



2021

Alice Springs

Community Services Directory

Communities for Children – Anglicare NT

Since 2010, Anglicare NT in Alice Springs has been funded by the Australian Government Department of Social Services as the Facilitating Partner for Communities for Children. The Facilitating Partner subcontracts Community Partners to deliver place-based, evidence-based early intervention activities in order to provide positive and sustainable outcomes for the most vulnerable and at-risk children, up to 12 years of age, and their families in Alice Springs.

Our current Community Partners are Akeyulere, FAST NT, Lutheran Community Care, Multicultural Community Services Central Australia, Red Cross and Relationships Australia. These organisations deliver a number of activities that promote Communities for Children's objectives and vision.

In addition to this, Communities for Children is working collaboratively in a Collective Impact Initiative with Connected Beginnings, Larapinta Child and Family Centre and Red Cross to promote *Child Friendly Alice* with the aim of encouraging greater integrated service delivery in Alice Springs.

In 2021 Communities for Children will continue its strong focus on creating interconnected systems and networks, of supporting new ways of working together with local community that will help children thrive and make the most of their potential.

Funded by the Australian Government Department of Social Services

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Other Directories

Alice Springs Community Directory

Community Services, Groups & Organisations hosted by Alice Springs Council:
alicesprings.nt.gov.au/living/community/directory

Ask Izzy

Hosted by Infoxchange, Australia's most extensive directory of community support services, providing access to more than 358,000 welfare and community service records. Helps people who are homeless or at risk of becoming homeless to find the services they need, right now and nearby. Australia-wide and free: askizzy.org.au/

Australian Drug Information Network

Australia-wide AOD directory listing with NT support services:
adin.com.au/help-support-services/northern-territory

Community Directories

Hosted by Our Community, these 21 themed directories make it easy to connect to some 600,000 community groups:
ourcommunity.com.au/directories

Communities Directory

Hosted by the Indigenous Remote Community Association:
irca.net.au/sector/remote-media-communities/directory

Family Law Pathways Directory

The Alice Springs Family Law Pathways Network (FLPN) Service Directory is designed to assist separating families and the professionals who are supporting them, with easy access to information on a range of services and referral pathways. Services for Tennant Creek and Alice Springs are included.

Find the directory here: alicesprings.familylaw.org.au/service-directory/

Law Info NT

Contains general legal information, hosted by the NT Community Legal Education Network: lawinfofont.org.au

National Health Services Directory (NHSD)

A consolidated and comprehensive national directory of health services and provider information hosted by PHN NT: nhsd.com.au/

NTCOSS Directory

The Northern Territory Council of Social Service (NTCOSS) is a peak body for the Social and Community Sector in the NT and an advocate for social justice on behalf of people and communities in the NT, who may be affected by poverty and disadvantage. The NTCOSS Community Services Directory is an online, interactive listing of non-government human services in the NT, designed for use by the general public and to assist those working in and with the human services sector to access an up-to-date listing of available services.

Find the directory here: ntcoss.org.au/

NT Government Directory

Northern Territory Government services and information: nt.gov.au/

Service Seeker

Hosted by Infoxchange, Australia's most extensive directory of community support services, providing access to more than 358,000 welfare and community service records: serviceseeker.com.au/

ShelterMe Directory

ShelterMe is a directory of services for homeless Territorians. It contains up-to-date information about accommodation and services throughout the NT, including crisis, transitional, short-term, low-cost, and supported accommodation, and other support services. ShelterMe is managed by NT Shelter and funded by the Northern Territory Government.

Find the directory here: shelterme.org.au/

Government Services (Territory and Federal)

Please note that only selected relevant government bodies are listed here. For a full list of community organisations in the NT, see the Federal Government Directory (directory.gov.au) or the NT Government A to Z (nt.gov.au).

Contact the NT Government Switchboard on (08) 8999 5511.

Department of Attorney General and Justice

Street Address	Level 1 Alice Plaza, CBD Alice Springs 0870
Postal Address	GPO Box 1722, Darwin NT 0801
Telephone	(08) 8935 7777
Website	education.nt.gov.au
Email	agd.communications@nt.gov.au
Operating Hours	8:00am – 4:30 pm

Community Corrections

Postal Address	PO Box 2407 Alice Springs 0871
Free Call	1800 030 334
Fax	(08) 8951 5169
Email	alicesprings.communitycorrections@nt.gov.au
Service Details	Community corrections; court services; supervision orders; government work; referrals to non-government organisations for substance abuse including alcohol, drugs and sniffing.

Births, Deaths and Marriages

Street Address	Centrepont Building Corner of Gregory Terrace and Hartley Street Alice Springs NT 0870
Postal Address	PO Box 8043, Alice Springs NT 0871
Phone	(08) 8951 5339
Email	agd.registrargeneral@nt.gov.au
Operating hours	Monday to Friday 8:00am – 4:00pm
Service Details	Services regarding applications for birth, death or marriage certificates, making and collecting wills, changing and registering names, registering death, changing sex or gender on birth certificate, searching records, executor information and divorce/ separation information.

Department of the Chief Minister and Cabinet

Street Address	1st Floor Alice Plaza, Alice Springs 0870
Postal Address	PO Box 2605, Alice Springs 0871

Telephone	(08) 8951 5781 or (08) 8999 5511
Email	asp.dcm@nt.gov.au
Service Details	Services the needs of the Chief Minister, Cabinet and Leader of the Opposition in Alice Springs, and plays a special role in implementing the priorities of Government as well as providing leadership across the public sector.

Department of Education

Street Address	Level 1 Alice Plaza, CBD Alice Springs 0870
Postal Address	PO Box 1420 Alice Springs 0871
Telephone	(08) 8951 1600 (Reception)
Fax	(08) 8951 1699
Website	education.nt.gov.au
Service Details	School South Early Childhood provides a variety of services and programs including Curriculum Support Services for schools, Integrated Family Services such as Families as First Teachers (both remote and urban), Learning with Families Playgroups, Pre-school Programs and National Quality Framework guidance.

Student Wellbeing and Inclusion

Street Address	Level 1 Alice Plaza, Alice Springs CBD 0870
Postal Address	PO Box 1420, Alice Springs 0871
Telephone	(08) 8951 1600 (Reception)
Fax	(08) 8951 1699
Website	education.nt.gov.au
Service Details	Early Childhood Intervention Advisors provide a family-focused approach in supporting children to maximise educational outcomes for any young child or student who has developmental delay or possible disability that impacts on learning. All children/ students with developmental delays or disability aged 0 to 6.

Connected Beginnings

Street Address	Braitling Primary School, 80 Head St, Braitling 0870
Postal Address	PO Box 1669
Telephone	(08) 8958 5111
Email	info.ascb@ntschoools.net
Service Details	A project that brings together family support, early childhood and maternal and child health services with schools to help coordinate and support Aboriginal and Torres Strait Islander children to start school.

Referrals Self-referral or agency referrals can be made by contacting Gayle Simpson at info.ascb@ntschoools.net or 8958 5111.

Hours 8.00am – 4.21pm

Sexual Assault Referral Centre (SARC)

Street Address 1/44 Railway Terrace Alice Springs 0870

Postal Address PO Box 721 Alice Springs 0871

Telephone (08) 8955 4500

Fax (08) 8955 4515

Email alicespringsSARC@nt.gov.au

Service Details **Medical:** 24-hour crisis response-forensic, medical follow up, Child Protection. **Therapeutic Support:** counselling, Traditional Healers, support, advocacy, court support. **Education:** Community education, Professional, Interagency. **Engagement and Advocacy:** National Networks, Professional networks, local networks.

Eligibility Anyone who has experienced recent or historical sexual assault can seek counselling.

Referral Please call SARC directly. Referrals accepted from anyone.

Hours 8:00am – 4:21pm (counselling appointments late if required). 24-hour crisis response

Department of Local Government, Housing and Community Development

Street Address Mezzanine Floor Alice Plaza, Todd Mall, Alice Springs 0870

Postal Address PO Box 1596, Alice Springs 0871

Telephone (08) 8951 5616

Email localgovernment.dhcd@nt.gov.au

Aboriginal Interpreter Service

Street Address Mezzanine Floor Alice Plaza, Todd Mall, Alice Springs 0870

Postal Address PO Box 1596 Alice Springs 0871

Free Call (24-hour) 1800 334 944

Fax (08) 8951 5244

Email ais@nt.gov.au

Website nt.gov.au/community/interpreting-and-translating-services/aboriginal-interpreter-service

Service Details Facilitates effective cross-cultural communication between service providers and Aboriginal people who do not speak English as a first language.

Public Housing

Street Address	1st Floor Alice Plaza, Todd Mall, Alice Springs 0870
Postal Address	PO Box 1596 Alice Springs 0871
Telephone	(08) 8951 5344
Fax	(08) 8951 5216
Email	clientservices.alicesprings@nt.gov.au
Website	dhcd.nt.gov.au
Service Details	Tenancy and property support for Alice Springs public housing tenants. For eligibility and more information please telephone.

Interpreting and Translating Service NT

Street Address	Ground Floor RCG House, 83–85 Smith Street, Darwin 0800
Postal Address	PO Box 4621 Darwin 0801
Telephone	(08) 8999 8503
Fax	(08) 8999 8475
Email	itsnt@nt.gov.au
Website	itsnt.nt.gov.au
Service Details	Provides free face-to-face interpreting services to NT Government agencies. Provides translation of documents and language recordings on a pay-for-service basis.
Hours	Mon – Fri, 8:30am – 4:00pm For after hours services please call the Commonwealth Translating and Interpreting Service on 131 450.

Department of Public Prosecutions

Street Address	1st Floor Centrepont Building, cnr Hartley Street and Gregory Terrace, Alice Springs 0870
Postal Address	PO Box 2185 Alice Springs 0871
Telephone	(08) 8951 5800
Fax	(08) 8951 5812
Website	dpp.nt.gov.au
Service Details	Court support for victims/witnesses of family violence (District or Supreme Court matters).

Family Court of Australia

Street Address	Level 1, Supreme Court Building, State Square, Darwin NT
Postal Address	PO Box 9991 Darwin 0801
Telephone	1300 352 000
Fax	(08) 8952 8266
Email	enquiries@familylawcourts.gov.au

Website familycourt.gov.au

Service Details The Family Law Registry Office provides services to both courts, including lodgement of documents, procedural advice, responding to enquiries, mail handling and listing of cases.

Clients benefit from:

- A simplified path through the Family Law System
- Access to services for the resolution of family disputes
- A national enquiry centre and website that provide information about courts
- High-quality services for litigants and the community
- Easy transfer of cases between courts when ordered by a court

Hours Mon – Fri, 8:30am – 5:00pm

Federal Circuit Court

Street Address Westpoint Building, cnr Railway Terrace and Stott Street, Alice Springs 0870

Telephone Family Law: 1300 352 000, General Enquiries: (08) 8941 2333

Fax (08) 8952 8266

Email enquiries@familylawcourts.gov.au

Website federalcircuitcourt.gov.au

Service Details The Federal Circuit Court has federal jurisdiction covering bankruptcy, migration, industrial law and human rights matters. The Family Jurisdiction covers parenting, financial, divorce, child support, child maintenance, parenting declarations, contravention and location and recovery.

Hours Mon – Fri, 10:00am – 12:00pm & 12:30pm – 3:00pm

Office of the Children's Commissioner

Street Address Level 4 NT House 22 Mitchell Street Darwin 0800

Postal Address GPO Box 3779 Darwin 0801

Telephone (08) 8999 6076

Free Call 1800 259 256

Email occ@nt.gov.au

Website occ.nt.gov.au

Service Details The Office of the Children's Commissioner is an independent statutory office responsible for ensuring the safety and wellbeing of vulnerable children in the Northern Territory.

Hours Mon – Fri, 8:30am – 4:30pm

Territory Families – Southern Region

Street Address 60-64 Hartley Street, Alice Springs 0870

Postal Address PO Box 1352 Alice Springs 0870

Telephone (08) 8955 6001
Email TF.CAAdministration@nt.gov.au
Website territoryfamilies.nt.gov.au

Service Details Territory Families delivers services to Territorians from birth to seniors. In the Southern Region, there are two main offices: Alice Springs (Central Australia) and Tennant Creek (Barkly). Coverage is provided as far north as Newcastle Waters, and to the Western Australian, Queensland and South Australian borders. Territory Families has remote sites in the Southern Region located at Yuendumu, Ti-Tree, Papunya, and Ntaria.

Services include:

- Child Protection Investigation and Assessment
- Family Support
- Out of Home Care
- Foster and Kinship Care Assessment and Support
- Remote Services (inclusive of Women's Safe Houses at Yuendumu, Ti-Tree, and Ntaria)
- Concession and Seniors Recognition Schemes
- Domestic, Family and Sexual Violence
- Youth Outreach and Re-engagement

Territory Families also provide an afterhours service to respond to reports of abuse and neglect.

Child Protection Hotline (24-hour free call): 1800 700 250

Youth Outreach and Re-engagement Office – Territory Families

Street Address 2 Railway Terrace Springs, Alice Springs 0870
Postal Address PO Box 2407, Alice Springs NT 0871
Telephone (08) 8951 5867
Email tf.youthoutreachalicesprings@nt.gov.au
Website youthjustice.nt.gov.au

Accommodation Services

For a full list of accommodation services in the Northern Territory, see shelterme.org.au

Aboriginal Hostels Limited

Central contact	Trish Murdoch, Business Manager
Mobile	0477 738 844
Website	ahl.gov.au
Service Details	Short-term and medium term accommodation in towns and cities for individuals and families waiting for housing, seeking employment or meeting general business and other commitments away from their homes and communities. Many residents in these hostels stay with us until they are able to access long-term accommodation.
Referrals	Self-Referral, Service provider, Walk In

Alyerre Hostel

Street Address	16 Bath Street Alice Springs
Telephone	(08) 7905 8760
Email	alyerre.hostel@ahl.gov.au
Information	This hostel welcomes Rental Residents – Medical/Rental.

Apmere Mwerre Hostel (Visitor Park)

Street Address	15 Len Kittle Drive Ilparpa,
Telephone	(08) 7905 8710
Email	admin.apmere@ahl.gov.au
Hours	7:00am – 7:00pm

Ayiparinya Hostel

Street Address	Lot 8139, 78 Larapinta Drive, Larapinta
Postal Address	PO Box 1945, Alice Springs 0871
Telephone	(08) 7905 8730
Email	ayiparinya.hostel@ahl.gov.au
Website	ahl.gov.au
Hours	7:00am – 7:00pm

Sid Ross Hostel

Street Address	15 Gap Road, The Gap
Telephone	(08) 7905 8750
Email	sidross.hostel@ahl.gov.au
Service Details	This hostel welcomes medical residents.
Operating Hours	24 hour

Topsy Smith Hostel

Street Address	14–18 Renner Street East Side
Telephone	(08) 7905 8740
Mobile	0491 210 148
Email	topsysmith.hostel@ahl.gov.au
Service Details	This hostel welcomes renal and medical residents. Long-term.
Operating Hours	24 hour

Alice Springs Youth Accommodation and Support Services (ASYASS)

Street Address	7 Diarama Village, Alice Springs NT 0870
Postal Address	PO Box 9094 Alice Springs NT 0871
Telephone	(08) 8953 4200
Email	office@asyass.org.au
Website	asyass.org.au
Service Details	All people have a right to secure, appropriate and affordable housing. Many young people are often disadvantaged in their access to housing through factors such as inexperience, family crisis and breakdown, financial insecurity and community prejudice.

Ampe Akweke

'Little Babies Place'

Ampe Akweke is a place for young women (aged 14 to 23 years) who are having a baby. Ampe Akweke offers both support and residential support, if the women have nowhere suitable and safe to stay. Young women can stay in the safe house for up to 3 months. Ampe Akweke works with the young women to ensure they have their, their unborn child or their baby's health needs met. Ampe Akweke family support workers provide parenting education and support, as well as case management to all young women accessing the program.

Crisis Youth Refuge

Provides safe, supported accommodation 24 hours, 7 days a week for young men and women, 15 to 17 years old. Accommodation can be provided from one night and up to three months. During their stay at ASYASS Youth Refuge,

young people will also be provided with support through case management (where appropriate). Young people will also be supported to:

- identify and work towards their goals
- address their health, education and income needs
- develop appropriate life skills
- (re)engage with family (where appropriate)
- access long-term accommodation where necessary

Emergency Relief Program

ASYASS administers Emergency Relief funds to young people who find themselves needing financial assistance in the form of:

- purchase vouchers of a fixed value (e.g. for food or clothes)
- assistance to obtain appropriate forms of identification
- material assistance such as blankets, clothing or school needs
- appropriate referrals to other services that help to address underlying causes of financial crisis

Resource Centre

The ASYASS Resource Centre, in conjunction with Tangentyere, is a safe and welcoming place, where youth can drop-in for a chat, to use the computers, to make a cup of tea and/or to participate in various activities.

Youth Housing Program

The Youth Housing Program provides up to 12 months semi-independent accommodation for young people (aged 16 to 21) who are unable to reside with family. The ASYASS Housing Program currently manages these properties which are located across Alice Springs. The housing program offers young people, through case management, the opportunity to re-engage with education and/or training, or to gain employment, as well as to develop and strengthen life skills, including living skills, required to establish themselves independently. Where appropriate, ASYASS also supports and encourages involvement with family.

Anglicare NT – Housing Support Services

Street Address	Housing Office: 101 Bloomfield Street, Alice Springs 0870
Postal Address	PO Box 2579 Alice Springs 0871
Telephone	(08) 8959 4400
Fax	(08) 8951 8016
Website	anglicare-nt.org.au
Service Details	Housing Support Services support people who are at risk of homelessness. Assistance provided includes: <ul style="list-style-type: none">• Case management support to address issues related to homelessness

- Group Life Skills training sessions with a focus on tenancy skills development
- Transitional housing to enable participation in the program

Referrals Contact Housing Options Coordinator for referral and eligibility criteria.

