts including lodgement of documents, procedural advice, responding to enquiries, mail handling and listing of cases.

Clients benefit from
- a simplified path through the Family Law System
- access to services for the resolution of family disputes
- a national enquiry centre and website that provide information about both courts
- high quality services litigants and the community, and easy transfer of cases between courts when ordered by a court.

Federal Circuit Court

Address 1 Hartley Street, Alice Springs NT 0870
Telephone 08 8952 8222
Fax 08 8952 8266
Website www.familylawcourts.gov.au
Email enquiries@familylawcourts.gov.au
Hours 10:00am-12:00pm and 12:30pm-3:00pm (Mon-Fri)

Information
The Federal Circuit Court is a court with federal jurisdiction. Its jurisdiction covers: bankruptcy, migration, industrial law and human rights matters. Its Family Jurisdiction covers: parenting, financial, divorce, child support, child maintenance, parenting declarations, contravention and location and recovery.

Northern Territory Children’s Commissioner

Telephone 1800 259 256
Website http://childrenscommissioner.nt.gov.au/
Hours 8.30am-4.30pm (Mon-Fri)

Information
As an independent statutory officer, its core functions focus on the wellbeing of vulnerable children. Its website provides an outline of the core functions of the Commissioner, some of the current activities of the Commissioner and provides links to a range of related resources and publications.

Northern Territory Legal Aid Commission

Address 77 Hartley Street
PO Box 969 Alice Springs NT 0870
Telephone 08 8951 5377
Free call 1800 019 343
Fax 08 8951 5378
Email info@ntlac.nt.gov.au
<table>
<thead>
<tr>
<th><strong>Website</strong></th>
<th><a href="http://www.ntlac.nt.gov.au">www.ntlac.nt.gov.au</a></th>
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<tbody>
<tr>
<td><strong>Hours</strong></td>
<td>8:00am-4:30pm (Mon-Fri)</td>
</tr>
<tr>
<td><strong>Fee</strong></td>
<td>Free for initial assistance (contribution required for ongoing aid)</td>
</tr>
<tr>
<td><strong>Information</strong></td>
<td>Provides free and confidential legal information, referral to other helpful services and appointments for legal advice to people with legal problems in the NT</td>
</tr>
</tbody>
</table>
Alice Springs Town Council Services

**Alice Springs Town Council**

- **Address**: 93 Todd St, PO Box 1071, Alice Springs NT 0871
- **Telephone**: 08 8950 0500
- **Fax**: 08 8953 0558
- **Email**: astc@astc.nt.gov.au
- **Website**: www.alicesprings.nt.gov.au
- **Hours**: 8:00am-5:00pm Mon-Fri
- **Information**: Through innovative leadership and good governance, Alice Springs Town Council provides and advocates for services to meet the present and changing needs of our community.

**Alice Springs Public Library**

- **Address**: Gregory Tce, PO Box 1071, Alice Springs NT 0871
- **Telephone**: 08 8950 0555
- **Fax**: 08 8952 2402
- **Website**: www.alicesprings.nt.gov.au
- **Service provided**: Baby Rhyme Time, Storytime for Toddlers; Homework clubs for school-aged children; Holiday activities for children; Children's, Youth and Adult Fiction, Non-Fiction, Large Print and Reference Material; Reference Services; Internet Access (conditions apply); Audio-Visual Resources; Local Knowledge Collections; Newspapers and Magazines, including The Centralian Advocate; Items in Languages other than English

**Alice Springs Aquatic and Leisure Centre**

- **Address**: Speed St, Alice Springs NT 0871
- **Telephone**: 08 8953 4633
- **Fax**: 08 8955 5971
- **Hours**: Mon-Fri: 6am-7pm; Sat, Sun and Public Holidays: 9am-7pm
  - Closed Christmas Day and Good Friday
- **Waterslides Open**
  - Mon-Fri: 3.30pm-6.30pm
  - Sat, Sun, Public and School Holidays: 9am-6.30pm
- **Service provided**: Heated indoor 8 lane 25m pool; 20m pool with beach entry, disabled ramp access, indoor spa/lazy river and a 4 lane learn-to-swim section; Outdoor 50m swimming lap pool (open Sep-Apr); Hoist and wet chair pool access for indoor pools; Medical Oxygen is available; Water safety awareness for children (from 6months); Aqua Mummas (Tues 10:45am $7 45mins); Active Oldies (Mon, Wed, Fri 10:30am $7) for everyone who wants to exercise at their own pace – ideal for those with injuries; and other Aqua Aerobics classes; Learn to Swim classes for all ages.
Accommodation Services

For a full list of accommodation services in the Northern Territory, see www.shelterme.org.au

Aboriginal Hostels Limited

Central Australia Regional Office
Address  Suite 2 Ground Floor Lindsay Place Building 15 Leichhardt Terrace
          Alice Springs NT 0871
Postal Address  PO Box 1945 Alice Springs NT 0871
Telephone  08 8952 6544
Fax  08 8953 0422
Email  alice.springs@ahl.gov.au

Ayiparinya Hostel (AHL)
This hostel welcomes Transitional Residents.
Address  Lot 8139 Larapinta Drive Alice Springs NT 0870
Telephone  08 8952 4981
Fax  08 8955 5607
Email  ayiparinya.hostel@ahl.gov.au

Apmere Mwerre Visitor Park
This hostel welcomes transitional residents.
Address  15 Len Kittle Drive Alice Springs NT 0870
Telephone  08 8952 1754
Fax  08 8953 7158
Email  admin.apmere@ahl.gov.au

Sid Ross Hostel (AHL)
This hostel welcomes medical residents.
Address  15 Gap Road Alice Springs NT 0870
Telephone  08 8952 5781
Fax  08 8952 9064
Email  sidross.hostel@ahl.gov.au

Topsy Smith Hostel (AHL)
This hostel welcomes renal residents.
Address  14-18 Renner Street Alice Springs NT 0870
Telephone  08 8952 7815
Fax  08 8952 8701
Email  topsysmith.hostel@ahl.gov.au

Alice Springs Women’s Shelter
Address  PO Box 3219 Alice Springs NT 0871
Telephone  08 8952 6075
Fax  08 8952 5207
Email  coord@asws.org.au
Website  www.asws.org.au
Crisis accommodation, support and counselling for women (and children) escaping violence.

Alice Springs Youth Accommodation and Support Services (ASYASS)

Central Australian Affordable Housing Company (CAAHC)

Hours 24/7
Service provided Crisis accommodation, support and counselling for women (and children) escaping violence.

Alice Springs Youth Accommodation and Support Services (ASYASS)

See listing under Youth Services

Central Australian Affordable Housing Company (CAAHC)

Address 24 Kidman Street Alice Springs NT 0870
Telephone 08 8952 1266
Fax 08 8952 5207
Email reception@caahc.org.au
Website www.affordablehousingcompany.com.au
Hours 8:30am-4:30pm (Mon-Fri)
Eligibility People on a low to moderate income
Information Affordable rental housing. Waitlist applies.

Crisis Youth Refuge – ASYASS

See listing under Youth Services

Housing Support Services – Anglicare NT

Tenancy Sustainability Program (TSP) (Urban and Town Camps)

Address 101 Bloomfield Street
Telephone 08 8959 4400
Fax 08 8959 4444
Service provided Case management support and tenancy skills development to public housing tenants to enable them to achieve sustainable tenancies.

Transitional Housing Program (THP)

Address 107 Bloomfield Street
Telephone 08 8953 2582
Service provided Case management support and tenancy skills development to homeless families and individuals to assist in gaining and sustaining long-term housing. Accommodation provided to enable participation in the program.

OutCARE

Address 107 Bloomfield Street
Telephone 08 8959 4409
Service provided Support and accommodation service for former inmates in transit following release from Correctional Centres (accommodation for up to six residents).

Tenancy Support Program Town Camps – Mission Australia

Address Suite 2/40 Bath Street
PO Box 5395 Alice Springs NT 0871
Telephone 08 8955 6500
Fax 08 8952 4074
Email lifechoices_program@missionaustralia.com.au
Hours 8:00am-4:30pm
Eligibility Must want to address any alcohol and drug issues
Referrals Can self-refer or come in to the office
Service provided Case management services to residents of Alice Springs Town Camps; provides intense tenancy support and wrap-around services for the participants and offers support to extended families.

Tenancy Support Program – Tangentyere
Address 4 Elder Street Alice Springs NT 0870
Telephone 08 8951 4244
Service provided Delivery of tenancy support in housing needs for residents of Town Camps

The Salvation Army Men’s Hostel
Address 11 Goyder Street
PO Box 8046 Alice Springs NT 0871
Telephone (08) 8952 1434
Fax (08) 8952 7902
Email lloyd.stinton@aus.salvationarmy.org
Service provided Accommodation, meals and support to homeless men; counselling, drug and alcohol rehabilitation; referrals to appropriate services for assistance.

Youth Housing Program – ASYASS
See listing under Youth Services
### AA – Alcoholics Anonymous

**Address**  
PO Box 978 Alice Springs NT 0871

**Telephone**  
08 8953 0802 (24 hr)

**Email**  
aaalicesprings@gmail.com

**Website**  
www.alcoholicsanonymous.org.au

**Information**  
Meetings on Identification, Steps and the Big Book Study

**Al-Anon**

**Telephone**  
08 8955 0401

**Information**  
A service of AA providing support for families, relatives and friends whose lives have been affected by someone else’s drinking. Meetings are held once a week, please contact Al-Anon for details.

### Alcohol and Other Drugs Services Central Australia (ADSCA)

**Address**  
2 Stuart Terrace – Hospital Campus  
PO Box 721 Alice Springs NT 0871

**Telephone**  
08 8951 7580

**Fax**  
08 8951 7585

**Hours**  
8:00am-4:20pm (Mon-Fri)

**Information**  
Aims to minimise harm associated with the use of alcohol, tobacco and other drugs, through a range of prevention, education, treatment and community initiatives.

### Bushmob

**Address**  
36 Priest Street  
PO Box 1911, Alice Springs NT 0871

**Telephone**  
08 8953 3798

**Fax**  
08 8953 3794

**E-mails**

- Bushmob House  
nirajan@bushmob.com.au
- Bushmob Media  
keith@bushmob.com.au
- BAT Team  
jock@bushmob.com.au

**Hours**  
8:00am-4:00pm (Mon-Fri) for admin and BAT  
24/7 for the Bushmob House

**Fees**  
Free for NT clients  
$350+GST per day for interstate clients

**Information**  
BushMob runs a residential treatment facility for youth (12-25yo) centred around alcohol and other drug (AOD) or volatile substance abuse (VSA).

