



Counselling, Education and Mediation

...Mum's Place, Dad's Place...

## SERVICE FACT SHEET

### WHAT WE DO

- We work with separated parents to develop an agreed plan for the care of their child/ren
- We seek a solution which best meets the needs of the child/ren and is attainable by the parents
- We can also work with the child/ren and provide feedback to parents on their needs and experiences

### WHAT TO EXPECT

- We will firstly meet with you to discuss the service and processes
- We will arrange a further session and plan ongoing meetings to secure an agreement about the parenting arrangements for your child/ren
- We will follow up with a call 2 months after your final session to ascertain your satisfaction with the service and whether further sessions would be advantageous

### WHAT IT WILL COST

- \$30 each session\*

### WHO WE WORK WITH

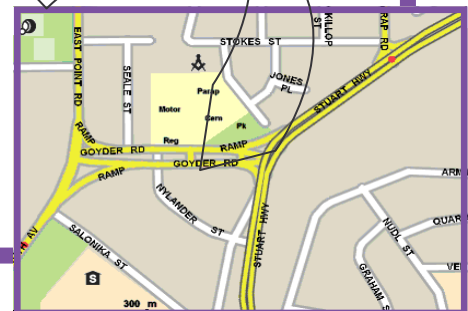
- Parents who have separated

### WANT TO KNOW MORE

- Then call us or call in...

CALL US **(08) 89 464 800**  
VISIT US 1/5 Goyder Rd  
(Opposite MVR) in Parap  
EMAIL US [resolve@anglicare-nt.org.au](mailto:resolve@anglicare-nt.org.au)

The service is funded by the Australian Government



**ANGLICARE**  
NT

We work in partnership with the community, families, and individuals to promote the enrichment of relationships, fullness of life and social justice for all

\* please ask to see our FEES policy. No client will be disadvantaged through inability to pay fees

## ...Mum's Place, Dad's Place...

**Mum's Place and Dad's Place** is funded as a **Parenting Orders Program** by the Australian Government

### What is the Parenting Orders Program? (POP)

The Parenting Orders Program helps separated parents work out living and parenting arrangements for their children and to improve their interactions for the benefit of their children.

The program aims to improve communication to achieve the following:

- Cooperative parenting
- Reducing conflict between parents over child related issues
- Decrease in on-going court action to allow parents and other family members to spend time with their children.

### What are the benefits of attending a Parenting Orders Program and why attend?

Parents who attend this program obtain a greater understanding of the needs of children and the arrangements that have been put in place. In addition the programs assist with the following:

- Complying with court orders
- Learning to live with workable arrangements
- Family court has ordered that parents attend
- Self referred or referred by solicitors or others who have recommended this program.

### What help is there for my children?

As part of the POP program we offer a Child Consultant who can work with the children and provide feedback to the parents on their needs and experiences. Children may also be able to attend a group with other children whose families are experiencing similar circumstances.

### What happens during a Parenting Orders Program?

The following things can happen as part of the Parenting Orders Program:

- Individual or group sessions for parents or children
- Counseling
- Family Dispute Resolution (mediation)

Parents will be able to identify the following

- Effective strategies for working through shared parenting challenges
- Separation related grief and loss
- Communication and conflict resolution skills,
- Meeting children's developmental skills
- Dealing with their experience of separation and parent conflict

### How long is the program?

We work with families for as long as they need.

### Is what I say at a Parenting Orders Program confidential?

Under the Family Law Act anything said by a person attending a post separation parenting program or Family Dispute Resolution cannot be used as evidence in Court. However a Counselor or Family Dispute Resolution Practitioner (mediator) is obliged by the Act to report the following:

- Child abuse
- Likelihood of abuse or serious harm due to domestic violence
- Serious threat to someone's life or health
- To prevent the commission of an offence

### What about safety? Does the client have to see their ex-partner?

We have arrangements in place to protect the safety of our clients and our staff. Any concerns about safety of either parent or the children should be shared with the Mediator.