Community Housing Central Australia (CHCA)

Street Address	3/21 Gregory Terrace (entry via Leichhardt Terrace) Alice Springs 0870
Postal Address	PO Box 4905 Alice Springs 0871
Telephone	(08) 8952 1266
Mobile	0499 086 458 (after hours)
Email	info@caahc.org.au
Website	chca.org.au/
Service Details	Affordable rental housing. Waiting List applies.
Eligibility	People on a low to moderate income
Operating Hours	Mon – Fri, 8:00am – 4:00pm

My Place Program

Service Details	Finding homes under the private rental market. We provide: advocacy, liaison, mentoring and support to those wanting to gain entry into the private sector and handling all tenancy application to real estate agents.
Eligibility	Income wages, or Centrepay (conditions apply)
Referrals	Self, or from other support services
Website	chca.org.au/my-place-program/

Department of Housing and Community Development

See listing under Government Services (page 3)

Red Shield Men's Hostel – The Salvation Army

Street Address	11 Goyder street, Alice Springs 0870
Postal Address	PO Box 2187 Alice Springs 0871
Telephone	(08) 8952 1434
Email	alicespringsmenshostel@aus.salvationarmy.org
Website	salvationarmy.org.au/locations/northern-territory/
Operating Hours	8:30am – 4:30pm
Service Details	Short term and crisis accommodation, meals and support to homeless men; counselling, drug and alcohol rehabilitation; referrals to appropriate services for assistance.

CARSS (Central Australia Region Support Services) – Mission Australia

Street Address Lot 7892, 1 Percy Court Connellan NT 0870
Telephone (08) 8955 6600
Email carss@missionaustralia.com.au
Website missionaustralia.com.au/servicedirectory/191-housing-homelessness/central-australia-region-support-services

National Psychosocial Support (Mental Health) Program – Main Office, Alice Springs

Street Address Shop 7, 11 Price Street, Alice Springs NT 0870
Postal Address PO Box 5395 Alice Springs 0871
Telephone (08) 8955 6500
Email MentalHealth.AliceSprings@missionaustralia.com.au

Pre and Post Release Support Service

Street Address 81 Hartley Street, Alice Springs, 0870
Postal Address PO Box 5395 Alice Springs 0871
Telephone (08) 8958 6005
Email pprссalicesprings@missionaustralia.com.au
Service Details Assists people who have been, or are being released from prison within the next 3 months to access support services and secure accommodation, training and employment.
Operating Hours Mon – Fri, 8.30am – 4.30pm

Stuart Lodge – Homeless Beds

Street Address 81 Hartley Street, Alice Springs 0870
Postal Address PO Box 5395 Alice Springs 0871
Telephone (08) 8958 6000
Email stuartlodge@missionaustralia.com.au
Service Details Stuart Lodge is a specialist homelessness service in Alice Springs for individuals and families who are at risk of, or currently experiencing, homelessness. Individuals are offered wraparound services to support their specific needs and goals.
Hours 24 hours, 7 days

Aherlkeme Development Centre – Transitional Homes

Street Address 1 Percy Court, Alice Springs 0870
Postal Address PO Box 5395 Alice Springs 0871
Telephone (08) 8955 6500
Email carss@missionaustralia.com.au
Service Details Provides accommodation support and transition.

Tenancy Support Services – Outreach – Tenancy Sustainability Program

Street Address	1 Percy Court, Alice Springs 0870
Postal Address	PO Box 5395 Alice Springs 0871
Telephone	(08) 8955 6500
Fax	(08) 8952 4074
Email	carss@missionaustralia.com.au
Service Details	Case management support for people at risk of losing their tenancy in public housing. This may be due to property damage, debt or anti-social behaviour.
Eligibility	Must want to address any alcohol and drug issues; Must currently be on the Territory Housing waitlist for a minimum of 2 years.
Referrals	Other services can refer, or the Client can self-refer, by attending the office at 1 Percy Court.
Hours	8:30am – 4:30pm

Tenancy Support Service – Tangentyere

Street Address	2/21 Gregory Terrace, Alice Springs 0870
Postal Address	PO Box 8070 Alice Springs 0871
Telephone	(08) 8951 4222
Mobile	0419 890 384 (Leigh Shaklady)
Email	tss@tangentyere.org.au
Website	tangentyere.org.au
Service Details	Provide tenancy support services for urban and town camp residents.

Towards Independence Program (TIPAS) – The Salvation Army

Street Address	88 Hartley Street, Alice Springs 0870
Telephone	(08) 8951 0200
Service Details	Accommodation for families and children under 16 years on Territory Housing Priority List. Case managed transitional housing program.

Women's Safety Services of Central Australia (WoSSCA)

Postal Address	PO Box 3219 Alice Springs 0871
Telephone	(08) 8952 6075
Email	ws@woosca.org.au
Website	woosca.org.au
Service Details	Crisis and short-term accommodation for victims of Domestic and Family Violence.
Hours	Shelter: 24 hours Outreach: 9:00am – 5:00pm

Alice Springs Town Council Services

Alice Springs Town Council

Street Address	93 Todd St, CBD, Alice Springs 0870
Postal Address	PO Box 1071, Alice Springs 0871
Telephone	(08) 8950 0500
Email	astc@astc.nt.gov.au
Website	alicesprings.nt.gov.au
Service Details	Through innovative leadership and good governance, Alice Springs Town Council provides and advocates for services to meet the present and changing needs of our community.
Hours	Mon – Fri, 8:00am – 5:00pm

Alice Springs Public Library

Street Address	cnr Gregory & Leichhardt Terraces, Alice Springs 0870
Postal Address	PO Box 1071, Alice Springs 0871
Telephone	(08) 8950 0555
Email	library@astc.nt.gov.au
Website	alicesprings.nt.gov.au/library
Service Details	Baby Rhyme Time; preschool storytime, after school clubs, including Lego, Young Writers, STEAM Corps, school holiday programs, and resources for borrowing books, DVDs, CDs, ebooks. World Languages and special Collections include local history and local resources/languages.
Hours	Mon – Fri, 10:00am – 6:00pm; Sat – Sun, 10:00am – 1:00pm. Closed Public Holidays

Alice Springs Aquatic and Leisure Centre

Street Address	10 Speed Street, The Gap, 0870
Telephone	(08) 8950 4360
Email	info@asalc.com.au
Service Details	<p>The pool provides access for everyone who wants to exercise at their own pace. It is ideal for those with injuries and other Aqua Aerobics classes. Learn to swim classes for all ages.</p> <p>Amenities: outdoor 50-metre swimming lap pool; outdoor toddler pool; outdoor learn to swim pool; indoor 8-lane, 25-metre heated swimming lap pool; indoor 20-metre pool with beach entry, disabled ramp access, indoor spa, lazy river and a 4-lane learn-to-swim section; two fun waterslides – a single loop and a double loop; hoist and wet chair pool access for indoor pools; shaded grassed areas; free BBQs;</p>

kiosk/café reception, spectator seating, administration, and amenities.

Hours

Mon – Fri, 6:00am – 7:00pm; Sat, Sun & Public Holidays, 9:00am – 7:00pm. Closed Christmas Day and Good Friday.

Addiction, Alcohol & Substance Misuse Services

AA – Alcoholics Anonymous

Postal Address	PO Box 978 Alice Springs 0871
Telephone	0434 067 799
Free Call	1300 222 222
Email	aaalicesprings@gmail.com
Website	aa.org.au
Service Details	Providing support for individuals with alcohol misuse issues. Can also assist families, relatives and friends whose lives have been affected by someone else's drinking. Meetings are held once a week. Please contact for details.

Alcohol and Other Drugs Services Central Australia (ADSCA)

Street Address	Hospital Campus, 2 Stuart Terrace, Alice Springs 0870
Postal Address	PO Box 721 Alice Springs 0871
Telephone	(08) 8951 7580
Fax	(08) 8951 7585
Email	ADSCAAdministration.DoH@nt.gov.au
Service Details	ADSCA provides treatment for drug and alcohol issues to the Central Australian area. The service offers specialised assessment, treatment and referral for a range of alcohol and other drug use issues. Services include non-residential treatment, opioid pharmacotherapy, drug and alcohol detoxification programs and community education programs.
Hours	Mon – Fri, 8:00am – 4:00pm

Bushmob

Street Address	36 Priest Street, Braitling 0870
Postal Address	PO Box 1911 Alice Springs 0871
Telephone	(08) 8953 3798
Fax	(08) 8953 3794
E-mails	Bushmob residential services: nirqjan@bushmob.com.au General inquiries: inquiry@bushmob.com.au
Service Details	Bushmob runs a residential treatment facility for youth (12–25yo) centred around alcohol and other drug (AOD) or volatile substance abuse (VSA).
Hours	For Administration: Mon – Fri, 8:00am – 4:00pm. For Bushmob House: 24 hours, 7 days a week

Carers NT

Street Address	1/9 Parsons St, Alice Springs 0870
Postal Address	PO Box 4929 Alice Springs 0871
Telephone	(08) 8953 1669
Email	shelley.mik@carersnt.asn.au
Website	carersnt.asn.au
Service Details	Support for people caring for someone with a disability or illness, mental health or addictions. Providing information, advice, support, education, emergency relief and counselling.
Referrals	alicespringsadvisor@carersnt.asn.au

CAYLUS – Tangentyere

Street Address	4 Elder Street, Ciccone 0870
Telephone	(08) 8951 4236
Mobile	0448 526 493
Email	caylus@caylus.org.au
Website	caylus.org.au
Service Details	Juvenile bail support, such as transport costs for juveniles to comply with bail conditions; casework with people and families affected by VSA; support to youth services; community development.

Central Australian Aboriginal Alcohol Programmes Unit (CAAAPU)

Street Address	Lot 290 Ragonesi Road, Ross 0870
Postal Address	PO Box 8695 Alice Springs 0871
Telephone	(08) 8955 4600
Email	Intake enquiries: intake@caaapu.org.au General enquiries: admin@caaapu.org.au
Website	caaapu.org.au
Service Details	CAAAPU is a residential rehab facility supporting individuals with alcohol and other drugs misuse. CAAAPU accommodates 20 males and 6 females. Residential services for men and women over 18 who need rehabilitation support and counselling services.
Referrals	Please contact our intake team for referral process
Hours	8.30am – 5:00pm

Drug and Alcohol Services Australia Limited (DASA)

Main Office	4 Schwarz Crescent, Alice Springs 0870
Postal Address	PO Box 3009 Alice Springs 0871

Telephone (08) 8950 5000
Fax (08) 8953 4686
Email admin@dasa.org.au
Service Details A community-based, non-government organisation that offers a range of services to people affected by alcohol and other drugs in Central Australia.
Programs include: Sobering Up Shelter; Outreach; Alcohol and Other Drug Counselling; Methamphetamine Outreach; Non-medical Detox; Residential Rehabilitation Program; Drink Driver Education.

Aranda House

Street Address 9 Kempe Street, The Gap 0870
Telephone (08) 8950 3700

Sobering up Shelter

Telephone (08) 8950 5011

Employee Assistance Service Australia (EASA)

Street Address 1st Floor Jock Nelson Building, 10/16 Hartley Street, Alice Springs 0870
Postal Address PO Box 754 Alice Springs 0871
Telephone (08) 8953 4225
Fax (08) 8953 6894
Email easaalicesprings@easa.org.au
Website easa.org.au
Service Details Professional counselling and psychological services to private organisations, NGOs, Indigenous corporations and members of the public.
Service area Alice Springs and Central Australia
Eligibility Ask your employer about an EAP Agreement with EASA, or call to enquire

Holyoake

Street Address 21 Newland Street, Gillen 0870
Postal Address PO Box 1052 Alice Springs 0871
Telephone (08) 8952 5899
Fax (08) 8952 5232
Email receptionist@holyoake-alice.org.au
Website holyoake-alice.org.au

Service Details	Information, support and programs for adolescents and adults who are using alcohol, other drugs, gambling or displaying inappropriate behaviour. Sand play therapy to support children 5 years and older (as well as adolescents and adults) who are experiencing any form of stress or displaying inappropriate behaviour.
Eligibility	Call and make an appointment
Hours	8:30am – 4:30pm

Red Shield Men's Hostel – Salvation Army

Street Address	11 Goyder street, Alice Springs 0870
Postal Address	PO Box 2187 Alice Springs 0871
Telephone	(08) 8952 1434
Email	jaquie.ellem@aus.salvationarmy.org
Website	salvationarmy.org.au/locations/northern-territory/
Operating Hours	8:30am – 4:30pm
Service Details	Short term and crisis accommodation, meals and support to homeless men; counselling, drug and alcohol rehabilitation; referrals to appropriate services for assistance.

National Psychosocial Program – Mission Australia

Street Address	Unit 7, 11 Price street, Alice Springs 0870
Postal Address	PO Box 5395 Alice Springs 0871
Telephone	(08) 8955 6500
Fax	(08) 8952 4074
Email	mcmellonJ@missionaustralia.com.au
Service area	Alice Springs and Papunya Community
Service Details	Support people whose lives are severely affected by mental illness. Mission Australia believes that, with support, people can recover from mental illness and lead normal, satisfying and rewarding lives.
Hours	Mon – Fri, 8:00am – 4:30pm
Referrals	Can self-refer or come into the office

Problem Gambling – Anglicare NT

Street Address	Shop 10 Cinema Complex, Leichhardt Terrace, Alice Springs 0870
Postal Address	PO Box 2579 Alice Springs 0871
Telephone	(08) 8951 8000
Fax	(08) 8951 8016
Website	anglicare-nt.org.au

Service Details

Counsellors can help monitor gambling expenditure, protect your assets, develop a debt management plan, budget and help with self-exclusion.

Children's Services and Playgroups

Ampe-kenhe Ahelhe – Children's Ground

Street Address	Gate 3, 2 South Terrace, Alice Springs 0870
Postal Address	PO Box 140 Alice Springs 0870
Telephone	0418 512 277
Email	central.aus@childrensground.org.au
Service Details	Family-led Early Years Language and Culture activities. Provision of on country and centre-based learning for families connected to Irrkerlantye, Yarrenyty Arltene, Ewyenper Atwatye, and the Mpweringke Anapipe Northern Outstation Region.
Hours	Variable. Runs Mon – Wed, Fri

Central Australian Community Toy Library (CACTL)

Street Address	Shop 8 Diarama Village Larapinta Drive, Larapinta 0870
Postal Address	PO Box 3067 Alice Springs 0871
Telephone	(08) 8952 6720
Email	admin@toylibrary.net.au
Service Details	For all children birth to school age. <ul style="list-style-type: none">• Playgroups are a great opportunity for children 0 - 3 years to learn skills and for parents to meet others. Mon & Fri, 9:00am – 11:00am• Kindy operates in accordance with Early Years Learning Framework. Service for children aged 2 years and 6 months to 5 years Tue, Wed, Thu, 8.30am – 11:00am and 12:00pm• Toy Library Families can borrow up to 5 toys per fortnight and groups can borrow up to 10.

Hello Baby – Flynn Drive Community Health Centre

Street Address:	Building A Flynn Drive Community Health Centre, 10 Flynn Dr, Gillen 0870
Telephone:	(08) 8951 6711
Service Details:	A group for parents to meet and discuss the joys and challenges of early parenthood, including options to navigate the first few months as everyone adjusts.
Hours	Tue, 9.30am – 11.00am

Larapinta Child and Family Centre

Street Address	22 Albrecht Drive, Larapinta, 0870
Postal Address	PO Box 9021 Alice Springs 0871
Telephone	(08) 8958 5185
Email	larapinta.cfc@education.nt.gov.au
Website	larapintaprimary.nt.edu.au
Service Details	<p>A supportive community, learning and working with families to grow strong, healthy, confident and capable children. Our focus is on children from pre-birth to 5 years, with a priority to ensure support for vulnerable, disadvantaged and Aboriginal families. We collaborate with families and other services to ensure quality support to strengthen the health, wellbeing and education of children. We have a number of playgroups and programs for families with young children – come and see us today!</p> <p>All our playgroups are supported by qualified early learning staff. Playgroups are free and include a range of developmentally appropriate, indoor and outdoor play activities, story and song time, snack time for the children and tea & coffee for the adults. Our playgroups are for families with children 0 to 5 years.</p>
Hours	Mon – Fri, 8am – 4:21pm

Families as First Teachers (FaFT) Playgroup

Information:	FaFT is an early learning and family support program. For further information contact Larapinta Child and Family Centre
Referrals:	Self-referral or agency referrals can be made by contacting Larapinta Child and Family Centre at larapinta.cfc@education.nt.gov.au or via 8958 5185.

Special Needs Playgroup

Hours	Mon, 10:30am – 12:00pm
Information:	A supported playgroup for all families with children with additional needs.

Young Parents Playgroup

Hours	TBC. Please contact for further information
Information:	A supported playgroup for young parents (25 and under), their families and young children.