### CAYLUS – Tangentyere

**Address**  
4 Elder Street

**Telephone**  
08 8951 4236

**Email**  
blair@caylus.org.au
Information

Intervention initiatives for young people with substance misuse issues in Town Camps and Central Australia.

Central Australian Aboriginal Alcohol Programme Unit (CAAAPU)

Address  Lot 290 Ragonesi Road  
           PO Box 8695 Alice Springs NT 0871
Telephone  08 8955 4600
Fax  08 8955 5385
Email  admin.caaapu@octa4.net.au
Information  Culturally sensitive programs for men and women affected by alcohol abuse and who are trying to stop drinking.

Drug and Alcohol Services Association (DASA)

Address  4 Schwarz Crescent  
           PO Box 3009 Alice Springs NT 0871
Telephone  08 8952 8412
Fax  08 8953 4686
Aranda House  7 Kempe Street Alice Springs NT 0870
Telephone  08 8953 1062
Information  A community based, non-government organisation that offers a range of services to people affected by alcohol and other drugs in Central Australia. Programs include: Sobering Up Shelter; Sobering Up Shelter Outreach; External Alcohol and Other Drug Counselling; Non-medical Detox; VSA Rehabilitation Program; Community Education Program; Drink Driver Education Modules; Responsible Service of Alcohol Module.

Employee Assistance Service Australia (EASA)

See listing in Counselling Services

Holyoake

See listing in Counselling Services

Personal Helpers and Mentors (PHaMs) – Mission Australia

See listing under Family and Parenting Services

Problem Gambling – Anglicare NT

Address  Shop 10 Cinema Complex Leichhardt Terrace  
           PO Box 2579 Alice Springs NT 0871
Telephone  08 8951 8000
Fax  08 8951 8016
Website  www.anglicare-nt.org.au
Information  Counsellors can help monitor gambling expenditure, protect your assets, develop a debt management plan, budget and help with self-exclusion.
**Hotlines and Helplines**

*Family Drug Support 24 hr*
1300 368 186

*Focus on the Family Australia*
1300 300 361

*How to Drug Proof Your Kids*
1300 300 361

*Narcotics Anonymous*
1300 652 820

*Quitline 24 hr*
13 78 48
## Children’s Services

### Playgroups

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<th>Central Australian Community Toy Library (CACTL) Playgroup</th>
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<th>Kwatja Etatha Playgroup – Lutheran Community Care</th>
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<th>New Parents Morning Tea – Birth and Beyond Parent Resource Centre</th>
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<td><strong>Information</strong></td>
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### Playgroup House Alice Springs Playgroups – Playgroup Association NT

**Address**  
3 Echunpa Street  
PO Box 559 Alice Springs NT 0871

**Telephone**  
0400 201 598

**Fax**  
08 8953 3521

**Email**  
alicespirings@playgrounpt.com.au

**Website**  
www.facebook.com/playgroupalicesprings

**Fees**  
Gold coin per session, plus once a year membership fee of $35

#### Busy Bees
For children (0-5yo) with a learning difficulty and/or disability 9:00am-11:00am (Mon)

#### Newborns
For babies from birth to 12months of age 10:00am-12:00pm (Wed)

#### Come and Play
For ALL children (0-5yo) 9:30am-11:30am (Fri)

### Steiner School Playgroup

**Address**  
163 Ragonesi Road Alice Springs NT 0871

**Telephone**  
08 8953 4578

**Fax**  
08 8952 3897

**Email**  
office@alicesteiner.nt.edu.au

**Website**  
www.alicesteiner.nt.edu.au

**Hours**  
9:00am-11:00am (Mon and Wed)

**Fees**  
$16/session

**Information**  
Caters for parents and their children up to 3yo, with a maximum of ten families per session. Bookings required.

### Sunshine Melodies – Salvation Army

**Address**  
88 Hartley Street  
PO Box 2187 Alice Springs NT 0871

**Telephone**  
08 8951 0200

**Fax**  
08 8952 4102

**Email**  
corps.alicesprings@aus.salvationarmy.org

**Website**  
http://www.salvationarmy.org.au/alicesprings

**Information**  
A music playgroup which provides a program based around play, music (song, dance and nursery rhymes) and story which encourages parents to play and engage with their kids. We also share morning tea together in order for the parents to build relationships with other parents.

### Susu Mama Playgroup – Multicultural Community Services Central Aus.

**Address**  
5 Wills Terrace (Playgroup)  
2/20 Parsons Street Alice Springs NT 0870 (Office)

**Telephone**  
08 8952 8776

**Fax**  
08 8952 5176

**Email**  
info@mcsca.org.au

**Website**  
www.mcsca.org.au
Information

A safe place for newly arrived parents and children from migrant and refugee backgrounds to meet and gain new skills and confidence, with a variety of workshops and information sessions.

Tiny Tots Fun Time – Alice Springs Youth Centre

Address  
5 Wills Terrace Alice Springs NT 0870

Telephone  
08 8952 1649

Email  
manager@asyc.com.au

Website  
www.alicespringsyouthandcommunitycentre.com.au

Fees  
$3 session for members $5 session for non-members $5 Annual Membership

Hours  
9:30am-11:30am (Tue and Thu)

Information  
Informal play session run by parents. For children 0-4yo.

Childcare

Alice Springs Child Care Centre

Address  
53 Bath Street
PO Box 1801, Alice Springs NT 0871

Telephone  
08 8952 4188

Fax  
08 8952 4766

Email  
asccc12@bigpond.com.au

Website  
www.alicespringschildcare.com

Hours  
7:30am-5:30pm (Mon-Fri)

Fees  
Weekly $360, Daily $80, Hourly $15

Information  
Provides care for 45 children, from 6 months to 5yo and offers full-time, daily and casual care.

Alice Springs Family Day Care

Address  
Shop 8 Diarama Village Larapinta Drive
PO Box 1764 Alice Springs NT 0871

Telephone  
08 8952 3406

Fax  
08 8952 3010

Email  
office@asfdc.org.au

Website  
www.asfdc.org.au

Hours  
8:30am-4:30pm

Information  
A formal home-based childcare service operating in Alice Springs that provides quality care for children from birth to 12yo by approved Family Day Care educators.

Ampe Kenhe Apmere Congress Childcare – Congress

Address  
23 Gap Road Alice Springs NT 0870

Telephone  
08 8951 4499

Email  
childcare@caac.org.au

Website  

Hours  
Mon-Fri 7:30am-5:30pm

Eligibility  
Aboriginal families
Information
As a part of the Central Australian Aboriginal Congress Child and Family Services, children can be cared for on weekly, daily and half-daily basis. Contact the Centre for the rates.

Braitling Childcare Centre
Address 153 Woods Terrace
PO Box 36 Alice Springs NT 0871
Telephone 08 8952 1719
Fax 08 8953 2550
Email braitlingchildcare@bigpond.com
Hours 7:30am-5:30pm (Mon-Fri) throughout the year including school holidays. Closed on public holidays.
Fees Babies $385/wk, $91.50/day
Toddlers and over 3yo’s $375/wk, $89/day
Information A non-profit organisation licensed for 42 children (6months-5yo).

Gap Community Childcare Centre
Address 17 Parke Crescent
PO Box 3613 Alice Springs NT 0871
Telephone 08 8952 1092
Fax 08 8952 7327
Email gapchildcare@bigpond.com
Hours 7:00am-5:45pm
Fees Babies $350/week, Toddlers $341/week, 3-5years $332/week
Information Provides quality care for children aged 9months-5yo in a stimulating and engaging environment, with a drop off service to Ida Standley Preschool (for children who currently attend the service). The preschool is located next door.

Grevillea Early Learning Centre
Address 36 Grevillea Drive
PO Box 2458 Alice Springs NT 0871
Telephone 08 8952 3511
Fax 08 8952 3611
Email childcare.gelc@bigpond.com
Hours 7.30am-5:30pm (Mon-Fri)
Information A long day care centre catering for 42 children from 6months to 5yo. The service offers full weekly care, full day care, half day sessions and some casual if available. The centre has two age groups, under 3’s and over 3’s. The centre is totally nut free and food is supplied by the centre fresh daily.

Kilgariff Centre
Address YMCA Building Sadadeen Road
PO Box 2458 Alice Springs NT 0871
Telephone 08 8952 5666
Fax 08 8952 7082
Email reception.ca@ymca.org.au
Hours 7:30am-5:30pm (Mon-Fri)

Information Provides full, part-time and occasional care for 45 children (7months to 5yo). Hourly rates apply to enable parents to attend various fitness programs. Parents supply all snacks and meals.

**Lil’ Antz**

Address PO Box 8003 Alice Springs NT 0871
Telephone 08 8953 0015
Fax 08 8953 1050
Email childcare@lilantz.com.au
Website www.lilantz.com.au

Information As the largest private child care provider in Alice Springs, it operates two childcare centres with 36 places and 55 places, two After School Care programs, with 60 children and 150 children, and a Vacation Care program with 150 children.

**Lil’ Antz Child Care** Offers care for children 6 wks to 5yo. Included in the fees are nappies, morning tea and afternoon tea.

