

Our Foundations

Anglicare NT is an agency of the Anglican Church of the Northern Territory, shaped by the teachings of Christ and formed to respond with loving service to people in need across our communities.

Anglicare NT acknowledges the Aboriginal and Torres Strait Islander people as the Traditional Custodians and Owners of the land on which we work and live. We pay our respects to their history, their living culture and their Elders past and present.

Our Purpose

To promote the enrichment of relationships, fullness of life and social justice for all.

Jesus said 'I have come that you may have life, and have it in all its fullness'

(John 10:10)

Our Values

**Integrity
Fairness
Respect
Community
Hope**

Principles that guide the way we work

A strengths approach: we uphold staff and client dignity, capacities, rights, uniqueness and commonalities

Child-safe and family-centered: we are child-safe and understand that strengthening families is central to a child's wellbeing

Respect for diversity: we celebrate people's cultural heritage, responsibilities and identity

Social justice: we advocate for social change, justice and improvements to service systems

Continuous improvement: we use stakeholder and staff feedback and accreditation processes to learn and improve

Staff are valued: we provide a family friendly workplace and encourage staff development and support

Connected services: our programs link together and work effectively with government and external services

Community development: we engage local communities through partnerships, networks and community building

Good governance and management: we use effective processes and quality implementation to support our work

Outcomes focused: we continually evaluate our programs and employ contemporary practices to ensure we make a difference

Our Goals

Our Services

Sustainably growing our services to meet current and emerging needs, using inclusive and diverse delivery methods.

- Enhance and integrate an agency-wide client feedback and complaints system
- Document our approach to key areas of practice such as youth work, community development and out-of-home care
- Develop and implement a cultural competency framework
- Develop the administrative systems and practice frameworks to fully implement client directed care approaches in aged care and NDIS
- Develop an enterprise delivering training, consultancy and business services

Our Community

Creating pathways for participation and empowerment as we advocate for and respond to community needs.

- Embed social policy advocacy processes and partnerships to drive change in identified areas
- Establish a partnerships and networks strategy
- Develop new service responses to emerging community needs
- Develop a communications and engagement strategy to strengthen our relationship to the Anglican Church

Our People

Supporting, strengthening and developing capabilities within our people, organisation and the sector.

- Establish an internal training and development strategy to meet induction, practice development, management and leadership requirements
- Develop and implement an Indigenous employment strategy
- Develop staff supervision and management processes and structures to ensure quality service delivery
- Develop and implement a comprehensive recruitment and retention strategy

Our Organisation

Consolidating our capacity to achieve quality standards across the organisation, improving our organisational flexibility and robustness.

- Consolidate quality, risk and governance systems
- Strengthen data, outcome measures and connection to research to drive service development
- Establish an agency wide planning framework to address assurance, monitoring and reporting requirements
- Develop an infrastructure plan to meet current and emerging needs
- Develop independent income through the implementation of a fundraising strategy
- Review and strengthen financial management systems