Parent Morning Tea – Birth and Beyond

Street Address	Fan Arcade, 10/89 Todd St, Alice Springs 0870
Postal Address	PO Box 542, Alice Springs 0871
Telephone	(08) 8953 7928
Email	info@birthandbeyond.org.au
Website	birthandbeyond.org.au
Service Details	<p>A community-based organisation dedicated of offering quality support, education and resources for pregnancy, birth and parenting. Providing antenatal workshops, new parents morning tea, support groups, birth pool, breast pump hire and resource library.</p> <p>Groups include:</p> <ul style="list-style-type: none">• Alice Springs Home Birth Group: for parents and expecting parents interested in birthing at home• Alice Springs Multiples Group: for parents and expecting parents having multiple children• IVF Support Group: peer to peer support group• New Parents Morning Tea• Nutrition during Pregnancy: information sessions• Welcome Baby: pregnancy, birth and parenting antenatal workshops
Hours	Tues, 9:00am – 12:00pm, Wed -Fri, 9:00am – 2:00pm

Playgroup Association of the NT (PANT)

Postal Address	Darwin head office: PO Box 13 Nightcliff 0814
Telephone	Darwin head office: (08) 8945 7775
Email	admin@playgroupnt.com.au
Website	playgroupaustralia.org.au
Service Details	<p>Playgroup NT is a non-profit, community-based organisation providing services to families with young children 0 to 5 years.</p> <p>Operates from offices at Playgroup House Darwin and Playgroup House Alice Springs. Runs Supported and PlayConnect Playgroups. Holds open days and community fun days</p>

Playgroup House Alice Springs

Street Address	3 Echunpa street, Alice Springs, 0870
Telephone	0448 873 540
Postal Address	PO Box 559 Alice Springs 0871
Free Call	1800 171 882
Email	alicesprings@playgroupnt.com.au
Facebook	facebook.com/playgroupalicesprings

Desert Rose Playgroup (Alice Springs Steiner School)

Street Address	163 Ragonesi Road, Ross 0873
Telephone	(08) 8953 4578
Fax	(08) 8952 3897
Email	office@alicesteiner.nt.edu.au
Website	alicesteiner.nt.edu.au
Service Details	Aims to create strong supportive parent community and develop social relationships of children. Caters for parents and their children up to 4yo. Bookings required.
Hours	Tue, Thu and Fri 9:00am – 11:00am

Su Su Mama Playgroup – Multicultural Community Services Central Australia

Street Address	5B Wills Terrace, Alice Springs 0870
Telephone	(08) 8952 8776
Email	info@mcsca.org.au
Website	mcsca.org.au
Service Details	A safe place for newly arrived parents and children from migrant and refugee backgrounds to meet and gain new skills and confidence, with a variety of workshops and information sessions. All Welcome
Hours	Mon, Fri, 9:30am – 11:30am

Tiny Tots Fun Time – Alice Springs Youth and Community Centre Inc (ASYCC)

Street Address	5 Wills Terrace, Alice Springs 0870
Telephone	(08) 8952 1649
Email	manager@asyc.com.au
Website	alicespringsyouthandcommunitycentre.com.au
Service Details	Informal play session run by parents for children 0 to 4 years
Hours	Tue, Thu, 9:30am – 11:30am

Early Childhood Education & Childcare

Alice Springs Child Care Centre Inc.

Street Address	53 Bath Street, Alice Springs NT 0870
Postal Address	PO Box 1801 Alice Springs NT 0871
Telephone	(08) 8952 4188
Fax	(08) 8952 4766
Email	asccc12@bigpond.com.au
Website	alicespringschildcare.com/
Service Details	Community-based, not-for-profit, ACNC registered charity operating since 1974. Approved to operate as a long-day care provider. Rated as 'Exceeding' the NQS since 2016. 45 places.
Hours	Mon – Fri, 7:30am – 5:30pm
Fees:	Contact the Centre

Alice Springs Family Day Care Inc

Street Address	Helm House, 40-42 Bath Street, Alice Springs NT 0870
Postal Address	PO Box 1764 Alice Springs NT 0871
Telephone	(08) 8952 3406
Mobile	0419 816 599
Fax	(08) 8952 3010
Email	office@asfdc.org.au
Website	asfdc.org.au
Eligibility	Ages 6 weeks to 13 years
Service Details	A formal home-based childcare service operating in Alice Springs that provides quality care for children from birth to 12 years by approved Family Day Care educators.
Hours	Mon – Fri, 8:00am – 4:30pm

Ampe Kenhe Apmere Congress Childcare – Congress

Street Address	23 Gap Road, The Gap 0870
Telephone	(08) 8951 4499
Email	childcare@caac.org.au
Webpage	caac.org.au/client-services/child-family-service
Service Details	Part of the Central Australian Aboriginal Congress Child and Family Services. Children can be cared for on weekly, daily and half-daily basis. Contact the Centre for rates.
Eligibility	Aboriginal families
Hours	Mon – Fri, 7:30am – 5:30pm

Braitling Childcare Centre

Street Address	153 Woods Terrace, Braitling 0870
Postal Address	PO Box 36 Alice Springs 0871
Telephone	(08) 8952 1719
Email	braitlingchildcare@bigpond.com
Service Details	Provides high-quality care for children aged 6 months to 5 years in a stimulating and engaging environment. NT Pre School curriculum in the 3 to 5yo room. Provides full- and part-time care and are licensed for 57 children. All educators qualified or studying higher qualification. Exceeding in Physical Environment and Partnerships and Collaboration with Families and Community.
Hours	Mon – Fri, 7:30am – 5:30pm

Central Australian Community Toy Library (CACTL)

Street Address	Shop 8 Diarama Village Larapinta Drive, Larapinta 0870
Postal Address	PO Box 3067 Alice Springs 0871
Telephone	(08) 8952 6720
Email	admin@toylibrary.net.au
Service Details	For all children birth to school age. <ul style="list-style-type: none">• Playgroups are a great opportunity for children 0 - 3 years to learn skills and for parents to meet others. Mon & Fri, 9:00am – 11:00am• Kindy operates in accordance with Early Years Learning Framework. Service for children aged 2 years and 6 months to 5 years Tue, Wed, Thu, 8.30am – 11:00am and 12:00pm• Toy Library Families can borrow up to 5 toys per fortnight and groups can borrow up to 10.

Gap Community Childcare Centre

Street Address	17 Parke Crescent, The Gap 0870
Postal Address	PO Box 3613 Alice Springs 0871
Telephone	(08) 8952 1092
Email	director@gapcommunitychildcare.org.au
Service Details	Provides quality care for children aged 6 months to 5 years in a stimulating and engaging environment, with a drop-off service to Ida Standley Preschool (for children who currently attend the service). The preschool is located next door. Provides full and part-time care and are licensed for 67 children.
Hours	7:00am – 5:45pm

Kentish Family Lifelong Learning and Care Inc – Family Day Care

Street Address	40 Bath Street, Alice Springs 0870
Telephone	0455 660 321 (Jacquie Ford)
Email	jacquie@kentish.org.au
Website	kentish.org.au
Service Details	We service the needs of all children and young people, their families and their Educators who use our services for Family Day Care and Out of Home Care.

Larapinta Child and Family Early Learning Centre

Street Address	22 Albrecht Drive, Larapinta 0870
Postal Address	PO Box 2209 Alice Springs 0871
Telephone	(08) 8958 5192
Email	LarapintaELC@childaustralia.org.au
Website	earlylearning.childaustralia.org.au
Service Details	Caters for children from 0 to 5 years.
Service area:	Alice Springs / Larapinta
Hours	Mon – Fri, 7:00am – 6:00pm (excluding Public Holidays)

Lil' Antz

Street Address	14 Bath Street, Alice Springs 0870
Postal Address	8003 Alice Springs 0871
Telephone	(08) 8953 0015
Email	childcare@lilantz.com.au
Website	lilantz.com.au
Service Details	Lil' Antz is Alice Springs' largest family-owned and -operated service. Caters for children aged 0 to 12 years in Childcare centres, After School Care Programs and Vacation Care programs. Services are all rated and assessed through Quality Education and Care NT operating under the National Quality Framework following the Early Years Learning Framework for Long Day Care and My Time Our Place for Outside School Hours Care.

Lil' Antz OLSH After School Care

Street Address	14 Bath street *New location as of April 2021
Service Details	Caters to children aged 4 to 12 years every school day with complimentary pickups from Bradshaw Living Waters and Ross Park schools. Afternoon tea provided.
Hours	Mon – Fri, 2:45pm-5:45pm (during school terms)

Lil' Antz OLSH Vacation Care

Service Details	Operates from OLSH Bath Street. 150 places.
Street Address	Bath Street, Alice Springs
Service Details	Offers holiday fun and activities for children aged 4 to 12 years every school holidays, including excursions, arts, crafts, sports, team games, music and dancing.
Hours	Mon-Fri, 7:45am – 5:45pm

Lil' Antz Central

Service Details	Operates from OLSH Bath Street. 55 places. Catering to children aged 6 weeks to 3 years in three separate groupings. Nappies, morning & afternoon tea included.
Hours	Mon – Fri, 7:00am – 5:45pm

Lil' Antz Undoolya

Street Address	1 Undoolya Road, East Side 0870
Service Details	Catering to children aged 3 to 5 years old in a whole group setting. 36 places. Nappies, morning & afternoon tea included.
Hours	Mon – Fri, 7:00am – 5:45pm

YMCA Grevillea Early Learning Centre

Street Address	36 Grevillea Drive, Sadadeen
PO Box	PO Box 2458 Alice Springs NT 0871
Telephone	(08) 8952 3511
Email	childcare.gelc@ymca.org.au
Service Details	A long-day care centre catering for 48 children from 6 weeks to 5 years. The Centre has two age groups, under 3s and over 3s. Full weekly care, full-day care and half-day sessions. Totally nut free with fresh food supplied daily by the Centre.
Hours	Mon – Fri, 7.:0am – 5:30pm

YMCA Early Years Learning Centre

Street Address	YMCA Building, 71 Sadadeen Road, Sadadeen 0870
Postal Address	PO Box 2458 Alice Springs 0871
Telephone	(08) 8952 5052
Email	childcare.eylc@ymca.org.au
Information	Provides full, part-time and occasional care for 64 children (6 weeks to 5 years). Hourly rates apply to enable parents to attend various fitness programs. Parents supply all snacks and meals.
Hours	Mon – Fri, 7.30am – 5:30pm

Preschools

Acacia Hill School

Street Address	80 Spearwood Road, Sadadeen 0870
Postal Address	PO Box 435 Alice Springs 0871
Telephone	(08) 8955 2222
Email	acaciahill.school@ntschoools.net
Service Details	<p>A regional school for students with disabilities from the Alice Springs and Barkly regions of the Northern Territory and the North/West region of the Pitjantjatjara Homelands. The school offers an education for students from 3 to 18 years.</p> <p>The programs cater for students with a range of disabilities including intellectual, physical, and sensory and students with multiple disabilities.</p>
Hours	Mon – Fri, 8:00am – 4:00pm

Alice Springs Steiner School

Street Address	163 Ragonesi Road, Ross 0870
Postal Address	PO Box 2736 Alice Springs 0871
Telephone	(08) 8953 4578
Fax	(08) 8952 3897
Email	office@alicesteiner.nt.edu.au
Website	alicesteiner.nt.edu.au
Service Details	Preschool classes caters for children 3 to 6 years. Program follows Steiner curriculum framework.
Hours	8:00am – 4:00pm (times will vary depending on child's age/ class group)

Bradshaw Preschool

Street Address	23 Adamson Avenue, Bradshaw 0870
Postal Address	PO Box 1744 Alice Springs 0871
Telephone	(08) 8955 2100
Email	bradshaw.school@ntschoools.net
Website	bradshawprimary.nt.edu.au/preschool
Service Details	A part of Bradshaw Primary School. Two whole-day sessions and a half-day session every fortnight.
Hours	Mon, Fri, 8:15am – 2.45pm Wed, 8:15am – 12:15pm

Braitling Preschool

Street Address	80 Angguna Ave, Braitling 0870
Postal Address	PO Box 1669 Alice Springs 0871
Telephone	(08) 8958 5111
Email	admin.braitsch@ntschoools.net
Service Details	A part of Braitling Primary School. Groups are run by two teachers and two assistants.
Hours	Mon – Thu, 8:15am – 2:45pm Fri, 8:15am – 12:15pm

Central Australian Community Toy Library (CACTL)

Street Address	Shop 8 Diarama Village Larapinta Drive, Larapinta 0870
Postal Address	PO Box 3067 Alice Springs 0871
Telephone	(08) 8952 6720
Email	admin@toylibrary.net.au
Service Details	For all children birth to school age. <ul style="list-style-type: none">• Playgroups are a great opportunity for children 0 - 3 years to learn skills and for parents to meet others. Mon & Fri, 9:00am – 11:00am• Kindy operates in accordance with Early Years Learning Framework. Service for children aged 2 years and 6 months to 5 years Tue, Wed, Thu, 8:30am – 11:00am and 12:00pm• Toy Library Families can borrow up to 5 toys per fortnight and groups can borrow up to 10.

Gillen Preschool

Street Address	12 Newland Street, Gillen 0870
Postal Address	PO Box 769 Alice Springs 0871
Telephone	(08) 8952 2961
Email	gillen.school@ntschoools.net
Service Details	Offers two options for a two-day learning program for children the year prior to entering primary school. The groups are a maximum of 22 children and are staffed with two educators, one a qualified Early Childhood Teacher.

Ida Standley Preschool

Street Address	15 Parke Crescent, The Gap 0870
Postal Address	PO Box 362 Alice Springs 0871
Telephone	(08) 8952 1040
Fax	(08) 8952 1040
Email	ida.standley@ntschoools.net

Service Details	Provides a play-based educational program for children's first year of non-compulsory schooling. An integral part of Sadadeen Primary School.
Hours	Morning session, 8:15am – 11:15am Afternoon session, 12:15pm – 3:15pm

Larapinta Preschool

Street Address	22 Albrecht Drive, Larapinta 0870
Postal Address	PO Box 9021 Alice Springs 0871
Telephone	(08) 8958 5145
Email	larapinta.preschool@education.nt.gov.au
Website	larapintaprimary.nt.edu.au
Service Details	An integral part of Larapinta Primary School. Children aged 4 years by 30 June are eligible to be enrolled in the preschool. Half-day and full-day sessions.
Hours	8:00am – 3:30pm

Nathalie Gorey Preschool

Street Address	80 Spearwood Road, Sadadeen 0870
Postal Address	PO Box 2707 Alice Springs 0871
Telephone	(08) 8955 2299
Fax	(08) 8953 2912
Email	sadadeen.primary@ntschoools.net
Service Details	An integral part of Sadadeen Primary School. The Preschool and Transition teachers work together to provide excellent pre-compulsory education, and to enable smooth transitions for all children into full-time education.

Rona Glynn Preschool

Street Address	2a Mackay Street, East Side 0870
Postal Address	PO Box 364 Alice Springs 0871
Telephone	(08) 8952 1792
Email	debra.meates@ntschoools.net
Service Details	Forms part of the Ross Park Primary School complex, catering for children aged 4 years by 30 June.

Primary Schools

Acacia Hill School

Street Address	80 Spearwood Road, Sadadeen 0870
Postal Address	PO Box 435 Alice Springs 0871
Telephone	(08) 8955 2222
Email	acaciahill.school@ntschoools.net
Service Details	<p>A regional school for students with disabilities from the Alice Springs and Barkly regions of the Northern Territory and the North/West region of the Pitjantjatjara Homelands. The school offers an education for students from 3 to 18 years.</p> <p>The programs cater for students with a range of disabilities including intellectual, physical, and sensory and students with multiple disabilities.</p>
Hours	Mon – Fri, 8:00am – 4:00pm

Araluen Christian College

Street Address	10 Blain Street, Araluen 0870
Postal Address	PO Box 482 Alice Springs 0871
Telephone	(08) 8955 3300
Email	admin.acc@ntschoools.net
Website	acs.nt.edu.au
Service Details	It is a small college, catering for students from transition to Year 9.
Hours	Mon – Fri, 8:00am – 4:00pm

Alice Springs Steiner School

Street Address	163 Ragonesi Road, Ross 0870
Postal Address	PO Box 2736 Alice Springs 0871
Telephone	(08) 8953 4578
Fax	(08) 8952 3897
Email	office@alicesteiner.nt.edu.au
Website	alicesteiner.nt.edu.au
Service Details	<p>A non-denominational, co-educational facility providing a broad-based curriculum from Playgroup through to Class 8. Follows Rudolf Steiner's educational philosophy. Incorporates a play-based curriculum in the Early Years.</p> <p>Secondary education currently operating until year 8. It follows the Australian Curriculum Framework. The curriculum developed by Steiner Education Australia and aims to develop independent thinking, creative problem solving and</p>

supporting the high school students to overcome future challenges.

Hours 8:00am – 4:00pm

Bradshaw Primary School

Street Address 23 Adamson Avenue, Bradshaw 0870
Postal Address PO Box 1744 Alice Springs 0871
Telephone (08) 8955 2100
Email bradshaw.school@ntschoools.net
Website bradshawprimary.nt.edu.au
Service Details An enrolment of around 540 students.
Hours Mon – Fri, 8:00am – 4:00pm

Braitling Primary School

Street Address 80 Head Street, Braitling 0870
Postal Address PO Box 1669 Alice Springs 0871
Telephone (08) 8953 3855
Fax (08) 8953 2217
Email admin.braitsch@ntschoools.net
Website schools.nt.edu.au/braitling
Service Details All students have the ability to succeed in an inclusive, safe and caring environment.
Hours Mon – Fri, 8:00am – 4:00pm

Gillen Primary School

Street Address 55 Milner Road, Gillen 0870
Postal Address PO Box 769 Alice Springs 0871
Telephone (08) 8955 2155
Fax (08) 8952 2334
Website gillenprimary.nt.edu.au
Service Details Prioritises the development of each student as an individual.