**Lil’ Antz Central** Offers care for children 6 wks to 3yo with preschool pick-up and drop-offs to specified schools.

  Address 14 Bath St Alice Springs NT 0870
  Hours 7:00am-5:45pm (Mon-Fri)

**Lil’ Antz Undoolya** Offers care for children over 3yo with preschool pick-up and drop-offs to specified schools

  Address 1 Undoolya Road Alice Springs NT 0870
  Hours 7:00am-5:45pm (Mon-Fri)

**Yipirinya Child Care Centre**

Address Lovegrove Drive
  PO Box 2363 Alice Springs NT 0871
Telephone 08 8952 5633
Fax 08 8952 3541
Hours 8:30am-3:10pm (Mon-Fri) during school terms
Website www.yipirinya.com.au

Information The centre is inclusive of all children with its focus on Indigenous children from the town camps of Alice Springs and nearby outstations. It caters for 20 children. Aboriginal and Non-Aboriginal staff provide culturally appropriate care. Meals and a school bus service are provided for children. It is part of the Aboriginal-managed Yipirinya School and controlled by the school council and principal.
Preschools

**Acacia Hill School**

See listing under Children’s Services: Primary schools

**Alice Springs Steiner Preschool**

| Address       | 163 Ragonesi Road  
|              | PO Box 2736 Alice Springs NT 0871 |
| Telephone     | 08 8953 4578  
| Fax           | 08 8952 3897  
| Email         | office@alicesteiner.nt.edu.au  
| Website       | www.alicesteiner.nt.edu.au  
| Hours         | 8:00am-4:00pm  
| Information   | Caters for children 3yo and upwards |

**Bradshaw Preschool**

| Address       | Adamson Avenue  
|              | PO Box 1744 Alice Springs NT 0871 |
| Telephone     | 08 8952 8206  
| Fax           | 08 8953 2027  
| Hours         | Morning Session 8:20-11:20am (Mon-Fri)  
|              | Afternoon Session 12:30-2:50 pm (Mon-Thu) |
| Information   | A part of Bradshaw Primary School and has both morning and afternoon groups operating, with two teachers and two school assistants. |

**Gillen Preschool**

| Address       | Newland Street  
|              | PO Box 769 Alice Springs NT 0871 |
| Telephone     | 08 8952 2961  
| Fax           | 08 8953 4804  
| Email         | jenny.cooper@ntschools.net  
| Hours         | Option 1 - 8:00-3:30pm (Mon, Tue)  
|              | Option 2 - 8:00-3:30pm (Thu, Fri) |
| Information   | Offers two options for a two day learning program for children the year prior to entering Primary School. The groups are a maximum of 22 children and are staffed with two educators, one a qualified Early Childhood Teacher. |

**Ida Standley Preschool**

| Address       | 15 Parke Crescent  
|              | PO Box 362 Alice Springs NT 0871 |
| Telephone     | 08 8952 1040  
| Fax           | 08 8952 1040  
| Email         | ida.standley@ntschools.net  
| Hours         | Morning session 8:15-11:15am  
<p>|              | Afternoon session 12:15-3:15pm |</p>
<table>
<thead>
<tr>
<th>Information</th>
<th>Provides a play-based educational program for children’s first year of non-compulsory schooling. It is an integral part of Sadadeen Primary School.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Larapinta Preschool</strong></td>
<td></td>
</tr>
</tbody>
</table>
| **Address** | Cnr Larapinta and Albrecht Drive  
PO Box 9021 Alice Springs NT 0871                                                                                   |
| **Telephone** | 08 8955 0088                                                                                                             |
| **Fax** | 08 8955 0299                                                                                                               |
| **Website** | [www.larapintaprimary.nt.edu.au](http://www.larapintaprimary.nt.edu.au)                                                     |
| **Hours** | 8:00am-3:30pm                                                                                                             |
| **Information** | Children who are 4yo by June 30th are eligible to be enrolled in the preschool. They offer full days and half day sessions. It is an integral part of Larapinta Primary School.  
*A Child and Family Centre being constructed on site is due to commence operation in July 2016 with a 70 place long day education and care facility, health and community services for families and children to access.* |

| **Nathalie Gorey Preschool** |                                                                                                                                   |
| **Address** | Spearwood Road  
PO Box 180 Alice Springs NT 0871                                                                                   |
| **Telephone** | 08 8952 1186                                                                                                             |
| **Fax** | 08 8953 2912                                                                                                               |
| **Information** | The Preschool and Transition teachers work together to provide excellent pre-compulsory education, and to enable smooth transitions for all children into fulltime education. It is an integral part of Sadadeen Primary School. |

| **Rona Glynn Preschool** |                                                                                                                                   |
| **Address** | 2a Mackay Street  
PO Box 364 Alice Springs NT 0871                                                                                   |
| **Telephone** | 08 8952 1792                                                                                                             |
| **Fax** | 08 8952 1792                                                                                                               |
| **Information** | Forms part of the Ross Park Primary School complex, catering for children turning 4 by June 30th. |

| **Teppa Hill Preschool** |                                                                                                                                   |
| **Address** | 13 Kekwick Street  
PO Box 1234 Alice Springs NT 0871                                                                                   |
| **Telephone** | 08 8952 1783                                                                                                             |
| **Fax** | 08 8953 4454                                                                                                               |
| **Hours** | 8:15am-11:15am (Mon-Thu)  
12:00pm-3:00pm (Mon-Thu)                                                                                                  |
| **Email** | [teppa.hill@ntschools.net](mailto:teppa.hill@ntschools.net)                                                                |
| **Information** | Aims to promote and develop the intellectual, emotional, physical and educational welfare of its students. It is attached to Braitling Primary School. |

| **Yipirinya Preschool** |                                                                                                                                   |
| **See listing under Children’s Services: Primary Schools** |                                                                                                                                   |
Primary Schools

**Acacia Hill School**

Address: Spearwood Road  
PO Box 435 Alice Springs NT 0871

Telephone: 08 8952 6277  
Fax: 08 8953 4063

Information: A regional school for students with disabilities from the Alice Springs and Barkly regions of the Northern Territory and the North/West region of the Pitjantjatjara Homelands. The school offers an education for students from 3-18yo. The programs cater for students with a range of disabilities including intellectual, physical, and sensory and students with multiple disabilities.

**Araluen Christian College**

Address: 10 Blain St  
PO Box 482 Alice Springs NT 0871

Telephone: 08 8955 0121  
Fax: 08 8955 0060  
Website: [www.acs.nt.edu.au](http://www.acs.nt.edu.au)

Hours: 8:00am-4:00pm (Mon-Fri)

Information: It is a small college, catering for students from transition to Year 9, with small classes.

**Alice Springs Steiner School**

Address: 163 Ragonesi Road  
PO Box 2736 Alice Springs NT 0871

Telephone: 08 8953 4578  
Fax: 08 8952 3897  
Email: office@alicesteiner.nt.edu.au  
Website: [www.alicesteiner.nt.edu.au](http://www.alicesteiner.nt.edu.au)

Hours: 8:00am-4:00pm

Information: A non-denominational, co-educational facility providing a broad-based curriculum from Playgroup through to Class 6. Incorporates a play-based curriculum in the Early Years.

**Bradshaw Primary School**

Address: Adamson Avenue  
PO Box 1744 Alice Springs NT 0871

Telephone: 08 8952 3777  
Fax: 08 8953 2027  
Email: bradshaw.school@ntschools.net  
Website: [www.schools.nt.edu.au/bradshaw](http://www.schools.nt.edu.au/bradshaw)

Hours: 8:00am-4:00pm (Mon-Fri)

Information: With an enrolment of around 300, the school community has been divided into three Professional Learning Teams: Preschool to Year 2, Years 3 to 6 and Administrative staff.
<table>
<thead>
<tr>
<th>School</th>
<th>Address</th>
<th>Telephone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
<th>Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Braitling Primary School</strong></td>
<td>Head Street</td>
<td>08 8953 3855</td>
<td>08 8953 2217</td>
<td><a href="mailto:admin.braitsch@ntschools.net">admin.braitsch@ntschools.net</a></td>
<td>[<a href="http://www.schoo">www.schoo</a> ls.nt.edu.au/braitling](<a href="http://www.schoo">http://www.schoo</a> ls.nt.edu.au/braitling)</td>
<td>All students have the ability to succeed in an inclusive, safe and caring environment.</td>
</tr>
<tr>
<td><strong>Gillen Primary School</strong></td>
<td>Milner Road</td>
<td>08 8952 2355</td>
<td>08 8952 2334</td>
<td></td>
<td>[<a href="http://www.schoo">www.schoo</a> ls.nt.edu.au/gillen](<a href="http://www.schoo">http://www.schoo</a> ls.nt.edu.au/gillen)</td>
<td>Prioritises the development of each student as an individual.</td>
</tr>
<tr>
<td><strong>Larapinta Primary School</strong></td>
<td>22 Albrecht Drive</td>
<td>08 8955 0811</td>
<td>08 8955 0299</td>
<td><a href="mailto:b.jolley@ntschools.net">b.jolley@ntschools.net</a></td>
<td><a href="http://www.larapintaprimary.nt.edu.au">www.larapintaprimary.nt.edu.au</a></td>
<td>The school has a student-centred focus, a strong arts program, and a whole school approach to teaching and learning, and to wellbeing.</td>
</tr>
<tr>
<td><strong>Living Waters Lutheran Primary School</strong></td>
<td>Cnr of Albrecht and Larapinta Drive</td>
<td>08 8950 0700</td>
<td>08 8955 0435</td>
<td><a href="mailto:living.waters@ntschools.net">living.waters@ntschools.net</a></td>
<td><a href="http://www.livingwatersschool.com.au">www.livingwatersschool.com.au</a></td>
<td>A school that keeps its eye on the future while recognising the value of tradition in an ever-changing world. Children are taught, not only to learn, but also to enjoy learning and savour it.</td>
</tr>
<tr>
<td><strong>OLSH College – Our Lady of the Scared Heart</strong></td>
<td>PO Box 2508 Alice Springs NT 0871</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>A vibrant Catholic school that strives for excellence and fosters God’s promise of ‘Justice, Love and Peace’ for all.</td>
</tr>
</tbody>
</table>
**College Administration Centre**
Address: Sadadeen Road  
Telephone: 08 8950 6400  
Fax: 08 8952 4607

**Bath Street Campus** (Transition to Year 4)
Address: Bath Street  
Telephone: 08 8950 8666  
Fax: 08 8953 2624

**Traeger Campus** (Years 5 to 8)
Address: Traeger Avenue  
Telephone: 08 8950 8555  
Fax: 08 8952 2851

**Sadadeen Campus** (Years 9 to 12)
Address: Sadadeen Road  
Telephone: 08 8950 7399  
Fax: 08 8953 2571

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**Ross Park Primary School**
Address: Winnecke Avenue  
PO Box 364 Alice Springs NT 0871  
Telephone: 08 8952 1333  
Fax: 08 8952 6524  
Website: [www.schools.nt.edu.au/rospark](http://www.schools.nt.edu.au/rospark)  
Information: As the oldest operating primary school in Alice Springs, the school is situated in the Old Eastside, and the school’s feeder zone encompasses the Old Eastside and Golf Course area.

**Sadadeen Primary School**
Address: Spearwood Road  
PO Box 2707 Alice Springs NT 0871  
Telephone: 08 8952 6044  
Fax: 08 8953 2912  
Website: [www.schools.nt.edu.au/sadadsch](http://www.schools.nt.edu.au/sadadsch)  
Information: As a small school with approximately 250 students from Preschool to Year 6, students participate in programs to help them develop academically, physically, socially and emotionally.

**Yipirinya School**
Address: Lovegrove Drive  
PO Box 2263 Alice Springs NT 0871  
Telephone: 08 8952 5633  
Fax: 08 8952 3541  
Email: reception@yipirinya.com.au  
Information: With both Primary and Secondary education as well as Preschool and Childcare, the school was an Aboriginal initiative and is Aboriginal-managed.
Secondary Schools

Acacia Hill School
See listing under Children’s Services: Primary Schools

Araluen Christian College
See listing under Children’s Services: Primary Schools

Centralian Middle School
Address
Milner Road
PO Box 1771 Alice Springs NT 0871
Telephone
08 8950 2500
Fax
08 8952 6614
Information
The school provides education for students in Years 7-9, with an Aboriginal transition unit and an intensive needs unit.

OLSH College – Our Lady of the Scared Heart
See listing under Children’s Services: Primary Schools

Centralian Senior School
Address
10 Grevillia Drive
PO Box 795 Alice Springs NT 0871
Telephone
08 8958 5000
Fax
08 8959 5510
Website
Information
Charles Darwin University provides High School Education to students in Years 10-12.

St Philip’s College
Address
Scharwz Crescent
PO Box 33 Alice Springs NT 0871
Telephone
08 8950 4511
Fax
08 8952 4522
Email
info@stphilips.nt.edu.au
Website
www.stphilips.nt.edu.au
Information
A Uniting Church co-educational Boarding and Day School for students in Years 7-12, with strong academic excellence and widely accredited Outdoor Education and Performing Arts programs.

Yipirinya School
See listing under Children’s Services: Primary Schools
After school and vacation care

After School Care Living Waters Lutheran Primary School – Lil’ Antz
Address: Cnr of Albrecht and Larapinta Drive
Telephone: 08 8955 0400
Hours: 2:45-5:45pm (Mon-Fri) during school terms

After School Care Our Lady of the Sacred Heart College – Lil’ Antz
Address: Bath Street Alice Springs
Telephone: 08 8950 8666
Hours: 2:45-5:45pm (Mon-Fri) during school terms
Information: Caters to 4-12yo every school day with pickups from specified schools.

Outside School Hours Care/Vacation Care – Lil’ Antz
Address: PO Box 8003 Alice Springs NT 0871
Telephone: 08 8952 5015
Fax: 08 8953 1050

Vacation Care – Lil’ Antz
Address: Our Lady of the Sacred Heart College Bath Street Alice Springs
Hours: 7:45am-5:45pm Mon-Fri
Information: Offers holiday fun and activities for all 4-12yo children every school holidays including excursions, arts, crafts, sports, team games, music and dancing.

Other Services for Children

Alice Springs Youth Centre
Address: Wills Terrace
PO Box 193 Alice Springs NT 0871
Telephone: 08 8952 1649
Fax: 08 8953 1051
Email: manager@asyouthcentre.com
Website: www.asyouthcentre.com
Information: A non-profit organisation with many facilities that are frequently used by clubs, schools and the public. Provides a solution for any schools, clubs and youth groups having problems finding inexpensive but efficient venues/facilities for physical education classes and school sports, dance, ballet, drama, and a number of martial arts.
Facilities: Skate way, skate bowl, recreation hall, basketball, pool tables, beach volleyball, trampoline, gymnastic hall and canteen for refreshments.

CatholicCare Family Services – Centacare – NT
Address: 8 Hartley Street
PO Box 832 Alice Springs NT 0871

Telephone 08 8952 9730
Fax 08 8953 3008

**Kids in Focus**
Program for children and parents who have issues with drugs/alcohol

**Non-contact Changeover**
Available at the Children’s Contact Centre

**Supervised Access**
Available at the Children’s Contact Centre

### Central Australian Community Toy Library (CACTL)

**Address**
Shop 8 Diarama Village Larapinta Drive
PO Box 3067 Alice Springs NT 0871

**Telephone** 08 8952 6720
**Fax** 08 8952 9567
**Email** director@toylibrary.net.au

**Hours** 1pm-4.30pm Wed, 9am-5pm Thurs, 9am-4.30pm Fri

**Information** Operates along similar lines to a book lending library, but the emphasis is on carefully chosen toys that stimulate growth and development and promote optimal learning in each age-group. Car capsule hire for children 0-6 months is available.

### Child and Family Services – Congress

*See listings under Health Services*

### Child and Youth Mental Health Service

*See listing under Government Services*

### Drum Atweme – Tangentyere

**Telephone** 08 8951 4243

**Information** Weekly lessons in schools. Performances for community events. Diversion from Anti-social behaviours.

### Inclusion Support Agency – Children’s Services Support Program

*See listings under Disability Services*

### Warlpiri Early Childhood, Care and Development Project – World Vision

**Address** 8 Elder Street
PO Box 4946, Alice Springs NT 0871

**Telephone** 08 8929 1000
**Fax** 08 8929 1033
**Email** lydia.gresham@worldvision.com.au

**Hours** 8:30am to 5:00pm (Mon-Fri)

**Service area** Yuendumu, Willowra, Nyirrpi and Lajamanu

**Information** Supporting the early childhood service system in the four communities of Yuendumu, Willowra, Nyirrpi and Lajamanu.
Counselling Services

Alice Springs Psychological and Counselling Services

Address  
Suites 3 Helm House 40-42 Bath Street  
PO Box 55 Alice Springs, NT 0871

Telephone  
08 8952 4374

Fax  
08 8953 6447

Email  
delahunty.aspacs@mac.com

Hours  
9:30am-6:00pm

Referrals  
Self-referral, GPs with a Mental Health Care Plan (for Medicare rebate)

Eligibility  
Individual adults (no couples or people under 18yo)

Service provided  
Clinical psychology assessment, therapy/counselling to adults regarding personal, relationship or work related difficulties, including depression, anxiety, trauma and emotional management, behaviour change, interpersonal difficulties, grief, loss, chronic health/pain conditions.

CatholicCare Family Services – Centacare – NT

Address  
8 Hartley Street  
PO Box 832 Alice Springs NT 0871

Telephone  
08 8952 9730

Fax  
08 8953 3008

Service provided  
Family, Couple and Individual Counselling; Victims of Crime Counselling; Mental Health Program – Aboriginal staff focus on supporting Aboriginal families and communities to care for and manage with family members with mental health issues; Aged Care Advocacy – focusing on standing up for the rights of the older generation; Children’s Contact Centre – focusing on the safe changeover of or supervised contact with children in confliction and separated families

Parents Counselling
General counselling for parents

Kids in Focus
Children and parents who have issues with drugs/alcohol

Central Australian Mental Health Services (CAMHS)

See listing under Government Services

Child and Youth Mental Health Team

See listing under Government Services

Employee Assistance Service Australia (EASA)

Address  
1st Floor Jock Nelson Building 16 Hartley Street  
PO Box 754 Alice Springs NT 0871

Telephone  
08 8953 4225

Fax  
08 8953 6894
Eligibility
Ask your employer about an EAP Agreement with EASA or call to enquire

Service area
Alice Springs and Central Australia

Service provided
Professional counselling and psychological services to private organisations, NGOs, Indigenous corporations and members of the public.

Family Mental Health Support Service – Waltja Tjutangku Palyapayi
See listing under Mental Health Services

Financial Counselling Services (Money Management Services) – Lutheran Community Care
Address 55A Gap Road
PO Box 3469 Alice Springs NT 0871
Telephone 08 8953 5160
Fax 08 8953 1458
Email alicesprings@lccare.org.au
Hours 9:00am-4:00pm (Mon-Fri)
Service provided Budget advice; financial counselling; NILS (No Interest Loans Scheme for remote clients); emergency relief; Money Management Workshops; Tax Help

Financial Counselling Services (Money Matters) – Anglicare NT
Address Shop 10 Cinema Complex Leichhardt Terrace
Financial Counselling Telephone 08 8951 8009
Information A free, confidential and non-judgemental service to people on low incomes who are experiencing financial hardship. No Interest Loans Scheme (NILS) and Step Up loans also available.

Indigenous Money Mentor Telephone 08 8951 8010
Service provided Financial literacy and financial education for Aboriginal and Torres Strait Islander communities; engages in casework with clients to improve the client’s financial wellbeing; provides a supported referral service to help clients obtain assistance from other services; provides access to microfinance products.

Problem Gambling See listing under Addiction, Alcohol and Substance Misuse

Headspace – Central Australian Aboriginal Congress
Address 5/5 Hartley Street, Alice Springs, NT 0871
Telephone 08 8958 4544
Fax 08 8952 0412
Email headspece.reception@caac.org.au
Website www.facebook.com/headspaceAliceSprings
Eligibility
All young people 12-25yo

Service provided
Mental health counselling, social support and a doctors clinic for physical and sexual health testing. They provide free confidential assistance and have a team of youth-focussed health professionals available to deal with a range of issues.

Holyoake
Address
21 Newland Street
PO Box 1052 Alice Springs NT 0871

Telephone
08 8952 5899

Fax
08 8952 5232

Email
receptionist@holyoake-alice.org.au

Website
www.holyoake.org.au

Eligibility
Call and make an appointment. May take up to 3 weeks to be seen.

Fee
$30 initial assessment fee applies. Other session costs are negotiable.

Service provided
Information, support and programs for spouses, children and significant others (e.g. employers) affected by another persons drinking or drug use. Includes children’s programs for 5-7yo, 8-9yo, 10-12yo, 13-15yo and 16-18yo). Family and couples counselling. Individual counselling including adolescents who have alcohol and other drug issues.

Mental Health Association of Central Australia (MHACA)
See listing under Mental Health Services

Relationships Australia
Address
Parsons Street
PO Box 8367 Alice Springs NT 0871

Telephone
08 8950 4100

Free call
1800 634 405

Fax
89525878

Hours
8:00am-4:30pm (late counselling clinic available)

Email
reception@ra-nt.org.au

Website
www.relationships.com.au

Children's Counselling Service
Free service for 5-12yo children experiencing grief, loss or trauma.

Co-operative Parenting Program
Supports families to deal with the stress of separation to reduce the impact of separation on children.

Relationship Services
Relationship and family counselling to individuals, couples and families.

Respectful Relationships Program
12 week facilitated program for men.
Services for Separating Families
Information and referral via the Family Relationship Outlet Service; Family dispute resolution; Information and education to separated parents and families including groups; Child inclusive practice.

Youth Diversion Services
Assessment and case management of young people referred by the police for diversion from the courts; Supervision and support of young people on diversion programs.