Larapinta Primary School

Street Address 22 Albrecht Drive, Larapinta 0870
Postal Address PO Box 9021 Alice Springs 0871
Telephone (08) 8958 5155
Fax (08) 8955 0299
Email larapinta.primary@education.nt.gov.au
Website larapintaprimary.nt.edu.au

Service Details	The school has a student-centred focus, a strong arts program, and a whole school approach to teaching and learning, and to wellbeing.
Hours	Mon – Fri, 8:00am – 4:20pm

Living Waters Lutheran Primary School

Street Address	Cnr Albrecht Drive & Kramer Street, Larapinta 0870
Postal Address	PO Box 8869 Alice Springs 0871
Telephone	(08) 8950 0700
Fax	(08) 8955 0435
Email	living.waters@ntschoools.net
Website	livingwaterslutheranschool.nt.edu.au
Service Details	A school that keeps its eye on the future while recognising the value of tradition in an ever-changing world. Children are taught to not only learn but to also enjoy learning and savour it.
Hours	Mon – Fri, 7:55am – 3:15pm

OLSH College – Our Lady of the Sacred Heart

College Administration Centre

Address	95 Sadadeen Road, Sadadeen 0870
Postal Address	PO Box 2508 Alice Springs 0870
Telephone	(08) 8950 6400
Email	admin.olshalice@nt.catholic.edu.au
Website	olshalice.catholic.edu.au
Service Details	A vibrant Catholic school that strives for excellence and fosters God's promise of 'Justice, Love and Peace' for all.

Bath Street Campus Transition to Year 4

Address	9 Bath Street, Alice Springs 0870
Telephone	(08) 8950 8616

Traeger Campus Years 5 to 8

Address	Traeger Avenue, The Gap 0870
Telephone	(08) 8950 8511

Ross Park Primary School

Street Address	7A Winnecke Avenue, East Side 0870
Postal Address	PO Box 364 Alice Springs 0871
Telephone	(08) 8955 2000
Email	rosspark.school@ntschoools.net

Website	rossparkprimary.nt.edu.au
Service Details	As the oldest operating primary school in Alice Springs, the school is situated in the Old East Side and the school's feeder zone encompasses the Old East Side and Golf Course area.

Sadadeen Primary School

Street Address	80 Spearwood Road, Sadadeen 0870
Postal Address	PO Box 2707 Alice Springs NT 0871
Telephone	(08) 8952 2299
Fax	(08) 8953 2912
Email	sadadeen.primary@ntschoools.net
Website	schools.nt.edu.au/sadadsch
Service Details	As a small school with approximately 250 students from Preschool to Year 6, students participate in programs to help them develop academically, physically, socially and emotionally.

Yipirinya School

Street Address	Lovegrove Drive, Araluen 0870
Postal Address	PO Box 2363 Alice Springs 0871
Telephone	(08) 8952 5633
Fax	(08) 8952 3541
Email	reception.yipirinya@ntschoools.net
Website	yipirinya.com.au
Service Details	With both Primary and Secondary education as well as Preschool and Childcare, the school was an Aboriginal initiative and is Aboriginal-managed.

Secondary Schools

Acacia Hill School

Street Address	80 Spearwood Road, Sadadeen 0870
Postal Address	PO Box 435 Alice Springs 0871
Telephone	(08) 8955 2222
Email	acaciahill.school@ntschoools.net
Service Details	<p>A regional school for students with disabilities from the Alice Springs and Barkly regions of the Northern Territory and the North/West region of the Pitjantjatjara Homelands. The school offers an education for students from 3 to 18 years.</p> <p>The programs cater for students with a range of disabilities including intellectual, physical, and sensory and students with multiple disabilities.</p>
Hours	Mon – Fri, 8:00am – 4:00pm

Alice Springs Steiner School

Street Address	163 Ragonesi Road, Ross 0870
Postal Address	PO Box 2736 Alice Springs 0871
Telephone	(08) 8953 4578
Fax	(08) 8952 3897
Email	office@alicesteiner.nt.edu.au
Website	alicesteiner.nt.edu.au
Service Details	<p>A non-denominational, co-educational facility providing a broad-based curriculum from Playgroup through to Class 8. Follows Rudolf Steiner's educational philosophy. Incorporates a play-based curriculum in the Early Years.</p> <p>Secondary education currently operating until year 8. It follows the Australian Curriculum Framework. The curriculum developed by Steiner Education Australia and aims to develop independent thinking, creative problem solving and supporting the high school students to overcome future challenges.</p>
Hours	8:00am – 4:00pm

Araluen Christian College

Street Address	10 Blain Street, Araluen 0870
Postal Address	PO Box 482 Alice Springs 0871
Telephone	(08) 8955 3300
Email	admin.acc@ntschoools.net
Website	acs.nt.edu.au

Service Details	A small college, catering for students from Transition to Year 9.
Hours	Mon – Fri, 8:00am – 4:00pm

Centralian Middle School

Street Address	56 Milner Road, Gillen 0870
Postal Address	PO Box 1771 Alice Springs 0871
Telephone	(08) 8955 2333
Fax	(08) 8952 6614
Website	cms.nt.edu.au
Service Details	The school provides education for students in Years 7–9, with an Aboriginal transition unit and an intensive needs unit.

Centralian Senior College

Street Address	10 Grevillia Drive, Sadadeen 0870
Postal Address	PO Box 4856 Alice Springs 0871
Telephone	(08) 8958 5000
Fax	(08) 8952 1256
Website	centralianseniorcollege.com.au
Service Details	<p>Centralian Senior College is co-located with Charles Darwin University providing education to approximately 350 students in Years 10, 11 and 12. It is the only senior secondary public education provider in Alice Springs and is known for its academic success, innovative education programs and dedicated staff who place students at the centre of learning.</p> <p>Centralian operates on three sites delivering tertiary and employment pathways at the main Grevillea Drive site. It aims for <i>excellence in all we do</i> and believes that student success is dependent upon providing relevant quality teaching and learning as well as a learning environment that instils a sense of belonging.</p> <p>Education to students who have difficulty with conventional learning models, including a 'Young Mums' program occurs at Alice Outcomes in Kempe Street.</p> <p>Education for juveniles on detention or on remand occurs at the Owen Springs annexe.</p>

OLSH College – Our Lady of the Sacred Heart

College Administration Centre

Address	95 Sadadeen Road, Sadadeen 0870
Postal Address	PO Box 2508 Alice Springs 0870

Telephone (08) 8950 6400
Email admin.olshalice@nt.catholic.edu.au
Website olshalice.catholic.edu.au
Service Details A vibrant Catholic school that strives for excellence and fosters God's promise of 'Justice, Love and Peace' for all.

Traeger Campus Years 5 to 8

Address Traeger Avenue, The Gap 0870
Telephone (08) 8950 8511

Sadadeen Campus Years 9 to 12

Address 95 Sadadeen Road, Sadadeen 0870
Telephone (08) 8950 7315

St Philip's College

Street Address Ulpaya Road, off Schwarz cres, Alice Springs 0870
Postal Address PO Box 33 Alice Springs 0871
Telephone (08) 8950 4511
Fax (08) 8952 4522
Email info@stphilips.nt.edu.au
Website stphilips.nt.edu.au
Service Details A Uniting Church co-educational Boarding and Day School for students in Years 7 to 12, with strong academic excellence and widely accredited Outdoor Education and Performing Arts programs.

St Joseph's Catholic Flexible Learning Centre

Street Address 5 Bloomfield Street, Gillen 0870
Postal Address PO Box 2991 Alice Springs 0871
Telephone (08) 8929 3900
Mobile 0408 568 357
Email stjosephsASFLC@youthplus.edu.au
Service Details A non-mainstream educational service provider that is part of the Catholic Diocese of Darwin and an EREA Youth Plus School and offers services to the most disadvantaged young people in Alice Springs who have disengaged with mainstream education. Our students have complex backgrounds which have often been involved in the Youth Justice system. We work with both the students and their families to achieve the best outcomes for them.

Young Mums Program – Alice Outcomes

Street Address	7 Kempe Street Campus, The Gap 0870
Postal Address	PO Box 4856 Alice Springs 0871
Telephone	(08) 8958 5077
Mobile	0427 167 806
Email	lyndsay.thomas@ntschoools.net
Service Details	<p>Alice Outcomes is an alternative education program offering opportunities for young people who have become disengaged from mainstream schooling.</p> <p>Students have the opportunity to undertake accredited education in a supportive environment maximises their chances of achieving success as they continue or complete their NTCET.</p>
Hours	8:00am – 3:00pm

Yirara College

Street Address	470 Stuart Hwy, Arumbera 0870
Telephone	(08) 8950 5644
Fax	(08) 8950 5666
Email	info@yirara.nt.edu.au
Website	yirara.nt.edu.au
Service Details	<p>Operates in accordance with the Finke River Mission. Secondary boarding school for Indigenous students over 12 years. Generally, caters to students living in remote communities in NT and across the borders of SA, WA and QLD.</p>
Eligibility	Students must identify as Aboriginal or Torres Strait Islander.

Clontarf Academy

Mobile	0439 400 213
Email	contact@clontarffoundation.com.au
Service Details	<p>Works to improve the education, discipline, life skills, self-esteem and employment prospects of young Aboriginal men and by doing so equips them to participate meaningfully in society.</p> <p>Operates through:</p> <ul style="list-style-type: none">○ Centralian Middle Sschool○ Centralian Senior College○ Yirara College
Eligibility	All Aboriginal males enrolled at the school are eligible to attend.

After School and Vacation Care

Alice Springs Public Library

See Alice Springs Public Library listing under Town Council Services. The Library offers a range of different activities for children and youth.

Camp Australia, Alice Springs

Free Call	1300 105 343
Email	info@campaustralia.com.au
Website	campaustralia.com.au
Service Details	We provide a safe and supportive space where children can connect, experience a sense of belonging, discover their strengths and build resilience. Our programs embrace the values of each school we partner with and help families balance life and work responsibilities.

Araluen Christian College – After School Care

Street Address	10 Blain Street, Araluen 0870
Telephone	0417 371 199
Free Call	1300 105 343
Email	ntaraluen@oshccampastralia.com.au
Hours	3:00pm – 6:00pm (during school terms)

Bradshaw Primary School – After School Care

Street Address	23 Adamson Ave, Gillen 0871
Telephone	0417 371 199
Free Call	1300 1053 43
Hours	2:50pm – 6:00pm (during school terms)

Braitling Primary School – After School Care

Street Address	80 Head St, Braitling 0870
Telephone	0417 371 199
Free Call	1300 105 343
Service Details	Provides After School Care
Hours	2:50pm – 6:00pm (during school terms)

Braitling Primary School – Vacation Care

Street Address	80 Head St, Braitling 0870
Telephone	0417 371 199
Free Call	1300 105 343

Hours 7.00am – 6.00pm (during holidays; contact for details)

Living Waters Lutheran School – After School Care

Street Address Cnr Kramer Street and Albrecht Drive, Alice Springs 0870

Mobile 0439 413 544

Free Call 1300 105 343

Hours 2:50pm – 6:00pm (during school terms)

Lil' Antz - OLSH

Street Address 14 Bath Street, Alice Springs 0870

Postal Address 8003 Alice Springs 0871

Telephone (08) 8953 0015

Email childcare@lilantz.com.au

Website lilantz.com.au

Service Details Lil' Antz is Alice Springs' largest family-owned and -operated service. Caters for children aged 0 to 12 years in Childcare centres, After School Care Programs and Vacation Care programs. Services are all rated and assessed through Quality Education and Care NT operating under the National Quality Framework following the Early Years Learning Framework for Long Day Care and My Time Our Place for Outside School Hours Care.

Lil' Antz OLSH After School Care

Street Address 14 Bath street *New location as of April 2021

Service Details Caters to children aged 4 to 12 years every school day with complimentary pickups from Bradshaw Living Waters and Ross Park schools. Afternoon tea provided.

Hours Mon – Fri, 2:45pm-5:45pm (during school terms)

Lil' Antz OLSH Vacation Care

Service Details Operates from OLSH Bath Street. 150 places.

Street Address Bath Street, Alice Springs

Service Details Offers holiday fun and activities for children aged 4 to 12 years during school holidays, including excursions, arts, crafts, sports, team games, music and dancing.

Hours Mon-Fri, 7:45am – 5:45pm

Youth Services

Alice Outcomes

Street Address	7 Kempe Street Campus, The Gap 0870
Postal Address	PO Box 4856 Alice Springs 0871
Telephone	(08) 8958 5077
Mobile	0427 167 806
Email	lyndsay.thomas@ntschoools.net
Service Details	<p>Alice Outcomes is an alternative education program offering opportunities for young people who have become disengaged from mainstream schooling.</p> <p>Students have the opportunity to undertake accredited education in a supportive environment maximises their chances of achieving success as they continue or complete their NTCET.</p>
Hours	8:00am – 3:00pm

Alice Springs Youth and Community Centre Inc (ASYCC)

Street Address	5 Wills Terrace, Alice Springs 0870
Postal Address	PO Box 193 Alice Springs 0871
Telephone	(08) 8952 1649
Email	administration@asyc.com.au
Website	alicespringsyouthandcommunitycentre.com.au
Service Details	<p>A non-profit organisation with many facilities that are frequently used by clubs, schools and the public. We offer a range of recreational activities, seven days a week.</p> <p>Individuals and groups are catered for with a range of classes including gymnastics, circus, boxing, Aikido, Eskrima, Traditional Shotokan Karate, Taekwondo. All taught by qualified instructors. Our Structured Recreation Classes start at age 5, while adults can take advantage of a choice of martial arts, and boxing and gain 24-hour access to our Weights Gym.</p> <p>Tiny Tots Fun Time Playgroup for 0 to 4yo operates from the Agnes East Gymnasium, Higgins Hall and an outside play area.</p>
Facilities for hire	<p>Allan Page Skateway – Skatepark; Higgins Hall and Kitchen; stage and dressing rooms; boxing shed fully equipped with bags and matted surface – includes an undercover external boxing ring; martial arts dojo – permanently matted.</p> <p>The Agnes East Gymnasium is permanently set up with a range of equipment including a competition matted sprung floor, high bars, rings and circus aerial equipment</p>

Training Room includes tables, chairs, smart TV, WIFI, white board and coffee-making facilities.

Anglicare NT Youth Services

Street Address	Shop 10 Cinema Complex, Leichhardt Terrace, Alice Springs 0870
Postal Address	PO Box 2579 Alice Springs 0871
Telephone	(08) 8951 8000

Communities for Children – Anglicare NT

Website	anglicare-nt.org.au/service/communities-for-children/
Service Details	Communities for Children works within the community to support collaboration, networking and the development of a child-friendly community. We work with a range of community stakeholders, services and community members which support positive outcomes for children and their families experiencing vulnerability and disadvantage.
Referrals	Not required
Hours	8:30am – 4:21pm

Intensive Youth Support Services (IYSS) – Anglicare NT

Service Details	For young people aged 10 to 17 years who are at risk of ongoing contact or re-entering child protection and youth justice systems. Provides: a risk responsive, trauma integrative, strengths-based support service to young people and their families; a relationally oriented approach based on trust, safety and consistency; opportunities for a young person to develop a strong sense of self, awareness, regulation and resilience; a coordinating role to weave a supportive, safe network of care around young people; Individual Support Plans for ongoing therapeutic case management.
Referrals	Referrals are made by Territory Families.

Moving On – Anglicare NT

Service Details	After Care Support and Brokerage service for young people who have left the care of the CEO/ Territory Families.
Referrals	Referrals are made by Territory Families.

Bluearth Foundation

Street Address	80 Memorial Ave, Gillen, 0870
Telephone	0410 722 523
Email	kthompson@bluearth.org
Website	bluearth.org

Service Details

A national health promotion charity which aims to reduce sedentary lifestyles in all Australians, by targeting families, carers, educators and the organisations that play a critical role in the development of the habits of young people aged 0 to 18 years.

We are also happy to partner with other organisations and promote an active lifestyle in a variety of situations, movement breaks during sessions, activities and obstacle courses for community or other events. Contact us for information.

CAYLUS – Tangentyere

Street Address 4 Elder Street, Ciccone 0870

Telephone (08) 8951 4236

Mobile 0448 526 493

Email caylus@caylus.org.au

Website caylus.org.au

Service Details Juvenile bail support, such as transport costs for juveniles to comply with bail conditions; casework with people and families affected by VSA; support to youth services; community development.

CREATE Foundation

Street Address Suite 4 Level 1 Anangu House, 44 Bath Street, Alice Springs 0870

Postal Address PO Box 329 Alice Springs 0871

Telephone (08) 8921 4208

Mobile 0434 152 611

Free Call 1800 655 105

Email nt@create.org.au

Website create.org.au

Service Details CREATE Foundation is the national consumer body representing the voices of children and young people with an out-of-home care experience, including kinship care, foster care and residential care.

We provide programs and services to children and young people with a statutory care experience and develop policy and research to advocate for a better care system.

Eligibility Membership is open to young people from 0 – 25 years who have had a care experience.

Early Childhood Australia – Children’s Services Support Program

Street Address	1st Floor NT House, 44 Bath Street, Alice Springs 0870
Postal Address	PO Box 1264 Alice Springs 0871
Telephone	(08) 7999 8001
Free Call	1800 959 995
Website	earlychildhoodaustralia.org.au or ecant.org.au
Service Details	A support service in Central Australia which provides assistance to early childhood programs (children 0 to 12 years) to build their capacity and capability to include children with additional needs in mainstream services as well as provide opportunities for children to learn and develop alongside their typically developing peers.

Education and Training Services – Congress

Street Address	14 Leichhardt Terrace, Alice Springs 0871
Telephone	(08) 8951 0937, or general number (08) 8951 4400
Email	vacancy@caac.org.au
Website	caac.org.au/client-services/education-training-service
Service Details	<p>Provides a range of education and training opportunities to Aboriginal people interested in pursuing a career in Aboriginal health, including:</p> <ul style="list-style-type: none">• Traineeships (targeting school leavers seeking work experience)• Cadetships (targeting students undertaking full-time study at university in a health, social services or business administrative field and who are seeking on the job training in their field)• HLT40213 Certificate IV in Aboriginal and/or Torres Strait Islander Primary Health Care Practice (accredited training to Congress students and trainees, and a partnership with Batchelor Institute of Indigenous Tertiary Education)

Incite Arts Inc – Arts Programs

Street Address	Suite 8, 54 Reg Harris Lane, Alice Springs 0870
Postal Address	PO Box 3491 Alice Springs 0871
Telephone	(08) 8952 6338
Mobile	0458 526 338
Email	admin@inciteya.org.au
Website	incitearts.org.au
Service Details	Incite offers a range of opportunities for young people to engage in the arts – music, song, performance and more. See our website for more info. Everyone is welcome.
Hours	Mon – Thu, 9:00am – 3:00pm

Karen Sheldon Training and Saltbush Employment Services

Postal Address	PO Box 8268 Alice Springs 0871
Telephone	Karen Sheldon: (08) 8952 1668 Saltbush Employment: (08) 7915 7001
Mobile	0427 891 176
Email	info@karensheldontraining.com.au
Website	karensheldontraining.com.au
Service Details	Helps young Australians (aged 15 to 21) find new ways to improve their lives, by providing one-to-one mentoring, resume-writing and job-application assistance, job-specific training, leadership skill development, counselling and referrals.

Kentish Family Lifelong Learning and Care Inc – Out of Home Care

Street Address	40 Bath Street, Alice Springs 0870
Telephone	0455 660 321 (Jacquie Ford)
Email	jacquie@kentish.org.au
Website	kentish.org.au

NAPCAN – National Association for Prevention of Child Abuse and Neglect

Street Address	Australian Red Cross office, corner Leichhardt Terrace and Yarrabah Crescent, Alice Springs 0870
Postal Address	PO Box 5088 Alice Springs 0871
Telephone	0411 737 630
Email	meron.looney@napcan.org.au
Service Details	<p>NAPCAN is a national organisation dedicated to the safety and wellbeing of Australia's children and young people. We provide a range of resources, workshops and training to support agencies and communities to prevent child abuse and neglect and to ensure that children and young people are safe, thriving and reaching their full potential. Our NT workshops are open to all community members free of charge. Organisations can also negotiate more tailored workshops or information. Visit the NAPCAN website for more information and resources, and to register for workshops. You can also register for our newsletter, which provides updates on prevention and National Child Protection Week activities and resources.</p> <p>Activities include:</p> <ul style="list-style-type: none">• Mandatory Reporting and prevention of Child Abuse and Neglect workshops

- Making Your Organisation safer for Children and Young People workshops
- 7 Steps to Safety workshops
- Love Bites – Respectful Relationships facilitator training
- Coordination of National Child Protection Week

Hours Mon – Fri, 8.30am – 5.00pm

Relationships Australia Northern Territory

Street Address 5/11 Railway Terrace, Alice Springs 0870

Postal Address PO Box 8367 Alice Springs 0871

Telephone (08) 8950 4100

Free Call 1800 634 405

Email receptionas@ra-nt.org.au

Website nt.relationships.org.au/

Service Details **Youth Diversion Program:** Offers young people who have committed offences an opportunity to be diverted from the court system. The young people are supported to complete individualised programs that are restorative in nature and promote life skills. Referrals are received through NT Police.

Children’s Counselling Service: for children aged 5 to 17, with counsellors experienced in a range of issues affecting children and young people. Counsellors use a range of child-friendly therapies including sand play and art therapy.

Holding Children Together: Relationships Australia NT, in partnership with the Australian Childhood Foundation (ACF), delivers a specialist counselling service for vulnerable children aged 5 to 12 who have experienced interpersonal trauma, with a particular focus on Aboriginal children living in Alice Springs.

Referrals Self-referral

Hours Mon – Fri, 8:00am – 4:30pm

Tangentyere Youth Centre

Street Address 3 Brown Street, Ciccone 0870

Postal Address PO Box 8070 Alice Springs, 0871

Telephone 8951 4222

Website tangentyere.org.au/youth

Service Details Main Tangentyere Youth Centre office. Offers a range of activities and supports for Alice Springs youth.

Hours Sun – Thu, 5:30pm – 9:30pm, Fri and Sat, 5:30pm – 12:00am

HIPPY – Home Interaction Program for Parents and Youngsters

Street Address 3 Brown Street, Ciccone 0870

Postal Address PO Box 8070 Alice Springs, 0871

Telephone (08) 8955 4835
Email mica.fleming@tangentyere.org.au
Website hippyaustralia.bsl.org.au
Service Details For preschool-aged children
Hours 9:30am – 3:00pm

Drum Atweme – Tangentyere

Telephone (08) 8951 4403
Service Details Weekly lessons in schools. After school and vacation care. Performances for community events. Diversion from anti-social behaviours.

A2E – Access to Education

Telephone (08) 8951 4222
Service Details Access to Education (A2E) is an innovative and unique program that works with and supports Aboriginal children, youth and their families and communities to achieve positive outcomes in education, safety and wellbeing in the Alice Springs Greater Region.

A2E Intensive Family Preservation Service

Service Details An intensive and tailored case management support service for families who have entered in the statutory system. Referrals made exclusively by Territory Families. Referrals can be made by the Dept from point of intake stage/investigation stage right through to Reunification stage. High-risk / very high-risk cases are co-worked with Territory Families Strengthening Families Team.

Children’s Safe House

Service Details The Safe House provides medium-term and respite accommodation and care for up to six young people aged 5 to 12 years, providing a culturally safe and appropriate nurturing environment and culturally informed case management.

Night and Youth Patrol

Service Details Provides culturally appropriate services aimed at improving safety for the community and for youth.
Telephone (08) 8953 3110
Free Call 1800 133 110

Tangentyere Artists Program

Street Address 16 Fogarty Street Ciccone 0870
Postal Address PO Box 8070 Alice Springs 0871

Telephone (08) 8951 4232
Email arts@tangentyere.org.au
Website tangentyereartists.org.au
Information Aboriginal-owned art centre providing arts training and workshops as well as marketing and sales support for the artists.

Towards Independence Program (TIPAS) – The Salvation Army

Street Address 88 Hartley Street, Alice Springs 0870
Telephone (08) 8951 0200
Service Details Accommodation for families and children under 16 years on Territory Housing Priority List. Case managed transitional housing program.

Youth Outreach and Re-engagement Office – Territory Families

Street Address 2 Railway Terrace Springs, Alice Springs 0870
Postal Address PO Box 2407, Alice Springs NT 0871
Telephone (08) 8951 5867
Email tf.youthoutreachalicesprings@nt.gov.au
Website youthjustice.nt.gov.au

Youth and Community Services – Gap Youth and Community Centre

Street Address 91–93 Gap Road, The Gap 0870
Postal Address PO Box 1564, Alice Springs 0871
Telephone (08) 8952 3927
Email info@gyc.org.au
Website gyc.org.au
Service Details Provides the people of Alice Springs with a place where they can participate in a range of programs from recreational and sporting, to professional case management. Our programs include: Reconnect; Outside of School Care (OSHC); Community Programs Sport and Recreation.
Hours Mon – Fri, 9:00am – 5:00pm

Family and Parenting Support Services

Anglicare NT

Street Address	Shop 10 Cinema Complex, Leichhardt Terrace, Alice Springs 0870
Postal Address	PO Box 2579 Alice Springs 0871
Telephone	(08) 08951 8000
Fax	(08) 8951 8016
Website	anglicare-nt.org.au

Indigenous Money Mentor – Anglicare NT

Service Details	Provides financial literacy for Aboriginal and Torres Strait Islander communities. The Indigenous Money Mentor program engages in casework with clients to help improve financial wellbeing. This support includes access to microfinance products. The service provides a supported referral process to help clients obtain assistance from other services.
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No Interest Loans Scheme

Service Details	Provides people on low incomes with access to credit for essential household goods, without burden of fees, charges and interest payments (loans up to \$1500).
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Australia Breastfeeding Association (ABA)

Helpline (Free Call)	1800 686 268 (24 hours)
Email	robbyscar@hotmail.com (Breast Feeding Counsellor)
Website	breastfeeding.asn.au
Service Details	Aims to encourage and support mothers who wish to breastfeed their babies and to promote skilled and loving mothering, while creating an awareness in the community of the importance of human milk. A local group meets monthly to discuss various topics related to breastfeeding and general parenting. There is one trained breastfeeding counsellor available to help all women with any breastfeeding queries. Breastfeeding information, including access to email counselling, can also be found on the ABA website.

Birth and Beyond Resource Centre – Childbirth Education Association, Alice Springs

Street Address	Fan Arcade, 10/89 Todd St, Alice Springs 0870
Postal Address	PO Box 542, Alice Springs 0871

Telephone	(08) 8953 7928
Email	info@birthandbeyond.org.au
Website	birthandbeyond.org.au
Service Details	A community-based organisation dedicated of offering quality support, education and resources for pregnancy, birth and parenting. Providing antenatal workshops, new parents morning tea, support groups, birth pool, breast pump hire and resource library.
	Groups include:
	<ul style="list-style-type: none"> • Alice Springs Home Birth Group: for parents and expecting parents interested in birthing at home • Alice Springs Multiples Group: for parents and expecting parents having multiple children at once • IVF Support Group: peer to peer support group • New Parents Morning Tea • Nutrition during Pregnancy: information sessions • Welcome Baby: pregnancy, birth and parenting antenatal workshops
Hours	Tues, 9:00am – 12:00pm, Wed -Fri, 9:00am – 2:00pm

Central Australian Aboriginal Congress (CAAC)

Street Address	23 Gap Road, The Gap 0870
Telephone	(08) 8951 4444 (Healthy Kids Clinic) (08) 8959 4750 (Family Support Programs)
Website	caac.org.au/client-services/child-family-service
Service info	Services include: <ul style="list-style-type: none"> • Immunisations • Child health checks • Medical care for illness and disease • Support to access and transition to preschool • Support for vulnerable families to keep children safe at home • Support for families involved with the child protection system • Early childhood education • Referrals to specialist appointments • Healthy lifestyle promotion
Hours	Mon – Fri, 8:30am – 5.00pm
Transport:	Can be provided. Please let the receptionist know at the time of booking your appointment.
Eligibility	Aboriginal families

EnJOYable Fun First

Postal Address	PO Box 808 Alice Springs 0871
Telephone	0499 034 225
Email	chris.hawke3@gmail.com Chris Hawke (Change Consultant)
Service Details	Creating more enjoyable moments together can re-inspire families, friends & colleagues to co-create the future they yearn for in their lives. Continue, revive or adapt past enjoyable moments that you have experienced with others. Consider doing what others have enjoyed or try something completely new that may bring a smile, giggle or belly laugh to each of you. Experience first then understand the benefits and the wisdom of why and how others create enjoyable fun first times in their lives. Or become one of 'The EnJOYables' with personalised tailored training here in Central Australia.

Families as First Teachers (FaFT) – Department of Education

Telephone	(08) 8958 5185
Email:	larapinta.cfc@education.nt.gov.au
Service Details:	Supports the attendance of families and children in early childhood programs. Deliver targeted early learning programs that foster positive relationships with children from birth to 3 years and their families, to ensure early life experiences support the child's learning and development potential.
Referrals:	Self-referral or agency referrals

Families and Schools Together (FAST) NT

Street Address:	3/38 Elder Street, Ciccone 0870
Postal Address	PO Box 2363 Alice Springs 0871
Telephone	(08) 8920 4355
Mobile	0437 316 159 or 0437 798 805
Email	admin@fastnt.org.au
Website	fastnt.org.au
Service Details	8-week program that brings families together to build a strong sense of community around supporting parents and recognising them as the leader(s) of their family. Two variations of FAST take place in Alice Springs: Baby FAST and Kids FAST.
Hours	9:00am – 5:00pm
Service area	Northern Territory

Families Learning Together – Lutheran Community Care

Street Address	55a Gap Road, The Gap 0870
Postal Address	PO Box 3469 Alice Springs 0871
Telephone	(08) 8953 5160
Email	alicesprings@lccare.org.au
Website	lccare.org.au
Service Details	<p>Parent education workshops are held once a week for parents of children during school terms.</p> <p>Families Learning Together workshops relate to positive interaction with infants/toddlers, understanding and supporting child development, hygiene, nutrition, safety and taking care of yourself. Target group: families and parents of Indigenous children aged 0 to 4 years.</p> <p>Circle of Security program incorporates 8 sessions facilitated by trained local presenters and is designed to support and strengthen parent and child relationships.</p> <p>Pickups available.</p>
Hours	Contact Lutheran Community Care for confirmation of session times

Foster and Kinship Carers Association NT

Street Address	Suite 10, 82 Todd Street Alice Springs 0870
Telephone	(08) 8952 9202
Free Call	1300 352 268
Fax	(08) 8927 8304
Email	info@fkca.org.au
Website	fkca.org.au
Service Details	Support, advice and advocacy services to the NT's foster and kinship carers.
Hours	Mon – Fri, 8:00am – 4:00pm

Ingkenteme Program – Akeyulerre

Street Address	3 Stuart Terrace, Alice Springs 0870
Postal Address	PO Box 3194 Alice Springs 0871
Telephone	(08) 8952 2339
Email	admin@akeyulerre.org.au
Website	akeyulerre.org.au
Service Details	<p>Teaching of 'old way knowledge' to young Arrernte children on country.</p> <p>Akeyulerre Inc was established by Arrernte elders and community members as a place for all Arrernte families to practice and enjoy their cultural life.</p>

In recognition of the importance of culture and 'old way' knowledge in healing and strengthening communities, Akeyulerre supports the work of Anangkere (traditional healers), organises bush trips to country for families to reconnect with land and culture, supports elders to pass on cultural knowledge and language to children, and supports a social enterprise producing traditional bush medicines.

NTWWC – Northern Territory Working Women's Centre

Street Address	Shop 19 Level 1 John Cummings Plaza, 63 Todd Mall, Alice Springs 0870
Postal Address	PO Box 664 Alice Springs 0871
Telephone	1800 817 055, or (08) 8952 5255
Fax	(08) 8953 3638
Email	admin@ntwwc.com.au
Website	ntwwc.com.au
Service Details	The Centre provides free and confidential advice to women about work-related matters and particularly targets services to those in a disadvantaged bargaining position, insecure, and low-paid work. Delivers Community Education Sessions to community groups, education centres and employers about work-relevant topics such as Basic Rights at Work and Workplace Bullying.
Service area	Northern Territory
Eligibility	All women, trans-people, intersex people, gender-queer people, Brotherboys and Sistergirls are welcome to access the services of the NT Working Women's Centre.

The Salvation Army

Street Address	cnr Hartley Street and Stuart Terrace, Alice Springs 0870
Postal Address	PO Box 2187 Alice Springs 0871
Telephone	(08) 8951 0200
Fax	(08) 8952 4102
Website	salvationarmy.org.au/alicesprings
Service Details	Emergency relief assistance for families and singles in financial distress. Aid includes food vouchers, hampers, assistance with power expenses and other financial assistance and referrals.

Targeted Family Support Services (TFSS) – Congress

Street Address	14 Leichhardt Terrace, Alice Springs 0870
Telephone	(08) 8951 4400
Website	caac.org.au/client-services/child-family-service

Service Details Provides support to Indigenous families. Brokerage funds available to support case management for vulnerable families. Referrals received from other community services and families themselves.

Territory Parents Support Program – Flynn Drive Community Health Centre

Street Address Flynn Drive Community Centre – Building A, Gillen, 0870
Telephone (08) 8951 6711
Service Details Informative 6-week program for parents with new babies.

Walytjapiti Program – NPY Women’s Council

Postal Address PO Box 8921 Alice Springs 0871
Telephone (08) 8958 2345
Free Call 1800 180 840
Fax (08) 8952 5476
Email enquiries@npywc.org.au
Website npywc.org.au
Hours 9:00am –12:30pm and 1:15pm – 4:45pm
Service Details NPY Women’s Council Walytjapiti Program is a voluntary, intensive family-support program that aims to improve child wellbeing, safety and family functioning by supporting families who have children aged 0 to 12 years who are experiencing, or at high -risk of experiencing neglect. Walytjapiti focuses on key areas of parenting that best support the physical, social, emotional and educational development of children.

Areas Served: The NPY communities that Walytjapiti currently services include Mutitjulu, Kaltukatjara (Docke River), Aputula (Finke), Imanpa, Amata, Pukatja (Ernabella), Iwantja (Indulkana) and Mimili. Walytjapiti receives both community and departmental (Territory Families/Department of Child Protection) referrals.

Young Mums Program – Alice Outcomes

Street Address 7 Kempe Street, The Gap 0870
Postal Address PO Box 4856 Alice Springs 0871
Telephone (08) 8958 5077
Mobile 0429 631 478
Service Details Offers an opportunity to complete Years 10, 11 and/or 12, and continue on to further education and job pathways, for young mums or mums-to-be (aged 15 to 20 years), with their babies by their sides.
Individualised education programs so mums can work at their own pace; structured programs with a flexible

approach to learning; qualified teachers and support staff; parenting and health-enrichment programs; children's play areas; access and/or referrals to community support agencies.