Sexual Assault Referral Centre (SARC)
See listing in Government Services

Hotlines and Helplines

*Abortion Grief Counselling*
1300 363 555

*Alanah and Madeline Foundation*
(National support for child victims of violence and sudden family loss)
1300 720 747

*ASCA (Advocate for Survivors of Child Abuse)*
1300 657 780

*Beyond Blue*
1300 224 636

*Crisis Line*
1800 019 116 (Free call)

*DiDs (Dads in Distress)*
1300 853 437

*Kids Help Line 24 hr*
1800 551 800 (Free call)

*Life Force Suicide Prevention Program*
1800 100 024 (Free call)

*Life Line 24 hr*
13 11 14

*Mayumarrri Healing Centre*
Healing for adult and child survivors of childhood trauma
1300 760 580

*Mensline Australia 24 hr*
1300 789 987

*Parentline Counselling Service*
1300 301 300

*Pregnancy Counselling Australia*
1300 737 732

*Pregnancy Counselling Link*
1800 777 690 (Free call)

*SOSBSA*
Grief counselling for people at risk of and affected by suicide
1300 767 022

*Suicide Prevention*
1300 360 980
Teen Challenge Care Line
Suicide prevention for youth
1300 889 288

Women’s Information Referral Exchange WIRE
1300 134 130

Focus on the Family Australia
Crisis Counselling and Referral
1300 300 361

NT Health Direct
1800 186 026 (Free call)

Kids Chat Line
1800 332 333 (Free call)

Kids Help Line 24 hr
1800 551 800 (Free call)

Teen Challenge Care Line
Suicide prevention for youth
1300 889 288
## Disability Services

### Acacia Hill School

See listing under Children’s Services: Primary schools

### Carers NT

<table>
<thead>
<tr>
<th>Service</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8953 1669</td>
</tr>
<tr>
<td>Referrals</td>
<td>Self or service referral. Usually contact within 2 weeks.</td>
</tr>
<tr>
<td>Eligibility</td>
<td>Must be providing unpaid care for someone with a disability.</td>
</tr>
<tr>
<td>Information</td>
<td>Support for people caring for someone with a disability.</td>
</tr>
</tbody>
</table>

### Community and Cultural Development – Incite Arts

<table>
<thead>
<tr>
<th>Service</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>64B Hartley Street PO Box 3491 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8951 6338</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8951 6338</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:admin@inciteya.org.au">admin@inciteya.org.au</a></td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.youtube.com/inciteya">www.youtube.com/inciteya</a></td>
</tr>
<tr>
<td>Hours</td>
<td>9:00am-4:30pm (Mon-Thu)</td>
</tr>
<tr>
<td>Information</td>
<td>Community-led arts organisation that works with young people, people with disability, Aboriginal communities and other communities in Alice Springs and the Central Desert region.</td>
</tr>
</tbody>
</table>

### Disability Advocacy Service

<table>
<thead>
<tr>
<th>Service</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>Shop 1a 63-65 Railway Tce PO Box 8267 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8953 1422</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8953 0471</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:das@das.org.au">das@das.org.au</a></td>
</tr>
<tr>
<td>Service provided</td>
<td>An advocacy service for the rights of people with disabilities in all areas of life; information and education regarding discrimination, support groups and service providers.</td>
</tr>
</tbody>
</table>

### Inclusion Support Agency (ISA) – Children’s Services Support Program (CSSP)

<table>
<thead>
<tr>
<th>Service</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>1st Floor Eurlpa House 25 Todd Mall PO Box 2279 Alice Springs NT 0871</td>
</tr>
<tr>
<td>Telephone</td>
<td>08 8953 4059</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8952 2520</td>
</tr>
<tr>
<td>Website</td>
<td><a href="http://www.childrenservices.com.au">www.childrenservices.com.au</a></td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:bronwyn@childrenservices.com.au">bronwyn@childrenservices.com.au</a></td>
</tr>
<tr>
<td>Hours</td>
<td>8:00am-4:00pm (Mon-Fri)</td>
</tr>
<tr>
<td>Eligibility</td>
<td>Commonwealth funded and approved early childhood programs</td>
</tr>
<tr>
<td>Information</td>
<td>Inclusion Support aims to remove the barriers to access children with additional needs through the provision of inclusion support.</td>
</tr>
</tbody>
</table>
**Keep Moving**

**Address**
8 Gap Road
PO Box 751 Alice Springs NT 0871

**Telephone**
08 8952 3599

**Fax**
08 8952 4833

**Email**
alice@keepmoving.net.au

**Hours**
8.30am-4.30pm

**Service provided**
Equipment hire and sales (e.g. wheelchairs, slings, patient lifters, electric scooters, ramps, toilet, bathroom and bedding equipment)

**Riding For the Disabled**

**Address**
Blatherskite Park Len Kittle Drive
PO Box 881 Alice Springs NT 0871

**Telephone**
08 8952 3838 0488732277

**Email**
rda.alicesprings@bigpond.com

**Website**
www.rda.org.au

**Information**
Voluntary, non-profit organisation that provides opportunities for anyone with a disability to enjoy horse-related activities.

**Tangentyere Aged and Community Services (TACS) – Tangentyere**

**Address**
4 Elder Street
PO Box 8070 Alice Springs NT 0871

**Telephone**
08 8951 4270

**Fax**
08 8952 0081

**Email**
tacs@tangentyere.org.au

**Website**
www.tangentyere.org.au

**Hours**
8:00am-4:00pm (Mon-Fri) and limited hours on weekends

**Service provided**
Commonwealth Home Care Packages; Commonwealth Home Support Program; Disability in Home Support; Meals on Wheels

**Eligibility**
Must be Indigenous, over 50yo in Aged Care Services, or if under 50yo must be on Disability Support Pension.
Domestic and Family Violence Services

Alice Springs Women’s Shelter
See listing under Accommodation Services

Alice Springs Youth Accommodation and Support Services (ASYASS)
See listing under Accommodation Services

CatholicCare Family Services – Centacare – NT
See listing under Family and Parent Services

Central Australian Women’s Legal Service (CAWLS)
See listing under Legal Services

Cross Borders Indigenous Family Violence Program
Address  
Ground Floor Centrepoint Building  
PO Box 8345 Alice Springs 0871
Telephone 08 8951 5437
Fax 08 8951 5442
Email graeme.pearce@nt.gov.au
Hours Vary depending on community conditions, generally 9am-2pm
Eligibility Must be willing to attend all sessions
Service area Ngaanyatjarra Pitjantatjara Yankunytjara Lands
Service provided Family violence programs to communities in the Ngaanyatjarra Pitjantatjara Yankunytjara Lands in NT, WA and SA.

Director of Public Prosecutions
Address  
Level 1 Centrepoint Building  
PO Box 2185 Alice Springs 0871
Telephone 08 8951 5800
Fax 08 8951 5812
Website www.dpp.nt.gov.au
Information Court support for victims/ witnesses of family violence.

Domestic Violence Legal Service
Address  
2 Gregory Terrace Alice Springs 0870
Telephone 08 8952 1391
Information Drop-in service for information, referrals and legal assistance to women experiencing domestic violence in Alice Springs.

Domestic and Family Violence Service (DFVS) – NPY Women’s Council
Address  
10A Wilkinson Street  
PO Box 8921 Alice Springs 0871
Telephone 08 8958 2374
Free call 1800 180 840
Ngaanyatjarra Pitjantatjara Yankunytjara (NPY) Women’s Council Aboriginal Corporation

Telephone 08 8952 3274
Fax 08 8952 5476
Service provided Case management, advocacy and support for women from NPY Lands experiencing DFV; community awareness workshops.
Safe Families Program – Tangentyere

**Address**
4 Elder Street  
PO Box 8070 Alice Springs NT 0870

**Telephone**
08 8951 4216

**Fax**
08 8952 8521

**Information**
Enhances outcomes for young Indigenous people and supporting families to improve their capacity to provide care through the provision of services to all Indigenous people in Alice Springs. The two components of service provision are:

**Children’s Safe House**

**Information**
Provides a safe environment for young people escaping family violence. The Safe House provides short-term accommodation and care for six young people 7-14yo in collaboration with other agencies where necessary to identify appropriate carers from the child’s family and community through culturally informed case management.

**Family Support and Outreach**

**Information**
Provides interventions for children and families identified as being at risk of family breakdown due to violence. The aim is to enhance skills of families to succeed in staying together as a family.

**Sexual Assault Referral Centre (SARC)**

*See listing under Government Services*

**Women’s Information Service (WISe)**

**Telephone**
08 8955 6001

**Free call**
1800 700 250

**Information**
Networking and information sharing with a focus on Domestic and Family Violence.

**Hotlines and Helplines**

*Family Relationship Advice Line*
1800 050 321 (Free call)

*Men’s Referral Service (No to Violence)*
1800 065 973 (Free call)

*Violence against Women - Australia Says No*
Domestic Violence and Sexual Assault 24 hr  
1800 200 526 (Free call)
### Family and Parenting Services

#### Aged Care Advocacy – CatholicCare NT

| Address       | 8 Hartley Street  
|               | PO Box 832 Alice Springs NT 0871 |
| Telephone     | 08 8952 9730      |
| Fax           | 08 8953 3008      |
| Service provided | Support anyone receiving aged care services, including people who are currently receiving services, or who have received care in the past, or potential aged care clients by helping you understand your rights and responsibilities; listening to your concerns; helping you fix problems or make a complaint; and speaking with your service provider if you wish. |

#### Australia Breastfeeding Association (ABA)

| Address       | 12 Gosse St Alice Springs NT 0871 |
| Telephone     | 08 8952 4477                      |
| Helpline (Free call) | 1800 686 268 (7 days/wk) |
| Email         | suemorrish@iinet.net.au          |
| Website       | [www.breastfeeding.asn.au](http://www.breastfeeding.asn.au) |
| Information   | A voluntary organisation who aim to encourage and support mothers who wish to breastfeed their babies and to promote skilled and loving mothering, while creating an awareness in the community of the importance of human milk. A local group meets monthly to discuss various topics related to breastfeeding and general parenting. There is one trained breastfeeding counsellor available to help all women with any breastfeeding queries. Breastfeeding information, including access to email counselling, can also be found on the ABA website. |

#### Australian Nurse Family Partnership Program (FPP) – Congress

| Address       | 16 Hartley Street  
|               | PO Box 1604 Alice Springs NT 0871 |
| Telephone     | 08 8958 4850      |
| Fax           | 08 8958 4860      |
| URL           | [www.amfpp.org.au](http://www.amfpp.org.au) |
| Hours         | 8.30am-5:00pm (Mon-Fri) |
| Service area  | 100km radius from Alice Springs (including town and town camps, St Teresa, Amoonguna) |
| Eligibility    | Intake under 28wks pregnant required. |
| Information   | FPP (also known as ANFPP) is a Closing the Gap home-visiting free nurse-led program for women having an Aboriginal baby. We work within a strength-based and relationship-based model with women from mid-pregnancy until their child turns 2yo. Program aims are centred around enhancing pregnancy outcomes, improving child health and development and supporting maternal life course development. |
Birth and Beyond

Address: 2 Reg Harris Lane (off the Mall), PO Box 542, Alice Springs NT 0871
Telephone: 08 8952 0916
Email: info@birthandbeyond.org.au
Website: www.birthandbeyond.org.au
Information: A community based organisation dedicated of offering quality support, education and resources for pregnancy, birth and parenting.
Service provided: Antenatal workshops, new parents morning tea, support groups, birth pool and breast pump hire and resource library.