Counselling and Mental Health Services

Carers NT

Street Address	1/9 Parsons St, Alice Springs 0870
Postal Address	PO Box 4929 Alice Springs 0871
Telephone	(08) 8953 1669
Email	shelley.mik@carersnt.asn.au
Website	carersnt.asn.au
Service Details	Support for people caring for someone with a disability or illness, mental health or addictions. Providing information, advice, support, education, emergency relief and counselling.
Referrals	alicespringsadvisor@carersnt.asn.au

CatholicCare – NT

Street Address	6 Hartley Street, Alice Springs 0870
Postal Address	PO Box 1821 Alice Springs 0871
Telephone	(08) 8958 2400
Fax	(08) 8958 2499
Email	alicesprings@catholicarent.org.au
Website	catholicarent.org.au
Service Details	Offers: <ul style="list-style-type: none">• Family, Couple and Individual counselling• Parents Counselling – general counselling for parents• Mental Health Programs – Aboriginal staff focusing on supporting Aboriginal families and communities to care for, and manage with, family members with mental health issues

Aged Care Advocacy

Service Details	– focusing on standing up for the rights of the older generation. Supports anyone receiving aged-care services, including people who are currently receiving services, or who have received care in the past, or potential aged-care clients by helping you understand your rights and responsibilities; listening to your concerns; helping you fix problems or make a complaint; and speaking with your service provider if you wish.
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Children's Contact Centre

Service Details	Children's Contact Services This service includes changeovers and supervised visits with a focus on the
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wellbeing of the child/children in conflict and separated families

Victims of Crime Counselling

Email	CrimeVictims@catholiccarent.org.au
Free Call	1800 899 855
Service Details	Providing support to victims or witnesses of crime. Provides resources and counselling to assist mental health and wellbeing after being affected by crime.

Child and Youth Mental Health Team

Street Address	3/15 Leichhardt Terrace, Alice Springs CBD, 0870
Telephone	(08) 8951 5950
Free Call	Mental Health Line – contact after hours or for emergencies: 1800 682 288
Fax	(08) 8953 1858
Website	health.nt.gov.au
Service area	Alice Springs, remote and regional Central Australia
Service Details	Provides support, assessment and therapeutic services to young people under the age of 18 who are experiencing significant emotional, social and behavioural problems. The team consists of mental health professionals including a consultant psychiatrist and specialists in child and youth mental health. The service encourages families and carers to be involved in the process of assessment and treatment.
Hours	Mon Fri 8:00am – 4:30pm

Domestic Violence Specialist Children's Service – Tangentyere

Street Address	2/21 Gregory Terrace, Alice Springs 0870
Postal Address	PO Box 3496 Alice Springs 0871
Telephone	(08) 8952 1430
Email	intakefv@tangentyere.org.au
Website	tangfamilyviolenceprevention.com.au
Hours	8:30am – 4:30pm
Service Details	The DVSCS provides specialist early-intervention domestic and family violence support for Aboriginal young people who have experienced or are experiencing domestic and family violence.
Eligibility	Young Aboriginal people aged between 12 and 18 who are residing in Alice Springs and who agree to work alongside the DVSCS are eligible for participation
Referrals	Referrals can be made by anyone who is concerned about a young person, including self-referrals by the young person

themselves, family and community members and service providers.

Employee Assistance Service Australia (EASA)

Street Address	1st Floor Jock Nelson Building, 10/16 Hartley Street, Alice Springs 0870
Postal Address	PO Box 754 Alice Springs 0871
Telephone	(08) 8953 4225
Fax	(08) 8953 6894
Email	easaalicesprings@easa.org.au
Website	easa.org.au
Service Details	Professional counselling and psychological services to private organisations, NGOs, Indigenous corporations and members of the public.
Service area	Alice Springs and Central Australia
Eligibility	Ask your employer about an EAP Agreement with EASA, or call to enquire

Family Mental Health Support Service – Waltja Tjutanku Palyapayi

Street Address	3 Ghan Road, Ciccone 0870
Postal Address	PO Box 8274 Alice Springs 0871
Telephone	(08) 8953 4488
Fax	(08) 8953 4577
Email	reception@waltja.org.au
Website	waltja.org.au
Service Details	Waltja works with families in the remote communities of Finke, Titjikala and Santa Teresa to support children and youth aged 0 to 18 years at risk of mental health problems.
Referrals	Call Waltja Office to negotiate
Eligibility	Children and youth aged 0 to 18 years from Finke, Titjikala, and Santa Teresa
Hours	8:00am – 4:30pm

Financial Counselling and Capability – Lutheran Community Care

Street Address	55A Gap Road, The Gap 0870
Postal Address	PO Box 3469 Alice Springs 0871
Telephone	(08) 8953 5160
Email	alicesprings@lccare.org.au
Website	lccare.org.au

Service Details	Financial Counselling; Budget Advice; Emergency Relief; Financial Literacy Education Workshops; Tax Help; Individual or Group sessions.
Hours	Mon – Fri, 9:00am – 4:00pm

Problem Gambling – Anglicare NT

Street Address	Shop 10 Cinema Complex, Leichhardt Terrace, Alice Springs 0870
Postal Address	PO Box 2579 Alice Springs 0871
Telephone	(08) 8951 8000
Fax	(08) 8951 8016
Website	anglicare-nt.org.au
Service Details	Counsellors can help monitor gambling expenditure, protect your assets, develop a debt management plan, budget and help with self-exclusion.

headspace – Central Australian Aboriginal Congress

Street Address	5/74 Todd Street, Alice Springs 0871
Telephone	(08) 8958 4544
Fax	(08) 8952 0412
Email	headspace.reception@caac.org.au
Website	headspace.org.au/headspace-centres/alice-springs/
Service Details	Mental health counselling, social support and a doctors' clinic for physical and sexual health testing. Provides free confidential assistance and has a team of youth-focused health professionals available to deal with a range of issues.
Eligibility	All young people aged 12 to 25 years
Hours	Mon – Fri, 8:30am – 5:00pm

Holyoake

Street Address	21 Newland Street, Gillen 0870
Postal Address	PO Box 1052 Alice Springs 0871
Telephone	(08) 8952 5899
Fax	(08) 8952 5232
Email	receptionist@holyoake-alice.org.au
Website	holyoake-alice.org.au
Service Details	Information, support and programs for adolescents and adults who are using alcohol, other drugs, gambling or displaying inappropriate behaviour. Sand play therapy to support children 5 years and older (as well as adolescents and adults) who are experiencing any form of stress or displaying inappropriate behaviour.
Eligibility	Call and make an appointment

Hours 8:30am – 4:30pm

Mental Health Association of Central Australia (MHACA)

Street Address 14 Lindsay Avenue, Eastside 0870
Postal Address PO Box 2326 Alice Springs 0871
Telephone (08) 8950 4600
Fax (08) 8952 1574
Email info@mhaca.org.au
Website mhaca.org.au
Service Details People over the age of 16 who experience mental health difficulties are eligible for tenancy support. The other mental health programs are available to adults with a diagnosed mental illness and /or those with an NDIS plan who experience a psychosocial disability.
Referrals Referrals are accepted from health providers, carers and self-referral. Telephone during business hours to make a time to meet with the Intake Worker.
Hours Mon – Fri, 8:00am – 4:00pm
Fees Free

MIFA NT – Mental Illness Fellowship of Australia NT

Street Address 4–5 / 58 Reg Harris Lane, Alice Springs 0870
Postal Address PO Box 1009 Alice Springs 0871
Telephone (08) 8953 1467
Email teamleader@mifant.org.au
Website mifant.org.au
Area Serviced Alice Springs Metro, Tennant Creek
Hours 8:00am – 4:30pm
Fee: Services are free of charge
Service Details **Mi-Track program:** support for families with children and young people showing early signs or at-risk of developing mental illness. Ages 18 and under.
Carer program: Social and emotional support and education for carers of people with severe mental illness
Referrals All referrals accepted

Mental Health Carers NT

Service Details Support for carers looking after someone living with mental health issues. Service is free to access, but a small annual fee is appreciated.
Referrals Drop-in, or call to make appointment
Eligibility Caring for someone with a mental health issue.

Relationships Australia Northern Territory

Street Address	5/11 Railway Terrace, Alice Springs 0870
Postal Address	PO Box 8367 Alice Springs 0871
Telephone	(08) 8950 4100
Free Call	1800 634 405
Email	receptionas@ra-nt.org.au
Website	nt.relationships.org.au/
Service Details:	<p>Relationships Australia Northern Territory employs experienced and qualified professional staff to provide counselling to individuals, couples and families to enhance, maintain or, where necessary, manage changes in their relationships.</p> <p>Counselling: supports people to explore any concerns they may have that may impact on their relationships. Telephone counselling is provided for people in rural and remote areas of Northern Territory.</p> <p>Children's Counselling Service: for children aged 5 to 17, with counsellors experienced in a range of issues affecting children and young people. Counsellors use a range of child-friendly therapies including sand play and art therapy.</p> <p>Holding Children Together: Relationships Australia NT, in partnership with the Australian Childhood Foundation (ACF), delivers a specialist counselling service for vulnerable children aged 5 to 12 who have experienced interpersonal trauma, with a particular focus on Aboriginal children living in Alice Springs.</p> <p>Family Relationship Centre: (formerly known as Family Mediation) includes education, information, dispute resolution and group work to help couples who are separating to resolve their family law disputes.</p> <p>Post Separation Co-Operative Parenting: supports families to deal with the stress of separation and to work out parenting arrangements which are in the best interests of their children. Helps parents focus on the needs of their children and assists in reducing the impact of separation on children.</p> <p>Redress Scheme Support Services: provides support to people who have experienced institutional child sexual abuse. Relationships Australia NT is a National Redress Support Service provider. We provide a free and confidential support service for people who are considering applying or want to apply for the National Redress Scheme.</p> <p>Employee Assistance Program (EAP): Your employer may offer you an EAP with Relationships Australia, free of charge. This program offers counselling and workplace mediation. This gives you a safe and confidential place away from your workplace to talk about concerns you may be having at home. Current employers include Northern Territory Government and Police, Fire and Emergency Services.</p>

Relationship Education Courses: a range of information and therapeutic courses, offered in small groups and for individuals and couples.

Find & Connect: provides support to individuals who have spent time in out-of-home care in Australia before 1990. This includes orphanages, foster care, children's homes and religious organisations.

Referral Self-referral
Hours Mon – Fri, 8:00am – 4:30pm

SARC – Sexual Assault Referral Centre

Street Address 1/44 Railway Terrace Alice Springs 0870
Postal Address PO Box 721 Alice Springs 0871
Telephone (08) 8955 4500
Fax (08) 8955 4515
Email alicespringsSARC@nt.gov.au
Service Details **Medical:** 24-hour crisis response-forensic, medical follow up, Child Protection. **Therapeutic Support:** counselling, Traditional Healers, support, advocacy, court support. **Education:** Community education, Professional, Interagency. **Engagement and Advocacy:** National Networks, Professional networks, local networks.
Eligibility Anyone who has experienced recent or historical sexual assault can seek counselling.
Referral Please call SARC directly. Referrals accepted from anyone.
Hours 8:00am – 4:21pm (counselling appointments late if required).
24-hour crisis response

Disability Services

Acacia Hill School

Street Address	80 Spearwood Road, Sadadeen 0870
Postal Address	PO Box 435 Alice Springs 0871
Telephone	(08) 8955 2222
Email	acaciahill.school@ntschoools.net
Service Details	<p>A regional school for students with disabilities from the Alice Springs and Barkly regions of the Northern Territory and the North/West region of the Pitjantjatjara Homelands. The school offers an education for students from 3 to 18 years. The programs cater for students with a range of disabilities including intellectual, physical, and sensory and students with multiple disabilities.</p>
Hours	Mon – Fri, 8:00am – 4:00pm

Carers NT

Street Address	1/9 Parsons St, Alice Springs 0870
Postal Address	PO Box 4929 Alice Springs 0871
Telephone	(08) 8953 1669
Email	shelley.mik@carersnt.asn.au
Website	carersnt.asn.au
Service Details	<p>Support for people caring for someone with a disability or illness, mental health or addictions. Providing information, advice, support, education, emergency relief and counselling.</p>
Referrals	alicespringsadvisor@carersnt.asn.au

Department of Education – Inclusive Practice Team

Street Address	Level 1 Alice Plaza, Alice Springs 0870
Postal Address	PO Box 1420 Alice Springs 0871
Telephone	(08) 8944 9341
Email	grant.russell@education.nt.gov.au
Website	education.nt.gov.au
Service Details	<p>Early Childhood Intervention Advisors provide a family-focused approach in supporting children to maximise educational outcomes for any young child or student who has developmental delay or possible disability that impacts on learning.</p> <p>For all children/students with developmental delays or disability aged 0 to 6 years.</p>

Disability Advocacy Service

Street Address	Shop 4/ 54 Reg Harris Lane, Alice Springs 0870
Postal Address	PO Box 8267 Alice Springs 0871
Telephone	(08) 8953 1422
Email	admin@das.org.au
Website	das.org.au
Service Details	An advocacy service for the rights of people with disabilities in all areas of life. Provides information and education regarding discrimination, support groups and service providers.
Referrals	Referrals may come from anyone – self, friends, family, health professionals, service providers etc.
Hours	Mon – Fri, 9:00am – 4:30pm

Early Childhood Australia – Children’s Services Support Program

Street Address	1st Floor NT House, 44 Bath Street, Alice Springs 0870
Postal Address	PO Box 1264 Alice Springs 0871
Telephone	(08) 7999 8001
Free Call	1800 959 995
Website	earlychildhoodaustralia.org.au or ecant.org.au
Service Details	A support service in Central Australia which provides assistance to early childhood programs (children 0 to 12 years) to build their capacity and capability to include children with additional needs in mainstream services as well as provide opportunities for children to learn and develop alongside their typically developing peers.

Incite Arts Inc – Disability Arts Programs

Street Address	Suite 8 First Floor, 54 Reg Harris Lane, Alice Springs 0870
Postal Address	PO Box 3491 Alice Springs 0871
Telephone	(08) 8952 6338
Mobile	0458 526 338
Email	admin@inciteya.org.au
Website	incitearts.org.au
Service Details	Incite offers a range of opportunities for people with disability to engage in the arts – music, song, performance and more. See our website for more info. Everyone is welcome.
Hours	Mon – Thu, 9:00am – 3:00pm

Keep Moving

Street Address	4 Colson Street, Alice Springs 0870
Postal Address	PO Box 751 Alice Springs 0871

Telephone	(08) 8952 3599
Fax	(08) 8952 4833
Email	alice@keepmoving.net.au
Service Details	Equipment hire and sales (e.g. wheelchairs, slings, patient lifters, electric scooters, ramps, toilet, bathroom and bedding equipment).
Hours	8:30am – 4:30pm

Life without Barriers

Street Address	1/18 Wilkinson Street, Ciccone 0870
Telephone	(08) 8955 6400
Email	alicespringsadmin@lwb.org.au
Website	lwb.org.au
Service Details	Provides a range of services in disability, aged care, foster care, youth out of home care, mental health and more. Their disability services include supported independent living, special coordination, daily living skills and health and wellbeing.
Hours	Mon – Fri, 9:00am – 5:00pm

National Psychosocial Program – Mission Australia

Street Address	Unit 7, 11 Price street, Alice Springs 0870
Postal Address	PO Box 5395 Alice Springs 0871
Telephone	(08) 8955 6500
Fax	(08) 8952 4074
Email	mcmellonJ@missionaustralia.com.au
Service area	Alice Springs and Papunya Community
Service Details	Support people whose lives are severely affected by mental illness. Mission Australia believes that, with support, people can recover from mental illness and lead normal, satisfying and rewarding lives.
Hours	Mon – Fri, 8:00am – 4:30pm
Referrals	Can self-refer or come into the office

Riding for the Disabled

Street Address	Blatherskite Park, Len Kittle Drive, Alice Springs 0870
Postal Address	PO Box 8831 Alice Springs 0871
Telephone	(08) 8952 3838
Mobile	0488 732 277
Email	rda.alice@gmail.com
Website	rdaalicesprings.org
Service Details	Voluntary, non-profit organisation that provides opportunities for anyone with a disability to enjoy horse-related activities.

Hours Tue – Fri, 9:00am – 4:30pm, Sat 9:00am – 12:30pm

Aged, Disability - Tangentyere

Street Address 4 Elder Street, Ciccone 0870
Postal Address PO Box 8070 Alice Springs 0871
Telephone (08) 8951 4222
Fax (08) 8952 8521
Email reception@tangentyere.org.au
Website tangentyere.org.au
Hours Mon – Fr, 8:00am – 4:00pm. Limited hours on weekends

Tangentyere Aged and Community Services (TACS)

Email tacs@tangentyere.org.au
Service Details Commonwealth Home Care Packages; Commonwealth Home Support Program; Disability in Home Support; Meals on Wheels.
Eligibility Must be Indigenous, over 50 years old and in Aged Care Services. Or, if under 50 years, must be on Disability Support Pension.

Domestic and Family Violence Services

ASYASS – Alice Springs Youth Accommodation and Support Services

Street Address	7 Diarama Village, Alice Springs NT 0870
Postal Address	PO Box 9094 Alice Springs NT 0871
Telephone	(08) 8953 4200
Email	office@asyass.org.au
Website	asyass.org.au
Service Details	All people have a right to secure, appropriate and affordable housing. Many young people are often disadvantaged in their access to housing through factors such as inexperience, family crisis and breakdown, financial insecurity and community prejudice.

CatholicCare NT

Street Address	6 Hartley Street, Alice Springs 0870
Postal Address	PO Box 1821 Alice Springs 0871
Telephone	(08) 8958 2400
Fax	(08) 8958 2499
Email	alicesprings@catholiccarent.org.au
Website	catholiccarent.org.au
Service Details	Offers: <ul style="list-style-type: none">• Family, Couple and Individual counselling• Parents Counselling – general counselling for parents• Mental Health Programs – Aboriginal staff focusing on supporting Aboriginal families and communities to care for, and manage with, family members with mental health issues

Central Australian Women's Legal Service (CAWLS)

Street Address	Westpoint Building 1 Stott Terrace, (next to K-mart and behind Mycar) Alice Springs
Postal Address	PO Box 3496 Alice Springs 0870
Telephone	(08) 8952 4055
Fax	(08) 8952 4033
Free Call	1800 684 055
Email	enquiries@kawls.org.au
Website	kawls.org.au

Service Details	Drop-in service for information, referrals and legal assistance to women experiencing domestic violence in Alice Springs. f
Hours	8:30am – 5:00pm

Channels of Hope – World Vision Australia

Street Address	8 Elder Street, Ciccone, 0870
Postal Address	PO Box 4946 Alice Springs 0871
Telephone	(08) 8929 1000
Email	liz.mullen@worldvision.com.au
Service Details	Works with faith groups in Lajamanu and Kalkarindji communities to raise the awareness of and prevent gender-based violence. The program works closely with Kurdji and other service providers in Lajamanu and Kalkarindji.
Hours	9:00am – 5:00pm

Cross Borders Indigenous Family Violence Program

Street Address	Ground Floor Centrepont Building, cnr Hartley Street & Gregory Terrace, Alice Springs 0870
Postal Address	PO Box 8345 Alice Springs 0871
Telephone	(08) 8951 5437
Fax	(08) 8951 5442
Email	kylie.butler@nt.gov.au , (or alternate email cassandra.rodricks@nt.gov.au)
Service Details	Family violence programs for communities in the Ngaanyatjarra Pitjantatjara Yankunytjara Lands in NT, WA and SA.
Hours conditions	Generally 9:00am – 2:00pm, depending on community conditions
Service area	Ngaanyatjarra Pitjantatjara Yankunytjara Lands
Eligibility	Must be willing to attend all sessions

Director of Public Prosecutions

Street Address	1st Floor Centrepont Building, cnr Hartley Street & Gregory Terrace, Alice Springs 0870
Postal Address	PO Box 2185 Alice Springs 0871
Telephone	(08) 8951 5800
Fax	(08) 8951 5812
Website	dpp.nt.gov.au
Service Details	Court support for victims and/or witnesses of family violence.

Domestic and Family Violence Service (DFVS) – Ngaanyatjarra Pitjantatjara Yankunytjara (NPY) Women’s Council

Postal Address	PO Box 8921 Alice Springs 0871
Telephone	(08) 8958 2345
Free Call	1800 180 840
Fax	(08) 8952 5476
Email	enquiries@npywc.org.au
Website	npywc.org.au
Service Details	Crisis assessment and response; case management; advocacy and support for women from NPY Lands experiencing DFV. Community awareness workshops and DFV primary prevention.
Hours	9:00am –12:30pm and 1:15pm – 4:45pm
Service area	Ngaanyatjarra Pitjantatjara Yankunytjara Lands

Walytjapiti Program – NPY Women’s Council

Service Details	NPY Women’s Council Walytjapiti Program is a voluntary, intensive family-support program that aims to improve child wellbeing, safety and family functioning by supporting families who have children aged 0 to 12 years who are experiencing, or at high -risk of experiencing neglect. Walytjapiti focuses on key areas of parenting that best support the physical, social, emotional and educational development of children.
Areas Serviced:	The NPY communities that Walytjapiti currently services include Mutitjulu, Kaltukatjara (Docke River), Aputula (Finke), Imanpa, Amata, Pukatja (Ernabella), Iwantja (Indulkana) and Mimili. Walytjapiti receives both community and departmental (Territory Families/Department of Child Protection) referrals.

Tangentyere Family Violence Prevention Program

Street Address	2/21 Gregory Terrace, Alice Springs 0870
Postal Address	PO Box 3496 Alice Springs 0871
Telephone	(08) 8952 1430
Email	intakefv@tangentyere.org.au
Website	tangfamilyviolenceprevention.com.au
Hours	8:30am – 4:30pm

Domestic Violence Specialist Children’s Service (DVSCS)

Service Details	The DVSCS provides specialist early-intervention domestic and family violence support for Aboriginal young people who have experienced or are experiencing domestic and family violence.
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Eligibility	Young Aboriginal people aged between 12 and 18 who are residing in Alice Springs and who agree to work alongside the DVSCS are eligible for participation
Referrals	Referrals can be made by anyone who is concerned about a young person, including self-referrals by the young person themselves, family and community members and service providers.

Men's Behaviour Change Program Marra'ka Mbarintja

Service Details	A 16-week psycho-education group program for men who have used violence and abuse toward family members.
Eligibility	18 years and over
Referrals	Individual assessment, self-referral, court mandate, child protection

headspace – Central Australian Aboriginal Congress

Street Address	5/74 Todd Street, Alice Springs 0871
Telephone	(08) 8958 4544
Fax	(08) 8952 0412
Email	headspace.reception@caac.org.au
Website	headspace.org.au/headspace-centres/alice-springs/
Service Details	Mental health counselling, social support and a doctors' clinic for physical and sexual health testing. Provides free confidential assistance and has a team of youth-focused health professionals available to deal with a range of issues.
Eligibility	All young people aged 12 to 25 years
Hours	Mon – Fri, 8:30am – 5:00pm

Sexual Assault Referral Centre (SARC)

Street Address	1/44 Railway Terrace Alice Springs 0870
Postal Address	PO Box 721 Alice Springs 0871
Telephone	(08) 8955 4500
Fax	(08) 8955 4515
Email	alicespringsSARC@nt.gov.au
Service Details	Medical: 24-hour crisis response-forensic, medical follow up, Child Protection. Therapeutic Support: counselling, Traditional Healers, support, advocacy, court support. Education: Community education, Professional, Interagency. Engagement and Advocacy: National Networks, Professional networks, local networks.
Eligibility	Anyone who has experienced recent or historical sexual assault can seek counselling.
Referral	Please call SARC directly. Referrals accepted from anyone.

Hours 8:00am – 4:21pm (counselling appointments late if required).
24-hour crisis response

Women's Safety Services of Central Australia (WoSSCA)

Postal Address PO Box 3219 Alice Springs NT 0871

Telephone (08) 8952 6075

Email ws@wossca.org.au

Website wossca.org.au

Service Details Provides crisis accommodation and assistance for women and children who are victims of domestic, sexual and family violence.

Hours Shelter: 24 hours, 7 days a week
Outreach Office: 9:00am – 5:00pm

Health Services

Dial **000** in the case of emergency

Birth and Beyond Resource Centre – Childbirth Education Association, Alice Springs

Street Address	Fan Arcade, 10/89 Todd St, Alice Springs 0870
Postal Address	PO Box 542, Alice Springs 0871
Telephone	(08) 8953 7928
Email	info@birthandbeyond.org.au
Website	birthandbeyond.org.au
Service Details	<p>A community-based organisation dedicated of offering quality support, education and resources for pregnancy, birth and parenting. Providing antenatal workshops, new parents morning tea, support groups, birth pool, breast pump hire and resource library.</p> <p>Groups include:</p> <ul style="list-style-type: none">• Alice Springs Home Birth Group: for parents and expecting parents interested in birthing at home• Alice Springs Multiples Group: for parents and expecting parents having multiple children at once• IVF Support Group: peer to peer support group• New Parents Morning Tea• Nutrition during Pregnancy: information sessions• Welcome Baby: pregnancy, birth and parenting antenatal workshops
Hours	Tues, 9:00am – 12:00pm, Wed -Fri, 9:00am – 2:00pm

Alice Springs Hospital

Street Address	6 Gap Road, The Gap, 0870
Telephone	(08) 8951 7777 (Switchboard)
Service Details	Allied Health Professionals – Remote Health; Positive Behaviour Support Unit; Seating Equipment and Technical Services (SEAT); Sexual Health Unit (Clinic 34); Mental Health Unit; Palliative Care.

Alice Springs Hospital – Mental Health – CAHS – Inpatient Unit

Street Address	6 Gap Road, The Gap, 0870
Telephone	(08) 8951 7610
Hours	8:00am – 4:21pm

Clinic 34 (Sexual Health Unit)

Street Address	Building 2 Stuart Tce, The Gap, 0870
Telephone	(08) 8951 7549
Service Details	Provides testing and treatment for sexually transmitted infections (STI's), HIV and AIDS. This is a free and confidential service.
Hours	8:30am – 3:30pm

Alukura Women's Health Service – Congress

Street Address	4 Percy Court, Kilgariff 0870
Postal Address	PO Box 1604 Alice Springs 0871
Telephone	(08) 8958 4800
Fax	(08) 8958 4844
Email	alukura.reception@caac.org.au
Webpage	caac.org.au/client-services/alukura-womens-health-service
Service provided	Services include: <ul style="list-style-type: none">• Women's health checks• Providing contraception education and advice• Breastfeeding support• Care for mums and their babies during and after pregnancy• STI checks and treatment• Medical care for illness and disease• Nutrition support – education on good and bad foods and exercise• Information and referral on how to improve health such as quitting smoking• Referrals to other Congress health and wellbeing services• Healthy lifestyle promotion
Hours	Mon, Tue, Thu, 8:30am – 5:00pm Wed, 9:30am – 5.00pm Fri, 8:30am – 12:30pm Closed during lunch – 12:30pm – 1:30pm
Transport:	Can be provided. Please let the receptionist know at the time of booking your appointment.
Eligibility	Aboriginal women only

Australian Nurse Family Partnership Program (FPP) – Congress

Street Address	14 Leichhardt Tce, Alice Springs 0870
Postal Address	PO Box 1604 Alice Springs 0871
Telephone	(08) 8958 4850, or head office: (08) 8951 4400
Fax	(08) 8958 4860
Email	fpp.adminofficer@caac.org.au
Website	www.anfpp.com.au
Service Details	FPP is a free, nurse home visiting program for women having an Aboriginal baby and living in Alice Springs, Santa Teresa or Hermannsburg. We work within a strength-based and relationship-based model with women from early pregnancy until their child turns 2 years old. Program aims are centred around enhancing pregnancy outcomes, improving child health and development and supporting maternal life course development.
Hours	Mon – Fri, 8:30am – 5:00pm
Service area:	100km radius from Alice Springs, including town and town camps, St Teresa and Amoonguna
Eligibility	Intake under 28 weeks pregnant required.

Canteen

Telephone	(08) 8985 2013
Free call	1800 835 932 (health professionals) 1800 639 614 (donate)
Email	sa.nt@canteen.org.au
Website	canteen.org.au
Service Details	Provides an Australia-wide peer support network for young people living with cancer between the ages of 12 and 24, including parents, siblings and offspring

Carers NT

Street Address	1/9 Parsons St, Alice Springs 0870
Postal Address	PO Box 4929 Alice Springs 0871
Telephone	(08) 8953 1669
Email	shelley.mik@carersnt.asn.au
Website	carersnt.asn.au
Service Details	Support for people caring for someone with a disability or illness, mental health or addictions. Providing information, advice, support, education, emergency relief and counselling.
Referrals	alicespringsadvisor@carersnt.asn.au

Central Australian Aboriginal Congress (CAAC)

Child and Family Services

Street Address	23 Gap Road, The Gap 0870
Telephone	(08) 8951 4444 (Healthy Kids Clinic) (08) 8959 4750 (Family Support Programs)
Website	caac.org.au/client-services/child-family-service
Service info	Services include: <ul style="list-style-type: none">• Immunisations• Child health checks• Medical care for illness and disease• Support to access and transition to preschool• Support for vulnerable families to keep children safe at home• Support for families involved with the child protection system• Early childhood education• Referrals to specialist appointments• Healthy lifestyle promotion
Hours	Mon – Fri, 8:30am – 5:00pm
Transport:	Can be provided. Please let the receptionist know at the time of booking your appointment.
Eligibility	Aboriginal families

Ingkintja Male Health Service – Congress

Street Address	19 Gap Road, The Gap 0870
Telephone	(08) 8958 4567
Fax	(08) 8951 4493
Website	caac.org.au/client-services/ingkintja-male-health-service
Service Details	Male health checks; Immunisations; Medical care for illness and disease; Counselling (including home visits); Sexual health information; STI checks and treatment; Anger management and family violence intervention support; Wash facilities; Gym facilities; Nutrition support (education on good and bad foods and exercise); Information and referral on how to improve health such as quitting smoking and/or drinking; Referrals to Congress Social and Emotional Wellbeing Service programs; Health support for Aboriginal men going through ceremony; 'Men's Shed' for men to learn new skills; Healthy lifestyle promotion.
Hours	Mon, Tue, Thu, Fri, 8:30am – 5:00pm Wed, 9:30am – 5:00pm Closed during lunch – 12:30pm-1:30pm

Transport: Can be provided. Please let the receptionist know at the time of booking your appointment.

Eligibility Aboriginal men only

Remote Health Services – Congress

Street Address 14 Leichhardt Terrace, Alice Springs 0870

Telephone (08) 8951 4400

Fax (08) 8959 4717

Website caac.org.au/client-services/remote-health-services

Service Details Amoonguna Health Service; Mutitjulu Health Service; Ntaria and Wallace Rockhole Health Service; Santa Teresa Health Service; Utju Health Service

Hours Mon – Fri, 8:30am – 5:00pm

Social and Emotional Wellbeing Service – Congress

Street Address 14 Leichhardt Terrace, Alice Springs 0870

Telephone (08) 8959 4750

Fax (08) 8959 4765

Website caac.org.au/client-services/social-emotional-wellbeing-service

Service Details Holistic and culturally appropriate primary health care for social and cultural wellbeing, mental health and community connectedness, such as:

- Confidential counselling and psychological services including psycho-education
- Case management
- Women's and men's bush trips
- Art therapy
- Access to local language speakers and connection to country; drug and alcohol treatment for Aboriginal people experiencing the effects of harmful alcohol and alcohol use
- A dedicated GP service offering health checks, mental health care plans, access to free medications, medical care for illness and disease, nutrition support (education on good and bad foods and exercise), referrals to care coordination, and healthy lifestyle promotion

Hours Mon – Fri, 8:30am – 5:00pm

Transport Can be provided. Please let the receptionist know at the time of booking your appointment. Outreach services also available.

Eligibility: Aboriginal families

Department of Health

Barkly Mental Health Service – CAHS

Street Address	172 Paterson Street, Tennant Creek 0860
Postal Address	PO Box 1406 Tennant Creek 0861
Telephone	(08) 8962 4300
Fax	(08) 8962 4304
Hours	8:00am – 4:21pm

Children's Development Team (CDT) – Central Australia Health Service

Street Address	Flynn Drive Community Health Centre, Building A, 10 Flynn Drive Gillen 0870
Postal Address	PO Box 721 Alice Springs 0871
Telephone	(08) 8951 6759
Fax	(08) 8951 6797
Email	centralaustraliaintake.ths@nt.gov.au
Website	nt.gov.au/wellbeing/disability-services
Service Details	<p>The CDT is a team of allied Health professionals that provides services to children in the Alice Springs urban area, as well as a visiting Outreach service to the remote communities in Central Australia and the Barkly District.</p> <p>The team offers Speech Pathology, Occupational Therapy, and Physiotherapy services to children and youth aged 0 to 18 years who are not NDIS eligible.</p>
Referrals	The CDT accepts referrals from all sources including parents, carers, teachers, doctors and other professionals. For a copy of the CDT's referral form, please contact Flynn Drive.
Hours	Mon – Fri, 8:00am – 4:21pm

Child and Youth Mental Health – Central Australia Health Service

Street Address	3/15 Leichhardt Terrace, Alice Springs CBD, 0870
Telephone	(08) 8951 5950
Free Call	Mental Health Line – contact after hours or for emergencies: 1800 682 288
Website	health.nt.gov.au
Service area	Alice Springs, remote and regional Central Australia
Service Details	<p>Provides support, assessment and therapeutic services to young people under the age of 18 who are experiencing significant emotional, social and behavioural problems. The team consists of mental health professionals including a consultant psychiatrist and specialists in child and youth mental health. The service encourages families and carers to be involved in the process of assessment and treatment.</p>
Hours	Mon – Fri 8:00am – 4:30pm

Community House – Mental Health – CAHS

Street Address Stuart Terrace, Alice Springs 0870
Postal Address PO Box 721 Alice Springs 0871
Telephone (08) 8951 7710
Fax (08) 8951 7836

Continence and Stoma Management Team

Street Address Flynn Drive Community Centre – Building C, Gillen, 0870
Telephone (08) 8951 6711
Email ContinenceAndStoma.DoH@nt.gov.au

Midwifery Group Practice (MGP)

Street Address Flynn Drive Community Centre – Building A, Gillen, 0870
Telephone (08) 8951 7067
Service Details A small team of midwives who provide individualised care for women who are pregnant in Alice Springs and Central Australia.
Referrals Women are able to self-refer to the program from 8–10 weeks onward. You will need to complete the MGP Referral Form with as much information as possible. If you don't have the Referral Form please ring the receptionist who will email/fax it to you.

Primary Health Care Urban Services

Street Address Flynn Drive Community Centre, Gillen 0870
Postal Address PO Box 721 Alice Springs 0871
Telephone (08) 8951 6711
Fax (08) 8951 6727

Child and Family Health Services

Street Address Flynn Drive Community Centre – Building A, Gillen, 0870
Telephone (08) 8951 6711
Service Details Growth and developmental reviews and immunisations for children aged 0 to 5 years. Contact Flynn Drive Community Centre for information on the programs below.