CatholicCare Family Services – Centacare – NT

See listings under Children’s Services and Counselling Services

Child and Family Services – Congress

See listings under Health Services

Families and Schools Together (FAST) NT

Address: PO Box 2363 Alice Springs NT 0871
Telephone: 0447 741 484
Email: elle.cartwright@fastnt.org.au
Website: www.fastnt.org.au
Hours: 9:00am-5:00pm
Service area: Northern Territory
Service provided: 8-wk program that brings families together to build a strong sense of community around supporting parents and recognising them as the leader of their family. Three variations of FAST take place across the NT: Baby FAST, Kids FAST and Youth FAST.

Family Fun First

Address: PO Box 808 Alice Springs NT 0871
Telephone: 0499 034 225
Contact: Chris Hawke (Change Consultant)
Email: chris.hawke3@gmail.com
Service area: Central Australia based in Alice Springs
Service provided: Encourages families in Central Australia to have fun together. As a creative change consultant, Chris Hawke supports men, women and children to have fun, do a fun audit, develop a fun plan and supports people to become fun playmates (train the trainer) for their family.

Family Responsibility Program – Dept. of Correctional Services

Also see listing under Government Services

Address: Level 1, Centrepoint Building
Telephone: 08 8951 5867
Hours: 8:00am-4:21pm

Referrals: Self-referral, Non-Government Organisations and Northern Territory Government Departments

Service area: Alice Springs and Amoonguna communities

Information: Aims to build stronger parental responsibility/capacity and to support families in diverting young people from entering/already in the youth justice system.

**Family Support Service – Children’s Services Support Program (CSSP)**

**Address:** 1st Floor Eurilpa House 25 Todd Mall
PO Box 2279 Alice Springs NT 0871

**Telephone:** 08 8953 4059

**Fax:** 08 8952 2520

**Email:** enquiries@childrenservices.com.au

**Website:** www.childrenservices.com.au

**Hours:** 8:00am-4:00pm (Mon-Fri)

**Service provided:** Parenting support, education, information and resources to families and agencies in Alice Springs.

**Family Support Service – The Salvation Army**

**Address:** Cnr Hartley Street and Stuart Terrace
PO Box 2187 Alice Springs NT 0871

**Telephone:** 08 8951 0205

**Fax:** 08 8952 4102

**Email:** trevor.oerien@aus.salvationarmy.org

**Website:** www.salvationarmy.org.au/alicesprings

**Service provided:** Emergency relief assistance for families and singles in financial distress. Aid includes food vouchers, hampers, assistance with power expenses and other financial assistance and referrals.

**Foster Carers Association NT**

**Address:** Suite 10, 82 Todd Street Alice Springs NT 0870

**Telephone:** 08 8952 9202

**Fax:** 08 8927 8304

**Email:** info@fostercarersnt.org.au

**Website:** www.fostercarersnt.org.au

**Hours:** 8:00am-4:00pm (Mon-Fri)

**Service provided:** Support, advice and advocacy services to the NT’s foster and kinship carers.

**IVF Support Group – Birth and Beyond**

**Address:** 2 Reg Harris Lane (off the Mall),
PO Box 542, Alice Springs NT 0871

**Telephone:** 08 8952 0916

**Email:** info@birthandbeyond.org.au

**Website:** www.birthandbeyond.org.au
### NT Working Women’s Centre (NTWWC)

**Address**
Shop 19 Level 1 John Cummings Plaza 63 Todd Mall  
PO Box 664 Alice Springs NT 0871

**Telephone**
1800 817 055  
08 8951 0433

**Email**
admin@ntwwc.com.au

**Website**
www.ntwwc.com.au

**Eligibility**
All types of women, trans-people, intersex people, gender queer people, Brotherboys and Sistergirls are welcome to access the services of the NT Working Women’s Centre.

**Service area**
Northern Territory

**Disability access**
Access is only via stairs but the Centre has an agreement with the Disability Advocacy Services in Alice Springs to use their premises if needed.

**Information**
Provides free and confidential advice to women about work related matters. The Centre particularly targets services to those in a disadvantaged bargaining position, insecure and low paid work. Delivers Community Education Sessions to community groups, education centres and employers about work relevant topics such as Basic Rights at Work and Workplace Bullying.

### Relationships Australia

*See listing under Counselling Services*

### Tangentyere Aboriginal Council

**Address**
4 Elder Street  
PO Box 8070 Alice Springs NT 0871

**Telephone**
08 8951 4222  
08 8952 8521

**Website**
www.tangentyere.org.au

**Access to Education**

**Address**
3 Brown Street and in Town Camps

**Telephone**
08 8955 4807  

**Community Centre Hubs**

**Information**
A space to operate community development projects and service provision as deemed relevant by the residents. Based in Town Camps: Larapinta Valley, Hidden Valley, Karnte Camp, Trucking Yards and Northern Camps.

**Youth Work Team**

**Information**
After school sport, recreation and youth development programs.

### CAYLUS

*See listing under Addiction, Alcohol and Substance Misuse Services*
Drum Atweme

See listing under Children’s Services

Family Case Management (Ketyeye)
Address 1 Elder Street
Telephone 08 8951 4297
Email list.ketyeye@tangentyere.org.au
Referrals From schools and DCF
Information Ketyeye-Case Management; Parenting Voluntary Family Support Program (Alice Springs and Town Camps); Safe Families; Children’s Safe House

Men’s Behaviour Change Program Marra’ka Mbarintja
See listing under Domestic and Family Violence Services

Parents Engagement Program
Telephone 08 8951 4807
Information Supporting families in Town Camps to prepare their children for the school day, including engaging in school-based programs.

Safe Families Program
See listing under Domestic and Family Violence Services

Tangentyere Aged and Community Services (TACS)
See listing under Disability Services

Tangentyere Artists Program
Address 16 Fogarty Street
PO Box 8070 Alice Springs NT 0871
Telephone 08 8951 4232
Email arts@tangentyere.org.au
Website www.tangentyereartists.org.au
Information Aboriginal owned Art Centre providing arts training and workshops as well as marketing and sales support for the artists.

Tenancy Support Program
See listing under Accommodation Services

Youth Night Patrol
See listing under Youth Services

Targeted Family Support Services (TFSS) – Congress
Address 14 Leichhardt Terrace Alice Springs NT 0871
Telephone 08 8959 4750
Email www.caacongress.com.au
Information Provides support to Indigenous families; Brokerage funds available to support case management for vulnerable families; Referrals received from other community services and families themselves.

Towards Independence Program – CatholicCare
Address 88 Hartley Street
PO Box 2187 Alice Springs NT 0871

Telephone 08 8951 0200
Fax 08 8952 4102
Website www.salvationarmy.org
Referrals From other Salvation Army services and various community organisations
Eligibility Family with children under 16yo and be on Territory Housing priority Housing list (determined through meeting with families and discussing their situation).
Service provided Confidential, transitional housing and outreach support program that can assist families to move from a crisis situation to living independently in their community.

Young Mums Program – Alice Outcomes

Address 7 Kempe Street
PO Box 832 Alice Springs NT 0871
Telephone 08 8953 0076
Mobile 0429 631 478
Email briar.fitz@ntschools.net
Information Offers an opportunity to complete years 10, 11 and/or 12 and continue on to further education and job pathways, for young mums or mums-to-be (15-20yo), with their babies by their sides.
Service provided Individualised education programs so that Mums can work at their own pace; structured programs with a flexible approach to learning; qualified teachers and support staff; parenting and health enrichment programs; children’s play areas; access and/or referrals to community support agencies.

Hotlines and Helplines

Abortion Grief Counselling
1300 363 555
Alanah and Madeline Foundation
(National support for child victims of violence and sudden family loss)
1300 720 747
ASCA (Advocate for Survivors of Child Abuse)
1300 657 780
Beyond Blue
1300 224 636
Crisis Line
1800 019 116 (Free call)
DiDs (Dads in Distress)
1300 853 437
Focus on the Family Australia
Crisis Counselling and Referral
1300 300 361
Kids Chat Line
1800 332 333 (Free call)
**Kids Help Line 24 hr**
1800 551 800 (Free call)

**Mensline Australia 24 hr**
1300 789 987

**NT Health Direct**
1800 186 026 (Free call)

**Parentline Counselling Service**
1300 301 300

**Pregnancy Counselling Australia**
1300 737 732

**Pregnancy Counselling Link**
1800 777 690 (Free call)

**Teen Challenge Care Line**
Suicide prevention for youth
1300 889 288

**Women’s Information Referral Exchange WIRE**
1300 134 130
Health Services

Dial 000 in the case of emergency

Alice Springs Hospital
See listing under Government Services

Alice Springs Therapeutic Health Centre (ASTHC)
Address 31 Railway Terrace
PO Box 3579 Alice Springs NT 0871
Telephone 08 8953 5601
Fax 08 8953 5680
Email asthc@yahoo.com.au
Hours 8:30am-6:00pm (Mon-Fri)
9:00am-12:00pm (Sat fortnightly)
Service provided Chiropractic; Massage Therapy; Remedial Massage; Relaxation Massage; Sports Massage; Pregnancy Massage; Bowen (Bowench); Myotherapy; Homeopathy; Professional Counselling; Exercise Physiology

Alukura Women’s Health Service – Congress
Address 4 Percy Court
PO Box 1604 Alice Springs NT 0871
Telephone 08 8953 2727
Fax 08 8953 4435
Email alukura.reception@caac.org.au
Hours Mon-Tue, Thu 8:30am-5pm; Wed 9:30am-5pm;
Fri 8:30am-12:30pm (Closed during lunch 12:30pm-1:30pm)
Eligibility Aboriginal females only
Transport Can be provided – please let the receptionist know at the time of booking your appointment.
Service provided Women’s health checks; Providing contraception education and advice; Breastfeeding support; Care for mums and their babies during and after pregnancy; STI checks and treatment; Medical care for illness and disease; Nutrition support – education on good and bad foods and exercise; Information and referral on how to improve health such as quitting smoking; Referrals to other Congress health and wellbeing services; Healthy lifestyle promotion.

Australian Nurse Family Partnership Program (FPP) – Congress
See listing under Family and Parenting Services

Canteen
Telephone 1800 639 614
Email sa.admin@canteen.org.au
Website www.canteen.org.au
Information
Provides an Australia wide peer support network for young people living with cancer between the ages of 12-24yo, including parents, siblings and offspring

Child and Family Health Services
See listing under Government Services

Child and Family Services – Congress
Address 23 Gap Road Alice Springs NT 0870
Hours Mon-Fri 8:30am-5pm
Eligibility Aboriginal families
Transport Can be provided – please let the receptionist know at the time of booking your appointment.
Services provided Child health checks; Immunisations; Medical care for illness and disease; Support to access and transition to preschool; Support for vulnerable families to keep children safe at home; Support for families involved with the child protection system; Early childhood education; Referrals to specialist appointments; Healthy lifestyle promotion

Congress Healthy Kids Clinic
Telephone 08 8951 4444

Congress Family Support Programs
Telephone 08 8959 4750

Continence and Stoma Management Team
See listing under Government Services

Ingkintja Male Health Service – Congress
Address 19 Gap Road Alice Springs NT 0870
Telephone 08 8958 4567
Fax 08 8951 4493
Hours Mon, Tue, Thu and Fri 8:30am-5pm; Wed 9:30am-5pm
(Closed during lunch 12:30pm-1:30pm)
Eligibility Aboriginal males only
Transport Can be provided – please let the receptionist know at the time of booking your appointment.
Service provided Male health checks; Immunisations; Medical care for illness and disease; Counselling (including home visits); Sexual health information; STI checks and treatment; Anger management and family violence intervention support; Wash facilities; Gym facilities; Nutrition support – education on good and bad foods and exercise; Information and referral on how to improve health such as quitting smoking and/or drinking; Referrals to Congress Social and Emotional Wellbeing Service programs; Health support for
Aboriginal men going through ceremony; ‘Men’s Shed’ for men to learn new skills; Healthy lifestyle promotion.

### Midwifery Group Practice

*See listing under Government Services*

### Nutrition Services

*See listing under Government Services*

### Primary Health Care Urban Services – Central Australian Health Services

*See listing under Government Services*

### Remote Health Services – Congress

<table>
<thead>
<tr>
<th>Address</th>
<th>14 Leichhardt Terrace Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8951 4400</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8959 4717</td>
</tr>
<tr>
<td>Hours</td>
<td>Mon-Fri 8:30am-5pm</td>
</tr>
<tr>
<td>Service provided</td>
<td>Amoonguna Health Service; Mutitjulu Health Service; Ntaria and Wallace Rockhole Health Service; Santa Teresa Health Service; Utju Health Service</td>
</tr>
</tbody>
</table>

### School Health Promotion Nurses

*See listing under Government Services*

### Social and Emotional Wellbeing Service – Congress

<table>
<thead>
<tr>
<th>Address</th>
<th>14 Leichhardt Terrace Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8959 4750</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8959 4765</td>
</tr>
<tr>
<td>Hours</td>
<td>Mon-Fri 8:30am-5pm</td>
</tr>
<tr>
<td>Eligibility</td>
<td>Aboriginal families</td>
</tr>
<tr>
<td>Transport</td>
<td>Can be provided – please let the receptionist know at the time of booking your appointment. Outreach services also available.</td>
</tr>
<tr>
<td>Services provided</td>
<td>Holistic and culturally appropriate primary health care for social and cultural wellbeing, mental health and community connectedness including: confidential counselling and psychological services including psycho-education; case management, Women’s and Men’s bush trips, art therapy, access to local language speakers and connection to country; drug and alcohol treatment for Aboriginal people experiencing the effects of harmful alcohol and alcohol use; and a dedicated GP service offering health checks, mental health care plans, access to free medications, medical care for illness and disease, nutrition support – education on good and bad foods and exercise, referrals to care coordination, and healthy lifestyle promotion.</td>
</tr>
</tbody>
</table>
Hotlines and Helplines

**BreastScreen NT**
13 20 50

**Continence Helpline**
1800 33 00 66 (Free call)

**Health Direct Australia**
1800 022 222 (Free call)

**Pap Smear Register**
13 15 56

**Poisons Information Centre**
131 126

**Pregnancy Counselling Australia**
1300 737 732

**Pregnancy Counselling Link**
1800 777 690 (Free call)

**Quit Line**
137 848
## Legal Services

### Aboriginal Family Violence Legal Service Alice Springs – Central Australian Aboriginal Family Legal Unit (CAAFLU)

<table>
<thead>
<tr>
<th>Address</th>
<th>84 Hartley Street Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8953 6355</td>
</tr>
<tr>
<td>Free call</td>
<td>1800 088 884</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:caaflu@caaflu.com.au">caaflu@caaflu.com.au</a></td>
</tr>
<tr>
<td>Hours</td>
<td>8:30am-5:00pm (Mon-Fri)</td>
</tr>
<tr>
<td>Fee</td>
<td>Free</td>
</tr>
<tr>
<td>Referrals</td>
<td>Self and agency referral</td>
</tr>
<tr>
<td>Eligibility</td>
<td>Indigenous victims of family violence, residing in Alice Springs, Ntaria, Papunya, Yuendumu, Tennant Creek and Elliot</td>
</tr>
<tr>
<td>Service area</td>
<td>Central Australia</td>
</tr>
<tr>
<td>Service provided</td>
<td>Support, counselling, advocacy and legal assistance for Indigenous victims of family violence in relation to restraining orders, victims of crime compensations, family laws, child protection and sexual assault.</td>
</tr>
</tbody>
</table>

### Information

CAAFLU is a legal service employing Aboriginal workers, which provides cultural legal solutions to help Indigenous families. In dealing with violence it involves the community and community values whilst promoting law and justice. CAAFLU listens and works with communities around family violence and its effects on families. It offers early intervention and prevention services for male and female children, young people and adults affected by family violence.

### Central Australian Aboriginal Legal Aid Service (CAALAS)

<table>
<thead>
<tr>
<th>Address</th>
<th>55 Bath Street PO Box 1670 Alice Springs NT 0870</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8950 9300</td>
</tr>
<tr>
<td>Free call</td>
<td>1800 636 079</td>
</tr>
<tr>
<td>Fax</td>
<td>08 8953 0784</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:reception@caalas.com.au">reception@caalas.com.au</a></td>
</tr>
<tr>
<td>Hours</td>
<td>8:30am-5:00pm (Mon-Fri) 24 hour on-call lawyer service</td>
</tr>
<tr>
<td>Fee</td>
<td>Free</td>
</tr>
<tr>
<td>Referrals</td>
<td>Self-referral, agency referral, interview</td>
</tr>
<tr>
<td>Eligibility</td>
<td>Indigenous people</td>
</tr>
</tbody>
</table>

### Information

A legal aid service for Aboriginal people in the Alice Springs, Tennant Creek and Apatula regions; provides assistance with family, civil and criminal law and child protection.
Central Australian Women’s Legal Service (CAWLS)

Address
77 Todd Street (in Colocag Plaza)
PO Box 3496 Alice Springs NT 0870

Telephone
08 8952 4055

Fax
08 8952 4033

Free call
1800 684 055

Email
cawls@octa4.net.au

Hours
9:00am-5:00pm

Information
Incorporates the domestic violence legal service and the Indigenous Women’s project.

Director of Public Prosecutions

See listing under Government Services

Family Court of Australia

See listing under Government Services

Federal Circuit Court

See listing under Government Services

Northern Territory Legal Aid Commission

See listing under Government Services

Sexual Assault Referral Centre (SARC)

See listing under Government Services

Victims of Crime – Anglicare NT

Address
Shop 10 Cinema Complex Leichhardt Terrace
PO Box 2579 Alice Springs NT 0871

Telephone
08 8951 8007

Fax
08 8951 8016

Website
www.anglicare-nt.org.au

Service provided
Constructive, safe, confidential, restorative counselling to support people after a traumatic crime.

Hotlines and Helplines

Aboriginal and Torres Straight Islander Social Justice Commissioner
1300 369 711

Central Australian Aboriginal Family Legal Unit
1800 088 884 (Free call)

Ombudsman (NT)
1800 806 380 (Free call)
Mental Health Services

Alice Springs Psychological and Counselling Services
See listing under Counselling Services

Central Australian Mental Health Services (CAMHS) GP Clinic
See listing under Government Services

Child and Youth Mental Health Team
See listing under Government Services

Employee Assistance Service Australia (EASA)
See listing under Counselling Services

Family Mental Health Support Service – Waltja Tjutangku Palyapayi
Address 3 Ghan Road
PO Box 8274 Alice Springs NT 0871
Telephone 08 8953 4488
Fax 08 8953 4577
Website www.waltja.org.au
Hours 8:00am-4:30pm
Referrals Call Waltja Office to negotiate
Eligibility Children and youth 0-18yo from Finke, Titjikala and Santa Teresa
Information Waltja works with families in the remote communities of Finke, Titjikala and Santa Teresa to support 0-18yo at risk of mental health problems.

Headspace
See listing under Counselling Services

Holyoake
See listing under Counselling Services

Mental Health Association of Central Australia (MHACA)
Address 14 Lindsay Avenue
PO Box 2326 Alice Springs NT 0871
Telephone 08 8950 4600
Fax 08 8952 1574
Email info@mhaca.org.au
Website www.mhaca.org.au
Hours 8:30am-4:30pm (Mon-Fri)
Eligibility 18yo and over
Service area Central Australia and the NT depending on program
Information Mental health promotion and advocacy, individual support, Drop-In Centre and Peer Support Program, activities, education and training in Mental Health First Aid, Youth Mental Health First Aid
and Suicide Prevention and Bereavement (including ASIST, Safetalk and Suicide Story).