- **Immunisation Clinics**
Tue 8:20am – 5:00pm, Friday 8:00am – 4:00pm
- **Child Health & Dietitian Drop-in Clinic**
Thu 8:30am – 11:30am
- **Lactation Consultant Clinic**
Thu 8:30am – 11:30am
- **Territory Parenting Support Programs (TPS)**
Wednesdays

- **Introduction to Solids and Progression to Family Foods Groups**
Thursday afternoons
- **Nutrition and feeding clinic**
Fridays

Nutrition Services

Street Address	Flynn Drive Community Centre – Building A, Gillen, 0870
Telephone	(08) 8951 6711
Service Details	Nutrition and physical activity support for early childhood services and schools, including promotion of health-promoting schools. Curriculum support, professional development, policies, canteen and early childhood menu assessments and parent nutrition talks.

School Health Promotion Nurses

Locations	Centralian Middle School, Centralian Senior College and Acacia Hill School. Service Primary Schools on request
Service Details	Health promotion; health information and education; school-based immunisation program; support students and parents in health and wellbeing matters.

headspace – Central Australian Aboriginal Congress

Street Address	5/74 Todd Street, Alice Springs 0871
Telephone	(08) 8958 4544
Fax	(08) 8952 0412
Email	headspace.reception@caac.org.au
Website	headspace.org.au/headspace-centres/alice-springs/
Service Details	Mental health counselling, social support and a doctors' clinic for physical and sexual health testing. Provides free confidential assistance and has a team of youth-focused health professionals available to deal with a range of issues.
Eligibility	All young people aged 12 to 25 years
Hours	Mon – Fri, 8:30am – 5:00pm

Integrated Team Care (ITC) Chronic Disease – Tangentyere

Street Address	4 Elder Street, Ciccone 0870
Postal Address	PO Box 8070 Alice Springs 0871
Telephone	(08) 8951 4222
Fax	(08) 8952 8521
Email	chronicdisease@tangentyere.org.au
Website	tangentyere.org.au
Service Details	Provides services and supports for individuals living with chronic illnesses to support their ongoing reablement. This

program works closely with medical professionals and specialists.

Eligibility	Aboriginal and Torres Strait Islander people living in the Alice Springs region
Hours	Mon – Fr, 8:00am – 4:00pm. Limited hours on weekends

The Health Collective

Street Address	31 Railway Terrace, Alice Springs 0870
Postal Address	PO Box 1805 Alice Springs 0871
Telephone	(08) 8953 5601 1300 024 476
Fax	(08) 8956 5680
Email	admin@thehealthcollective.com
Website	thehealthcollective.com.au
Service Details	Chiropractic; Massage Therapy; Remedial Massage; Relaxation Massage; Sports Massage; Pregnancy Massage; Bowen (Bowbech); Myotherapy; Homeopathy; Professional Counselling; Exercise Physiology
Hours	Mon – Fri, 8:30am – 6:00pm Sat fortnightly, 9:00am – 12:00pm
Fees	Various

Legal Services

Central Australian Aboriginal Family Legal Unit (CAAFLU)

Street Address	84 Hartley Street, Alice Springs 0870
Telephone	(08) 8953 6355
Free Call	1800 088 884
Email	caafly@caafly.com.au
Website	caafly.com.au
Service Details	<p>Support, counselling, advocacy and legal assistance for Indigenous victims of family violence in relation to restraining orders, victims of crime compensations, family laws, child protection and sexual assault.</p> <p>CAAFLU is a legal service employing Aboriginal workers, which provides cultural legal solutions to help Indigenous families. In dealing with violence it involves the community and community values while promoting law and justice.</p> <p>CAAFLU listens and works with communities around family violence and its effects on families.</p> <p>It offers early intervention and prevention services for male and female children, young people and adults affected by family violence.</p>
Hours	Mon – Fri, 8:30am – 5:00pm
Fee:	Free
Service area:	Central Australia
Referrals	Self and agency referral
Eligibility	Indigenous victims of family violence, residing in Alice Springs, Ntaria, Papunya, Yuendumu, Tennant Creek and Elliot

Central Australian Women's Legal Service (CAWLS)

Street Address	Westpoint Building 1 Stott Terrace, (next to K-mart and behind Mycar) Alice Springs
Postal Address	PO Box 3496 Alice Springs 0870
Telephone	(08) 8952 4055
Fax	(08) 8952 4033
Free Call	1800 684 055
Email	enquiries@cawls.org.au
Website	cawls.org.au
Service Details	Drop-in service for information, referrals and legal assistance to women experiencing domestic violence in Alice Springs. f
Hours	8:30am – 5:00pm

Department of Attorney General and Justice

Street Address	Level 1 Alice Plaza, CBD Alice Springs 0870
Postal Address	GPO Box 1722, Darwin NT 0801
Telephone	(08) 8935 7777
Website	education.nt.gov.au
Email	agd.communications@nt.gov.au
Operating Hours	8:00am – 4:30pm

Director of Public Prosecutions

Street Address	1st Floor Centrepont Building, cnr Hartley Street & Gregory Terrace, Alice Springs 0870
Postal Address	PO Box 2185 Alice Springs 0871
Telephone	(08) 8951 5800
Fax	(08) 8951 5812
Website	dpp.nt.gov.au
Service Details	Court support for victims and/or witnesses of family violence.

Family Court of Australia

Street Address	Level 1, Supreme Court Building, State Square, Darwin NT
Postal Address	PO Box 9991 Darwin 0801
Telephone	1300 352 000
Fax	(08) 8952 8266
Email	enquiries@familylawcourts.gov.au
Website	familycourt.gov.au
Service Details	<p>The Family Law Registry Office provides services to both courts, including lodgement of documents, procedural advice, responding to enquiries, mail handling and listing of cases.</p> <p>Clients benefit from:</p> <ul style="list-style-type: none">• A simplified path through the Family Law System• Access to services for the resolution of family disputes• A national enquiry centre and website that provide information about courts• High-quality services for litigants and the community• Easy transfer of cases between courts when ordered by a court
Hours	Mon – Fri, 8:30am – 5:00pm

Family Relationships Centre – Relationships Australia NT

Street Address	5/11 Railway Terrace, Alice Springs 0870
Postal Address	PO Box 8367 Alice Springs 0871
Telephone	(08) 8950 4100
Free Call	1800 634 405

Email	receptionas@ra-nt.org.au
Website	nt.relationships.org.au/
Service Details	The Family Relationship Centre (FRC) provides a Family Dispute Resolution (mediation) service for separated couples in Central Australia. Family Dispute Resolution is a process that helps parents make a Parenting Plan for the care of their children. The service provides regular parenting information sessions about the impact of conflict on children (Building Connections and Aboriginal Building Connections); pre-mediation coaching and counselling; support from Aboriginal and Islander Cultural Advisors for Aboriginal Families; referrals and information; and offers a child-inclusive model of family dispute resolution. Assistance can also be provided for property and financial disputes. An outreach service is provided to Tennant Creek.

Federal Circuit Court

Street Address	Westpoint Building, cnr Railway Terrace and Stott Street, Alice Springs 0870
Telephone	Family Law: 1300 352 000, General Enquiries: (08) 8941 2333
Fax	(08) 8952 8266
Email	enquiries@familylawcourts.gov.au
Website	federalcircuitcourt.gov.au
Service Details	The Federal Circuit Court has federal jurisdiction covering bankruptcy, migration, industrial law and human rights matters. Its Family jurisdiction covers parenting, financial, divorce, child support, child maintenance, parenting declarations, contravention and location and recovery.
Hours	Mon – Fri, 10:00am –12:00pm & 12:30pm – 3:00pm

North Australian Aboriginal Justice Agency (NAAJA)

Street Address	55 Bath Street, Alice Springs 0870
Postal Address	PO Box 1670, Alice Springs 0871
Telephone	(08) 8950 9300
Free Call	1800 636 079
Fax	(08) 8953 0784
Email	ASP.Reception@naaja.org.au
Website	naaja.org.au
Service Details	Services Alice Springs/Central Australia and Tennant Creek/Barkley regions. We provide high-quality advice and representation and advocacy. Our vision is justice, dignity and equal rights and treatment before the law for Aboriginal people in Central Australia. Services include: <ul style="list-style-type: none"> • Criminal Law • Civil Law

- Family Law
- Community Legal Education
- Welfare rights
- Youth Justice Advocacy
- Social Justice
- Kunga Program

Hours Mon – Fri, 8:00am – 4.30pm
Eligibility Aboriginal and Torres Strait Islander people living in Central Australia / Barkley regions

Northern Territory Legal Aid Commission (NTLAC)

Street Address 77 Hartley Street, Alice Springs 0870
Postal Address PO Box 969 Alice Springs NT 0871
Free Call 1800 019 343
Fax (08) 8951 5378
Email info@legalaid.nt.gov.au
Website legalaid.nt.gov.au/
Service Details Services include: Legal Aid Helpline, legal advice, legal representation, duty lawyer, family dispute resolution, community legal education, and policy and law reform.
Hours Mon – Fri, 8:00am – 4:30pm
Fees: A fee may apply if you obtain a grant of legal aid.

Sexual Assault Referral Centre (SARC)

Street Address 1/44 Railway Terrace Alice Springs 0870
Postal Address PO Box 721 Alice Springs 0871
Telephone (08) 8955 4500
Fax (08) 8955 4515
Email alicespringsSARC@nt.gov.au
Service Details **Medical:** 24-hour crisis response-forensic, medical follow up, Child Protection. **Therapeutic Support:** counselling, Traditional Healers, support, advocacy, court support. **Education:** Community education, Professional, Interagency. **Engagement and Advocacy:** National Networks, Professional networks, local networks.
Eligibility Anyone who has experienced recent or historical sexual assault can seek counselling.
Referral Please call SARC directly. Referrals accepted from anyone.
Hours 8:00am – 4:21pm (counselling appointments late if required).
 24-hour crisis response

Victims of Crime – CatholicCare

Street Address	6 Hartley Street, Alice Springs 0870
Postal Address	PO Box 1821 Alice Springs 0871
Telephone	1800 899 855
Email	CrimeVictims@catholiccare.org.au
Website	catholiccare.org.au
Service Details	Providing support to victims or witnesses of crime. Provides resources and counselling to assist mental health and wellbeing after being affected by crime.

Cultural and Multicultural Services

Akeyulerre (Arrernte Healing Centre)

Street Address	3 Stuart Terrace, Alice Springs 0870
Postal Address	PO Box 3194 Alice Springs 0871
Telephone	(08) 8952 2339
Email	admin@akeyulerre.org.au
Website	akeyulerre.org.au
Service Details	<p>Akeyulerre Inc was established by Arrernte elders and community members as a place for all Arrernte families to practice and enjoy their cultural life.</p> <p>In recognition of the importance of culture and 'old way' knowledge in healing and strengthening communities, Akeyulerre supports the work of Anangkere (traditional healers), organises bush trips to country for families to reconnect with land and culture, supports elders to pass on cultural knowledge and language to children, and supports a social enterprise producing traditional bush medicines.</p>

Department of Local Government, Housing and Community Development

Street Address	Mezzanine Floor Alice Plaza, Todd Mall, Alice Springs 0870
Postal Address	PO Box 1596, Alice Springs 0871
Telephone	(08) 8951 5616
Email	localgovernment.dhcd@nt.gov.au

Aboriginal Interpreter Service

Street Address	Mezzanine Floor Alice Plaza, Todd Mall, Alice Springs 0870
Postal Address	PO Box 1596 Alice Springs 0871
Free Call (24-hour)	1800 334 944
Fax	(08) 8951 5244
Email	ais@nt.gov.au
Website	nt.gov.au/community/interpreting-and-translating-services/aboriginal-interpreter-service
Service Details	Facilitates effective cross-cultural communication between service providers and Aboriginal people who do not speak English as a first language.

Multicultural Community Services of Central Australia (MCSCA)

Street Address	5B Wills Terrace, Alice Springs 0870
Postal Address	PO Box 1160 Alice Springs 0871
Telephone	(08) 8952 8776
Email	info@mcscsa.org.au
Website	mcscsa.org.au
Service Details	A community-based organisation that responds to the settlement and multicultural needs of persons from culturally and linguistically diverse (CALD) backgrounds in Central Australia. We assist migrants, refugees and others from the CALD community to settle in Alice Springs.
Hours	Mon – Fri, 9:00am – 5:00pm

Interpreting and Translating Service NT

Street Address	Ground Floor RCG House, 83–85 Smith Street, Darwin 0800
Postal Address	PO Box 4621 Darwin 0801
Telephone	(08) 8999 8503
Fax	(08) 8999 8475
Email	itsnt@nt.gov.au
Website	itsnt.nt.gov.au
Service Details	Provides free face-to-face interpreting services to NT Government agencies. Provides translation of documents and language recordings on a pay-for-service basis.
Hours	Mon – Fri, 8:30am – 4:00pm For after hours services please call the Commonwealth Translating and Interpreting Service on 131 450.

Relationships Australia

Street Address	5/11 Railway Terrace, Alice Springs 0870
Postal Address	PO Box 8367 Alice Springs 0871
Telephone	(08) 8950 4100
Free Call	1800 634 405
Email	receptionas@ra-nt.org.au
Website	nt.relationships.org.au/
Referrals	Self-referral
Hours	Mon – Fri, 8:00am – 4:30pm
Service Details	Our Aboriginal and Islander support team can offer support for Indigenous families going through separation. We sit down with you. We yarn about what you can do now and what is best for the kids without going to court.

Su Su Mama Playgroup – Multicultural Community Services Central Australia

Street Address	5B Wills Terrace, Alice Springs 0870
Telephone	(08) 8952 8776
Email	info@mcsca.org.au
Website	mcsca.org.au
Service Details	A safe place for newly arrived parents and children from migrant and refugee backgrounds to meet and gain new skills and confidence, with a variety of workshops and information sessions. All Welcome
Hours	Mon, Fri, 9:30am – 11:30am

Hotlines, Helplines and Resources

0439 TELL ME

(Text the name of the drug you want to know about)

- Text: 0439 835 563

ADIS – Alcohol and Drug Information Service

- Free Call: 1800 131 350
- Telephone: (08) 8951 7580

Aboriginal and Torres Strait Islander Social Justice Commissioner

- Telephone: 1300 369 711

Abortion Grief Counselling

- General line: 1300 363 550
- Men's line: 1300 887 066
- Website: abortiongrief.asn.au/

Alanah and Madeline Foundation

(National support for child victims of violence and sudden family loss)

- Telephone: (03) 9697 0666
- Donations Line: 1300 720 747
- Website: amf.org.au/

ASCA – Advocate for Survivors of Child Abuse

- Telephone: 1300 657 380
- Website: blueknot.org.au/

Australian Drug Foundation

- Telephone: 1300 858 584
- Website: adf.org.au

Beyond Blue

- General line: 1300 224 636
- Crisis line: 1800 019 116
- Website: beyondblue.org.au/get-support/get-immediate-support

BreastScreen NT

- Telephone: 13 20 50

CAWLS – Central Australian Women's Legal Service

- Free Call: 1800 684 055

Central Australian Aboriginal Family Legal Unit

- Free Call: 1800 088 884

Continence Helpline

- Free Call: 1800 33 00 66

Counselling Online

- Free Call: 1800 131 350
- Website: counsellingonline.org.au

DACAS – Drug and Alcohol Clinical Advisory Service

- Free Call: 1800 111 092

DIDs – Dads in Distress

- Telephone: 1300 853 437

Family Drug Support (24 hours)

- Telephone: 1300 368 186

Family Relationship Advice Line

- Free Call: 1800 050 321

Focus on the Family Australia

(Crisis counselling and referral)

- Telephone: 1300 300 361
- Website: families.org.au

Health Direct Australia

- Free Call: 1800 022 222

How to Drug Proof Your Kids

- Telephone: 1300 300 361

Kids Chat Line

- Free Call: 1800 332 333

Kids Help Line (24 hours)

- Free Call: 1800 551 800

Lifeline Crisis Line 24 Hours (NT wide)

- Free Call: 1800 019 116
- Telephone: 13 11 14
- Website: lifeline.org.au

Mayumarri Healing Centre

(Healing for adult and child survivors of childhood trauma)

- Telephone: 1300 760 580

Mensline Australia (24 hours)

- Telephone: 1300 789 987

Men's Referral Service

- Free Call: 1300 766 491
- Hours: Mon – Fri 8am – 9pm, weekends 9am-5pm

Narcotics Anonymous – NT regional Helpline

- Telephone: 1300 652 820

National Alcohol and Other Drugs Hotline

- Free Call: 1800 250 015

National Domestic Violence Helpline

- Free Call: 1800 200 526

NT Health Direct

- Free Call: 1800 022 222

Ombudsman (NT)

- Free Call: 1800 806 380

Pap Smear Register

- Telephone 13 15 56

Parenting Strategies

- Website: parentingstrategies.net

Parentline Counselling Service

- Telephone: 1300 301 300
- Website: parentline.com.au

Poisons Information Centre

- Telephone 13 11 26

Pregnancy Counselling Australia

- Telephone: 1300 737 732

Pregnancy Counselling Link

- Free Call: 1800 777 690
- Website: pcl.org.au

Quit Line (24 hours)

- Telephone: 13 78 48

Reach Out

- Website: au.reachout.com/

SOSBSA

(Grief counselling for people at risk of and affected by suicide)

- Telephone: 1300 767 022

Suicide Prevention Medical Specialist

- Telephone: 1300 360 980

Teen Challenge Care Line (SA)

(Suicide prevention for youth)

- Telephone: 1300 889 288

The Butterfly Foundation

- Free Call: 1800 33 4673

Violence against Women – Australia Says No (24 hours)

(Domestic violence and sexual assault line)

- Free Call: 1800 200 526

Wesley LifeForce

(Suicide prevention program)

- Free Call: 1800 100 024

WIRE – Women’s Information Referral Exchange

- Telephone: 1300 134 130

Youth Beyond Blue

- Telephone: 1300 224 636