**Mental Health Carers NT**

| Telephone | 08 8953 1467 |
| Referrals | Drop in or you can call to make appointment |
| Eligibility | Caring for someone with a mental health issue. |
| Information | Support for carers looking after someone living with mental health. Service is free to access, but a small annual fee is appreciated. |

**Personal Helpers and Mentors (PHaMs) – Mission Australia**

| Address | Suite 2/40 Bath Street |
| Telephone | 08 8955 6500 |
| Fax | 08 8952 4074 |
| Hours | 8:00am-4:30pm |
| Email | lifechoices_program@missionaustralia.com.au |
| Eligibility | Must want to address any alcohol and drug issues |
| Referrals | Can self-refer or come in to the office |
| Service area | Alice Springs and Papunya Community |
| Fee | Free |
| Information | Support people whose lives are severely affected by mental illness. Mission Australia believes that, with support, people can recover from mental illness and lead normal, satisfying and rewarding lives. |

**Hotlines and Helplines**

- **Abortion Grief Counselling**
  1300 363 555

- **Alanah and Madeline Foundation**
  (National support for child victims of violence and sudden family loss)
  1300 720 747

- **ASCA (Advocate for Survivors of Child Abuse)**
  1300 657 780

- **Beyond Blue**
  1300 224 636

- **Crisis Line**
  1800 019 116 (Free call)

- **DiDs (Dads in Distress)**
  1300 853 437

- **Focus on the Family Australia**
  Crisis Counselling and Referral
  1300 300 361

- **Kids Chat Line**
  1800 332 333 (Free call)
**Kids Help Line 24 hr**  
1800 551 800 (Free call)

**Life Force Suicide Prevention Program**  
1800 100 024 (Free call)

**Life Line 24 hr**  
13 11 14

**Mayumarrri Healing Centre**  
Healing for adult and child survivors of childhood trauma  
1300 760 580

**Mensline Australia 24 hr**  
1300 789 987

**NT Health Direct**  
1800 186 026 (Free call)

**Parentline Counselling Service**  
1300 301 300

**Pregnancy Counselling Australia**  
1300 737 732

**Pregnancy Counselling Link**  
1800 777 690 (Free call)

**SOSBSA**  
Grief counselling for people at risk of and affected by suicide  
1300 767 022

**Suicide Prevention**  
1300 360 980

**Teen Challenge Care Line**  
Suicide prevention for youth  
1300 889 288

**Women’s Information Referral Exchange WIRE**  
1300 134 130
### Multicultural Services

**Aboriginal Interpreter Service**

See listing under Government Services

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**Multicultural Community Services of Central Australia (MCSCA)**

| Address         | 2/20 Parsons Street  
|                 | PO Box 1160 Alice Springs NT 0871 |
| Telephone       | 08 8952 8776          |
| Fax             | 08 8952 5176          |
| Website         | [www.mcsca.org.au](http://www.mcsca.org.au) |
| Email           | [info@mcsca.org.au](mailto:info@mcsca.org.au) |
| Hours           | 10:00am-3:00pm (Mon, Wed, Thurs) |
| Information     | A community-based organisation that responds to the settlement and multicultural needs of persons from culturally and linguistically diverse (CALD) backgrounds in Central Australia. We assist migrants, refugees and others from the CALD community to settle in Alice Springs. |

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**NT Interpreter and Translator Service**

See listing under Government Services
Youth Services

Alice Springs Youth Accommodation and Support Services
(ASYASS)

Address
12 Undoolya Road
PO Box 9094 Alice Springs NT 0871

Telephone
08 8953 4200

Fax
08 8952 4168

Email
office@asyass.org.au

Website
http://asyass.org.au

Information
All people have a right to secure, appropriate and affordable housing. Many young people are often disadvantaged in their access to housing through factors such as inexperience, family crisis and breakdown, financial insecurity and community prejudice.

Ampe Akweke
(pronounced – umba kooka) “Little Babies Place”
Ampe Akweke is a place for young women (14-23yo) who are having a baby. Ampe Akweke offers both outreach support and residential support, if the women have nowhere suitable and safe to stay. Young women can stay in the safe house for up to 3 months. Ampe Akweke works with the young women to ensure they have theirs, their unborn child or their babies health needs met. Ampe Akweke family support workers provide parenting education and support, as well as case management to all young women accessing the program.

Crisis Youth Refuge
Provides safe, supported accommodation for young men and women, 15-17yo, inclusive 24hrs/7days a week. Accommodation can be provided for one night or up to 3 months. During their stay at ASYASS Youth Refuge, young people will also be provided with support through case management (where appropriate). Young people will also be supported to:
- identify and work towards their goals
- address their health, education and income needs
- develop appropriate life skills
- (re)engage with family (where appropriate); and
- access long term accommodation where necessary.

Emergency Relief Program
ASYASS administers Emergency Relief funds to young people who find themselves needing financial assistance in the form of:
- purchase vouchers of a fixed value (eg for food or clothes)
- assistance to obtain appropriate forms of identification
- material assistance such as blankets, clothing or school needs
- appropriate referrals to other services that help to address underlying causes of financial crisis
Youth Housing Program
The Youth Housing Program provides semi-independent accommodation (up to 12 months) to young people (16-21yo). The ASYASS Housing Program currently manages these properties are located across Alice Springs. The housing program offers young people, who are unable to reside with family, through case management, the opportunity to re-engage with education and/or training, or to gain employment, as well as to develop and strengthen life skills (including living skills) required to establish themselves independently. Where appropriate ASYASS also supports and encourages involvement with family.

Bushmob
See listing under Addiction, Alcohol and Substance Misuse

Child and Youth Mental Health Team – Central Australia Health Service
See listing under Government Services

Clontarf Academy

Centralian Middle School
Address    Milner Road
            PO Box 1771 Alice Springs NT 0870
Telephone  08 8950 2500
Fax         08 8952 6614

Centralian Senior College
Address    Grevillea Drive
            PO Box 4856 Alice Springs NT 0870
Telephone  08 8959 5500
Fax         08 8959 5510

Yirara College
Address    432 Stuart Hwy
            PMB 51 Alice Springs NT 0870
Telephone  08 8950 5644
Fax         08 8950 5666

Eligibility All Aboriginal males enrolled at the school are eligible to attend
Information Works to improve the education, discipline, life skills, self-esteem and employment prospects of young Aboriginal men and by doing so equips them to participate meaningfully in society.

CREATE

Address    Suite 4/5, Level 1, Anangu House, 44 Bath Street
            PO Box 329 Alice Springs NT 0871
Telephone  08 8953 8358
Email      nt@create.org.au

Eligibility For children and young people who live or have lived in care.

Service provided Speak Up (training program for young people 14-25yo who want to become a CREATE Young Consultant); CREATE Your Future (life skills workshops for 15-25yo in their transition from care to
independence and adulthood); Youth Advisory Groups (for 10-25yo to meet regularly, usually at a fun activity, to discuss issues they are facing within the care system); Leaving Care Kits (a resource for young people aged 15yo and above who are starting to plan for their transition to adulthood and independence).

**Education and Training Services – Congress**

<table>
<thead>
<tr>
<th>Address</th>
<th>14 Leichhardt Terrace Alice Springs NT 0871</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8959 4771</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:vacancy@caac.org.au">vacancy@caac.org.au</a></td>
</tr>
</tbody>
</table>

Services provided: Provides a range of education and training opportunities to Aboriginal people interested in pursuing a career in Aboriginal health, including traineeships (targeting school leavers seeking work experience); cadetships (targeting students undertaking fulltime study at university in a health, social services or business administrative field and who are seeking on the job training in their field); and HLT40213 Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care Practice (which is run in partnership with Batchelor Institute of Indigenous Tertiary Education to provide accredited training to Congress students and trainees).

**Family Responsibility Centre – Dept. of Community Corrections**

*See listing under Family and Parenting Services*

**Headspace – Central Australian Aboriginal Congress**

*See listing under Counselling Services*

**Intensive Youth Support Services (IYSS) – Anglicare NT**

<table>
<thead>
<tr>
<th>Address</th>
<th>Shop 10 Cinema Complex Leichhardt Terrace</th>
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</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8951 8023</td>
</tr>
<tr>
<td>Information</td>
<td>A responsive and flexible service that provides intensive supports for vulnerable, high risk, young people (10-17yo) residing in Alice Springs.</td>
</tr>
</tbody>
</table>

**Moving On – Anglicare NT**

<table>
<thead>
<tr>
<th>Address</th>
<th>Shop 10 Cinema Complex Leichhardt Terrace</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
<td>08 8951 8023</td>
</tr>
<tr>
<td>Information</td>
<td>An After Care Support and Brokerage service for young people who have left the care of the CEO/ Department of Children and Families.</td>
</tr>
</tbody>
</table>

**Personal Helpers and Mentors (PHaMs) – Mission Australia**

*See listing under Family and Parenting Services*

**Tangentyere Aboriginal Council**

*See listing under Family and Parenting Services*
Transition to Work – Karen Sheldon Training

Address: PO Box 2351, Parap NT 0804
Telephone: 08 8945 6048 or 0459 160 742
Website: rto@karensheldontraining.com
Information: Helps young Australians (15-21yo) find new ways to improve their lives, by providing one-to-one mentoring, resume writing and job application assistance, job-specific training, leadership skill development, counselling and referrals.

Young Mums Program – Alice Outcomes

See listing under Family and Parenting Services

Youth and Community Services – Gap Youth and Community Centre

Address: 91-93 Gap Road
PO Box 1564, Alice Springs NT 0871
Telephone: 08 8952 3927
Email: info@gyc.org.au
Website: www.gyc.org.au
Hours: 9:00am to 5:00pm (Mon-Fri)
Information: Provides the people of Alice Springs with a place where they can participate in a range of programs from recreational and sporting, to professional case management.
Our programs include: Reconnect; Outside of School Care (OSHC); Community Programs Sport and Recreation.

Youth Diversion – Relationships Australia

See listing under Counselling Services

Youth Justice Advocacy Project – CAALAS

Address: 55 Bath Street
PO Box 1670 Alice Springs NT 0870
Telephone: 08 8950 9300
Free call (NT only): 1800 636 079
Fax: 08 8953 0784
Email: reception@caalas.com.au
Information: Works within a community development framework, to develop and implement a community youth justice advocacy project that promotes the rights of young people to equity of access to appropriate legal support services.

Youth Night Patrol – Tangentyere

Telephone: 08 8953 3110
Mobile: 0437 624 652
Information: Day, Night and Youth Patrol service in the town of Alice Springs. Early intervention and support to people to create a safer place.
Hotlines and Helplines

Alanah and Madeline Foundation
(National support for child victims of violence and sudden family loss)
1300 720 747

ASCA (Advocate for Survivors of Child Abuse)
1300 657 780

Kids Chat Line
1800 332 333 (Free call)

Kids Help Line 24 hr
1800 551 800 (Free call)

Life Force Suicide Prevention Program
1800 100 024 (Free call)

Life Line 24 hr
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Mayumarrri Healing Centre
Healing for adult and child survivors of childhood trauma
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Pregnancy Counselling Australia
1300 737 732

Pregnancy Counselling Link
1800 777 690 (Free call)

Reach Out
http://au.reachout.com/

SOSBSA
Grief counselling for people at risk of and affected by suicide
1300 767 022

Suicide Prevention
1300 360 980

Teen Challenge Care Line
Suicide prevention for youth
1300 889 288

The Butterfly Foundation
1800 33 4673

Women’s Information Referral Exchange WIRE
1300 134 130

Youth Beyond Blue
1300 224 636